

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
03/16/2020	14:30	2:30 PM	200316142901	1155	Anza Drive	Music Is Too Loud.	Dan Fogel / Mirna Penalzoza	CODE	14:42	Upon arriving I observed music coming from the backyard. Property is a long term rental, took Db readings which were under the allowed limits. Contacted PM. No violation, no citation.	NO	
03/16/2020	15:26	3:26 PM	200316152558	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	N/A	N/A	
03/16/2020	15:33	3:33 PM	200316152846	1155	Anza Drive	Need A Call Back Wants To Ask A Few Questions I Just Saw The Guard, Long Term Rental, Music Was Left On, No One Is There. Someone Just Left Would Like Them Back.	Dan Fogel / Mirna Penalzoza	CODE	15:45	Called RP regarding complaint. Explained what I observed and what was done in order for the property to be compliant.	NO	
03/17/2020	19:56	7:56 PM	200317195608	N/A	N/A	Customer Inquiry	N/A	N/A	N/A	Information Given to Caller	N/A	
03/19/2020	10:51	10:51 AM	2.00319E+11	N/A	N/A	Customer Inquiry	N/A	N/A	N/A	Customer Referred to Website	N/A	
03/20/2020	7:03	7:03 AM	200320070322	N/A	N/A	On Call Check In	N/A	N/A	N/A	On Call Check In	N/A	
03/20/2020	15:34	3:34 PM	2.0032E+11	N/A	N/A	Customer Inquiry	N/A	N/A	N/A	Referred Caller to Office Hours	N/A	
03/21/2020	1:08	1:08 AM	200321010429	1572	N Riverside Dr	They Are Having A Very Loud Party. There Is A Girl Screaming, They Jump In The Pool And Then Start Arguing Then It Gets Quiet Again. Its Been Going On For About An Hour.	Ryson Management	AUS	1:54	I've Been At The Address For About 20 Minutes Now. There Is No One Here, No One Is Answering The Door. Im Not Getting Any Decimal Reedings From The Back Yard	NO	
03/21/2020	16:59	4:59 PM	200321165228	2055	Tangerine Ct	Complaint: The House Is In The Complex On Tangerine Court. You Can Hear The Loud Music & People From My Property. Don't Know The Specific Address. It Has Been Going On Since 12:30 Today	N/A	CODE	17:10	Upon arrival we were able to observe music and occasional loud outbursts from the reported property. Noise readings taken showed the noise coming form the property as being over the allowed noise levels. Made contact with occupants and found that the property was not operating as a vacation rental and was owner occupied. Owner was notified about complaint received. No citation was issued.	YES	
03/21/2020	18:20	6:20 PM	200321181531	1110	Abrigo	There Are Like 10 To 12 People And 6 Cars All For This One House. There Are Loud Kids In The Pool. They Are Not Abiding By The Less Than 10 People Statute	N/A	CODE	18:41	From the street on the south side of the property we were unable to hear any violation for noise or music. We made contact with occupants and discovered that the home was owner occupied. No citation was issued.	YES	
03/21/2020	19:01	7:01 PM	200321185625	1469	E Francis	There Is A Lot Of Music And Noise Going On There.	N/A	CODE	19:31	From the street in front of the property we were unable to observe any violation for music or noise. No contact was made with occupants.	N/A	
03/22/2020	0:22	12:22 AM	200322001924	3435	N Avenida San Gabriel Rd	They've Been Playing Music Since About 10 Am And It's Still On, We Can't Sleep.	Mariana Sumampouw	CODE	0:37	From the street in front of the property we could observe loud music that was extending beyond property lines. Made contact with the occupants who stated they were renting the property for the weekend from Airbnb. We explained occupants the complaint received, good neighbor brochure was given to occupants and rules regarding music at vacation rentals was reviewed with them. Citation was issued.	NO	A6020-Music
03/22/2020	17:35	5:35 PM	200322173336	1110	Abrigo	There Are Several More Cars Than There Should Be And They Are Bing Really Loud.	N/A	CODE	17:45	Called back reporting party and informed him that home is not a registered vacation rental, is not being used as one and is currently owner occupied. Caller understood.	YES	
03/22/2020	18:00	6:00 PM	200322175243	1110	Abrigo	There Are 5 Cars At This Location. There Are Too Many People At This Location . There Is A Sign For Lease In The Front Yard. Do Not Come To My Home	N/A	CODE	18:00	Called back reporting party and informed him that home is not a registered vacation rental, is not being used as one and is currently owner occupied. Caller understood.		