

DATE	MT	CALL IN TIME	Active or Non-Active	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
10/22/2019	9:55	9:55 AM	Active Nuisance: Other	1400	Buena Vista	The People At The Address Are Blocking My Mail Box And Hindering Delivery Of Mail. I Asked Them To Not Park There But They Did It Anyway.	Palm Springs Vacation H	VRCD	10:04	She stated the person renting 1400 Buena Vista is blocking access to mail delivery. She asked him to move but he would not. Car is not blocking mail box, but would require postal carrier to exit vehicle to deliver mail. Called local contact and advised. They will follow up with quest.	NO	
10/22/2019	10:21	10:21 AM	Active Nuisance: Other	3500	N Avenida San Gabriel Rd	The Pool Filter Is Making A Loud Noise And Its Disturbing Me In The Middle Of The Night	Mariana Sumampouw / Alex Sumampouw	VRCD	10:31	He said the pool motor just shut off but felt it was broken. He said it ran since 9 pm last night extremely loud as if metal scraping against metal. Did not observe noise as it was off. Called local contact and advised. She said she was going to send someone to look at it.	NO	
10/24/2019	14:12	2:12 PM	non-active Nuisance	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
10/25/2019	8:27	8:27 AM	non-active Nuisance	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
10/25/2019	11:45	11:45 AM	Active Nuisance: Trash	1283	Tachevah Drive	They Had 6 Cars There This Weekend, They Left Sunday And Left 2 Boxes Of Trash In Front Of The Driveway Outside Of The Property Line.	Turnkey Vacation Rentals	VRCD	12:03	I arrived at the property at and there were no vehicles parked on the driveway. There was also no trash or debris in public view.	NO	
10/25/2019	12:20	12:20 PM	non-active Nuisance	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
10/26/2019	12:06	12:06 PM	non-active Nuisance	N/A	N/A	Customer Inquiry	N/A	N/A	N/A	Customer Inquiry	N/A	
10/26/2019	13:26	1:26 PM	Active Nuisance: Parking	505	N Camino Real	Parking	Sergio Abrego	VRCD	13:35	From the street in front of the property, four cars were observed in the driveway and two cars parked along the curb in front of the property. Made contact with the occupants who stated that they only had four vehicles at the property, the four in the driveway, and they were not aware of who the vehicles parked in the street belonged to. No citation issued. Followed up with the reporting party and the local contact.	NO	
10/26/2019	16:26	4:26 PM	Active Nuisance: Music	750	Camino Norte	Please Assist, Call The Music Is Very Loud Throughout The Neighborhood.	Vacation Palm Springs	VRCD	16:42	From the street in front of the property, no violation for amplified music was observed. The music was coming from the property adjacent to the west, 787 W Stevens Rd. Followed up with the local contact.	NO	
10/26/2019	19:39	7:39 PM	Active Nuisance: Loud Occupants	137	Tahquitz Way	I Am Calling Regarding A Loud Occupants.	N/A	VRCD	19:50	From the reporting parties property, no violation for loud occupants was observed. Noise levels measured were within the permitted limits. The reported property is not a vacation rental property, it's the Colony 29 resort property. Followed up with the reporting party and the local contact.	N/A	
10/26/2019	21:10	9:10 PM	Active Nuisance: Music	158	E Palo Verde	Loud Music Has Been Going On Every Weekend For The Past Three Weeks. Right Now There Is Loud Music Playing. 158 E Palo Verde	N/A	VRCD	21:24	From the street in front of the reported address of 158 E Palo Verde, no violation for music was observed. Property is not a registered vacation rental and was not occupied. Source of the music may have been from the Villa Royale hotel.	N/A	
10/26/2019	22:35	10:35 PM	Active Nuisance: Music	466	E Molino Rd	The Occupants Are Loud And Are Playing Loud Music.	N/A	VRCD	22:47	From the street in front of the property, observed noise coming from the backyard. Property is not a registered vacation rental. Made contact with the occupants who advised that they were long term, not short-term renters, and briefly discussed the complaint and my observation. No citation issued. Occupants advised they would contain the noise within the property.	N/A	
10/26/2019	22:45	10:45 PM	Active Nuisance: Loud Occupants	137	Tahquitz Drive	There Is A Greyhound Size Bus Backing Up Unloading A Ton Of People. They're Dumping Beer Bottles & Cigarette Butts On The Street. This Is At Colony 29 On W Arenas And Tahquitz.	N/A	VRCD	23:19	From the street in front of the property, no violation for loud occupants was observed. The reported property, Colony 29, is not a registered vacation rental. Did not see any busses in the area and it appeared like the property was not occupied. Followed up with the local contact for the property.	N/A	
10/26/2019	22:45	10:45 PM	Active Nuisance: Loud Occupants	590	S Indian Trail	There Is A Party Going On At That Address And We Cant Do Anything About It, Loud Music And Loud Talking And There Are A Lot Of People There. You Can See And Hear It From The Street. They Are Screaming	Brian Douglas	VRCD	23:07	From the street in front of the property, no violation for loud occupants was observed. Followed up with the local contact.	NO	

10/27/2019	9:15	9:15 AM	non-active Nuisance	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	N/A	N/A	
10/27/2019	10:27	10:27 AM	Active Nuisance: Other	572	West Arenas	The Violation Is Construction. It Is Sunday At 9am.	N/A	N/A	11:26	The Correct Address Is 572 West Arenas Road. The One Given Was Incorrect. I Spoke With The Person There And Advised Them To Not Do Any Construction Work On Sunday.	N/A	
10/27/2019	11:52	11:52 AM	Active Nuisance: Other	956	E San Lorenzo Road	They Are Remodeling The Home. There Is An Electric Saw Going On Right Now. It Is Against The Rental And City Rules And This Is The Second Weekend In A Row This Has Happened.	Tom Ritchie	VRCD	12:36	Didn't Hear Construction Noise - I Got In Contact With Property Owner Onsite Advised Of Complaint, Was Told Was Working On House, They Wasn't Aware Not Able To Work On Sundays And They Wont Bw Working Going Forward From Today	N/A	
10/27/2019	20:47	8:47 PM	Active Nuisance: Loud Occupants	147	Tahquitz Way	There Is So Much Noise Going On That We Can Hear It In Our House And It Is Sunday Night And People Have To Work Tomorrow.	Mclean	USS	21:25	VR Checked In To Let Us Know He Would Be Contacting The On Call Time Frames And Resolve This	NO	