

MONTHLY PROGRAM PROGRESS REPORT (PPR)
Project Name: Palm Springs Wrap - Around - Services



Agency / Organization: Martha's Village & Kitchen

Project Name: Palm Springs Wrap - Around - Services

Report Month : 10/1/2018-10/31/2018	Date Submitted: November 15, 2018
Prepared By: Rosa E. Torres	Contact Number: 760-347-4741 ext. 109

PROGRAM OUTCOMES:

1. Case Management and an Employment Specialist:

Palm Springs Wrap Around Services will include Trained Case Managers, and Employment Services support. Case Managers assigned to Palm Springs Wrap Around will be SOAR certified to address the needs of client Social Security Disability applications, and numerous other client entitlements. All Case Managers are trained in the VISPADT process and Housing First. Case Managers through individualized case plans, client assessments, counseling and information and supported referral services, increasing the clients success in exiting homelessness to safe and affordable permanent housing with entitlements and income in place. The Employment Services will include needed computer related skills, assessments, guidance with internet searches for employment, interviewing skills, transportation, basic training in First Aid and Food Handlers certificates as needed for employment.

2. Assist Individuals to obtain permanent housing and supportive housing:

Martha's capacity for this project includes professionally trained case managers that have experience working intensively with homeless individuals and individuals at risk of homelessness to develop and progress through an individualized assessment, case plan that addresses issues such as securing permanent housing and income. Martha's Housing Program has provided the organization substantial experience in case management by assisting residents to overcome obstacles to independent living and positions them to exit Martha's with stable income, permanent housing and a hopeful future for themselves and their families.

3. Assist individuals with securing health, disability, social security and or benefits:

All Case Managers are trained in the VISPADT process and Housing First. Direct working Collaboration with Behavioral Health Specialist II, Mental Health Peer Specialist, Mental Health Crisis Response Team, Path of Life and other agencies including relationship with collaborating partners, such as Health to Hopes mobile medical unit . Allows Martha's to connect clients to benefits that fit their needs.

MONTHLY PROGRAM PROGRESS REPORT (PPR)
Project Name: Palm Springs Wrap - Around - Services



4. Computer skills, internet searches for employment, completing on-line employment applications, and interview techniques:

To help adults achieve employment and lay the foundation for future success, Martha's will provides job seeking skills training, assistance with resume writing, mock interview training, job skills classes, internet searches for employment services, career exploration assessments, and individual employment plans.

5. Employment assessment- Determine an individual's strengths and weakness:

In order to determine an individual's strengths and weakness Martha's Wrap Around Employment Services uses an employment assessments that assist to determine clients employment experience, writing, speaking and computer skills to determine employability.

6. Basic First Aid-some employers require basic first aid; and/or Food Handlers Certificate-Required for food handler jobs.

Through employments services clients will have the ability to receive assistance with Basic First Aid and Food Handlers certificates as needed for employment. Clients work alongside with assigned employment specialist to help with this need.

Services Monthly Reports

Case Management

Measure	Outcome
Total numbers of wrap around service meetings:	Oct. 2018 - 168/ YTD 491
Case Management units of service:	Oct. 2018 - 119/ YTD 436
Number of Housing Plan Developed/ Referrals:	Oct. 2018 - 35/ YTD 93
Issued Bus Passes:	Oct. 2018 - 38/ YTD 99

MONTHLY PROGRAM PROGRESS REPORT (PPR)
Project Name: Palm Springs Wrap - Around - Services



Birth Certificate/ CA ID Vouchers:	Oct. 2018 - 6/ YTD 9
Units of Service for Main Stream Benefit Assessment: ***The majority area of assistance in this category was health coverage related. There is a large need for client understanding and Case Management support.	Oct. 2018 - 28/ YTD 77

Employment Services

Measure	Outcome
Employment Services units of service:	Oct. 2018 - 49/ YTD 132
Employment Assessments Completed:	Oct. 2018 - 7/ YTD 24
Numbers of email accounts and resumes created :	Oct. 2018 - 22/ YTD 41

Client Served

Measure	Outcome
Oct. 2018 - Monthly Unduplicated Clients Served:	59
YTD Unduplicated Clients Served:	239

Outreach Summary

Eight (8) unduplicated clients were connected through face to face off-site outreach for the month of October 2018.

YTD unduplicated clients connected through face to face outreach: Ninety-Seven (97)

Twenty-Five (25) clients completed new VI-SPADATs (**Please note VI-SPADATs can only be updated annually). ***Please note that Martha's staff has completed required DPSS HMIS training for the Coordinated Entry System (CES), and is certified to enter VI-SPADAT information directly into the County HMIS system.

YTD VI-SPADAT's : 38

MONTHLY PROGRAM PROGRESS REPORT (PPR)
Project Name: Palm Springs Wrap - Around - Services

Martha's staff offered services too hard to serve clients, through regular repeat contacts. This approach is successful in the area of client trust, and we are seeing clients starting to access Martha's office for Wrap - Around - Services.



Client Story

Story # 1: October Success Story:

Gary lost a partner of two years along with a friend of three years almost concurrently to one another. He left his whole life behind, came from Las Vegas, NV arrived here to Palm Springs in search of a new beginning. After befriending some bad company here, he lost everything again, when he believed he had lost it all already. Gary came to Martha's Village Wrap-Around Services Palm Springs with no identifiable documents, unemployed, and homeless. Through the collaborative efforts of Well in the Desert working alongside Martha's Village Wrap-Around Services. Gary began volunteering. He was soon connected with a housing unit for volunteering staff. MVK Wrap-Around Services put into motion the process for obtaining Gary his birth certificate. After receipt of the first document Wrap-Around Services team worked on obtaining Gary his California Identification card. Now, with a sense of self identity including the documents to back it. Case manager has connected Gary with Veteran Affairs to reap the rewards of his benefits, which he is entitled to for his military service. Also, he has been assisted with applying for mainstream benefits such as, food stamps, general relief, and medical. Furthermore, Gary is working with employment specialist to build his resume, conduct weekly job searches, and submitting job applications using Wrap-Around Services Employment computers and staff guidance. Overall, it has been a long broken journey for Gary, but, Martha's Village Wrap-Around Services team has helped him repair his identity, is putting his life back together piece by piece one document at a time. Ultimately, this case highlights one important mission of MVK Wrap-Around Services; the urgency we feel to obtain the homeless necessary documents to raise their level of employability, and increase their chances of safe housing.