

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
05/18/2020	12:01	12:01 PM	200518120008	N/A	N/A	I Thought Rental Site Was Closed Down Right Now Due To Covid 19. Please Call I Some Questions About Rental	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
05/18/2020	12:52	12:52 PM	200518124440	1365	E Tachevah Drive	Calling W/ An Update. The Family Is Back At The Address. They Have Some Luggage And A Stroller By The Front Gate. They Are In The Pool Again, Can They Come And Go As They Please?	Claudia Lunow / Jeff Zeitlin	CODE	12:59	No violation. Called reporting party who is more upset that he is sheltering in place and these people seem to come and go as they please.	NO	
05/18/2020	14:03	2:03 PM	200518140238	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
05/18/2020	15:18	3:18 PM	200518151749	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung up	N/A	
05/18/2020	19:38	7:38 PM	200518193444	1224	E Deepwell Road	Caller Is Complaining About Music Indicating Doesn't Think Anyone Is Supposed To Be In A Vacation Rental Right Now Unless They're Working As Covid Response Person	Claudia Lunow	CODE	19:54	Upon arriving, from the front and side of the property, music was not observed. Made contact with occupants which have extended their stay. No violation.	NO	
05/19/2020	13:53	1:53 PM	200519134657	2777	E Sandia Road	The House At 2777 E Sandia Rd Seems To Be Operating As A Rental And They Leave The Trash Out Way Before The Thurs Pick Up And It Blows All Over The Area.	N/A	CODE	14:39	Went to location and observed trash throughout the yard and street. Found a phone number for property owner. He is calling his maintenance person and will have it cleaned up this afternoon. He said the property is not being used as a vacation rental and never has been	YES	
05/19/2020	14:15	2:15 PM	200519141353	N/A	N/A	Please Call Me Back	N/A	CODE	14:19	Returned call to reporting party at 2:19 p.m. and 2:31 p.m., left messages for her both times.	N/A	
05/19/2020	16:26	4:26 PM	200519162500	N/A	N/A	People In A Rental Property Next Door	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
05/19/2020	19:57	7:57 PM	200519195341	6054	Montecito Dr #3	Owner Is Renting Out His Place To People Just On Vacation Without A Short Term Rental License. This Is An Ongoing Thing And I Want To Report It Because I Am Tired Of It.	N/A	CODE	16:52	Occupant has been previously contacted and has submitted proof required under the City Order.	NO	
05/19/2020	19:59	7:59 PM	200519195751	6054	Montecito Dr #3	6054 Montecito Dr #3. Owner Keeps Renting Out His Place To People On Vacation Without A Short Term Rental License. This Is An Ongoing Issue And I Want To Report It. Im Tired Of It.	N/A	CODE	16:52	Occupant has been previously contacted and has submitted proof required under the City Order.	NO	
05/20/2020	10:03	10:03 AM	200520100303	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung up	N/A	
05/20/2020	10:10	10:10 AM	200520100556	148	N Calle Marcus	The House At 148 N Calle Marcus. They Have Too Many People Staying At The Property.	N/A	CODE	10:20	Property is owner occupied. No violation.	YES	
05/20/2020	12:54	12:54 PM	200520125253	N/A	N/A	Reporting Rental During The Ban	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
05/20/2020	13:14	1:14 PM	200520131244	N/A	N/A	Is There Still A Ban On The Property?	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
05/20/2020	15:14	3:14 PM	200520151421	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
05/20/2020	17:49	5:49 PM	200520174851	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
05/20/2020	21:14	9:14 PM	200520211420	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
05/21/2020	7:23	7:23 AM	200521072247	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
05/21/2020	8:15	8:15 AM	200521081519	N/A	N/A	Asked to Speak With Someone in the Office	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
05/21/2020	8:29	8:29 AM	200521082524	2390	E Santa Ynez Way	Pool Motor Is Loud. It Has Been Running Since 5 Am. Please Call.	Charlie Beushausen	CODE	8:41	Took several decibel readings and all were under the allowable level.	N/A	
05/21/2020	10:08	10:08 AM	200521100640	N/A	N/A	I'm Calling To Report But Not Sure Related To The Covid 9. I Contact In Another Way.	N/A	N/A	N/A	Information Given To Caller	N/A	
05/21/2020	12:20	12:20 PM	200521122030	N/A	N/A	Reporting Rental During The Ban	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
05/21/2020	14:08	2:08 PM	200521140530	3010	N Puerta del Sol	The Property Keeps Renting Out To New People. There Are New People Checking In At This Moment	TRAVLR Vacation Homes	CODE	14:20	Occupants are long term renters 61 day stay. Occupant is also is working at hospital during stay.	NO	
05/21/2020	19:30	7:30 PM	200521192818	N/A	N/A	Has Short Term Rentals Ordinance Been Lifted?	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	

05/21/2020	20:07	8:07 PM	200521200304	1076	El Alameda	People Have Been Going In And Out For The Last 3 Weeks, Different People. People Are Not Supposed To Be Renting Out Right Now. Complained One Had Loud Child And New People Cough All Day	ACME House Company	CODE	20:30	Made contact with the occupant who identified himself as the owner and was able to verify his identity via government issued ID. No violation was observed, no citation was issued.	YES	
05/21/2020	22:22	10:22 PM	200521222203	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
05/22/2020	7:38	7:38 AM	200522073422	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
05/22/2020	8:42	8:42 AM	200522084157	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
05/22/2020	9:01	9:01 AM	200522090055	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
05/22/2020	10:49	10:49 AM	200522104842	N/A	N/A	Wanted To Know If Could Reopen	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
05/22/2020	11:19	11:19 AM	200522111900	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
05/22/2020	11:19	11:19 AM	200522111900	N/A	N/A	Some Is Renting A Property Down The Street. I Will Try To Email Someone.	N/A	N/A	N/A	Caller Will Call Back	N/A	
05/22/2020	11:20	11:20 AM	200522112001	N/A	N/A	I'm Calling Because The Contract Isn't Being Renewed For My Property And I Want To Know What My Options Are Regarding It. Please Call Me Asap.	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
05/22/2020	11:44	11:44 AM	200522114225	N/A	N/A	I Would Like To Know If We Are Still Able To Rent, Please Give Me A Call	N/A	CODE	12:52	Called back RP and let him know that there are no short term rentals at this time.	N/A	
05/22/2020	12:20	12:20 PM	200522121518	N/A	N/A	This Is Not A Nuisance Call, But Is Urgent. The Results Of The City Counsel Meeting Are Not Posted Yet. I Need To Know If I May Rent My Property This Weekend. Please Call Me Asap.	N/A	CODE	12:58	Spoke over the phone and explained that there was no update for the current lodging moratorium and currently everything was the same.	N/A	
05/22/2020	14:07	2:07 PM	200522140630	N/A	N/A	I Am Wondering When You Will Opening For Rentals.	N/A	CODE	15:20	Spoke and explained that there currently no update for the lodging moratorium.	N/A	
05/22/2020	17:11	5:11 PM	200522171027	N/A	N/A	When Are Short Term Rentals Allowed Again?	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
05/22/2020	20:48	8:48 PM	200522204442	1025	Deepwell	The House Having A Very Loud Party In The Back Yard But The House Is Vacant Due To The Death Of The Owner.	N/A	CODE	21:27	Was unable to make contact with the occupants, home seemed to be vacant. Reached out to reporting party who stated that the correct property was 1025 Deepwell however he stated that the noise had stopped and all parties seemed to have gone indoors and that there was no need to go out to the property anymore.	N/A	
05/22/2020	21:50	9:50 PM	200522214604	974	E La Jolla Road	There Is Loud Music And Pool Activity.	N/A	CODE	22:46	Made contact with the occupants who identified themselves as the property owners and showed government issued ID for verification. Informed occupants of complaint received and they stated they would turn down music and keep the noise down. No citation was issued.	YES	
05/22/2020	22:09	10:09 PM	200522220559	974	E La Jolla Road	There Is Loud Music And Pool Activity.	N/A	CODE	23:15	Please see Call ID 200522214604.	YES	
05/22/2020	22:42	10:42 PM	200522223615	974	E La Jolla Road	The Tenants Are Having A Loud Party. There Are Lots Of Voices & Loud Music. The House Has Been Vacant & This Is The 1st Night We've Heard It.	N/A	CODE	23:14	Please see Call ID 200522214604.	YES	
05/22/2020	23:07	11:07 PM	200522230508	2079	Paseo Roseta	I Am The Owner Of A Vacation Rental. I Have Guest That Does Not Have A Permanent Place To Stay. We See They Have Two Separate Guest That Have Entered. What Should I Do? Can You Call Me First?	Ed Fitzpatrick	CODE	0:19	Contacted home owner and informed her that it was the responsibility of the home owners to ensure that their guests followed the rules. Home owner understood and stated she would talk to her occupants and make sure they understood only they and not their friends were allowed to shelter in place at her property.	NO	

05/22/2020	23:40	11:40 PM	200522233251	1371	E San Lucas Road	I Don't Know The Exact Address But It Is On San Lucas, Renters Are Making Noise At This Time Of The Night. They Are In The Pool.	Vacasa	CODE	0:04	I made contact with the occupants who identified themselves as the owners and provided government issued ID as verification. Owner was informed of complaint received and she stated they would be coming in for the night. No Citation was issued. Reached out to reporting party and left message for him informing him of our findings. No citation was issued.	YES	
05/23/2020	8:04	8:04 AM	200523080304	N/A	N/A	Caller Did Not Leave Message	N/A	N/A	N/A	Caller Did Not Leave Message	N/A	
05/23/2020	10:04	10:04 AM	200523100103	3951	E Calle San Raphael	I Am The Owner And Have License. I Need To Know When Can I Open My Rental Again For Business. Please Call	Chris Swann / Joseph Licata	CODE	11:02	Call back owner to let her know that short term rentals are probably in phase 3 or 4 of reopening.	N/A	
05/23/2020	13:47	1:47 PM	2005231347	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
05/23/2020	14:05	2:05 PM	20052314044152	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung up	N/A	
05/23/2020	17:48	5:48 PM	200523174804	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung up	N/A	
05/23/2020	18:18	6:18 PM	200523181434	951	San Lorenzo	They Are Very Loud And Rowdy And I Thought There Were Supposed To Be No Rentals Right Now.	PSP Property Care	CODE	19:16	Made contact with the occupants and found that home is currently on a long term rental agreement. Informed occupants of complaint received and reached out to local contact as well. No violation was observed no citation issued.	NO	
05/23/2020	19:28	7:28 PM	200523192738	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung up	N/A	
05/23/2020	19:42	7:42 PM	200523193932	790	W Via Vadera	For The Last 3 Weekends The Vacation Rental Has Been Occupied By At Least 2 Car Loads Of People. With The Corona Virus Lockdown It Seems Strange. The Same Thing Is Going On At 1244 Via Paraiso	Christopher Hesse/Eva Whitney	CODE	20:21	Made contact with the occupants and found home is currently being used as long term rental, reached out to local contact who verified this information no violation was observed no citation was issued.	NO	
05/24/2020	10:04	10:04 AM	200524100129	1973	E Calle Lileta	It Appears That People Are Staying There. If I Can't Rent They Can't Rent. I Don't Need To Give My Information To You.	Turnkey Vacation Rentals	CODE	10:22	Ran the plates and they came back to the owners. Made contact with the occupants and they are the owners. No violation found.	YES	
05/24/2020	11:51	11:51 AM	200524113229	N/A	N/A	There Are Three Vacation Rentals That Seem To Be Occupied, And Out Regs Say No Vacation Rental. Dianza And Pico, Saint Carlos Between Pueta Del Sol And Indian, Yorba Across From The Apartments.	N/A	CODE	14:33	Spoke to RP and explained that based off the information provided we are unable to locate the locations being reported. RP said they would follow up providing addresses.	N/A	
05/24/2020	12:27	12:27 PM	200524122542	1841	N Berne Drive	This Is A Rental And There Are 4 Cars Parked In Front And People In The Pool. I Thought Property Couldn't Be Rented W/ Covid 19 Guidelines. If Owner, They Shouldn't Have Guests Over In The Pool.	RELAX Palm Springs	CODE	20:39	Made contact with guest. Will be staying here as a long term rental from 05.23.2020 - 08.15.2020. Guest is an essential worker working at Eisenhower Hospital.	NO	
05/24/2020	12:46	12:46 PM	200524124440	1864	N Hidalgo Way	There Are People Walking Into The Location And There Is Not Supposed To Be Anyone There And There Is A Restriction That You Cannot Rent At This Time.	Jon De Freitas / Chris Macaluso	CODE	13:55	here on essential work for Edison for two weeks. Provided Supportive documentation.	NO	
05/24/2020	13:00	1:00 PM	200524125105	6110	Montecito Dr	The Pool Is Full Of People From Out Of Town And The People Who Live Here Are Still Sheltered In Place. There Is A Full On Pool Party At The Pool. What Are The Rules Right Now?	N/A	CODE	13:59	The issue was the pools being used. I called the reporting party ahead of time. Checked the pools and the was no violations found.	N/A	
05/24/2020	13:56	1:56 PM	200524135614	N/A	N/A	Call Disconnected	N/A	N/A	N/A	Call Disconnected	N/A	
05/24/2020	14:16	2:16 PM	200524140351	1350	Padua	People Partying I Prefer A Text Instead Of A Call Back. What Is Current Policies For Noise Issues For Air B & B's?	Ryson Management	CODE	19:01	Spoke with the renters, who stated that they are sheltering away from their current residence due to Covid related reasons.	NO	
05/24/2020	14:53	2:53 PM	200524145011	272	N Via Las Palmas	Says That There Is A New Rental This Weekend. Says That Should Not Be A New Rental Due To Covid-19. Also Were Loud By The Pool.	Altamira	CODE	15:40	Arrived at property at 3:40 PM. Made contact with the owner, He showed me his ID . No violation found.	YES	

05/24/2020	15:07	3:07 PM	200524150353	272	N Via Las Palmas	There Is Someone Staying There During Covid That Should Not Be There. There Are Also Loud Voices Out By The Pool That Should Not Be There.	Altamira	CODE	15:40	Arrived at property at 3:40 PM. Made contact with the owner, He showed me his ID . No violation found.	YES	
05/24/2020	18:44	6:44 PM	200524183722	1327	E San Lucas Road	There Is Someone There. There Was Noise Yesterday .	ACME House Company	CODE	19:16	Made contact with the occupant who stated he was a friend of the owner and was there to assemble some furniture but was not staying the property. Information was verified with local management company. Contacted RP to inform of findings but was unable to reach her. No violation; no citation issued.	N/A	
05/24/2020	20:03	8:03 PM	200524195904	1150	E Adobe Way	One Of The Neighbors Is Renting The House Constantly. They Are Not Following The Guidelines. That Is Not Right	Oasis Rentals	CODE	20:36	Made contact with the occupants and found home be owner occupied. Identity was verified via government issued ID.	YES	
05/24/2020	21:25	9:25 PM	200524211951	2750	Vincentia Road	I Was Informed That We Are Not Suppose To Be Doing Rentals But This Location Has Some People There And I Would Like For Someone To Take A Look.	Mark Dunn	CODE	22:10	Made contact with the occupants and found home was owner occupied. Identity was verified via government issued ID.	YES	
05/24/2020	21:37	9:37 PM	200524213313	1258	N Rose Ave	Outdoor Speakers Playing Disco Music Playing Really Loud. They Just Turned It Off.	N/A	CODE	22:56	Arrived at the property at 10:56 PM. No music or noise could be heard from the street in front of the property. Was unable to make contact with occupants. Home is not listed as vacation rental property. Attempted to contact RP via phone call and text message.	N/A	
05/24/2020	21:47	9:47 PM	200524214538	1258	N Rose Ave	For 1258 N Rose. Outdoor Speakers Playing Disco Music Really Loud. They Just Turned It Off.	N/A	CODE	22:56	See Call ID 200524213313	N/A	
05/24/2020	21:48	9:48 PM	200524214422	1258	N Rose Ave	1258 N Rose Ave (Call Dropped Before Completing)	N/A	CODE	22:56	See Call ID 200524213313	N/A	
05/24/2020	21:55	9:55 PM	200524215355	1258	N Rose Ave	Complaint Address 1258 N Rose	N/A	CODE	22:56	See Call ID 200524213313	N/A	