

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
05/06/2019	16:52	4:52 PM	190506164552	2392	N San Clemente Road	There Is A Broken Wine Glass In My Backyard That Came From The Violation Address That Is On My Property. I Need Someone To Come Take A Look At It And Let The Violaters Know To Follow The Rules.	Michael Clark / Terry Baggiossi	VRCD	17:10	Arrived to reporting party property. In the rear yard, next to the pool there was a broken wine glass. They said that it happened over the weekend. Called property owner who reports that they do not have any glass wine glasses in his house and that all glasses and dishes are plastic, because he does not want glass near his own pool. No citation issued.	NO	
05/07/2019	22:18	10:18 PM	190507221427	1600	N Indian Canyon	Calling Re The Riviera Hotel And Noise Being Made By Their Generators, It Is On The Side On Vista Chino, I Have Been Working With Code Regarding This, Need Someone To Come Take Decibel Reading.	N/A	USS	23:19	I went over and took decibel readings. I will pass it on to VRCD in the report	N/A	
05/07/2019	22:18	10:18 PM	190507221427	1600	N Indian Canyon	Duplicate Call ID. Please See Call ID 190507221427	N/A	USS	23:19	Duplicate Call ID. Please See Call ID 190507221427	N/A	
05/07/2019	22:18	10:18 PM	190507221427	1600	N Indian Canyon	Duplicate Call ID. Please See Call ID 190507221427	N/A	USS	23:19	Duplicate Call ID. Please See Call ID 190507221427	N/A	
05/08/2019	16:10	4:10 PM	190508160521	5301	E Waverly Drive #140	There Are People In And Out All Night And Day They Are Loud And No One Is Checking The Guests In And There Is Way More Under Age Occupancy Than Allowed. 7 Different Guests In The Last Month.	Veronique Mastey / Richard Benichou	VRCD	16:31	Spoke with reporting party. She indicated that during the month of April, they had at least 7 different rentals and on of the groups were all under age. She also said they were very loud and drinking and screaming all hours of the day and night. I advised her that reporting it to us after the fact, is not that beneficial and asked that when something like this happens it is urgent that a call be made directly to the hotline while the nuisance is happening and we would send an officer out.	NO	
05/08/2019	16:54	4:54 PM	190508165345	N/A	N/A	Looking For Help When Something Happens	N/A	N/A	N/A	Information Given To Caller		
05/08/2019	20:05	8:05 PM	190508200216	877	Riverside Drive	There Is So Much Noise I Got In My Car To Find Where The Yelling Was Coming From .	Maribel Gomez	VRCD	20:14	Arrived and could hear guests inside the home with all doors and windows closed. There was no music, but was occasional yells coming from inside the property. All decibel readings were below allowed levels. called local contact and notified her of complaint. No violation observed and no citation issued.	NO	
05/10/2019	14:29	2:29 PM	190510142749	N/A	N/A	My Neighbor Has Over 8 Different Guests Every Weekend. He Is Not Registered As A Vacation Home And Should Not Be Getting Away With This. I Will Call Again When I Can Speak To Someone Who Can Help Me Further On What I Can Do.	N/A	N/A	N/A	Caller Will Call Back	N/A	
05/10/2019	17:39	5:39 PM	190510173201	2875	N Los Felices Rd #205	Facing Building 1 They Are The 3 Units To The Left. They Are Renting Out Nightly And They Dont Have Permits. Noisy And Disregard For Me Being A Vegan. Neighbor Threats. Please Call.	Darryl Keene / Nestor Citino	VRCD	18:03	Called R/P. R/P was inquiring about an illegal vacation rental within their complex. I will be investigating claim.	N/A	
05/10/2019	17:48	5:48 PM	190510174819	N/A	N/A	I Would Like To Speak W/ A Supervisor. This Is Now My 4th Call And There Has Been No Response To This Issue.	N/A	N/A	N/A	Caller Hung Up	N/A	
05/10/2019	18:47	6:47 PM	190510175711	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
05/10/2019	18:26	6:26 PM	190510182209	1127	E Mesquite Ave	Loud Occupants, This Is My 5th Call. Please Call Me.	Michael Sims/Brett Allison	VRCD	18:39	Upon arriving PSPD Officer Doherty had just finished talking to the tenants regarding the complaint. Doherty stated that music was not loud at time of his arrival. I also made contact with tenants and educated them on music and noise ordinance. Made contact with R/P and explained result of call. I personally did not observe music. No violation no citation.	NO	
05/10/2019	18:47	6:47 PM	190510184657	N/A	N/A	VRCD Check In	N/A	N/A	N/A	VRCD Check In	NO	
05/10/2019	19:11	7:11 PM	190510191048	N/A	N/A	VRCD Check In	N/A	N/A	N/A	VRCD Check In	NO	
05/10/2019	23:05	11:05 PM	190510230213	2254	E Smokewood Avenue	They Are Have A Loud Party Using Very Loud Voices. There Are About 7 Cars Parked Outside When It's Only A 6 Bedroom Home.	Julie Rupp / Candy or Tom Brust	VRCD	23:19	Noise was within allowed limits for time of day. I observed 7 vehicles on property. Guest stated that they have not been told the rules neither have they been properly checked in. Contacted local contact to verify statement, which was true. I stated that they need to be checked in before the 24th hour of their arrival which will be on 5/11 at 1300. Due to guest not knowing rules of vacation rental, I did not issue a citation but a verbal warning was given.	NO	
05/11/2019	8:33	8:33 AM	190511083201	2381	S Caliente	Caller Wanted To Find Out If Address 2381 South Caliente Is Listed As A Vacation Rental Hotline. Reason Being They Are Very Loud And Have Screaming Children.	N/A	N/A	N/A	Information Given To Caller	N/A	
05/11/2019	10:06	10:06 AM	190511100212	147	Tahquitz Way	They Have Construction Going On And They Are Violating Their Agreement With The City.	McLean	VRCD	10:31	Upon arriving I did not observe construction on the property. Construction (re-roofing) was being done at 680 W Arenas Rd, which is where the noise was coming from. No Violation, no citation.	N/A	
05/11/2019	12:12	12:12 PM	190511121122	600	N Plaza Amigo	There Is A Lot Of Screaming And A Dog Barking Constantly.	Palm Springs Holiday Rentals	VRCD	12:30	Noise is within allowed limits for time of day, also heard two dogs barking which occurred for a small amount of time then was not heard again. No violation, no citation.	NO	
05/11/2019	13:33	1:33 PM	190511133209	N/A	N/A	Customer Inquiry	N/A	N/A	N/A	Information Given To Caller	N/A	
05/11/2019	15:32	3:32 PM	190511153020	N/A	N/A	Customer Inquiry	N/A	N/A	N/A	Information Given To Caller	N/A	
05/11/2019	16:36	4:36 PM	190511163342	646	S Bedford Drive	Please Call Asap Re: Constant Noise And Parties That Has Been Going On For One And Half Days, Please Call Back Asap, Urgent.	Vacation Palm Springs	VRCD	17:04	Arrived at reporting parties property and observed music violation. Issued citation. Called local contact	NO	MUSIC - 5825
05/11/2019	18:32	6:32 PM	190511182909	2197	Belding	There Is Are Loud Occupants Screaming At Their Pool. Don't Know Address	N/A	VRCD	18:43	Arrived and observed loud guests. dB levels above limit at times. Made contact with guests and called local contact.	NO	
05/11/2019	23:02	11:02 PM	190511225841	2390	E Santa Ynez Way	The People In The House Are In The Back Yard Talking Very Loudly Around The Pool.	Charlie Beushausen	VRCD	23:13	Arrived and observed guests talking, dB readings were 37, 37, and 39. No violation observed	NO	