

| DATE       | MT    | CALL IN TIME | CALL ID #*   | PROPERTY ADDRESS NUMBER | PROPERTY ADDRESS STREET NAME | DESCRIPTION OF CALL  | RESPONSIBLE MANAGING PARTY | CITY RESPONDING PARTY | TIME OF RESPONSE | ACTION/FINDINGS  | OWNER OCCUPIED | CITATION ISSUED  |
|------------|-------|--------------|--------------|-------------------------|------------------------------|--|----------------------------|-----------------------|------------------|--|----------------|------------------|
| 08/19/2019 | 1:55  | 1:55         | 190819015251 | 350                     | Pico Road                    | Guests In Pool And Being Loud Enough That It Woke Me Up.   | Steven Talbott             | USS                   | 2:28             | I Met With The RP Who Requested Me To Meet. I Did Get 3 Readings from the RP property Of 72.9, 62.0 And 59.6. Citation Is Warranted.Will Process A Citation In The Morning And Issued To The Tenants.  | NO             | Pending Citation |
| 08/21/2019 | 22:12 | 22:12        | 190821220847 | 1650                    | Avenida Sevilla              | 1650 Avenida Sevilla Has A Film Production Going On. They Have Giant Lights On Cranes And Its Disturbing Us. You Will Be Able To See That The Entire Street Is Blocked Off.                      | N/A                        | VRCD                  | 20:33            | No violation observed. There were no giant lights or cranes being operated. Followed up with the reporting party   | N/A            |                  |
| 08/23/2019 | 15:22 | 15:22        | 190823151729 | 663                     | E Chia Rd                    | These People Are Not Nice People. They Are Up All Hours Of The Night,saying Every Nasty Word You Can Imagine. No One Can Get In Unless I Let Them In, I Have A Gate.                             | Tony Banuelos              | VRCD                  | 15:51            | Upon arriving I observed music beyond property line as I stood in front of the home on the street. Made contact with occupants, explained violation and issued citation to responsible renter.   | NO             | A5858 - MUSIC    |
| 08/23/2019 | 15:54 | 15:54        | N/A          | N/A                     | N/A                          | Customer Service Inquiry   | N/A                        | N/A                   | N/A              | Referred To Office   | N/A            |                  |
| 08/23/2019 | 17:10 | 17:10        | 190823170637 | 1327                    | E San Lucas Road             | Someone Called In Reporting Loud Music   | ACME House Company         | VRCD                  | 17:16            | From the front property line, observed music being amplified beyond the property line. Made contact with the occupants and spoke to the responsible renter and advised him of the violation. Citation issued. Followed up with the local contact.  | NO             | A6104 - MUSIC    |
| 08/23/2019 | 18:32 | 18:32        | 190823183138 | N/A                     | N/A                          | Said They Would Call The Police  | N/A                        | N/A                   | N/A              | Information Given To Caller  | N/A            |                  |
| 08/23/2019 | 18:39 | 18:39        | 190823183500 | 2255                    | S Araby Drive                | I Am Calling In To Report Occupants Playing Loud Music At 2255 S Araby Dr. This Is My 2nd Time Reporting This.   | N/A                        | VRCD                  | 19:20            | Arrived and observed music from the front property line. Made contact with guest. Advised of municipal code. No citation. No longer a VR rental. Reporting party did not want a call back  | N/A            |                  |
| 08/23/2019 | 18:48 | 18:48        | 190823184407 | 154                     | Ocotillo                     | Music Too Loud And Making Noise. 154 Ocotillo Ave. I Am Not Tolerating This Anymore You Should Send Please Also.   | N/A                        | VRCD                  | 19:39            | Arrived and observed occupants in the pool area. Unable to get correct dB reading due to environmental noise. Made contact with guests and confirmed rental for weekend.   | NO             |                  |
| 08/24/2019 | 3:16  | 3:16         | 190824031257 | 663                     | E Chia Rd                    | People Are Talking So Loud. I Have Called Multiple Times On These People.  | Tony Banuelos              | USS                   | 3:42             | There Is No Violation Here. I Cannot Hear Anyone Talking From The Front Yard.  | NO             |                  |
| 08/24/2019 | 7:33  | 7:33         | 190824073038 | 1985                    | N Hidalgo Way                | They Are Playing Loud Music And Singing At 7 Am.   | Rick Walker                | VRCD                  | 9:03             | Upon arriving, I did not observe music from the front of the property. Made contact with occupants to explain complaint along with ordinance. Callback was not needed. No violation.   | NO             |                  |
| 08/24/2019 | 11:34 | 11:34        | 190824112730 | 1510                    | E San Jacinto Way            | The Guests There Are Very Loud And Something Needs To Be Done To Quiet Them Down. They Had Music On This Morning, They Have To Know That They Have To Stay Quiet. Please Call Me Back To Discuss | Brian Douglas              | VRCD                  | 11:54            | Upon arriving PSPD officer was on site. Officer stated that he did not observe music until he got near the fence that leads to the pool/backyard. Occupants were complaint and turned off the device.  | NO             |                  |
| 08/24/2019 | 13:51 | 13:51        | 190824134720 | 755                     | W Crescent Drive             | There Are At Least 6 Or 7 Vehicles Parked Outside Of This House. It Was Just Bought. I Do Not Believe This Is Acceptable.  | Relax Palm Springs         | VRCD                  | 14:09            | observed multiple vehicles in the street. Made contact with occupant, stated they only had six vehicles, went next door which is also a vacation rental, they also claimed six vehicles. No violation.   | NO             |                  |
| 08/24/2019 | 13:55 | 13:55        | 190824135134 | 3161                    | E Verona Road                | Music Is So Loud. At Least 8 Cars On Street. Balloons Outside. Please Call Me Back With Updates.   | Turnkey Vacation Rentals   | VRCD                  | 14:30            | Observed multiple vehicles on the street and two on the driveway along with music. Made contact with occupants which was owner occupied. Explained complaint and music was turned down. No violation.  | YES            |                  |
| 08/24/2019 | 14:08 | 14:08        | 190824140608 | 1127                    | E Mesquite Ave               | Property Is Under 6 Month Suspension & Someone Is Staying There Now.   | Michael Sims/Brett Allison | VRCD                  | 14:55            | Arrivedand did not observe a violation. Property is owner occupied this weekend. Called local contact and reporting party  | YES            |                  |
| 08/24/2019 | 15:45 | 15:45        | 190824154257 | 2390                    | E Santa Ynez Way             | Too Many Cars Park Outside. 4 Cars To Be Exact.  | Charlie Beushausen         | VRCD                  | 15:54            | Upon arriving, I observed two vehicles in the driveway and two in the street. Made contact with occupant which stated three vehicles belong to them. No violation  | NO             |                  |
| 08/24/2019 | 19:41 | 19:41        | 190824193753 | 1563                    | Lorena Way                   | I Am Calling Regarding Active Noise Nuisance.  | Mary Axelrod / Mitch Ogden | VRCD                  | 19:48            | From the street in front of the property, Music being amplified beyond the property line was observed. Made contact with the occupants and advised them of the violation. Issued the guest a good neighbor brochure and briefly discussed the contents. Citation issued. Followed up with the local contact. | NO             | A6105 - MUSIC    |
| 08/24/2019 | 19:43 | 19:43        | 190824193903 | 1563                    | Lorena Way                   | There Is A Property On Shannon Way Right Now That Is Being Obnoxious. Throwing Trash, In Street, And Being Very Loud. Happens Every Weekend. Please Make It Stop & Shut Them Down.               | Mary Axelrod / Mitch Ogden | VRCD                  | 19:48            | Please See Call ID 190824193753  | NO             |                  |
| 08/24/2019 | 20:02 | 20:02        | 190824195457 | 663                     | E Chia Rd                    | There Is A House That Keeps Making A Lot Of Noise. I'm So Unhappy And Bothered. I'm Tired And Woke Up At 3am To Call For The Third Time. This Needs To Stop. I Have Work. Please Make It Stop.   | Tony Banuelos              | VRCD                  | 20:16            | Arrived at the property at 20:16. From the street in front of the property, no violation observed. Followed up with the local contact.   | NO             |                  |

|            |       |       |              |      |                     |   |                       |      |       |  |    |  |
|------------|-------|-------|--------------|------|---------------------|---|-----------------------|------|-------|--|----|--|
| 08/24/2019 | 20:05 | 20:05 | 190824200001 | 2636 | N Starr Road        | 1/2 Block Away. Loud Music And Occupants. 4 Cars In The Driveway . They Are By The Pool   | Vacation Palm Springs | VRCD | 20:28 | From the street in front of the property, unable to determine if music was being amplified from the property. Made contact with the occupants and advised that if they were playing music, ensure that its fully contained within the property line. No citation issued. Followed up with the local contact. | NO |  |
| 08/24/2019 | 20:13 | 20:13 | 190824200448 | 663  | E Chia Rd           | They Quieted Down No Need To Come Out Tonight For Moment. I Am Still Very Unhappy With This Situation.  | Tony Banuelos         | VRCD | 20:16 | Arrived at the property at 20:16. From the street in front of the property, no violation observed. Followed up with the local contact.   | NO |  |
| 08/24/2019 | 22:14 | 22:14 | 190824220745 | 400  | E Glen Circle North | People Talking Loud And Playing Music Too Loud. I Do Not Know The Address On Glen Circle. I Am Trying To Sleep. I Do Want A Call Back.                            | Vacation Palm Springs | VRCD | 22:28 | From the street in front of the property, no violation observed. Made contact with the occupants and briefly discussed the rules regarding music as well as noise levels after 10pm. No citation issued. Followed up with the local contact and the reporting party.   | NO |  |
| 08/25/2019 | 13:55 | 13:55 | 190825135044 | 1448 | E Adobe Way         | Loud Music Playing. There Is A Bass Speaker With Constant Booming   | Sandra Graves         | VRCD | 14:13 | Upon arriving property appeared vacant. Knocked on the door and went to the side of the property where I was able to observe music. Finally made contact with guest to explain complaint and rules. No violation.  | NO |  |
| 08/25/2019 | 17:28 | 17:28 | 190825172644 | 955  | Azalea Cir E        | 955 Or Maybe 950, Are Two Girls Who Are Very Messed Up On Either Drugs Or Alcohol. They're Going Crazy, It's Disgusting Out There. They're Out On The Front Lawn. | McLean Company        | VRCD | 17:53 | Arrived to property location. I did not observe people outside nor did I observe loud noises. No violation.  | NO |  |
| 08/25/2019 | 20:20 | 20:20 | 190825201520 | 444  | E Glen Circle North | Sprinkler Pipe Leak Going For Days In The Front. 444 E Glen Circle  | Claudia Lunow         | VRCD | 20:23 | Will follow up with Property Manager.  | NO |  |