

FREQUENTLY ASKED QUESTIONS REGARDING WIRELESS ACCESS AT THE WELWOOD MURRAY MEMORIAL LIBRARY

What is WiFi?

A way to get Internet access, WiFi stands for Wireless Fidelity and is used to define any of the wireless technology in the IEEE 802.11b/g specification.

How can I use wireless Internet at the Library?

Wireless access uses the WiFi standard (also known as IEEE 802.11b/g). Most users can simply bring their wireless-enabled laptop computer or other wireless device to the Library and turn it on. The computer should automatically recognize the wireless network; make sure to select the **Welwood** wireless network. The Library cannot guarantee your equipment will work with the Library's network.

Please Note: When connecting to the Internet via the Welwood Murray Memorial Library's WiFi network, you are agreeing to abide by Library's *Internet Acceptable Use Policy and Code of Conduct*.

Will I need any special settings or passwords to connect?

No special encryption settings or access codes are required.

Is my information safe while using wireless?

Your information is not protected while using wireless, unless you are connected to a web page that employs encryption (stores, banks, etc.) Keep this in mind if you are accessing sensitive business or personal information. The Library assumes no responsibility for the safety of equipment or for laptop configurations, security, or data files resulting from connection to the Library's network.

Can I search the Library Catalog and special databases using wireless?

Yes, you can access the Library catalog and databases from the main Library's web page. To search the Catalog, click on "Search the Catalog" from the **Palm Springs Public Library** home page (www.palmspringslibrary.org). To search databases on the Palm Springs Library website, you may need a valid Palm Springs Library card to access some of the database resources.

Can I print while using wireless?

It is possible to print from a laptop, notebook, smartphone, or tablet to the Library's public printer system. Black and white: .25 cents per page. To print, go to:

<http://www.printeron.net/pspl/welwoodmurray>. This link works from any web-enabled device, including from your home computer (PC, Mac, Linux etc). To print from an iOS or Android device, you can print by installing the **PrinterOn App** and choosing our Library as the location, or using print by web, or print by email. Print jobs expire and are deleted after 12 hours the same day; jobs created today cannot be printed tomorrow.

Why won't my laptop connect to the Library's wireless network?

Everyone's computer is different and you are responsible for knowing how to configure your own equipment. The Library staff cannot assist you or be responsible for any changes you may make to your computer's settings due to liability issues with your equipment. If you need additional assistance, you may need to contact the hardware or software manufacturer.

Are electrical outlets available to recharge my laptop battery?

A limited number of electrical outlets are available in the Library and on our charging bar. Only unoccupied electrical outlets may be used. You may not unplug any Library equipment or block pathways or walkways to use an electrical outlet.

May I leave my laptop unattended while using other Library services?

The Library cannot provide security for your laptop or other equipment. Please do not leave valuables unattended.



Welwood Murray
Memorial Library