

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
06/15/2020	0:23	12:23 AM	200615001923	1973	E Calle Lileta	Loud Occupants And Loud Music Outside	Turnkey Vacation Rentals	CODE	12:29 AM	From the street in front of the property no violation for music or loud occupants observed. Made contact with occupants and informed them of complaint received; occupants agreed to bring it in for the night. No citation was issued.	NO	
06/15/2020	15:15	3:15 PM	200615151233	993	Patencio Road	Drum And Base Noise All Of The Time.	Zen Home	CODE	4:01 PM	Owner occupied. No music observed beyond property lines. No violations.	YES	
06/15/2020	15:23	3:23 PM	200615152121	2293	Joyce Dr	They Are Play Loud Music By The Pool.	Vacation Palm Springs	CODE	3:36 PM	From the street in front of the property, music amplified beyond property lines was observed. Made contact with the occupants and briefly discussed the complaint and the observed violation. Citation issued. Followed up with the local contact, reporting party did not request follow up.	NO	Music -A6127
06/15/2020	18:34	6:34 PM	200615183316	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/16/2020	11:25	11:25 AM	200616112440	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
06/16/2020	12:42	12:42 PM	200616123807	989	Tamarisk Road	They Are Blasting Really Loud Music In The Back Yard By The Pool. I Called The Police, They Sounded Like They Might Send Someone Out, But Not Confident Of This.	Alfredo Geballos / Freddy Ceballos	CODE	12:52 PM	Music violation observed, Issued citation to responsible renter and notified local contact and reporting party.	NO	Music - A6253
06/16/2020	18:40	6:40 PM	200616183736	1525	E Sunny Dunes	Loud Music	Galen Drever / Rich Kleck	CODE	7:20 PM	Upon arriving, RP gave me access onto their property where I was able to observe music beyond property lines, Made contact with Occupants, were not aware of rules; following up with PM, citation will be issued for failure to comply with check in requirements.	NO	Operational Requirement - A5872
06/17/2020	14:28	2:28 PM	200617142708	N/A	N/A	Caller Referred To Office Hours	N/A	N/A	N/A	Caller Referred To Office Hours	N/A	
06/18/2020	11:23	11:23 AM	200618111958	421	N Farrell Drive	I Want To Know If This Property Is A Current Short Term Rental. It Was Recently Sold And I Want To Know If Is Registered Currently.	Kevin Crawford	CODE	11:35 AM	I advised the reporting party that this is a registered VR	N/A	
06/18/2020	16:11	4:11 PM	200618160959	1377	Largo Circle	I Want To Report Loud Music At The Rental	Mitch Ogden / Mary Axlerod	CODE	4:48 PM	Upon arriving, music was not observed from front of property. Made contact with occupants, stated they are long term and will be leaving on the 25th of June. No violation.	NO	
06/18/2020	20:53	8:53 PM	200618205003	1597	E Racquet Club Rd	Active Music Nuisance.	Claudia Lunow	CODE	9:01 PM	From the street in front of the property no music was observed. As we approached property we were able to hear people talking in the backyard; made contact and explained complaint received. No violation was observed; no citation was issued.	NO	
06/18/2020	21:27	9:27 PM	200618212348	3048	N Bahada Road	It Is Late And They Are Being Too Loud	Albert Khachikyan / Edis Petrosyan	CODE	9:55 PM	From the street in front of the property no noise could be heard coming from the home. Made contact with the occupants and informed them of the complaint received. Occupants stated they had been outside earlier but had come in for the night. No violation observed; no citation issued.	NO	
06/18/2020	22:15	10:15 PM	200618221343	1011	Marshall Way	Making A Lot Of Noise	Darryl Curty / Paul Kleinschmidt	CODE	10:35 PM	From the street in front of the property people could be heard talking in the patio area. Made contact with occupants and informed them of complaint received, occupants stated they would be coming in for the night. No violation was observed, no citation was issued.	NO	

06/18/2020	22:36	10:36 PM	200618223141	1130	E Via Colusa	Very Loud. They Are Playing Very, Very Loud Base Music.	Charles Martin / John Evans	CODE	10:49 PM	From the street in front of the property no music was observed however occupants could be heard talking loudly in the back yard patio. Made contact and informed occupants of complaint received informed occupants of rules regarding music at vacation rentals and the noise ordinance for the city. Occupants stated they would be coming in for the night. Reached out to local contact and informed him of the complaint received, observations made and actions taken.	NO	
06/18/2020	23:45	11:45 PM	200618234512	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
06/18/2020	23:01	11:01 PM	200618224508	3500	N Avenida San Gabriel Rd	Loud Kids In The Pool Constantly Screaming At The Top Of Their Lungs And Playing Loud Music At 11 Pm. This Happens All The Time With Different Renters. Please Quite Them	Mariana Sumampouw / Alex Sumampouw	CODE	11:17 PM	From the street I front of the property I people could be heard talking in the backyard patio. Made contact with the occupants and informed them of the complaint received occupants stated their kids were in the pool but they would bringing them in for the night. No violation observed, no citation was issued.	NO	
06/19/2020	13:10	1:10 PM	200619130940	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
06/19/2020	14:15	2:15 PM	200619141229	829	Arroyo Vista Drive	Extremely Loud Music, I Actually Put Up W/ This Last Weekend Too, Music, Shouting, Lots Of People And Noise. 5 Cars Outside Next Weekend, I Tried To Address It But They Dont Answer The Door.	Eddie Bakira	CODE	2:26 PM	Upon arrival I was not able to witness a violation. I spoke to the reporting party, the RP stated that the music stopped as I arrived and did not grant me access assist with possibly witnessing the violation. I was then able to make contact with the renters and explained the rules as far as music and the amount of cars allowed at the property. No violation found	NO	
06/19/2020	14:16	2:16 PM	200619141409	611	W Leisure Way	Lots Of Noise For 2 Days Now	Todd Faucher / Alfonso Felix	CODE	2:31 PM	From front of property no noise was heard, called RP and went to property.No noise was heard. Did not make contact with occupants. Called local contact .No violation found.	N/A	
06/19/2020	16:07	4:07 PM	200619160325	2110	N Avenida Caballeros	There Is Loud Music Playing So Loud That I Can Hear Through Closed Doors Inside The House.	ACME House Company	CODE	4:13 PM	unable to hear violation. Called the reporting party, they explained the music had stopped prior to us arriving. We spoke to the renters and explained the rules on music and noise. They were understanding of the ordinance, nothing further to report.	NO	
06/19/2020	20:10	8:10 PM	200619200619	536	S Calle Palo Fierro	Playing Their Music Way To Loud You Can Hear It From The Street. And It Verberates In My Place	Sheila Monroe	CODE	9:22 PM	From the street in front of the property we were able to observe music coming from the property. We made contact with the occupants and explained the complaint received and our observations made. Occupants refused to provide ID for the citation. We reached out to local contact and informed her of the complaint received, observations made and what the reaction had been from the occupants. Called back reporting party. Violation observed; citation pending on acquiring of ID.	NO	

06/19/2020	23:09	11:09 PM	200619230211	536	S Calle Palo Fierro	2nd Call. Compliance Agent Was Here An Hour Ago. But The Guests Are Out Again, They Said " F" Compliance! Last Night These Guests Were Up Until 4 Am .	Sheila Monroe	CODE	11:31 PM	Due to interaction from earlier call request for Police Officer as back up was requested. From the street in front of the property I was able to observe music coming from the property. We made contact with the occupants and explained the complaint received and our observations made. Occupants provided ID for the citation. We reached out to local contact and informed of the complaint received, observations made and action taken. Called back reporting party.	NO	Music - A6036
06/20/2020	0:49	12:49 AM	200620004622	2913	E Via Vaquero	Being Very Loud	Charley Beushausen	CODE	7:08 AM	Called LC at 7:08 am. He stated that the owners are in town. Called back RP to let him know that the owners are there and if it happens again to call the non-emergency number.	YES	
06/20/2020	3:59	3:59 AM	200620035902	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
06/20/2020	9:52	9:52 AM	200620094346	242	Mountain View	Could Be This Address, Building Noise And Hammering Around The Surrounding Areas Of My Address. Not Quite Sure What The Address Is...	N/A	CODE	10:05 AM	Called back RP. Construction is coming from 242 Mountain View. Not a VR. I told him thAt construction is permitted on Sat from 8am-5pm.	N/A	
06/20/2020	11:29	11:29 AM	200620112618	2250	Alhambra	Renters Playing Really Loud Music.	Tim Householder / Micah Householder	CODE	11:44 AM	From the front of the property I heard music beyond property lines. Made contact with the occupants and explained to him the rules that are in place by the city. Gave him a good neighbor brochure and issued a citation. Called back local contact and reporting party.	NO	Music - A6225
06/20/2020	13:25	1:25 PM	200620132306	515	N Calle Marcus	They Were Playing Loud Music Last Night And Playing It Again Today.	Vacation Palm Springs	CODE	1:35 PM	Upon arrival and was not able to witness a violation from the front of the property. The RP did not permit access to their property to witness the violation. I explained to the renters the ordinance on music and they were understanding in that they would not be playing any music. No violation nothing further to report.	NO	
06/20/2020	13:52	1:52 PM	200620133904	2701	E Mesquite Ave Y125	Prefer To Stay Anonymous, But Rental Occupants Are Very Loud, Really Bad This Weekend With The Doors Slamming And Loud Party At Pool, I Request Mentioning To Renters To Be Aware Of Noise	Mike Spann / Grady McGuire	CODE	2:28 PM	Upon arrival I was unable to make contact with the renters. I called the local contact which was the owner and he explained that no one should be in that property. I did hear noise from Y127 which is not a registered vacation rental, noise could have been from that unit. No violation, nothing further to report.	N/A	
06/20/2020	15:18	3:18 PM	200620151639	2190	N Roberto Drive	Their Music Is Too Loud At This Address.	Palm Springs Rental Agency/OranjPalm	CODE	3:34 PM	From the front of the property no noise or music could be heard. Made contact with the occupants to let them know that there was a complaint. Heard music coming from another house.Call the local contact to let them know that there was a complaint. No violation found	NO	
06/20/2020	15:37	3:37 PM	200620153424	3242	N Mica Dr	I Thought You Had A 24 Hour Rule For Covid 19 Violation. I See A Guest Leaving And Another One Entering The Same Home, Please Give Me A Call.	Jorge Torres Jr/ Mike Lenard	CODE	4:13 PM	Called the owner and they are in violation of the current state emergency orders. Owner confirmed that the previous renters were at the property and checked out at 12PM on 06.20.2020 and the new guests checked in a couple of hours later. Citation will be mailed.	NO	
06/20/2020	15:39	3:39 PM	200620151843	1077	N Rose Ave	Complaint: Music	Palm Springs Rental Agency/OranjPalm	CODE	3:54 PM	Incorrect address	N/A	

06/20/2020	15:48	3:48 PM	200620154336	2701	E Mesquite Ave Y127	2nd Call. 2701 E Mesquite Ave Y127. They're Outside And Being Noisy With Loud Music And Yelling, Slamming Doors. There's At Least 4 People In There.	N/A	CODE	4:41 PM	Upon arrival unable to make contact with anyone at the unit. This is not a registered vacation rental \	N/A	
06/20/2020	16:32	4:32 PM	200620162931	1265	E Tachevah Drive	Ongoing Nuisance From Rental Property Next Door	Vacasa	CODE	6:00 PM	Upon arrival we were not able to hear or witness any violation beyond property lines. We were able to make contact with the renters and explained the ordinance in regards to noise. The renters were understanding of the ordinance and stated that they will comply. Nothing further to report.	NO	
06/20/2020	18:29	6:29 PM	200620182614	1907	S Mesa Drive	Sounds Like Bloody Murder. Foul Language I Won't Repeat. Sounds Like Someone May Be Ready To Fight.	Naelli Lopez	CODE	6:42 PM	From the street in front of the property, some noise was observed but it was within the permitted limits and not a violation. Made contact with one of the occupants and briefly discussed the complaint received as well as our observation. Followed up with the reporting party and the local contact.	NO	
06/20/2020	18:47	6:47 PM	200620184329	1907	S Mesa Drive	It's Screaming & Yelling. Not Following Guidelines. It's Been Going On For 24 Hours Now. I Wanted To Be Fair, But I Can't Rest Now.	Naelli Lopez	Mitch	6:47 PM	Was already at the property observing when this call was received. Please see the notes from Call ID 200620182614	NO	
06/20/2020	20:34	8:34 PM	200620203355	N/A	N/A	Caller Referred To Office Hours	N/A	N/A	N/A	Caller Referred To Office Hours	N/A	
06/20/2020	20:43	8:43 PM	200620204032	3480	N Avenida San Gabriel Rd	The Rental Before Us Is Being Loud Again This Has Been Happening For Far Too Long I Was Told They Would Be Issued A Citation For This Behaviour Please Take Care Of This	Meri Sumampouw / Patricia Halim	CODE	9:11 PM	From the street in front of the property no violation for noise was observed. Made contact with the occupants and informed them of the complaint received. Reached out to local contact to inform them of complaint received. No citation was issued.	NO	
06/20/2020	21:01	9:01 PM	200620205649	1602	Olga Way	People Are Having A Pool Party, Drinking, Alcohol And Screaming.	Vacasa	CODE	9:19 PM	From the street in front of the property, no violation for music or noise was observed. Went to the Reporting Parties property and they advised that the music and noise stopped right after they had called in. Did not make contact with the occupants, followed up with the local contact and the reporting party.	N/A	
06/20/2020	21:08	9:08 PM	200620210613	829	Arroyo Vista Drive	Recurrent Loud Music	Eddie Bakira	CODE	9:40 PM	From the street in front of the property we observed music coming from the property extending beyond property lines. We made contact with the occupants and informed them of the observations. citation was issued; reached out to local contact to inform them of complaint received, observations made and action taken.	NO	Music - A6037
06/20/2020	21:35	9:35 PM	200620213133	829	Arroyo Vista Drive	Occupants Have Been Very Loud All Day W/No Signs Of Stopping Anytime Soon.	Eddie Bakira	CODE	9:40 PM	Please See Call 200620210613	NO	
06/20/2020	22:24	10:24 PM	200620221902	2833	E Livmor Ave	Additional Guests And Cars On Property Not On Lease, Security Can See Violations By Driving By The Property	Vacation Palm Springs	CODE	10:40 PM	From the street in front of the property no violation for vehicles was observed. Made contact with the occupants and informed them about the complaint received; inquired about the number of vehicles at the location. Occupants stated they had four vehicles which is allowed for the property. No citation was issued. Reached out to local contact to inform them of the complaint received and the observations made.	NO	

06/20/2020	22:59	10:59 PM	200620225550	1127	E Mesquite Ave	Reporting Loud Noise Every Day, Some Times Loud Music, It Continues To Be Loud	Michael Sims	CODE	11:15 PM	From the street in front of the property we could hear people talking in the backyard patio. Made contact with the occupants and informed the of the complaint received. Occupants stated they would be coming in for the night. No citation was issued. Reached out to local contact however line was busy and did not allow for any messages to be left.	NO	
06/21/2020	7:01	7:01 AM	200621070034	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
06/21/2020	9:42	9:42 AM	200621093912	2151	E Desert Palm	Loud Screaming By Pool In Back Yard, Sounds Like A Party Of Some Sort. This Is The 2nd Weekend In A Row	Oasis Rentals	CODE	9:54 PM	From the front of the property I could hear some noise. Made contact with the occupants and saw that kids were swimming out at the pool. Give her a good neighbor brochure No violation found call back local contact and reporting party	NO	
06/21/2020	11:56	11:56 AM	200621115623	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/21/2020	12:02	12:02 PM	200621115727	444	W Via Lola	They Are Playing Loud Music And There Are Loud Children.	ACME House Company	CODE	12:28 PM	Called RP to let him know I was on my way. He stated that the music was off and there was no noise at this time. told RP to call back if it happens again. I called the LC and had her reach out to the property to go over the rules. No Violation found.	N/A	
06/21/2020	12:45	12:45 PM	200621124516	N/A	N/A	Prank Call	N/A	N/A	N/A	Prank Call	N/A	
06/21/2020	12:51	12:51 PM	200621124936	N/A	N/A	There's Construction Going On N Camino Sur. It's Extremely Loud.	N/A	CODE	3:06 PM	Arrived to the area in question, was not able to witness any construction. I called the reporting party and there was no answer I left a voicemail. This complaint is a code compliance matter and not vacation rental. Nothing further to report.	N/A	
06/21/2020	18:09	6:09 PM	200621180751	2280	S Camino Real	Loud Music	ACME House Company	CODE	6:29 PM	From the street in front of the property I did not observe any violation for music. Made contact with the occupants and explained the complaint received; Reached out to local contact and informed them of the complaint received and observations made. No violation observed, no citation issued.	NO	
06/21/2020	20:13	8:13 PM	200621201119	2251	E Calle Papagayo	The Vacation Rental Was Vacated Today. There Is Trashbags All Over The Sidewalk And The Curb. We Just Emailed You A Picture As Well.	Levi Gallegos / Oscar Lopez	CODE	8:11 PM	From the street in front of the property I was able to observe some trash bags that were left on the sidewalk and partially on the street. I made contact with the housekeeper who happened to be there at the time I arrived and she removed the trash bags off the sidewalk/street and out of public view. Reached out to local contact.	N/A	