

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
01/27/2020	11:24	11:24 AM	200127112205	N/A	N/A	Customer Referred to Office	N/A	N/A	N/A	N/A	N/A	
01/27/2020	14:10	2:10 PM	200127140724	N/A	N/A	Loud Music Playing	N/A	CODE	16:59	No music violation observed from any of the neighboring properties or streets. No address provided of where violation took place.	N/A	
01/27/2020	17:07	5:07 PM	200127170548	N/A	N/A	On Call Check In	N/A	N/A	N/A	N/A	N/A	
01/29/2020	8:29	8:29 AM	200129082236	2275	N Starr Rd	If You Come Right Away You Can Use My Property. Loud Music. There Are Some Contractors Working There. I Have Complained Before And Nothing Was Done.	N/A	CODE	8:51	No violation observed from address or reporting party property. There is a window person there replacing a window. This is not a vacation rental.	N/A	
01/29/2020	12:10	12:10 PM	200129120727	2275	N Starr Rd	This Is My 3rd Time Requesting A Callback And No One Has Ever Called Me Back	N/A	CODE	12:19	The reporting party was reporting music. I explained to them that the property they were calling on was not a vacation rental and were allowed to have music. Took three decibel readings all between 48 and 50.8 and this was with moderate to heavy winds. Explained to the reporting party that I would speak with the contractor. I went to location, spoke with one who were installing new sliding glass doors and they agreed to turn the music down. He was very apologetic and turned the music down while I was there.	N/A	
01/29/2020	12:22	12:22 PM	200129122225	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	N/A	N/A	
01/29/2020	15:01	3:01 PM	200129145408	N/A	N/A	Customer Referred to Office	N/A	N/A	N/A	N/A	N/A	
01/30/2020	15:41	3:41 PM	200130153511	2318	E Acacia Rd	There Is A Group Of Interesting Looking People Getting Ready To Give A Huge Party. Tell Them No	Ryson Management	CODE	16:25	From the front of the property we were unable to observe any violation. Contact was not made with occupants; call back to reporting party was made to explain our findings. Local contact was called.	N/A	
01/31/2020	17:39	5:39 PM	200131173012	766	Spencer	The People That Have Been Staying Are Not Causing Problem . The Neighbor Is Cussing Them Out. The Guest Arrived 2 Hours Ago. Police Were Called Yesterday When My Son Was At This Property	Palm Springs Vacation Homes	CODE	17:41	Called the Reporting Party back. Called the local contact for 766 Spencer Dr, and advised that there was a dispute with the neighboring property. Provided local contact with both emergency and non emergency numbers to PSPD dispatch and advised that if the guests felt threatened or continue to be harassed, call the police.	N/A	
01/31/2020	21:14	9:14 PM	200131211132	1100	E Racquet Club	Palm Springs Police Department Calling In A Loud Music Loud Party Complaint	Todd Hover	CODE	21:32	From the property line in front of the street we were unable to observe any violation for music. Contact was made with the occupants to inform/remind them of the noise and music ordinances; good neighbor brochure was given to occupants. No citation was issued, local contact was called.	NO	
02/01/2020	18:30	6:30 PM	200201182656	2140	E Amado	Calling Regarding Loud Music And Party Yelling And Screaming All Day / All Night	Oasis Rentals	CODE	18:46	No violation for music observed however there was people in the pool that were at times being loud. Contact was made with the occupants and they were informed of the rules regarding music as well as the noise limits. No citation was issued. Local contact was informed.	NO	

02/01/2020	23:07	11:07 PM	200201230313	993	Patencio	Making Loud Noise. Caller Didn't Want To Leave Any Other Information	Zen Home	CODE	23:19	From the property line we were able to observe noise from people in the backyard. Attempted to contact the occupants however due to the property being walled and gated we were not able to make it to the front door of the house and therefore unable to contact the occupants. Local contact was contacted, he informed us that the home was owner occupied for this weekend and mentioned that he would call them to inform them about the noise complaint received. No citation was issued.	YES	
02/02/2020	9:54	9:54 AM	200202095006	1414	S Sagebrush	I Was Walking By And A Very Large Dog Jumped The Fence To Come After My Dog. Fortunately He Was Friendly. When I Approached House I Could Hear Several Large Dogs Which Sounded Not Friendly	David Monaghan / Jim Murphy	CODE	10:15	From front of the property no dogs were around. Heard dogs barking from inside of property. Tried to notify the occupants and no one was there. Made contact with the local contact and owner said he will talk the the renters about the dogs. House is being rented long term.	N/A	
02/02/2020	10:48	10:48 AM	200202104413	3330	Andreas Hills	This House Appears To Be A Rental Again. Very Loud Music And Yelling All Weekend And Now. 3330 Andreas Hills.	N/A	CODE	11:20	Heard people from front of property in pool located at the front of the property. Contacted occupant and his is owner occupied and not a rental.	YES	
02/02/2020	12:44	12:44 PM	200202123949	3330	Andreas Hills	They Quelled The Noise But After An Hour It Started Again. Address Is 3330 Andreas Hills Dr.	N/A	CODE	11:20	Heard people from front of property in pool located at the front of the property. Contacted occupant and his is owner occupied and not a rental.	YES	
02/02/2020	13:24	1:24 PM	200202131503	1125	E Louise Dr	Today Is Sunday. Workers There Today Working On The House. No Need For A Call Back	Marco Galvez	CODE	13:36	From front of property there was no construction going on. Made contact with the occupant. Staying at property for over a month. Called local contact. No violation	N/A	
02/02/2020	15:19	3:19 PM	200202151703	598	Grenfall	598 Grenfall Dr. People Are Being Loud , Have Been Loud For The Last Few Days	N/A	CODE	15:19	Hotel	N/A	
02/02/2020	22:24	10:24 PM	200202222201	350	Pico Rd	They're In Their Back Yard, In The Pool Or Jacuzzi, Being Very Loud.	Chris Ponce	CODE	20:47	From the front of the property no violation for noise was observed. There was some low talking with some sporadic spikes in volume. Made contact with the occupants and explained the rules regarding noise ordinance; occupants understood and stated they were about to come in. No citation issued. Local contact was called.	NO	
02/02/2020	22:29	10:29 PM	200202222350	460	N Sunset	Very Loud Occupants, Sounds Like They Are Doing Sporting Events And Drunk. I've Heard You Just Wait For 5 Minutes And Leave, You Need To Knock On The Door.	N/A	CODE	23:09	Property is not a registered vacation rental, no violation was observed. contact was not made with occupants.	N/A	