

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
06/01/2020	17:43	5:43 PM	200601174047	2055	S Tulare Drive	The Tenants Behind Us Are Not Allowed And They Have A Screaming Kid. They Arrived Today	Laura Gutierrez / Lou Armentrout	CODE	5:48 PM	I contacted the RP to explain new orders that allow vacation rentals. While on the phone the RP stated that the noise had quiet it down and only heard adults talking. Was not needed to go out to inspect.	N/A	
06/01/2020	18:58	6:58 PM	200601185651	2055	S Tulare Drive	It's About Loud Occupants & Loud Music	Laura Gutierrez / Lou Armentrout	CODE	7:33 PM	Arrived at 7:33 pm to property location. Upon arriving, I did not observe any noise coming from the property. No violation.	N/A	
06/01/2020	19:00	7:00 PM	200601185659	N/A	N/A	Questions On Maximum Number Of Guests Allowed For Air B&b	N/A	CODE	8:24 PM	Called the RP to discuss complaint. Stated that occupants are long term, I explained that Vacation rental occupant limits are not imposed on long term renters. No violation	NO	
06/01/2020	19:12	7:12 PM	200601190954	2080	E McManus Drive	I Think They Are Illegally At This Location & They Are Loud.	Miluska Mazzotti / Ruben Mazzotti	CODE	7:43 AM	From the street on the east side of the property I did not observe any noise coming from the backyard. No violation.	N/A	
06/02/2020	11:12	11:12 AM	2.00602E+11	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
06/02/2020	18:54	6:54 PM	200602185216	1127	E Mesquite Ave	Loud Occupants	Michael Sims	CODE	7:09 PM	Upon arriving from the front of the property noise was not observed. Walked over to the east and west side of the property, again, no noise was heard. Contacted the RP that stated noise had stopped	NO	
06/03/2020	11:05	11:05 AM	200603110308	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
06/03/2020	18:21	6:21 PM	200603181826	2750	Vincentia Road	There Are Poeple In The Pool	Mark Dunn	CODE	7:34 PM	Contacted the RP regarding complaint. RP was not aware that Vacation Rentals were allowed to operate. Went over new guidelines for Vacation Rentals. No violation	N/A	
06/04/2020	11:35	11:35 AM	200604113045	505	N Camino Real	Regarding 505 N. Camino Real. New Renters. Owner Is There Now. She Knocked On Her Own Door And Is Waiting Outside So It Is Definitely Not Occupied By "Friends"	N/A	CODE	11:48 AM	Arrived at property Owner was out front. Approached the owner she said that she has a STR for overnight.	NO	
06/04/2020	17:39	5:39 PM	200604173534	2292	E Bellamy Rd	There Is Loud Music And I Cannot Sleep. I Work The Night Shift.	Charlene Nelson	CODE	7:10 PM	no music was observed. Made contact w/ guests. No violation.	NO	
06/04/2020	18:21	6:21 PM	200604181817	3048	N Bahada Road	There Are 8 Cars Parked At This Location	Albert Khachikyan / Edis Petrosyan	CODE	7:39 PM	We only saw 4 vehicles in the driveway. Made contact and inquired about vehicles. They did not know who the other vehicles on the street were.	NO	
06/04/2020	18:36	6:36 PM	200604183352	646	S Camino Real	The People At This Address Are Making Too Much Noise.	ACME House Company	CODE	7:41 PM	We went out to reporting address and did not observe any noise complaint. No violation observed.	N/A	
06/04/2020	21:07	9:07 PM	200604210427	3243	N Mica Dr	Our Neighbors Are Running Around Making A Lot Of Noise. Loud Music, Yelling Etc.	Arrived, LLC	CODE	9:24 PM	From the street in front of the property people could be heard talking loudly in backyard. Made contact with the occupants and informed them of complaint received. Reached out to local contact to inform them of complaint received. Called back reporting party to inform him of outcome. No citation was issued.	NO	
06/05/2020	13:40	1:40 PM	200605133657	679	Palo Verde Ave	They Are Playing Radio Outside And Its Loud, They Have 6 Cars And They All Need To Be Dealt With Immediate	Kristen Olsen	CODE	2:08 PM	From the RP home I heard amplified music being played. Made contact with the occupants and let them know that music was not allowed. Made contact with the local contact to let her know my findings. Let LC know that I would be issuing the citation. Called back RP	NO	MUSIC A6217

06/05/2020	14:09	2:09 PM	200605140857	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/05/2020	14:47	2:47 PM	200605144553	2900	N Chuperosa Rd	There Has Been A Party Next Door Every Day The Last Week. Not Essential Workers And Longer Than 3 Days. Please Call Me.	Johnny Dollosso	CODE	3:24 PM	From the front and the side of the house, there was no noise heard. Tried to make contact with the occupant and there was no one home. No violation found. Called back RP	N/A	
06/05/2020	18:03	6:03 PM	200605180318	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/05/2020	18:09	6:09 PM	200605180235	3149	E Ventura Road	They're Playing Their Music To Loud At 4:00pm. And What Does The Notification Mean. Please Call Me	Vanessa Garcia	CODE	6:13 PM	From the street in front of the property no violation for music or noise could be observed. Made contact with the occupants and found home was owner occupied, informed owner of complaint received owner stated she understood and they would be mindful of neighboring properties. No citation was issued.	YES	
06/05/2020	18:42	6:42 PM	200605183957	1008	E Apache Road	The House Is Across The Street Is Having A Very Loud Pool Party.	Palm Springs Rental Agency/OranjPalm	CODE	7:03 PM	From the street in front of the property no loud noise could be heard. Made contact with the occupants and informed them of complaint received, reviewed good neighbor brochure information with occupants. Reached out to local management company and informed them of complaint received and action taken. Called back reporting party to inform him of findings. No violation was observed; no citation issued.	NO	
06/05/2020	20:13	8:13 PM	200605200904	1025	E Paseo El Mirador	Loud Music, And Dog Barking	Kristen Copple	N/A	N/A	Caller Called Back and Cancelled	N/A	
06/05/2020	20:23	8:23 PM	200605202053	1025	E Paseo El Mirador	Cancel My Noise Complaint They Turned Music Down.	Kristen Copple	N/A	N/A	Call Was Cancelled	N/A	
06/05/2020	22:08	10:08 PM	200605220528	233	E Ocotillo Ave.	There's 30 People Out By The Pool & They're Screaming & Yelling. I Cannot Sleep.	ACME House Company	CODE	10:33 PM	From the street in front of the property no violation for noise was observed. Made contact with the occupants and informed them of the complaint received occupants stated they had been inside all day and mentioned they understood the noise and music regulations for vacation rentals. No citation issued.	NO	
06/05/2020	22:34	10:34 PM	200605223331	N/A	N/A	Call Was Disconnected	N/A	N/A	N/A	N/A	N/A	
06/05/2020	22:38	10:38 PM	200605223313	270	Vereda Norte	4 Cars Parked And Many Middle Aged People Are Out And Not Practicing Safe Distancing And Or Restrictions And Very Concerned	David Monaghan / Jim Murphy	CODE	10:48 PM	No violation for cars or noise was observed, reached out to reporting party to inform them of our findings. Contacted management company and also informed them of complaint received and observations made. No violation; no citation issued.	NO	
06/05/2020	22:59	10:59 PM	200605225529	246	Vereda Norte	People Are Outside With Music On. I Can Hear Them With My T V On And My Doors Are All Shut. If You Can't Make In The Next 1/2 Hour Or 40 Minutes, Do Not Even Bother.	Candace Knowlton / Darcey Deetz	CODE	11:17 PM	From the street in front of property loud music could be heard extending beyond property lines. Made contact with occupants and informed them of violation observed; contacted management company and also informed them of violation observed. Responsible party information was provided by management company for citation. Reporting party was contacted and informed of findings and action taken.	NO	MUSIC A6027

06/05/2020	23:44	11:44 PM	200605233729	666	S Warm Sands Dr	Music Being Played So Loud It Is Vibrating My Walls, Flashing Lights.	Palm Springs Rental Agency/OranjPalm	CODE	12:18 AM	From the street in front of the property music could be heard coming from inside the home. Made contact with occupants who identified themselves as the owners of the property, verified this information with local management company. Occupants stated they would turn music down for the night. No citation issued.	YES	
06/05/2020	23:46	11:46 PM	200605234425	3	Warm Sands Place	Music And Voices So Loud Can Hear From Street	Palm Springs Rental Agency/OranjPalm	CODE	12:36 AM	From the street in front of the property no music was observed but people could be heard talking in the backyard. Made contact with the occupants and informed them of the complaint received. Noise ordinance levels were reviewed with them along with rules for music at vacation rentals. Occupants stated they understood and would bring it in for the night. No citation was issued. Reached out to local contact to inform them of complaint received.	NO	
06/06/2020	1:40	1:40 AM	200606013834	666	S Warm Sands Dr	Loud Music and Noise From Pool	Palm Springs Rental Agency/OranjPalm	PSPD	2:43 AM	made contact with the owner at 0243 hours who stated they would take it in for the night	YES	
06/06/2020	9:23	9:23 AM	200606091958	841	E Sunny Dunes Rd	Very Loud Late At Night, Past 12:30, Yelling And Screaming, And Now Playing Very Loud Music, I Cant Even Hear My Own Television Inside, They Are Not Permitted To Even Have Any Type Of Amplified Music,	Vacation Palm Springs	CODE	9:57 AM	No music or noise heard from the front of the property. Call LC and told her the issue. She said someone from the company was going to the property to talk with them. Called back RP. No violation found	NO	
06/06/2020	10:22	10:22 AM	200606102033	2738	E Plaimor Ave	Im The Property Owner And Wondering If The Officer Is Going To One Of The Homes Would Her Call The Owner First? I Have Some Questions About Last Night. Please Call.	Joan Goldman	CODE	10:23 AM	Let her know that an officer went out last night to her property. Advised her to remind the tenants of the rules.	N/A	
06/06/2020	10:57	10:57 AM	200606105241	3243	N Mica Dr	The Vacation Renters Just And Just And The Maids Pulled In And I Was Told That There Was A 3 Hour Waiting Period Before It Should Be Cleaned. I Am Concerned About The Corona Virus.	Arrived, LLC	CODE	11:27 AM	, the renters left at 11am.I Let the house cleaners know that they can not clean until 1PM. Called back RP	NO	
06/06/2020	12:23	12:23 PM	200606121942	1828	S Aquanetta Drive	Im Calling Regarding The Noise Over At A Rental Property At 1828 Aquanetta Drive Please Give Me A Call	Donna Kuwalski/Zachary Schorr	CODE	2:38 PM	Upon Arrival did not hear or witness any violations, made contact with guests and explained the rules as to vacation rentals and noise issues. They were cooperative and in compliance. Attempted to contact reporting party and was unable to make contact.	NO	
06/06/2020	12:51	12:51 PM	200606124724	246	Vereda Norte	Very Loud Music, I Can Hear Inside My Residence With The Doors Closed.	Candace Knowlton / Darcey Deetz	CODE	1:10 PM	Front the front of the property I heard loud music. the song Wildfire from SBTRKT Feat. Drake was playing. I tried to make contact with the occupants. No One answered. I call the local contact and talked to Darcey. She met me at the property. Citation issued. Called back RP.	NO	MUSIC A6219
06/06/2020	13:46	1:46 PM	200606134148	2466	N Girasol Ave	The People Who Have Been Using This Rental Blast Their Music All The Way Until 5 A M, I Am Getting Really Irritated.	Justine Boyer	CODE	2:16 PM	From the front of the property there was no music heard. No violation found. Called back RP	NO	
06/06/2020	14:04	2:04 PM	200606140115	2044	Jacques Drive	Looking For Someone To Drive By Property. Concerned There Are More People Than There Should Be.	Altamira Vacation Rentals LLC	CODE	3:01 PM	Upon arrival no violation, spoke to the reporting parting and they explained that there were several people there, however upon inspection there were no violations.	N/A	
06/06/2020	14:51	2:51 PM	200606144702	2466	N Girasol Ave	Music	Justine Boyer	CODE	3:30 PM	Upon arrival no violation found. Spoke with RP over the phone and they explained that the music was turned off prior to us arrival. Nothing further to report	N/A	

06/06/2020	16:10	4:10 PM	200606160722	2466	N Girasol Ave	Calling Regarding Loud Music. Last Night, It Went On Until 5am.	Justine Boyer	CODE	3:30 PM	Upon arrival no violation found. Spoke with RP over the phone and they explained that the music was turned off prior to us arrival. Nothing further to report	N/A	
06/06/2020	17:48	5:48 PM	200606174222	2466	N Girasol Ave	It Has Been Over 1.5hrs Ago Since I Reported This Nuisance. Yesterday It Went Into 5:00am This Morning With The Music Noise. Please Call Me Cell Phone.	Justine Boyer	CODE	10:04 PM	Was able to make contact with the RP who let us on his property to give us the ability to observe a violation for music. Made contact with the guests at the property and informed them of the violation and provided them with a citation.	NO	MUSIC A2251
06/06/2020	17:54	5:54 PM	200606175022	1025	Deepwell	There Is A Very Loud Party Going On At 1025 Deepwell. They Are Climbing Up Onto The Roof And Jumping Into The Pool. And Playing Loud Music	N/A	CODE	10:01 PM	Upon inspection this is not a vacation rental and is owner occupied. Called the rp and explained that the residence is owner occupied.	YES	
06/06/2020	18:42	6:42 PM	200606184144	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/06/2020	18:48	6:48 PM	200606184431	N/A	N/A	I Am Complaining About Loud Music Coming From The Location On My West Side. While I Called They Turned Off Their Music.	N/A	CODE	8:54 PM	reached out to the RP. this is a non-vacation rental. Made contact with the owner, no violation observed.	YES	
06/06/2020	19:09	7:09 PM	200606190341	1111	East Palm Canyon Dr # 317	1111 East Palm Canyon Dr # 317 They Are Being Really Loud And They Are Over Crowded As To The Amount Of People That Can Be There. It Is Really Weird .	N/A	CODE	8:56 PM	this is a non-vacation rental. Made contact with the owner, no violation observed.	YES	
06/06/2020	20:43	8:43 PM	200606203917	910	Arroyo Vista	910 Arroyo Vista Drive, Palm Springs. Vacation Rental In Progress, I Don't Think They Are Allowed Right Now. You Can Hear From Front As Well, Lights Are On. We'll Be Up Another Hour.	N/A	CODE	9:54 PM	Called back reporting party and informed him that vacation rentals were now allowed in the City of Palm Springs. Asked reporting party if there was any nuisance going on; reporting party stated there was no disturbance.	N/A	
06/06/2020	21:49	9:49 PM	200606214531	1524	Via Salida	Music Is To Loud. Trying To Sleep.	Arrived LLC	CODE	10:13 PM	From the street in front of the property no violation for music or loud occupants was observed. Made contact with the occupants who were outside when I arrived and informed her of the complaint received, No violation was observed no citation was issued.	NO	
06/06/2020	22:20	10:20 PM	200606222009	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
06/07/2020	3:26	3:26 AM	200607032350	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
06/07/2020	10:18	10:18 AM	200607101333	1145	E Via Colusa	Need To Make Complaint Of Loud Noise Late Last Night	Natural Retreats	CODE	10:51 AM	Called back RP. Let him know that he needs to call when the issue is occurring. no violation found.	N/A	
06/07/2020	12:14	12:14 PM	200607121234	557	N Calle Marcus	Loud occupants	Turnkey Vacation Rentals	CODE	1:45 PM	See Call ID 200607121234	NO	
06/07/2020	12:15	12:15 PM	200607121139	557	N Calle Marcus	There Are 3 Cars So I Dont Know How Many People Are There, They Are Screaming And Making A Lot Of Noise, Another Neighbor Came And Asked Me About It May Call In Also.	Turnkey Vacation Rentals	CODE	1:45 PM	Made contact with the managing company Turnkey, explained the noise issue from the night before explained that if we are called back to the property and witness a violation they will be cited. Made contact with the RP who stated they were not loud at the moment but wanted to inform us of the violation from the night before.	NO	
06/07/2020	18:02	6:02 PM	200607180139	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	