

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
04/22/2019	14:55	2:55 PM	190422145121	1510	S San Joaquin	There Is No Respect. They Left Their Garbage Outside (I Can Send You A Photo), It's Been There All Day And It Isn't Pick Up Day.	Palm Springs Rental Agency	VRCD	15:14	Trash in containers at curb. Spoke with reporting party who said that the owner was there this weekend, but they think he still rents it on the weekends. No violation	YES	
04/22/2019	14:55	2:55 PM	190422145121	1510	S San Joaquin	Duplicate Call ID. Please See ID 190422145121	Palm Springs Rental Agency	VRCD	15:14	Duplicate Call ID. Please See ID 190422145121	YES	
04/23/2019	7:27	7:27 AM	190423072414	2413	E Hildy Lane	There Were 5 Enterprise/Industrial Trucks Parked There At Night. They Already Left For Work, I Had Some Questions About This Residential Neighborhood Becoming A Truck Parking Lot. Please Call First	Vacation Palm Springs	USS	8:24	The Nuisance For Noise That Was Called In Was Resolved And No Citation Was Issued.	NO	
04/23/2019	7:27	7:27 AM	190423072414	2413	E Hildy Lane	Duplicate Call ID. Please See ID 190423072414	Vacation Palm Springs	USS	8:24	Duplicate Call ID. Please See ID 190423072414	NO	
04/23/2019	8:15	8:15 AM	N/A	N/A	N/A	Caller Referred To Office	N/A	N/A	N/A	Caller Referred To Office	N/A	
04/23/2019	8:18	8:18 AM	190423081447	2413	E Hildy Lane	Fyi The Nuisance For Noise That Was Called In Was Resolved And No Citation Was Issued.	Vacation Palm Springs	USS	8:24	The Nuisance For Noise That Was Called In Was Resolved And No Citation Was Issued.	NO	
04/23/2019	9:53	9:53 AM	190423094940	3951	E Calle San Raphael	My Neighbor Is Using His Unit As An Air Bnb And I Want To Know If This Is Allowed. Please Call.	Dee Duran / DJ Porter	VRCD	9:56	Spoke with reporting party. RP reports that a neighbor in his apartment building is renting his property through AIRBNB. He reports that management has given the tenant a 30 day notice to vacate because of this, however, since he received the notice, he is renting it more and more.	NO	
04/23/2019	9:53	9:53 AM	190423094940	3951	E Calle San Raphael	Duplicate Call ID. Please See ID 190423094940	Dee Duran / DJ Porter	VRCD	9:56	Duplicate Call ID. Please See ID 190423094940	NO	
04/23/2019	21:30	9:30 PM	190423212617	2413	E Hildy Lane	I Called This Morning About The Rentals Across The Street. The 4 Cargo Trucks That Were Parked Overnight Are Not There Anymore So You Don't Have To Come Out At 6 Am Tomorrow 04/24	Vacation Palm Springs	N/A	N/A	N/A	NO	
04/23/2019	21:30	9:30 PM	190423212617	2413	E Hildy Lane	Duplicate Call ID. Please See ID 190423212617	Vacation Palm Springs	N/A	N/A	Duplicate Call ID. Please See ID 190423212617	NO	
04/24/2019	11:26	11:26 AM	190424112414	3232	E Bogart Trail	3232 E Bogert Trail Has Loud Music Playing. I Can Hear It In My Back Yard. Please Assist.	N/A	VRCD	11:46	Arrived and observed music coming from back yard. Spoke with occupant who is the property owner (verified by ID) He apologized for the music being too loud and asked for info regarding general rules about noise and music. No violation and no citation.	YES	
04/24/2019	11:26	11:26 AM	190424112414	3232	E Bogart Trail	Duplicate Call ID. Please See ID 190424112414	N/A	VRCD	11:46	Duplicate Call ID. Please See ID 190424112414	YES	
04/25/2019	6:24	6:24 AM	190425061546	1600	N Indian Canyon Dr	The Generator Is Really Loud And I Have Called Many Times Regarding This Matter.Address Is 1600 North Indian Canyon Drive. *** Address Is Not Listed***	N/A	USS	8:23	no violation	N/A	
04/25/2019	6:24	6:24 AM	190425061546	1600	N Indian Canyon Dr	Duplicate Call ID. Please See ID 190425061546	N/A	USS	8:23	Duplicate Call ID. Please See ID 190425061546	N/A	
04/25/2019	7:31	7:31 AM	190425072620	1131	N Rose Ave	There Is A Guy That Gets Paid To Come Put The Trash Out For The Rentals In This Area. He Always Takes The Trash For This House And Puts It In Front Of Our House Across The Street.	Natural Retreats	VRCD	10:12	Arrived to property location. Trash container was at correct address. No violation, no citation.	NO	
04/25/2019	7:31	7:31 AM	190425072620	1131	N Rose Ave	Duplicate Call ID. Please See ID 190425072620	Natural Retreats	VRCD	10:12	Duplicate Call ID. Please See ID 190425072620	NO	
04/25/2019	6:24	6:24 AM	190425061546	1600	N Indian Canyon Dr	Duplicate Call ID. Please See ID 190425061546	N/A	USS	8:23	Duplicate Call ID. Please See ID 190425061546	N/A	
04/25/2019	7:31	7:31 AM	190425072620	1131	N Rose Ave	Duplicate Call ID. Please See ID 190425072620	Natural Retreats	VRCD	10:12	Duplicate Call ID. Please See ID 190425072620	NO	
04/25/2019	7:31	7:31 AM	190425072620	1131	N Rose Ave	Duplicate Call ID. Please See ID 190425072620	Natural Retreats	VRCD	10:12	Duplicate Call ID. Please See ID 190425072620	NO	
04/25/2019	7:31	7:31 AM	190425072620	1131	N Rose Ave	Duplicate Call ID. Please See ID 190425072620	Natural Retreats	VRCD	10:12	Duplicate Call ID. Please See ID 190425072620	NO	
04/25/2019	19:21	7:21 PM	190425191744	941	E Chia Rd	There Is Very Loud Music Coming From That Property. You Can Hear It From Inside My Rental.	ACME House Company	VRCD	19:46	Arrived and did not observe a violation. Called local contact.	NO	
04/25/2019	22:14	10:14 PM	190425221053	2108	George Drive	Dog Barking Since 8pm, May Be At 2108 Or 2107 George. This Is The Second Time In Two Weeks I Am Calling About This And The Third Week In A Row It Has Happened.	Palm Springs Rental Agency	VRCD	22:43	Arrived and did not observe a dog barking. Reporting party did not want a call back.	NO	
04/25/2019	22:17	10:17 PM	190425221524	841	E Racquet Club Road	I Am Calling To Report Loud Occupants At This Address. They Are Drunk And Shouting In The Pool.	Selena Wallace/Kenya	VRCD	22:56	Arrived at the property at 22:56 and did not observe a violation. Reporting party did not want a call back.	NO	
04/25/2019	22:14	10:14 PM	190425221053	2108	George Drive	Duplicate Call ID. Please See ID 190425221053	Palm Springs Rental Agency	VRCD	22:43	Duplicate Call ID. Please See ID 190425221053	NO	
04/26/2019	9:48	9:48 AM	N/A	N/A	N/A	Caller Referred To Office	N/A	N/A	N/A	Caller Referred To Office	N/A	
04/26/2019	9:51	9:51 AM	190426094824	1132	Marion Way	Address Is 1130 East Marion Way, There Are 7 Cars Parked In Front Of The Home.	Vacation Palm Springs	VRCD	10:20	Arrived at 0920 to property location. Property is owner occupied, verified through ID. No violation, no citation.	YES	
04/26/2019	9:51	9:51 AM	190426094824	1132	Marion Way	Duplicate Call ID. Please See ID 190426094824	Vacation Palm Springs	VRCD	10:20	Duplicate Call ID. Please See ID 190426094824	YES	

04/26/2019	13:35	1:35 PM	190426133501	N/A	N/A	Office Inquiry	N/A	N/A	N/A	Office Hours Given Out To Caller	N/A	
04/26/2019	15:48	3:48 PM	190426154405	2997	E Alta Loma Drive	I Am Calling To Report Loud Music. Please Come To My Property So You Can Hear It For Yourself.	Clark Carlton	VRCD	16:00	Arrived at R/P's property. R/P gave access, did not observe music, R/P stated that music was turned off. Made contact with guest and explained Music ordinance. No violation, no citation.	NO	
04/26/2019	20:54	8:54 PM	190426205210	1277	N Rose Ave	Loud Music Going On. All Times Of The Night. Going On Now.	Christopher Nobile Ventures	VRCD	21:14	Arrived to property location. Did not observe music from the property. Home is owner occupied. No violation, no citation.	YES	
04/26/2019	21:44	9:44 PM	190426214155	2135	Sonora Road	The Tenants At This Property Are Being Loud Again And Playing Loud Music. I Need Something To Be Done. They Kept Me Up All Last Night. I Will Call The Police If This Is Not Taken Care Of.	Charlie Beushausen/Christina Worms	VRCD	22:02	Arrived to property location. I was unable to observe music, did observe people talking. Noise was within limits for time of day. Called local contact. No violation, no citation.	NO	
04/26/2019	21:44	9:44 PM	190426214155	2135	Sonora Road	Duplicate Call ID. Please See ID 190426214155	Charlie Beushausen/Christina Worms	VRCD	22:02	Duplicate Call ID. Please See ID 190426214155	NO	
04/26/2019	21:44	9:44 PM	190426214155	2135	Sonora Road	Duplicate Call ID. Please See ID 190426214155	Charlie Beushausen/Christina Worms	VRCD	22:02	Duplicate Call ID. Please See ID 190426214155	NO	
04/26/2019	22:41	10:41 PM	190426224124	N/A	N/A	Declined	N/A	N/A	N/A	Caller Hung Up	N/A	
04/26/2019	22:46	10:46 PM	190426224414	1186	E Racquet Club Road	There Is A Party Going On At That House With Loud Music Playing.	Bret Allison	VRCD	23:05	Upon arriving, I was not able to hear music beyond the property line, made contact, explained noise and music ordinance. Called local contact. No violation, no citation.	NO	
04/26/2019	22:46	10:46 PM	190426224414	1186	E Racquet Club Road	Duplicate Call ID. Please See ID 190426224414	Bret Allison	VRCD	23:05	Duplicate Call ID. Please See ID 190426224414	NO	
04/26/2019	21:44	9:44 PM	190426214155	2135	Sonora Road	Duplicate Call ID. Please See ID 190426214155	Charlie Beushausen/Christina Worms	VRCD	22:02	Duplicate Call ID. Please See ID 190426214155	NO	
04/27/2019	4:35	4:35 AM	190427043154	1577	S Calle Marcus	They Were Very Loud And Loud Music Playing At 1am.	Vacation Palm Springs	USS	5:22	Noise Complaint. No violation	NO	
04/27/2019	4:35	4:35 AM	190427043154	1577	S Calle Marcus	Duplicate Call ID. Please See ID 190427043154	Vacation Palm Springs	USS	5:22	Duplicate Call ID. Please See ID 190427043154	NO	
04/27/2019	4:47	4:47 AM	190427044632	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
04/27/2019	7:40	7:40 AM	190427073359	2413	E Hildy Lane	I Called Before When They Had 4 Enterprise Cargo Trucks And They Were Honking And Beeping Loudly. They Arent Home Now But This Morning They Were Honking The Horn Very Loudly On Their Way To Work.	Vacation Palm Springs	VRCD	9:30	Arrived to property location. Vehicles were not present at time of arrival. Will follow up.	NO	
04/27/2019	7:40	7:40 AM	190427073359	2413	E Hildy Lane	Duplicate Call ID. Please See ID 190427073359	Vacation Palm Springs	VRCD	9:30	Duplicate Call ID. Please See ID 190427073359	NO	
04/27/2019	8:07	8:07 AM	190427080513	1436	E Luna Way	They Have 6 Cars For A 4 Bedroom Home.	Turnkey Vacation Rentals	VRCD	9:00	Arrived at 0900 to property location. Property is owner occupied. No violation, no citation.	YES	
04/27/2019	8:07	8:07 AM	190427080513	1436	E Luna Way	Duplicate Call ID. Please See ID 19042708513	Turnkey Vacation Rentals	VRCD	9:00	Duplicate Call ID. Please See ID 19042708513	YES	
04/27/2019	8:07	8:07 AM	190427080513	1436	E Luna Way	Duplicate Call ID. Please See ID 19042708513	Turnkey Vacation Rentals	VRCD	9:00	Duplicate Call ID. Please See ID 19042708513	YES	
04/27/2019	11:41	11:41 AM	190427113813	2997	E Alta Loma Drive	Tenants Are Playing Extremely Loud Music For The Last 15 Minutes. There Is Also Loud Voices	Clark Carlton	VRCD	11:55	Arrived to property location. I did not observe music coming from the home, I was only able to observe talking coming from the backyard. No violation, no citation.	NO	
04/27/2019	13:27	1:27 PM	190427132029	2997	E Alta Loma Drive	Tenants Are Playing Extremely Loud Music For The Last 15 Minutes. There Is Also Loud Voices	Clark Carlton	VRCD	13:47	Arrived to R/P's property. R/P mentioned that there is no longer music being played due to guest leaving for the festival. I also did not observe any noise or music, house was vacant at time of arrival. No violation, no citation.	NO	
04/27/2019	13:28	1:28 PM	190427132649	337	N Juanita Drive	Loud Music	Altamira	VRCD	14:02	Arrived to property location. I did not hear music coming from the property at time of arrival. Made contact with guest and explained music ordinance. No violation, no citation.	NO	
04/27/2019	14:43	2:43 PM	190427144205	1288	E San Jacinto Way	I Would Like To Report Loud Outdoor Music.	Vacation Palm Springs	VRCD	15:05	Arrived to property location. I did not observe music from the property at time of arrival. Made contact with guest and explained complaint along with music ordinance. called local contact. No violation, no citation.	NO	
04/27/2019	22:38	10:38 PM	190427223729	N/A	N/A	Customer Inquiry	N/A	N/A	N/A	Information Given To Caller	NO	
04/28/2019	0:02	12:02 AM	190428000015	993	Patencio Road	They Are Being Very Loud And I Can't Sleep.	Christopher Nobile Ventures	VRCD	0:17	Arrived and did not observe a violation. dB limits below allowed limits. Owner Occupied.	YES	
04/28/2019	3:16	3:16 AM	190428031403	2997	E Alta Loma Drive	There Is A Group Of People Outside Yelling And Making A Lot Of Noise. This Has Been Going On For A Few Hours Now.	Clark Carlton	USS	4:14	I Did Advise Them There Was A Call On Them But I Didn't Get Any Reading On Them From Where I Was	NO	
04/28/2019	3:16	3:16 AM	190428031403	2997	E Alta Loma Drive	Duplicate Call ID. Please See ID 190428031403	Clark Carlton	USS	4:14	Duplicate Call ID. Please See ID 190428031403	NO	
04/28/2019	7:35	7:35 AM	190428073523	N/A	N/A	Declined	N/A	N/A	N/A	Caller Hung Up	N/A	

04/28/2019	7:43	7:43 AM	190428073916	1132	Marion Way	There Are Too Many Vehicles Crammed Into One Parking Spot On This Property.	Vacation Palm Springs	VRCD	9:08	Property is owner occupied. No violation, no citation.	YES	
04/28/2019	7:43	7:43 AM	190428073916	1132	Marion Way	Duplicate Call ID. Please See ID 190428073916	Vacation Palm Springs	VRCD	9:08	Duplicate Call ID. Please See ID 190428073916	YES	
04/28/2019	8:25	8:25 AM	190428082305	1224	E Deepwell Road	I Called Last Week, They're Leaving Their Garbage Cans Out And It's Visible From The Street.	Claudia Lunow	VRCD	9:00	Observed trash container in public view. Local agent was contacted and was given an hour to remove containers. Returned at 1000 to property and containers were no longer in public view. No violation, no citation.	NO	
04/28/2019	8:25	8:25 AM	190428082305	1224	E Deepwell Road	Duplicate Call ID. Please See ID 190428082305	Claudia Lunow	VRCD	9:00	Duplicate Call ID. Please See ID 190428082305	NO	
04/28/2019	13:14	1:14 PM	190428131301	1335	S San Joaquin	I Would Like To Report Loud Music	Regenia Money	VRCD	13:29	Upon arriving, I did not observe music coming from the property. Made contact with guest and explained complaint, along with music ordinance. No violation, no citation.	NO	
04/28/2019	13:50	1:50 PM	190428134455	1632	S Sagebrush Road	They Have Amplified Music Outside. It Happened Yesterday, We Ignored It. It Is Happening Again. I Left The Gate Unlocked So You Can Access. I Have To Run To The Store.	Brenda Glenn / Kelly Wasson	VRCD	14:05	Arrived to property location. I was unable to hear music beyond the property line. I was able to observe music as I got to the door. Called contact regarding complaint. Went over to R/P's home and I was unable to hear music. No violation, no citation.	NO	
04/28/2019	14:35	2:35 PM	190428143252	1335	S San Joaquin	I Need A Supervisor Or A Mgr To Call Me, Monday Is Fine. I Cld To Report Loud Music Earlier & Never Got A Return Call. They Are Gone Now To The Event So No Need To Come But I Need To Spk W/Someone.	Regenia Money	VRCD	15:40	Will forward to upper management.	NO	
04/28/2019	14:35	2:35 PM	190428143252	1335	S San Joaquin	Duplicate Call ID. Please See ID 190428143252	Regenia Money	VRCD	15:40	Duplicate Call ID. Please See ID 190428143252	NO	
04/28/2019	16:06	4:06 PM	190428160024	252	E Morongo	There Are Loud Occupants In The Pool At 252 E Morongo Rd.	N/A	VRCD	16:24	252 E. Morongo is not an address. I did go over to 242 and 250 E. Morongo Rd, which I was unable to hear any voices from the front of the properties. No violation, no citation.	NO	
04/28/2019	20:14	8:14 PM	190428201109	970	E Marion Way	People At Rental Are Playing Music Loudly.	Jody Weikal / Kevin Turner	VRCD	20:45	Upon arriving, I observed a music violation from the front of the property. Responsible renter was not at the property, mailing out citation to responsible tenant. Contacted local agent. Music Violation, mailing out citation.	NO	A5592 - MUSIC
04/28/2019	20:14	8:14 PM	190428201109	970	E Marion Way	Duplicate Call ID. Please See ID 190428201109	Jody Weikal / Kevin Turner	VRCD	20:45	Duplicate Call ID. Please See ID 190428201109	NO	
04/28/2019	20:14	8:14 PM	190428201109	970	E Marion Way	Duplicate Call ID. Please See ID 190428201109	Jody Weikal / Kevin Turner	VRCD	20:45	Duplicate Call ID. Please See ID 190428201109	NO	
04/28/2019	20:14	8:14 PM	190428201109	970	E Marion Way	Duplicate Call ID. Please See ID 190428201109	Jody Weikal / Kevin Turner	VRCD	20:45	Duplicate Call ID. Please See ID 190428201109	NO	
04/28/2019	23:15	11:15 PM	190428231039	524	Calle Santa Rosa	Neighbors Are Too Loud, Has A Colonoscopy In The Morning At 4am, There Screaming This Is Not The First Time Wants Someone Out There Or Tell Them To Be Quiet Don't Call Him And My Gate Is Locked	Walt Hawkins	VRCD	23:36	Upon arriving, I did not observe any voices coming the property, Db readings were at or below limits for the time of day. Called local contact. No violation, no citation.	NO	