

CITY OF PALM SPRINGS TAXICAB PASSENGER BILL OF RIGHTS

As a Passenger, You Have a Right To:

- 1. Pay electronically with a major credit/debit card with no added fee**
- 2. Request any destination via the most direct route or the route of your choice**
- 3. A courteous and safe driver who obeys all traffic laws, including the “hands-free” cell phone laws**
- 4. A receipt upon request**
- 5. An unobstructed view of the taximeter & operator permit**
- 6. A driver who speaks English and has knowledge about attractions in the Coachella Valley**
- 7. Be accompanied by a domestic pet or service animal**
- 8. Air conditioning or heat upon request**
- 9. Working seat belts for all passengers**
- 10. A clean, orderly and odor-free taxicab**
- 11. A “noise-free” trip, to the extent possible**
- 12. Decline to tip**

PALM SPRINGS MUNICIPAL CODE CHAPTER 16.36

If you wish to comment or voice a complaint:

Call (760) 318-3830 or

E-mail info@palmspringsairport.com