



## City of Palm Springs – RESIDENT SURVEY

As part of the Community Development Block Grant (CDBG) program, the City is required to address fair housing concerns. Please provide input on your **experience** of fair housing issues in Palm Springs. The sole purpose of this survey is to gauge the overall **experience** of fair housing in the community so that the City can develop a plan of actions to further fair housing.

Federal and State Fair Housing laws prohibit discrimination in all aspects of housing, including home sales, rentals, housing policies and financing. Each resident is entitled to equal access to housing opportunities regardless of race, color, religion, sex, national origin, disability/medical conditions, familial status, marital status, age, ancestry, sexual orientation, gender identity, gender expression, source of income, or any other arbitrary reason.

**TELL US SOMETHING ABOUT YOURSELF** (These questions are optional; however, your response will allow us to better devise a plan of action).

Please enter your ZIP Code: \_\_\_\_\_

Neighborhood: \_\_\_\_\_

1. Do you rent or own your home?  Rent  Own
2. Do you currently reside in a subsidized housing unit?  YES  NO
3. What is your gender?  
 Female  Male  Transgender  
 Prefer not to say  Other
4. Age:  18-24  25-34  35-44  45-54  55-64  65+
5. Ethnic categories (select one)  Hispanic or Latino  Not Hispanic or Latino
6. Racial categories (select one or more)  
 American Indian or Alaska Native  Asian  Black or African American  
 Native Hawaiian or Other Pacific Islander  White  Other
7. Do you have a disability?  YES  NO
8. Do you have children under the age of 18 years old in your home?  YES  NO

### FAIR HOUSING SURVEY

9. Have **you** personally ever experienced discrimination in housing?  YES  NO
10. If you believe you have been discriminated against:

- a) Who do you believe discriminated against you? (check all that apply)
- Landlord/Property Manager       Real Estate Agent       Insurance Broker/ Company
- Mortgage lender       Government Staff Person       Other \_\_\_\_\_
- b) Where did the act of discrimination occur? (check all that apply)
- Apartment Complex       Condo/Townhome Development       Other \_\_\_\_\_
- Single-Family Neighborhood       Public or Subsidized Housing Project
- Mobile Home Park       When Applying for City/County Programs
- c) On what basis do you believe you were discriminated against? (check all that apply)
- Race       Color       Religion       National Origin       Age
- Gender       Ancestry       Marital Status       Sexual Orientation
- Family Status (e.g. single-parent with children, family with children or expecting a child)
- Source of Income (e.g. welfare, unemployment insurance)
- Disability/Medical Conditions (either you or someone close to you)
- Other (please explain): \_\_\_\_\_
- d) How were you discriminated against? (check all that apply)
- Not Shown Apartment       Higher Rent than Advertised
- Higher Security Deposit than Industry Standard       Provided Different Housing Services or Facilities
- Other \_\_\_\_\_

11. Reasonable modifications and reasonable accommodations allow for certain changes or flexibility in the rules, policies, or procedures set by housing providers. This allows a resident with a disability an equal opportunity to use and enjoy a housing unit. A **reasonable modification** is a structural change made to the premises while a **reasonable accommodation** is a change, exception or adjustment to a rule, policy, practice or service. For example, installing a ramp for an individual who uses a wheelchair or grab bars in the bathroom are reasonable modifications. A reasonable accommodation would include making an exception to an existing 'no pet' rule to permit a service dog.

Have you ever been denied a:  "Reasonable Modification" (structural changes to a unit)

"Reasonable Accommodation" (flexibility in rules and policies)

N/A

a) If YES, what was your request?

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12. If you believe you have been discriminated against, have you reported the incident?

YES       NO

a) If NO – Why?

- Don't Know Where to Report       Don't Believe it Makes Any Difference
- Afraid of Retaliation       Too Much Trouble
- Other \_\_\_\_\_

b) If YES, how did you report the incident?

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c) If you reported the complaint, what is the status?

- Unresolved                       Unresolved/Pending Resolution                       Resolved via Mediation  
 In Litigation                       Other \_\_\_\_\_

d) If the incident was reported to the Fair Housing Council of Riverside County, was it handled satisfactory?

- YES                       NO                       Did not report incident/no incident to report

13. A hate crime is a criminal act or attempted criminal act by neighbors or strangers, against an individual or group of individuals because of their actual or perceived race, color, religion, national origin, ancestry, gender, marital status, sexual orientation, age, familial status, source of income, or disability.

Are you aware of a hate crime having been committed in your neighborhood?

- YES                       NO                       Don't Know

a) If YES, in what neighborhood did the hate crime occur? \_\_\_\_\_

b) What was the basis of discrimination? (*check all that apply*)

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Race            | <input type="checkbox"/> Ancestry           | <input type="checkbox"/> Age                              |
| <input type="checkbox"/> National Origin | <input type="checkbox"/> Sexual Orientation | <input type="checkbox"/> Disability/Medical Conditions    |
| <input type="checkbox"/> Marital Status  | <input type="checkbox"/> Religion           | <input type="checkbox"/> Gender Identity                  |
| <input type="checkbox"/> Family Status   | <input type="checkbox"/> Source of Income   | <input type="checkbox"/> Gender Information               |
| <input type="checkbox"/> Color           | <input type="checkbox"/> Sex                | <input type="checkbox"/> Other (please explain):<br>_____ |

14. Have you ever attended a Fair Housing Training?  YES                       NO

a) If YES, was it free or was there a fee?  Free                       Required a Fee

b) If YES, where was the training?

- Home     Work                       City of \_\_\_\_\_  
 Other \_\_\_\_\_

15. Have you ever seen or heard a Fair Housing Public Service Announcement (PSA) on TV/ Radio/ Online/ Flyer?  YES                       NO

**Please provide any additional comments you may have on fair housing:**

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**THANK YOU!**

**Please return surveys to:**  
City of Palm Springs  
Attn: Community and Economic Development  
3200 E. Tahquitz Canyon Way  
Palm Springs, CA 92262

This Survey is also available online at:  
<https://www.surveymonkey.com/r/PalmSpringsFHS>

