

DATE	MT	CALL IN TIME	CALL ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
04/29/2019	9:17	9:17 AM	190429091154	448	Cottonwood	Someone Has Parked In My Parking Spot For The Last Two Days. I Have A Electric Car And Need To Charge My Car. The Person Left Me A Very Nasty Note.	N/A	VRCD	9:30	Arrived and met with reporting party. He showed me the vehicle parked in his spot. He does not believe the person that parked in his space are actual tenants of his building and does not believe they are even staying at his building. Advised him that we would not be involved as this is not a vacation rental and that he as the apartment manager could do a private party tow, he just does not know how.	N/A	
04/29/2019	9:17	9:17 AM	190429091154	448	Cottonwood	Duplicate Call ID. Please See ID 190429091154	N/A	VRCD	9:30	Duplicate Call ID. Please See ID 190429091154	N/A	
04/29/2019	11:23	11:23 AM	190429112040	970	E Marion Way	I May Have Gotten A Citation Written Last Night. I Would Like To Know What Happened. Please Give Me A Call Back.	Jody Weikal / Kevin Turner	VRCD	11:31	Returned call to caller who was looking for additional information regarding a call at his property last night. Advised him that VRCD observed a music violation but was not able to make contact with the guest, but that a citation would be going out in the mail.	N/A	
04/30/2019	16:50	4:50 PM	190430164700	2997	E Alta Loma Drive	Loud Music And Voices	Clark Carlton	VRCD	17:02	Went directly to reporting party property. a clear music violation was observed Issued citation to responsible renter and notified local contact who insisted the guest was advised about the music.	NO	MUSIC - A5736
04/30/2019	16:50	4:50 PM	190430164700	2997	E Alta Loma Drive	Duplicate Call ID. Please See ID 190430164700	Clark Carlton	VRCD	17:02	Duplicate Call ID. Please See ID 190430164700	NO	
04/30/2019	17:23	5:23 PM	190430172253	N/A	N/A	Declined	N/A	N/A	N/A	Resolved	N/A	
04/30/2019	19:27	7:27 PM	190430192145	2997	E Alta Loma Drive	Made A Complaint About Someone Earlier Today. VRCD Came And Gave Them A Citation. The House We Complained About Called The Police On Us With A False Complaint Saying We Were Recording Them. Need To>>	Clark Carlton	USS	21:00	called reporting party. Reporting party wanted it documented on what had happened. Reporting party will be going down to the police dept tomorrow to file a police report with them.	N/A	
04/30/2019	19:27	7:27 PM	190430192300	2997	E Alta Loma Drive	<< Speak With VRCD Asap. They Said We Were Looking Over The Fence At Them. The Lady We Reported Got On Her Hands And Knees Were Peeking Into Our Property Through A Hole To Where Our Dog Barked Out.	Clark Carlton	USS	21:01	Call ID's 190430192145 and 190430192300 are the same call	N/A	
04/30/2019	19:27	7:27 PM	190430192300	2997	E Alta Loma Drive	Duplicate Call ID. Please see Call ID 190430192300	Clark Carlton	USS	21:01	Duplicate Call ID. Please see Call ID 190430192300	N/A	
04/30/2019	19:27	7:27 PM	190430192300	2997	E Alta Loma Drive	Duplicate Call ID. Please see Call ID 190430192300	Clark Carlton	USS	21:01	Duplicate Call ID. Please see Call ID 190430192300	N/A	
04/30/2019	19:27	7:27 PM	190430192300	2997	E Alta Loma Drive	Duplicate Call ID. Please see Call ID 190430192300	Clark Carlton	USS	21:01	Duplicate Call ID. Please see Call ID 190430192300	N/A	
05/01/2019	16:42	4:42 PM	N/A	N/A	N/A	Customer Service	N/A	N/A	N/A	Referred Caller To Website	N/A	
05/01/2019	16:56	4:56 PM	190501165142	2342	N San Geronio Road	This Address Has A Fire Pit About 3-4 Feet Away . It Is A Movable Fire Pit. I Was Told It Needed To Be 25 Feet From The Wall. Please Call Me To Let Me Know When You Are Coming.	Vacation Palm Springs	VRCD	17:24	Arrived to reporting parties property to observe concern. VRCD will follow up with the Fire Dept.	N/A	
05/02/2019	15:04	3:04 PM	190502150402	N/A	N/A	Declined	N/A	N/A	N/A	Hung Up	N/A	
05/02/2019	16:13	4:13 PM	190502160944	623	Desert Way	Please Call Water Is Constantly Coming To My Wall In My Home From The Other Address, This Has Been Happening Since Yesterday. Please Assist.	Kara Moulder / Fred Noble	VRCD	16:30	Made contact with R/P which gave me access into property to observe area that has been soaked by what was found to be a broken water line from the neighbors pool equipment. Local contact was notified and they contacted a pool service company to repair the water line. No violation, no citation.	NO	
05/02/2019	17:21	5:21 PM	190502171312	1600	Palm Tree Dr	The Property On Palm Tree Dr Is Playing Very Loud Music. You Can Come To My Property To Witness The Violation.	Kevin Butler / Adree Rojas	VRCD	17:30	Arrived and Violation observed. Citation issued. Called local contact and reporting party	NO	MUSIC - A5822
05/02/2019	17:24	5:24 PM	190502172408	N/A	N/A	Customer Service	N/A	N/A	N/A	Information Given To Caller	N/A	
05/02/2019	18:14	6:14 PM	190502181110	1127	E Mesquite Ave	I Am Calling Regarding A Loud Noise In The Property	Michael Sims/Brett Allison	VRCD	18:19	Arrived and observed music violation from RP's property line. Issued citation. Called local contact	NO	MUSIC - A5823
05/03/2019	15:33	3:33 PM	190503153014	1603	Lorena	I Am Not Sure Of The Address, But There Is A House That Is Partying And Playing Rap Music. I Would Like Someone To Check It Out. I Do Not Want A Call Back	Dennis Costa / Tom Beatty	VRCD	15:45	Arrived and observed music at property line. Met owner at property as guests just arrived and had not been checked in. Gave warning.	NO	
05/03/2019	15:56	3:56 PM	190503155128	1603	Lorena	I Called About 20 Minutes Ago About The Property I Think They're At 1600 Lorena. They're Smoking Pot, I Can Smell It In The Air. Is That Legal?	Dennis Costa / Tom Beatty	VRCD	15:45	Arrived in response to previous call. Made contact with reporting party and advised on the cannabis law.	NO	
05/03/2019	20:46	8:46 PM	190503204152	689	Carnation	689 Carnation. Dog Is Continuous Howling. Concerned For Dogs Welfare. 10 Different Homeowners Are Concerned.	N/A	VRCD	20:50	Called reporting party to get a gate code but no answer. Left voice message to call back. As of 21:34 no callback. 689 Carnation is not a vacation rental	N/A	
05/04/2019	8:44	8:44 AM	190504084031	1510	San Jacinto	There Is A rental @ 1510 E. San Jacinto Way, Playing Loud Music By The Pool. The Bass Is Going Boom Boom Boom. They Did The Same Thing Last Night.	Palm Springs Rental Agency	VRCD	9:30	Upon arriving, I did not observe music from the home. Made contact with tenant and explained complaint along with music ordinance. Property is a registered rental. called local contact. No violation, no citation.	NO	
05/04/2019	8:44	8:44 AM	190504084031	1510	San Jacinto	Duplicate Call ID. Please See Call ID 190504084031	Palm Springs Rental Agency	VRCD	9:30	Duplicate Call ID. Please See Call ID 190504084031	NO	
05/04/2019	11:04	11:04 AM	190504110335	N/A	N/A	Caller Will Call Back If Dog Barks Again	N/A	N/A	N/A	Caller Will Call Back	N/A	
05/04/2019	12:52	12:52 PM	190504124840	251	Via Sol	I Am Calling Regarding An Amplified Music In The Vacation Rental .	Ruby Montana	VRCD	13:08	Upon arriving I did not observe music coming from the home. Music was observed coming from the Arrive Hotel. No violation, no citation. called local contact	NO	
05/04/2019	13:12	1:12 PM	190504130757	255	Ridge Road	I Am Calling Regarding The Loud Amplified Music In The Vacation Rental. If The Office Would Like To Come In To My Residence To Hear The Loud Music. I'd Be Happy To Let Them In.	Dry Heat Resorts - Kenny Felsher	VRCD	13:38	I was not able to observe music from the front, went to the R/Ps property, also did not observe music. Made contact with guest, explained music ordinance. Called local contact. No violation, no citation.	NO	
05/04/2019	14:25	2:25 PM	190504141827	524	Calle Santa Rosa	I Have My Doors And Windows Closed And I Cant Even Hear My Tv. The Sound Nuisance Is Horrible. I Want A Compliance Official To Come. Something Needs To Happen To Fix This Because Im Not Moving.	Walt Hawkins	VRCD	15:45	Arrived to R/Ps location. Called R/P, they stated that music is no longer being played. Called local contact, they stated that tenants have been at the living desert since the morning. Went to property location, it appeared to be empty. No violation, no citation.	NO	
05/04/2019	15:47	3:47 PM	N/A	N/A	N/A	Customer Service	N/A	N/A	N/A	Referred Caller To Website	N/A	

05/04/2019	15:51	3:51 PM	190504154755	589	Sycamore Circle	Please Call The Above Address Is Having A Party And They Are Yelling And Have Loud Outdoor Music, Please Assist. Asap	Palm Springs Vacation Homes	VRCD	16:02	Arrived and did not observe a violation. Called local contact and reporting party	NO	
05/04/2019	16:55	4:55 PM	190504165205	2131	Conchita	We're In A Rental And Our Neighbors Are Playing Loud Music Outside. I Don't Know The Address. We Asked Them To Turn It Down But They Didn't Respond.	Vacation Palm Springs	VRCD	17:07	Patrick, Arrived and did not observe a violation. 2131 Conchita is not a vacation rental	N/A	
05/04/2019	16:55	4:55 PM	190504165205	2131	Conchita	Duplicate Call ID. Please See Call ID 190504165205	Vacation Palm Springs	VRCD	17:07	Duplicate Call ID. Please See Call ID 190504165205	N/A	
05/04/2019	18:00	6:00 PM	190504175628	147	Tahquitz Way	There Is A Wedding Going On. I Head Drunk People And The Base From Music Vibrates My Windows. I Have Had To Listen To Crap Music For 3 Hours Now.	McLean	VRCD	18:21	Arrived to RP's and dB readings were at level allowed for time of day. Made contact with event rep. Called reporting party	NO	
05/04/2019	20:02	8:02 PM	190504195832	3435	N Avenida San Gabriel Rd	Loud Music And 20 Cars Parked Outside. I Think It Is An Airbnb	Mariana Sumampouw	VRCD	20:17	Arrived at 20:17 and did not observe a violation.	NO	
05/04/2019	21:14	9:14 PM	190504211158	232	W Santa Catalina Road	Loud Music From A Wedding Party. (Called In By Palm Springs Police Dept)	Azucena Galvan	VRCD	21:32	Arrived and observed music past the property line. Violation of event permit. Talked with coordinator and violation was corrected	NO	
05/05/2019	19:09	7:09 PM	190505190600	3306	San Martin Cir	3306 San Martin Circle. And We Can Hear The Music. I Was In My Backyard. They're Turning It Up And Down. This Party Seems Like It's Going To Be Going Late.	N/A	VRCD	19:50	Property is owner occupied. Observed music that exceeded allowed limits for time of day, coming from the pool area. Explained noise ordinance and they brought the music to the allowed limit for the time of day. No violation, no citation.	YES	
05/05/2019	19:09	7:09 PM	190505190600	3306	San Martin Cir	Duplicate Call ID. Please See Call ID 190505190600	N/A	VRCD	19:50	Duplicate Call ID. Please See Call ID 190505190600	YES	