

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
12/31/2019	7:33	7:33 AM	191231073250	N/A	N/A	Caller Will Call Office	N/A	N/A	N/A	Call Will Call Office	N/A	
12/31/2019	15:58	3:58 PM	191231154533	2650	Vincentia Road	Regarding, This Not An Actual Complaint From Neighbors. I Am The Homeowner. Someone Just Knocked On Our Door. Asking Are We Squatters, When Are We Leaving? I Havent Received Any Complaints. We Are Need A Call Back . The Guy Had On A Palm Springs City Official Shirt On.	Steve Bryan	CODE	16:25	This is a complaint that first came in though office line (NOT VR HOTLINE). I responded and spoke with the renters who stated they were renting the property through AIR BNB. I returned the call to this property owner and told her the findings.	NO	
12/31/2019	15:58	3:58 PM	191231155202	2650	Vincentia Road	Duplicate Call. Please see Call ID 191231154533	Steve Bryan	CODE	16:25	Duplicate Call. Please see Call ID 191231154533		
01/01/2020	11:49	11:49 AM	200101114814	720	Rose Avenue	Please Have Someone Pick Up The Trash	Dustin Archer	CODE	12:03	Arrived at location at 12:03 PM and observed trash violation. Trash cans in street and they were overflowing and trash was on the street as well. Made contact with local contact and he advised that he would contact the renters and have them correct the violation within 60 minutes. Returned to the property at 1:00 p.m. and there was a handyman there cleaning the trash and debris from the street and putting the trash cans back behind the gate. No violation, no citation.	NO	
01/02/2020	15:52	3:52 PM	200102155154	N/A	N/A	Wrong Number	N/A	N/A	N/A	Wrong Number	N/A	
01/03/2020	8:47	8:47 AM	200103084258	1410	Sabita Way	I Am Concerned About The Noise, The Amount Of Cars, Yelling & Screaming & Loud Music. I Am Neighborhood Watch On This Street & Am Concerned About The Legality Of This Vacation Rental. Is It Allowed?	Palm Luxury Properties	CODE	9:10	From the front of the property observed no noise. Tried to contact occupants and no one answered. Call local contact and he said that it was owner occupied. I called the RP to find out the issue. RP claimed that there is illegal parking in the past and that the occupants were loud last night. I relayed the message to the local contact (Kevin) and he was going to call the owners.	YES	
01/03/2020	9:24	9:24 AM	200103091935	1410	Sabita Way	There Are So Many Cars There That The Trash Collector Could Not Pick Up Garbage, Concerned About Backing Out Of Garage, Could Hit A Car.	Palm Luxury Properties	CODE	9:10	From the front of the property observed no noise. Tried to contact occupants and no one answered. Call local contact and he said that it was owner occupied. I called the RP to find out the issue. RP claimed that there is illegal parking in the past and that the occupants were loud last night. I relayed the message to the local contact (Kevin) and he was going to call the owners.	YES	
01/04/2020	12:53	12:53 PM	200104124813	2122	E Sahara Rd	The Address Is 2122 East Sahara Rd, The Pool Heater Front Has Blown Off. The Tenants Heard A Loud Boom Yesterday & Today 2200 East Sahara Rd Is An Apartment Building	N/A	CODE	13:10	Arrived at the property at 1:10 pm. This is not a Vacation Rental. No noise coming from property. Contact RP and he said he heard a loud pop that came from pool heater. I couldn't see or hear anything from the street. I have an open case on this property and will investigate to see if this is a short term rental.	N/A	
01/04/2020	14:55	2:55 PM	200104145448	N/A	N/A	Hang Up	N/A	N/A	N/A	Hang Up	N/A	

01/04/2020	19:34	7:34 PM	200104192952	1484	S Paseo de Marcia	They Left The Dog On The Front Porch And He Is So Loud. They Are Not Home, And They Left The Dog To Bark At Everyone. I Believe That They Are There. They Let The Dog Keep Barking While They Wereinside	ACME House Company	CODE	19:45	From the front of the property we could observe that a dog was barking loudly. Upon closer inspection we could see that there were three other dogs going in and out of the front door of the house which was wide open; there appeared to be no occupants. We contacted the management company who confirmed that the house was not being rented out and was owner occupied. Decision was made contact Palm Springs Police Department for a welfare check. House was cleared by Police Officers, Dogs were brought back into the house and door was closed.	YES	
01/05/2020	23:28	11:28 PM	200105232349	505	S Farrell Drive #D23	There Are People Next Door On The Patio Being Very Noisy. The Address Is 505 S Farrell	Turnkey Vacation Rentals	CODE	23:40	From the front of the condo no noise could be heard I walked around to different points of the property and still there was no evidence of noise coming from any of the rental units stayed at property for about 10 minutes. No attempt was made to contact occupants since all lights were off in the condo and there was no visible violation. Called local contact and left a message for call back	NO	