

DATE	MT	CALL IN TIME	CALL #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED* <small>(see below)</small>
8/7/2017	7:03:22	7:03 AM	713	N/A	N/A	Caller Hang Up	N/A	N/A	N/A	N/A	N/A	
8/8/2017	11:53:32	11:53 AM	714	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	N/A	N/A	
8/8/2017	13:59:48	1:59 PM	715	N/A	N/A	Caller will call back	N/A	N/A	N/A	N/A	N/A	
8/8/2017	14:00:32	2:00 PM	716	N/A	N/A	Caller will call back	N/A	N/A	N/A	N/A	N/A	
8/8/2017	15:52:48	3:52 PM	717	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	N/A	N/A	
8/8/2017	17:22:33	5:22 PM	718	1825	Aquanetta Drive	Neighbors have put trash cans out already, trash company not due out until Friday.	Turnkey Rentals	VRCD	7:08p	Officer went to property and determined suspicious circumstances. Contacted management company for immediate clean up.	NO	
8/8/2017	17:50:47	5:50 PM	719	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/8/2017	18:06:42	6:06 PM	720	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/9/2017	14:09:47	2:09 PM	721	1335	E Rosarito Way	There are children at the location currently screaming at the top of their lungs while in the pool. I tried to report it to the owner with no luck.	Brian Douglas	VRCD	3:18	1335 E Rosarito was the correct address. There was no violation and I gave them a good neighbor brochure.	NO	
8/9/2017	16:46:13	4:46 PM	722	N/A	N/A	Read script to caller and referred them to office	N/A	N/A	N/A	Caller referred to office	N/A	
8/10/2017	0:47:31	12:47 AM	723	254	E Palo Verde Ave	The occupants are having loud conversation and we cannot sleep. It is also causing our dogs to bark.	Palm Springs Rental Agency	USS	1:10	I arrived at 1am the meter reading was below the acceptable noise level. I rang the door bell twice and no one came to the door.	NO	
8/10/2017	11:49:40	11:49 AM	724	N/A	N/A	Caller referred to office	N/A	N/A	N/A	N/A	N/A	
8/10/2017	12:26:00	12:26 PM	725	N/A	N/A	Caller referred to office	N/A	N/A	N/A	N/A	N/A	
8/10/2017	23:16:03	11:16 PM	726	2194	Park Drive	There are people around the pool making lots of noise and using profanity, just outside our bedroom door.	ACME	VRCD	11:36	They were given a warning and a good neighbor brochure since they were below the levels.	NO	
8/10/2017	23:49:37	11:49 PM	727	32	Pueblo Vista St	They're are playing loud music.	Elwood Miller	VRCD	0:06	The music at this location was not crossing the property line. I told the tenant about the complaint and they stated they will shut the music off for the night.	NO	
8/11/2017	0:05:05	12:05 AM	728	N/A	N/A	Caller referred to office	N/A	N/A	N/A	N/A	N/A	
8/11/2017	12:12:05	12:12 PM	729	N/A	N/A	Caller referred to office	N/A	N/A	N/A	N/A	N/A	
8/11/2017	14:39:54	2:39 PM	730	N/A	N/A	Caller referred to office	N/A	N/A	N/A	N/A	N/A	
8/11/2017	21:21:46	9:21 PM	731	1133	E Via Escuela	They are fighting and running in and out the back door and slamming door and screaming. This is the third time this has happened.	Julia Wilson	VRCD	9:44p	No Noise or Violation upon arrival, made contact and gave renters a brochure.	NO	
8/11/2017	21:44:05	9:44 PM	732	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/11/2017	23:51:21	11:51 PM	733	1257	Via Valmonte	They are loud and making noise	N/A	VRCD	12:15	Not a vacation rental; and was owner occupied. Correct address Granvilla Valmonte.	N/A	
8/12/2017	0:00:24	12:00 AM	734	1361	E Francis	Loud music; I can feel the sidewalk vibrating.	N/A	VRCD	0:27	Police were already on scene when we arrived; Police made contact with Occupants, and communicated that the property was rented. VRCD to investigate. Police advised occupants to comply with noise regulations or will be cited.	N/A	
8/12/2017	0:08:14	12:08 AM	735	515	N Calle Marcus	Loud music and voices. I am trying to sleep.	Vacation Palm Springs	VRCD	0:35	From the street no music was heard. At the driveway I could hear voices in the rear yard. Unable to obtain a noise meter reading due to wind and traffic noise on Sunrise/Alejo. Contacted the occupants and provided education along with a Good Neighbor Brochure.	NO	
8/12/2017	0:16:27	12:16 AM	736	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/12/2017	0:26:36	12:26 AM	737	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/12/2017	0:35:16	12:35 AM	738	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/12/2017	2:42:08	2:42 AM	739	562	N Calle Marcus	Loud voices.	Patrick McElhenney	USS	3:03a	Arrived, noise level below acceptable limits. Gave verbal warning and reviewed rules and regulations.	NO	
8/12/2017	3:02:44	3:02 AM	740	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/12/2017	7:49:31	7:49 AM	741	1005	La Jolla	There are 6 vehicles in the driveway and 2 parked outside of the 4 bedroom home. (ADDRESS NOT ON RENTAL LIST).	Palm Springs Rental Agency	USS	8:05	Arrived at the location, found 3 cars, made contact with the renters advised of the of the parking and noise laws. Caller did not specify E La Jolla, only La Jolla.	NO	
8/12/2017	8:29:45	8:29 AM	743	N/A	N/A	Caller referred to office	N/A	N/A	N/A	Caller referred to office		

8/12/2017	8:11:15	8:11 AM	742	1005	La Jolla	Caller referred to office	N/A	N/A	N/A	Hotline determined not a vacation rental (East La Jolla not recorded).	N/A	
8/12/2017	9:21:24	9:21 AM	744	1005	E La Jolla Road	Caller referred to office	N/A	VRCD	10:56	Caller spoke with the VRCD Official on Duty. Officer sent to E. La Jolla property; see call # 746.	N/A	
8/12/2017	11:09:27	11:09 AM	745	2080	E McManus Drive	The trash is in the driveway of the Cerritos side. There is barrels of it and lots of bags and a cooler.	Ruben Mazzotti/Erwin Ripoll	VRCD	12:04	When I got there, I saw the trash. I made contact with the guest, they said trash was already there 08/11 at 2PM. I called contact for property. Issued citation to owner.	NO	Citation Issued- #A5108 Trash
8/12/2017	11:40:37	11:40 AM	746	1005	E La Jolla Road	Called earlier regarding address and was told it was not a rental but they have received a citation from city before *clr will call back office*	Palm Springs Rental Agency	VRCD	9:50	Arrived at the location, witnessed 4 cars in the driveway, complied with the number of the bedrooms.	N/A	
8/12/2017	11:58:39	11:58 AM	747	N/A	N/A	Caller referred to office	N/A	N/A	N/A	N/A	N/A	
8/12/2017	12:02:35	12:02 PM	748	2135	Jacques Drive	They have loud music playing in the pool area.	Vacation Palm Springs	VRCD	12:20	Music heard at property line. Responsible guest not there. Property agent sent guest info for issuance of citation.	NO	Citation Issued- #A5109 Music at the property Line
8/12/2017	12:40:09	12:40 PM	749	1548	Amelia Way	They are continuously loud. This happens every weekend. Non active nuisance, will call back when there is an issue	Vacation Palm Springs	VRCD	N/A	N/A	NO	
8/12/2017	12:41:40	12:41 PM	750	1361	East Francis Drive	The police came out last night and security. Please call they are playing amped music again.	N/A	VRCD	1:16p	Arrived at the property and did not observe music at this time. I called the contact that called the hotline and advised that we were investigating the property as unregistered VR.	N/A	
8/12/2017	12:46:12	12:46 PM	751	1360	E Francis	They are playing loud music outside.	See call #750	VRCD	1:19P	This address does not exist. See call #750.	N/A	
8/12/2017	12:52:54	12:52 PM	752	556	S Vista Oro	They have been very loud and they haven't stopped since last night. Please assist.	N/A	VCRD	1:03p	Not a rental. Advised of noise ordinance. VRCD will investigate.	N/A	
8/12/2017	12:58:57	12:58 PM	753	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/12/2017	13:14:54	1:14 PM	754	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/12/2017	13:47:12	1:47 PM	755	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/12/2017	13:58:39	1:58 PM	756	625	S Palo Verde Ave	I am calling because too many people are parked in front of this rental home.	N/A	VRCD	2:22	Made contact it is owner occupied having a baby shower and no citation issued.	YES	
8/12/2017	14:03:43	2:03 PM	757	N/A	N/A	Caller referred to office	N/A	N/A	N/A	N/A	N/A	
8/12/2017	14:03:42	2:03 PM	758	679	E Palo Verde Ave	Occupants at this house are really loud.	Vacation Palm Springs	VRCD	2:27	Officer heard people in the pool. I made contact with the guests. The noise was not coming from their house, it was coming from next door.	NO	
8/12/2017	15:05:49	3:05 PM	759	1078	North Rose Ave	Loud music. I am not sure if it is a rental. Please call and let me know.	N/A	VRCD	3:30	It is not a vacation rental and it is not being rented as one either. No citation was issued we just informed then to turn down the music.	N/A	
8/12/2017	15:13:32	3:13 PM	760	1177	Vista Vespero	They are having a pool party and they are being very loud. They aren't playing any music but are shouting.	Palm Springs Getaway	VRCD	3:41	No violation/ provided a good neighbor brochure and went over the rules.	NO	
8/12/2017	15:17:22	3:17 PM	761	1361	E Frances	There is loud music being played outside.	N/A	VRCD	3:25	Arrived at the property and could hear music from in front of location. Spoke with the person who rented the property, issued her a citation for the music crossing the property line.	NO	Citation Issued- #A5167 Music at the property Line
8/12/2017	17:16:15	5:16 PM	762	2413	E Hildy Lane	There are 7 cars parked at the house now, 1 is in front of my house near the mail box.	Vacation Palm Springs	VRCD	17:32	There were 6 cars, no violation found.	NO	
8/12/2017	17:33:35	5:33 PM	763	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/12/2017	17:36:47	5:36 PM	764	1600	North Indian canyon	They are playing loud music, please call.	N/A	VRCD	N/A	This location is a hotel. VRCD does not handle hotel compliance	N/A	
8/12/2017	17:38:42	5:38 PM	765	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	N/A	N/A	
8/12/2017	17:40:55	5:40 PM	766	1350	Feugo Circle	Loud music and yelling.	Altamira	VRCD	18:02	There was no violation found. We spoke with the tenants and provided a good neighbor brochure.	N/A	
8/12/2017	18:00:05	6:00 PM	767	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/12/2017	18:18:28	6:18 PM	768	2140	E Amado	My patio umbrella went into that property, no one is home and I want property managers information to retrieve.	Oasis Rental	VRCD	18:42	I contacted the property management, phone number was provided and I called the caller with phone number to make arrangements for umbrella pickup.	NO	
8/12/2017	18:41:41	6:41 PM	769	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	

8/12/2017	22:13:10	10:13 PM	770	950	N Cerritos Drive	They are out there hollering and yelling, laughing too loud.	Matt McConnell/Gunnar Bredek	VRCD	10:30	Property is on suspension. When I arrived I heard no violation. As the property is suspended we made contact to determine if it was rented. A male answered the door and stated his uncle allowed him to use the house and he stated the property owner's name.	YES	
8/12/2017	22:20:34	10:20 PM	771	1423	S Sunrise Way	Lot of people in back and playing music. Go through my front gate then go to the right through side gate to access pool area to hear them.	Oasis Rental	VRCD	11:08	We didn't hear any music, only conversations. We made contact and warned them of their noise levels.	NO	
8/12/2017	22:29:30	10:29 PM	772	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/12/2017	23:11:40	11:11 PM	773	2359	Bisnaga	There's loud music and yelling and 6 cars parked on the street.	Turnkey Rentals	VRCD	11:36	When we got there everyone was jumping into Ubers, but we heard the music. Spoke with the property manager onsite, will be issuing a citation from the office.	NO	Citation Pending - Music at the property line
8/12/2017	23:46:37	11:46 PM	774	N/A	N/A	Is there an event going on in the area?	N/A	N/A	N/A	Caller referred to office	N/A	
8/13/2017	5:47:33	5:47 AM	776	1335	E Rosarito Way	There are 3 cars in the driveway and 3 cars on the street. This is a parking issue. There was also a party with loud music last night.	Brian Douglas	USS	6:09	One car driving away at the time of arrival, 3 vehicles remaining. Guest identified the vehicles.	NO	
8/13/2017	7:03:12	7:03 AM	777	N/A	N/A	Caller referred to office	N/A	N/A	N/A	N/A	N/A	
8/13/2017	7:04:58	7:04 AM	778	1932	S Navajo Drive	There are 4 vehicles in the driveway, and 2 vehicles on the street. This is a three bedroom unit.	Todd Hover	USS	8:13	2 cars were leaving. The people were not staying there. I explained to them on how many cars they can have.	NO	
8/13/2017	8:09:35	8:09 AM	779	788	N Dry Falls Road	There are 11 cars parked in front of this address and 720 Dry Falls	Tiffany DeRossett/Mathew Parker	USS	8:47	Upon arrival there were 8 vehicles parked outside. Made contact with renter, advised him that he could only have 3 vehicles for that house and issued a citation.	NO	Citation Issued- #7425 Number of Cars
8/13/2017	8:57:10	8:57 AM	780	2023	E Andreas Road	There are 6 cars at this residence and my mailbox is also blocked.	Palm Springs Getaway	VRCD	9:35	Made contact with the guest, verified only 3 cars were there, no citation issued.	NO	
8/13/2017	9:05:20	9:05 AM	781	2293	N Starr Road	There is loud music being played at this address. I am not sure if it is inside or outside but I can hear it. Caller cancelled call.	N/A	VRCD	N/A	Is not a Vacation Rental. Officer went to property and made occupants aware of Ordinance.	N/A	
8/13/2017	9:23:19	9:23 AM	782	720	N Dry Falls Road	There are 11 cars parked in front of the property.	Jason Stemmler	VRCD	10:44	They only have 3 cars. This is below the limit. I gave them a good neighbor brochure.	NO	
8/13/2017	10:16:52	10:16 AM	783	1335	E Rosarito Way	They are in the backyard playing rap music. They turn it on and off.	Brian Douglas	VRCD	11:05	Arrived at property. Did not hear any music. Went to caller's property, no answer. Advised of ordinance, gave brochure. No citation issued.	NO	
8/13/2017	10:22:40	10:22 AM	784	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/13/2017	10:57:19	10:57 AM	785	N/A	N/A	Non Active nuisance, caller will call back	N/A	N/A	N/A	N/A	N/A	
8/13/2017	11:04:54	11:04 AM	786	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/13/2017	12:29:49	12:29 PM	787	821	E Sunair Road	The renters are extremely loud. They are yelling inappropriate things in the backyard and are being disruptive. Also they keep racing their cars.	N/A	VRCD	13:38	Made contact with the guests and made them aware of the ordinance; no citations were issued as no loud music, voices, or car racing could be identified at the time of the visit.	NO	
8/13/2017	12:49:52	12:49 PM	788	821	E Sunair Road	Caller inquiring on the rules and resolution provided by the code officer. Will call the office	N/A	N/A	N/A	N/A	N/A	
8/13/2017	13:44:15	1:44 PM	789	421	N Farrell Drive	The music is very loud. I keep asking them to turn it down and they do not listen. I want you to come to my property.	Darrell Crook/Durrell Knight	VRCD	2:17	I heard music beyond the property line and issued a citation. Advised the renter of the ordinance and notified the property manager who came over.	NO	Citation Issued- #A5111 Music at the property Line
8/13/2017	15:22:39	3:22 PM	790	N/A	N/A	Caller will call back	N/A	N/A	N/A	N/A	N/A	
8/13/2017	17:58:54	5:58 PM	791	985	El Cid	Loud Music has been going on for hours.	N/A	VRCD	18:18	Music is coming from the Riviera Hotel and not the neighborhood.	N/A	
8/13/2017	18:17:51	6:17 PM	792	N/A	N/A	On Call Person Checking In	N/A	N/A	N/A	N/A	N/A	
8/13/2017	18:19:38	6:19 PM	793	N/A	N/A	Caller referred to office	N/A	N/A	N/A	Caller referred to office	N/A	