

MONTHLY PROGRAM PROGRESS REPORT (PPR)  
Project Name: Palm Springs Wrap - Around - Services

Agency / Organization: Martha's Village & Kitchen

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Report Month : 3/1/2020-3/31/2020	Date Submitted: April 22, 2020
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**PROGRAM OUTCOMES:**

1. Case Management and an Employment Specialist:

Palm Springs Wrap Around Services will include Trained Case Managers, and Employment Services support. Case Managers assigned to Palm Springs Wrap Around will be SOAR certified to address the needs of client Social Security Disability applications, and numerous other client entitlements. All Case Managers are trained in the VISPADT process and Housing First. Case Managers through individualized case plans, client assessments, counseling and information and supported referral services, increasing the clients success in exiting homelessness to safe and affordable permanent housing with entitlements and income in place  
The Employment Services will include needed computer related skills, assessments, guidance with internet searches for employment, interviewing skills, transportation, basic training in First Aid and Food Handlers certificates as needed for employment.

2. Assist Individuals to obtain permanent housing and supportive housing:

Martha's capacity for this project includes professionally trained case managers that have experience working intensively with homeless individuals and individuals at risk of homelessness to develop and progress through an individualized assessment, case plan that addresses issues such as securing permanent housing and income. Martha's Housing Program has provided the organization substantial experience in case management by assisting residents to overcome obstacles to independent living and positions them to exit Martha's with stable income, permanent housing and a hopeful future for themselves and their families.

3. Assist individuals with securing health, disability, social security and or benefits:

All Case Managers are trained in the VISPADT process and Housing First. Direct working Collaboration with Behavioral Health Specialist II, Mental Health Peer Specialist, Mental Health Crisis Response Team, Path of Life and other agencies including relationship with collaborating partners, such as Health to Hopes mobile medical unit . Allows Martha's to connect clients to benefits that fit their needs.

4. Computer skills, internet searches for employment, completing on-line employment applications, and interview techniques:

To help adults achieve employment and lay the foundation for future success, Martha's will provides job seeking skills training, assistance with resume writing, mock interview training,

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job skills classes, internet searches for employment services, career exploration assessments, and individual employment plans.

**5. Employment assessment- Determine an individual's strengths and weakness:**

In order to determine an individual's strengths and weakness Martha's Wrap Around Employment Services uses an employment assessments that assist to determine clients employment experience, writing, speaking and computer skills to determine employability.

**6. Basic First Aid-some employers require basic first aid; and/or Food Handlers Certificate-Required for food handler jobs.**

Through employments services clients will have the ability to receive assistance with Basic First Aid and Food Handlers certificates as needed for employment. Clients work alongside with assigned employment specialist to help with this need.

Services Monthly Reports

Please note YTD =July 1, 2019 through March 31, 2020 for this reporting period

**Client Served**

Measure	Outcome
March 2020 - Monthly Unduplicated Clients Served:	24
YTD Unduplicated Clients Served:	494

**Case Management**

Measure	Outcome
Total numbers of wrap around service meetings:	March 2020 - 109/ YTD 1474
Case Management units of service:	March 2020 - 96/ YTD 1208
Number of Housing Plan Developed/ With Referrals and ongoing housing efforts	March 2020 - 14/ YTD 402

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Housing Outcomes	YTD Housed From the Streets - 145  During March 2020 Six (6) were housed from the streets.  All Six (6) placed in Valley Shelters
Issued Bus Passes:	March 2020 - 36 / YTD 800
Birth Certificate/ CA ID Vouchers:	March 2020 -4/ YTD 68
Units of Service for Main Stream Benefit Assessment: ***The majority area of assistance in this category was health coverage related. There is a large need for client understanding and Case Management support.	March 2020 - 103/ YTD 775

**Employment Services**

Measure	Outcome
Employment Services units of service:	March 2020 - 13/ YTD 266
Employment Assessments Completed:	March 2020 - 1/ YTD 60
Numbers of email accounts and resumes created :	March 2020 - 4/ YTD 99
Employment Placements	March 2020 3/ YTD 58 Following areas of Employment: Restaurants, Grocery Stores, Walmart, Marriott Housekeeping, Marshalls, Fast Food, etc.

**Outreach Summary**

Six (6) clients completed new VI-SPADATs (\*\*Please note VI-SPADATs can only be updated annually). \*\*\*Please note that Martha's staff has completed required DPSS HMIS training for the Coordinated Entry System (CES), and is certified to enter VI-SPADAT information directly into the County HMIS system.

YTD VI-SPADAT's : 32

Martha's staff offered services too hard to serve clients, through regular repeat contacts. This approach is successful in the area of client trust, and we are seeing clients starting to access Martha's office for Wrap – Around - Services.