

DATE	MT	CALL IN TIME	CALL ID #**	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
03/18/2019	11:58	11:58 AM	190318115340	1632	S Sagebrush Road	There Is Outdoor Music.	Brenda Glenn / Kelly Wasson	VRCD	12:08	No violation observed. Contacted reporting party and local contact.	N/A	
03/18/2019	12:06	12:06 PM	190318120645	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
03/18/2019	16:48	4:48 PM	190318164352	2701	E Mesquite Ave B11	The Tenant At That Address Is Saying I Am Not Allowed To Park In Front Of Them. However, Anyone Can Park Anywhere Here. No One Owns Any Parking Spots.	Edward Kane	VRCD	16:58	There is no reserved parking at this condo. Advised her to take the matter up with her HOA.	N/A	
03/19/2019	11:18	11:18 AM	190319111417	1892	N Farrell Drive	There Is A Screaming Child, She's Been Screaming Since Yesterday. Please Come Check It Out.	RELAX Palm Springs	VRCD	11:21	No violation observed notified local contact.	NO	
03/19/2019	12:09	12:09 PM	190319120839	N/A	N/A	Caller Declined Information	N/A	N/A	N/A	Caller Declined Information	N/A	
03/19/2019	12:10	12:10 PM	N/A	N/A	N/A	Customer Service	N/A	N/A	N/A	Referred Customer To Office Hours	N/A	
03/19/2019	12:09	12:09 PM	190319120839	N/A	N/A	Caller Declined Information	N/A	N/A	N/A	Caller Declined Information-Duplicate Ticket	N/A	
03/19/2019	12:32	12:32 PM	N/A	N/A	N/A	Customer Service	N/A	N/A	N/A	Referred Caller to Website	N/A	
03/19/2019	17:20	5:20 PM	190319171641	947	N Cibola Circle	Rental House Playing Loud Music	Palm Luxury Properties	VRCD	17:29	Could hear people in the back yard, but no music was heard at the property line. Called local contact who was going to go over there now to talk to them.	NO	
03/19/2019	17:20	5:20 PM	190319171641	947	N Cibola Circle	Rental House Playing Loud Music	Palm Luxury Properties	VRCD	17:29	Duplicate Call. Please See Above. Call ID 190319171641	NO	
03/20/2019	11:42	11:42 AM	190320114222	N/A	N/A	Will Call Back	N/A	N/A	N/A	Customer will call back	NO	
03/20/2019	12:33	12:33 PM	190320123343	N/A	N/A	Will Call Back	N/A	N/A	N/A	Customer will call back	NO	
03/20/2019	12:46	12:46 PM	190320124455	1127	E Mesquite Ave	I Am Letting You Guys Know That They Have Another Illegal Check In. That's The Fifth One In Seven Days.	Michael Sims/Brett Allison	VRCD	12:51	This property is a registered vacation rental. The caller is stating he believes they are over their allowed number of contracts. That is something that will be caught during the audit process. If they don't submit contract summaries there is no way to know the correct number of contracts. When property is audited, they will be penalized and or fined.	NO	
03/21/2019	18:51	6:51 PM	190321185035	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
03/22/2019	13:42	1:42 PM	190322134133	1127	E Mesquite Ave	There Is Another Renter In The House. This Makes 6 Renters Total. You Told Me To Let You Know. I Did Not Want To Leave My Information.	Michael Sims/Brett Allison	VRCD	13:45	Investigating property at office	N/A	
03/22/2019	16:38	4:38 PM	190322163520	2447	Via Lazo	Reporting That There Is Loud Pounding Music Coming From 2447 Via Lazo.	Tom Neville	VRCD	17:08	Upon arrival I did not observe music, only talking which I was able to hear from a neighboring property. Made contact with guest and explained noise and music ordinance. No violation no citation.	NO	
03/22/2019	16:38	4:38 PM	190322163520	2447	Via Lazo	Reporting That There Is Loud Pounding Music Coming From 2447 Via Lazo.	Tom Neville	VRCD	17:08	Duplicate Call. Please See Above. Call ID 190322163520	NO	
03/22/2019	16:38	4:38 PM	190322163520	2447	Via Lazo	Reporting That There Is Loud Pounding Music Coming From 2447 Via Lazo.	Tom Neville	VRCD	17:08	Duplicate Call. Please See Above. Call ID 190322163520	NO	
03/22/2019	20:37	8:37 PM	190322203303	147	Tahquitz Way	Noise Complaint.	McLean	VRCD	20:55	I did not observe music coming from the property, the music was coming from the O'Donnell property. Took readings of noise which were above the aloud limits, made contact with management in order to correct noise levels.	NO	
03/22/2019	20:37	8:37 PM	190322203303	147	Tahquitz Way	Noise Complaint.	McLean	VRCD	20:55	Duplicate Call. Please See Above. Call ID 190322203303	NO	
03/22/2019	20:37	8:37 PM	190322203303	147	Tahquitz Way	Noise Complaint.	McLean	VRCD	20:55	Duplicate Call. Please See Above. Call ID 190322203303	NO	
03/22/2019	22:11	10:11 PM	190322220846	1595	S Calle Palo Fierro	Kids Have Been Screaming All Day And They Are Still Going.	Palm Springs Rental Agency	VRCD	22:40	Upon arriving, I was able to observe and note that guest were at or above noise limit for time of day. Called local contact, then guest noise lowered. No violation no citation.	NO	
03/22/2019	22:11	10:11 PM	190322220846	1595	S Calle Palo Fierro	Kids Have Been Screaming All Day And They Are Still Going.	Palm Springs Rental Agency	VRCD	22:40	Duplicate Call. Please See Above. Call ID 190322220846	NO	
03/22/2019	22:11	10:11 PM	190322220846	1595	S Calle Palo Fierro	Kids Have Been Screaming All Day And They Are Still Going.	Palm Springs Rental Agency	VRCD	22:40	Duplicate Call. Please See Above. Call ID 190322220846	NO	
03/23/2019	7:20	7:20 AM	190323071906	2390	E Santa Ynez Way	Neighbors Are Not In Compliance With Pool Equipment And Has Had No Luck With U.S. Security. Will Call Back Tomorrow If Issue Persists.	Charlie Beushausen	VRCD	9:55	I arrived at to property location, made contact with reporting party, they stated that noise has since went away, but was going on from 6:13 am to about 9:00 am. Will follow up. No violation no citation.	NO	
03/23/2019	7:41	7:41 AM	190323073621	2390	E Santa Ynez Way	Please Come And Listen The Noise That Has Been Previously Reported. It Keeps Happeneing. I Want You To Come Out Today.	Charlie Beushausen	VRCD	9:55	I arrived at to property location, made contact with reporting party, they stated that noise has since went away, but was going on from 6:13 am to about 9:00 am. Will follow up. No violation no citation.	NO	

03/23/2019	7:41	7:41 AM	190323073621	2390	E Santa Ynez Way	Please Come And Listen The Noise That Has Been Previously Reported. It Keeps Happeneing. I Want You To Come Out Today.	Charlie Beushausen	VRCD	9:55	Duplicate Call. Please See Above. Call ID 190323073621	NO	
03/23/2019	8:11	8:11 AM	190323081129	N/A	N/A	Customer Service	N/A	N/A	N/A	Information Given To Caller	N/A	
03/23/2019	7:41	7:41 AM	190323073621	2390	E Santa Ynez Way	Please Come And Listen The Noise That Has Been Previously Reported. It Keeps Happeneing. I Want You To Come Out Today.	Charlie Beushausen	VRCD	9:55	Duplicate Call. Please See Above. Call ID 190323073621	NO	
03/23/2019	9:55	9:55 AM	190323095525	N/A	N/A	Declined	N/A	N/A	N/A	Transferred Caller	N/A	
03/23/2019	12:04	12:04 PM	190323115747	1335	S San Joaquin	Loud Music And Kids On The Pool.	Regenia Money	VRCD	12:19	Upon arrival, I did not observe music or noise coming from the Home. I made contact with guest and explained complaint along with noise and music ordinance. No violation no citation.	NO	
03/23/2019	12:04	12:04 PM	190323115747	1335	S San Joaquin	Loud Music And Kids On The Pool.	Regenia Money	VRCD	12:19	Duplicate Ticket. Please See Above. Call ID 190323115747	NO	
03/23/2019	13:39	1:39 PM	190323133455	720	N Dry Falls Road	Rental @ 1178 Laverne, Palm Springs, 92264. They Have About 10-12 Cars There In The Parking Lot. There Are A Lot Of People In The House.	Dry Falls Hospitality	VRCD	14:00	Made contact with occupants, explained complaint. Home is owner occupied not a vacation rental. No violation no citation.	YES	
03/23/2019	13:39	1:39 PM	190323133455	720	N Dry Falls Road	Rental @ 1178 Laverne, Palm Springs, 92264. They Have About 10-12 Cars There In The Parking Lot. There Are A Lot Of People In The House.	Dry Falls Hospitality	VRCD	14:00	Duplicate Call. Please See Above. Call ID 190323133455	YES	
03/23/2019	15:06	3:06 PM	190323150211	444	E Valmonte Norte	They Parked The Car In Front Of My Drive Way. It's A Fire Hazard Too. If The Fire Department Needs To Be There, They Will Not Have Sufficient Access To The Street To Help The People.	David Monaghan / Jim Murphy	VRCD	15:30	Arrived to property location. I did not observe any vehicle obstructing the street. No violation no citation.	N/A	
03/23/2019	15:06	3:06 PM	190323150211	444	E Valmonte Norte	They Parked The Car In Front Of My Drive Way. It's A Fire Hazard Too. If The Fire Department Needs To Be There, They Will Not Have Sufficient Access To The Street To Help The People.	David Monaghan / Jim Murphy	VRCD	15:30	Duplicate Call. Please See Above. Call ID 190323150211	N/A	
03/23/2019	16:12	4:12 PM	190323160933	1175	N Via Monte Vista	They Are Playing Loud Music.	Natural Retreats	VRCD	16:30	Arrived and did not observe a violation. Call was cancelled on arrival. Called local contact to advise. Reporting party did not request a call back	NO	
03/23/2019	16:30	4:30 PM	190323162755	1175	N Via Monte Vista	I Would Like To Cancel My First Call Regarding The Loud Music.	Natural Retreats	N/A	N/A	Caller Cancelled Call ID 190323160933	N/A	
03/23/2019	16:12	4:12 PM	190323160933	1175	N Via Monte Vista	They Are Playing Loud Music.	Natural Retreats	VRCD	16:30	Duplicate Call. Please See Above. Call ID 190323160933	NO	
03/23/2019	18:00	6:00 PM	190323175637	1164	N Rose Ave	There Is Thumping Music And Loud Occupants.	Joan Goldman	VRCD	18:31	Arrived and observed a music violation. Citation issued. Called local contact. Reporting party did not want a call	NO	A5813-MUSIC
03/23/2019	18:00	6:00 PM	190323175637	1164	N Rose Ave	There Is Thumping Music And Loud Occupants.	Joan Goldman	VRCD	18:31	Duplicate Call. Please See Above. Call ID 190323175637	NO	
03/23/2019	19:10	7:10 PM	N/A	N/A	N/A	Customer Service	N/A	N/A	N/A	Referred Caller to Website	N/A	
03/23/2019	20:16	8:16 PM	190323201304	1012	Paseo De Marcia	The Kids Have Been Really Loud For Hours. Please Make Them Stop.	Oasis Rentals	VRCD	20:34	Arrived and did not observe a noise violation. Called local contact. Reporting party did not request a call back	NO	
03/23/2019	20:16	8:16 PM	190323201304	1012	Paseo De Marcia	The Kids Have Been Really Loud For Hours. Please Make Them Stop.	Oasis Rentals	VRCD	20:34	Duplicate Call. Please See Above. Call ID 190323201304	NO	
03/23/2019	20:57	8:57 PM	190323205503	720	Camino Norte	There Is Really Loud Music From This Property.	Cheryl Markovitz / Derek Markovitz	VRCD	21:30	Arrived and observed music. Property is currently a long term rental. Advised tenant of municipal code. No VRCD violation. Called local contact to advise. Reporting party did not want a call back	NO	
03/23/2019	20:57	8:57 PM	190323205503	720	Camino Norte	There Is Really Loud Music From This Property.	Cheryl Markovitz / Derek Markovitz	VRCD	21:30	Duplicate Call. Please See Above. Call ID 190323205503	NO	
03/23/2019	22:06	10:06 PM	190323220355	2010	N Sandra Road	The Occupants Are Very Loud. They're Screaming And They Woke Me Up.	Justine Boyer	VRCD	22:28	Arrived and did not observe a violation. Called local contact. Reporting party declined phone information.	NO	
03/23/2019	22:06	10:06 PM	190323220355	2010	N Sandra Road	The Occupants Are Very Loud. They're Screaming And They Woke Me Up.	Justine Boyer	VRCD	22:28	Duplicate Call. Please See Above. Call ID 190323220355	NO	
03/24/2019	8:11	8:11 AM	190324080554	2390	E Santa Ynez Way	I Am Reporting A Mechanical Noise Coming From The Pool Area.	Charlie Beushausen	VRCD	9:00	Arrived at property location. Property is in violation of the noise ordinance and will be issued a citation. Called local contact and explained noise ordinance along with enforcement action being taken.	NO	
03/24/2019	8:11	8:11 AM	190324080554	2390	E Santa Ynez Way	I Am Reporting A Mechanical Noise Coming From The Pool Area. Please Call	Charlie Beushausen	VRCD	9:00	Duplicate Call. Please See Above. Call ID 190324080554	NO	
03/24/2019	8:11	8:11 AM	190324080554	2390	E Santa Ynez Way	I Am Reporting A Mechanical Noise Coming From The Pool Area. Please Call	Charlie Beushausen	VRCD	9:00	Duplicate Call. Please See Above. Call ID 190324080554	NO	
03/24/2019	14:38	2:38 PM	190324143417	795	Dry Falls	The Dog Is Barking From. The Dog Has Been Barking For Hours Non Stop And I've Been Living Here For 10 Years. This Has Never Happened Before.	N/A	VRCD	14:41	Called RP, they stated that dog is no longer barking. Advised to call animal control if it continues. Not a vacation rental. No violation no citation.	N/A	
03/24/2019	14:38	2:38 PM	190324143417	795	Dry Falls	The Dog Is Barking From. The Dog Has Been Barking For Hours Non Stop And I've Been Living Here For 10 Years. This Has Never Happened Before.	N/A	VRCD	14:41	Duplicate Call. Please See Above. Call ID 190324143417	N/A	

03/24/2019	15:38	3:38 PM	190324153559	1127	E Mesquite Ave	Ask Them To Stop Screaming And Close Their Doors	Michael Sims/Brett Allison	VRCD	15:54	Arrived to property location. I observed people talking, Db levels were under the limit for the day. No violation no citation. Called local contact regarding complaint.	NO	
03/24/2019	15:38	3:38 PM	190324153559	1127	E Mesquite Ave	Ask Them To Stop Screaming And Close Their Doors	Michael Sims/Brett Allison	VRCD	15:54	Duplicate Call. Please See Above. Call ID 190324153559	NO	
03/24/2019	16:44	4:44 PM	190324164015	797	High Road	They've Been Playing Loud Music Intermittently, And They're Flying Drones All Over The Back Yard. It Looks Like They're Filming Something.	Turnkey Vacation Rentals	VRCD	17:00	Arrived to property location. Property is owner occupied. No violation no citation.	YES	
03/24/2019	17:00	5:00 PM	190324165537	1127	E Mesquite Ave	Ask Them To Stop Screaming And Close Their Door.	Michael Sims/Brett Allison	VRCD	17:24	Arrived to property location. At time of arrival, occupants were below the limits for the time of day. No violation no citation.	NO	
03/24/2019	16:44	4:44 PM	190324164015	797	High Road	They've Been Playing Loud Music Intermittently, And They're Flying Drones All Over The Back Yard. It Looks Like They're Filming Something.	Turnkey Vacation Rentals	VRCD	17:00	Duplicate Call. Please See Above. Call ID 190324164015	YES	
03/24/2019	17:00	5:00 PM	190324165537	1127	E Mesquite Ave	Ask Them To Stop Screaming And Close Their Door.	Michael Sims/Brett Allison	VRCD	17:24	Duplicate Call. Please See Above. Call ID 190324165537	NO	
03/24/2019	17:53	5:53 PM	190324174855	895	W Panorama Road	The Mailbox Has The Address Taken Off So I Don't Know What It Is But It's Directly Across From 877 Panorama. There's Very Loud Music Going On Now And 20 Cars Parked Out There.	Palm Springs Resort Homes	VRCD	18:35	Arrived to property location. Observed music at property. Owner occupied for wedding. Noise levels were above the limit for the day, explained ordinance to host and to have the music turn down. No citation.	YES	
03/24/2019	18:33	6:33 PM	190324182941	421	N Farrell Drive	The Violation Address Is: 421 W Santa Catalina Road. There Is Loud Occupants And Music. I Would Like Someone To Go Over There And Talk To Them. They Have Been Drunk Since 10am.	David Crook/Germino Gilbert Dirige	VRCD	18:41	Arrived to property location. Property is not a vacation rental, noise coming from home was under the allowed limit. No violation no citation.	N/A	