

| DATE | MT | CALL IN TIME | CALL ID #* | PROPERTY ADDRESS NUMBER | PROPERTY ADDRESS STREET NAME | DESCRIPTION OF CALL | RESPONSIBLE MANAGING PARTY | CITY RESPONDING PARTY | TIME OF RESPONSE | ACTION/FINDINGS | OWNER OCCUPIED | CITATION ISSUED |
|------------|-------|--------------|--------------|-------------------------|------------------------------|---|-----------------------------------|-----------------------|------------------|--|----------------|-----------------|
| 06/22/2020 | 15:03 | 3:03 PM | 200622145913 | 1111 | E Palm Canyon Dr #322 | We Were Told By The Owner Of The Property That The Unit Will Be Inspected Tomorrow. We've Been Here Since March And Have Not Had Any Unknown Visitors. We Need A Call Back Asap. | Shannon Metcalf / Kyle Verwers | CODE | 3:05 PM | Called the reporting party discuss the complaint. Call went to voicemail, message was left. Spoke with the reporting party at 15:48. Was advised by the property owner that the annual vacation rental safety inspection was scheduled for tomorrow The reporting party was concerned of the possibility of exposure by having "unknown" people in the unit, wanted to know why it couldn't just be rescheduled. Safety Inspection has already been rescheduled. | N/A | |
| 06/23/2020 | 19:34 | 7:34 PM | 200623193018 | 1350 | E Padua Way | There Hasn't Been 24-72 Hours Since The Last Renter Left. The Last Renter Checked In Friday And Left Today And Now There Is Someone New There. | Ryson Management | CODE | 7:42 AM | Called the local contact discuss the complaint received. He advised that the 24hr requirement was observed and that they had a guest depart the property a day earlier than originally indicated on the submitted contract summary Supporting documentation was provided by the local contact. No citation issued. | N/A | |
| 06/23/2020 | 20:06 | 8:06 PM | 200623200430 | 3243 | N Mica Dr | They Are Re-Renting Within 24 Hours. They Are Not Waiting A Complete 24 Hours To Rent Out Again. | Arrived, LLC | CODE | 8:09 AM | Spoke with the local contact to discuss the complaint received. He advised that they were in compliance with the 24hr requirement and provided supporting documentation . No Citation issued. | N/A | |
| 06/24/2020 | 10:10 | 10:10 AM | 200624100947 | N/A | N/A | Caller Will Call Back | N/A | N/A | N/A | Caller Will Call Back | N/A | |
| 06/24/2020 | 20:18 | 8:18 PM | 200624201602 | 920 | N Cerritos Drive | I Need To Find Out Why Code Enforcement Was At My Property. | Leslie Spoor | CODE | 8:26 PM | PO called to confirm outcome of call. | N/A | |
| 06/25/2020 | 14:53 | 2:53 PM | 200625145219 | N/A | N/A | Caller Hung Up | N/A | N/A | N/A | Caller Hung Up | N/A | |
| 06/25/2020 | 18:10 | 6:10 PM | 200625180928 | N/A | N/A | Information Given To Caller | N/A | N/A | N/A | Information Given To Caller | N/A | |
| 06/25/2020 | 18:17 | 6:17 PM | 200625181319 | 444 | E Valmonte Norte | They Are Having Parties And This Is A Health Risk And It Is Not Good For My Health. You Are Allowing People Out Of Town And Not Healthy | David Monaghan / Jim Murphy | CODE | 6:32 PM | From the street in front of the property we did not observe any music or any sort of noise coming from the property. Reached out to local contact. No violation was observed; no citation was issued. | N/A | |
| 06/25/2020 | 22:57 | 10:57 PM | 200625225422 | 1080 | S. Calle Rolph | There Is Young Girl Out Yelling And Partying | 365 Vacation Rentals | CODE | 11:07 PM | From the street in front of the property I observed people in the backyard patio being loud. Made contact with the occupants and informed them of complaint received. Reached out to local contact and informed him of the complaint received, observations made and action taken. | NO | |
| 06/26/2020 | 11:49 | 11:49 AM | 200626114003 | 3030 | Goldenrod Lane | Gated Community: This House Gets Rented A Lot Heavily Booked Through August, Loud Music On Fri-Sat And This House Is The Loudest House And This Is Not Appropriate For Our Community. Very Disturbing | ACME House Company | CODE | 12:15 AM | RP stated that they are not reporting a active nuisance just wanted to know if someone could contact the renters at the property and remind them of them to be mindful of their neighbors. Will follow up. | N/A | |
| 06/26/2020 | 12:17 | 12:17 PM | 200626121647 | N/A | N/A | Caller Hung Up | N/A | N/A | N/A | Caller Hung Up | N/A | |
| 06/26/2020 | 12:22 | 12:22 PM | 200626122054 | N/A | N/A | Caller Hung Up | N/A | N/A | N/A | Caller Hung Up | N/A | |
| 06/26/2020 | 12:27 | 12:27 PM | 200626122518 | 2080 | E McManus Drive | I Am Calling Because The Renters In That Building Are Being Loud And Obnoxious At All Times Of Day, Please Call Me Back As Soon As Possible. | Miluska Mazzotti / Ruben Mazzotti | CODE | 12:33 PM | RP stated that the occupants were talking loudly and he couldn't enjoy his back yard or read a book. He called back at 12:39pm to inform me that he contacted the owners and that they have quieted down and there was no need for me to come. No violation found. Talked to RP and LC | NO | |

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| 06/26/2020 | 13:18 | 1:18 PM | 200626131643 | 536 | S Calle Palo Fierro | I Am Reporting Loud Music From This Home. | Sheila Monroe | CODE | 1:30 PM | Arrived to the property and was able to witness a violation of music playing beyond property line. Made contact with renters and explained the violation and that they would be receiving a citation. Citation issued. | NO | MUSIC - A6359 |
| 06/26/2020 | 18:42 | 6:42 PM | 200626184052 | N/A | N/A | Caller Hung Up | N/A | N/A | N/A | Caller Hung Up | N/A | |
| 06/26/2020 | 18:50 | 6:50 PM | 200626184455 | 557 | S Calle Encilia | I Think It Is Allowed 2-3 Cars I Am Not Sure. There Are 4 There Now. There Is 1 In The Drive Way, Two On The Street And Then One Across On The Street. | Joshua Faggard / Jose Faggard | CODE | 8:52 PM | We did not observe any violation for vehicles since there was only one car on the driveway. We made contact with the occupants and found home was owner occupied. No violation was observed; no citation was issued. | YES | |
| 06/26/2020 | 19:01 | 7:01 PM | 200626185830 | 557 | Calle Palo Fierro | People Across The Street Are Playing Music By The Pool And I Can Hear It All The Way Over Here. | Mike Paonessa / Jon DeFreitas | CODE | 7:14 PM | From the street in front of the property we observed music coming from the property and extending beyond property lines. Made contact with the occupants and explained to them the complaint received. Reached out to local contact and informed them of the complaint received, our observations upon arrival and the action taken. | NO | MUSIC - A6039 |
| 06/26/2020 | 19:18 | 7:18 PM | 200626191526 | 1008 | E Apache Road | There Is A Loud Party With A Lot Of Drunk Screaming Going On. Please Respond Asap To Make It Stop. | Palm Springs Rental Agency/OranjPalm | CODE | 7:54 PM | From the street in front of the property we observed people being loud at the pool. We made contact with the occupants and found that home was owner occupied. Informed owner of the complaint received. No citation was issued. | YES | |
| 06/26/2020 | 19:43 | 7:43 PM | 200626193808 | 750 | Camino Norte | Are They Allowed To Have Big Parties, I Thought There Was A Restriction To That. t's All In Their Back Yard. Cars Are All Going To That House. | Vacation Palm Springs | CODE | 8:25 PM | From the street in front of the property no music was observed. Occupants came out and we made contact with them. We explained to occupants the complaint received; Reached out to management company to inform them of complaint received and action taken. No violation was observed; no citation was issued. | NO | |
| 06/26/2020 | 20:03 | 8:03 PM | 200626200052 | 1008 | E Apache Road | Loud Party Outside At The Property, This Isn't The First Call Re The Issue Tonight. & This Isn't The First Occurrence. Please Send Someone. Myself & Other Residence Are Ready To Call The Police. | Palm Springs Rental Agency/OranjPalm | CODE | 7:54 PM | From the street in front of the property we observed people being loud at the pool. We made contact with the occupants and found that home was owner occupied. Informed owner of the complaint received. No citation was issued. | YES | |
| 06/26/2020 | 22:25 | 10:25 PM | 200626222401 | N/A | N/A | Dialed Wrong Number | N/A | N/A | N/A | Dialed wrong number | N/A | |
| 06/26/2020 | 22:32 | 10:32 PM | 200626222834 | 554 | Plaza Amigo | The Neighbors That Has Been Renting The Property Since Covid Started Has Been Having Large Loud Parties. It Is Going On Tonight. | Norma | CODE | 10:45 PM | From the street in front of the property no music was observed; however people could be heard talking loudly in the backyard patio. Made contact with the occupants and explained complaint received; Reached out to local contact and informed them of the complaint received. observations made and action taken. | NO | |
| 06/26/2020 | 23:43 | 11:43 PM | 200626234039 | 2194 | Jacques Drive | There Is Girls In There Pool That Is Screaming And Being Very Very Loud. | Turnkey Vacation Rentals | CODE | 12:15 AM | From the street in front of the property I observed people talking loudly in the backyard patio. Made contact with the occupants and explained to them of the complaint received. Reached out to local management company and informed them of complaint received and the findings made. | NO | |
| 06/27/2020 | 10:26 | 10:26 AM | 200627102203 | N/A | N/A | Property Was Rented Left Few Hours Later Different Car In Front Not Waiting The 24 Hours To Clean | N/A | CODE | 10:47 AM | RP did not want a call back and did not list an address. | N/A | |
| 06/27/2020 | 10:46 | 10:46 AM | 200627103816 | 1414 | S Sagebrush Road | The Address That Is Playing Loud Music | David Monaghan / Jim Murphy | CODE | 11:08 AM | Arrived at the property at 11:03. From front of the property and side of the property no music was heard. Made contact with occupants to let them know that there was a complaint. Went over the rules with them. No violation found. Called back RP and local contact. | NO | |

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| 06/27/2020 | 10:57 | 10:57 AM | 200627105301 | 720 | Rose Avenue | There Is A Lot Of Noise Coming From Two Address. 720 And 780. There Are About 9cars In Front, Since Last Night. | Linda Anderson / Dustin Archer | CODE | 11:38 PM | Arrived at 1138hrs, witnessed a violation. Was able to make contact with the renters and issued citation. Nothing further to report | NO | MUSIC - A6360 |
| 06/27/2020 | 12:37 | 12:37 PM | 200627123521 | 3916 | E Camino Parocela | The Music Is Very Loud And The People Are Loud Too. | Victor Melkonyan / Alejandra Escobar | CODE | 1:00 PM | Unable to hear music violation at the property line. Made contact with the renters and explained the complaint as well as explained the ordinance in regards to music. Nothing further to report. | NO | |
| 06/27/2020 | 13:30 | 1:30 PM | 200627132804 | 1414 | S Sagebrush Road | I Called About An Hour Or Two Ago But No One Has Shown Up. | David Monaghan / Jim Murphy | CODE | 1:39 PM | was able to hear violation. Made contact with the renters, they refused to give information. I called the local contact and was able to gather the information to send a citation. Nothing further to report. | NO | MUSIC - A6361 |
| 06/27/2020 | 15:49 | 3:49 PM | 2.00627E+11 | N/A | N/A | Wrong Number | N/A | N/A | N/A | Wrong Number | N/A | |
| 06/27/2020 | 15:42 | 3:42 PM | 200627153800 | 560 | Phillips Rd | There Is A Very Loud Party Going On In This House And I Would Like To Know It It Listed With Your Company We Have Been Seeing Groups Of People Come In And Out For The Last Few Weeks | Vacasa | CODE | 4:01 PM | I was not able to witness a violation. I made contact with renters and explained the music and noise ordinance. | NO | |
| 06/27/2020 | 15:44 | 3:44 PM | 200627153929 | 2304 | E Bellamy Rd | I Work At Nights Loud Music & People. I Want You To Go There & Tell Them Stop! I'm Surrounded By 3 Vacation Rentals. | Robert Aceves III | CODE | 3:57 PM | From the street in front of the property occupants could be heard in the backyard patio being loud at times. Made contact and explained complaint received, noise levels for various times of day were reviewed with occupants.Reached out to local contact and informed him of the complaint received, observations made and action taken. Reached out to reporting party and explained the observations made and actions taken. | NO | |
| 06/27/2020 | 15:59 | 3:59 PM | 200627154615 | 2880 | N Sunrise | I Don't Believe The Home Is Registered As A Vacation Home But This Partying Has Been Happening Just Before The Shutdown. The Music They Are Playing Is Extremely Loud And It Is Ongoing. The Address Is 2880 North Sunrise. | Telephone: N/A | CODE | 4:16 PM | Arrived at RP's home no music was heard but occupants were loud. Arrived at 2882 Sunset at 4:26pm. Made contact with the occupants. went over the rules for STR's and gave them a good neighbor brochure. no violation found. | NO | |
| 06/27/2020 | 18:41 | 6:41 PM | 200627183341 | 720 | N Rose | I Have A Noise Complaint For 720 Rose Ave, The Music Is Still Too Loud | Linda Anderson / Dustin Archer | CODE | 6:56 PM | From the neighboring property line we were able to observe music coming from reported property. We made contact with the occupants and explained that per the violation observed a second citation would be issued for music extending beyond the property line; occupants stated they had brought the music inside and did not realize it was loud enough to be heard by the neighboring property. Reached out to local contact. | NO | MUSIC - A6040 |
| 06/27/2020 | 18:41 | 6:41 PM | 200627183808 | 3030 | Goldenrod Lane | There Are Too Many People At The House Overcapacity. It Is Very Loud. | ACME House Company | CODE | 7:52 PM | From the street in front of the property no violation for noise or music was observed. Since no violation of any sort was observed no contact was made with the occupants. | NO | |
| 06/27/2020 | 18:58 | 6:58 PM | 200627185524 | N/A | N/A | I Would Like To File A Discrimination Complaint | N/A | CODE | 7:00 PM | RP was upset that regarding citation reference address 1414 Sagebrush. Code Supervisor reviewed and no discrimination was found. The RP was informed to either call or report it online through PSPD form complaint | N/A | |
| 06/27/2020 | 20:24 | 8:24 PM | 200627202107 | 1991 | S Ana Maria Way | There Are 6 Cars Parked On The Property And It Is A 5 Bedroom Home. Someone Can Drive By The Property To See. I Looked It Up On Zillow. | Vacation Palm Springs | CODE | 8:47 PM | From the street in front of the property we were able to observe that the number of cars on the property exceeded the limit allowed. We made contact with the occupants and informed them of the complaint received and our observations made. citation was issued. Reached out to local management group but we were unable to speak with anyone | NO | TOO MANY VEHICLES - A6042 |

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| 06/27/2020 | 20:45 | 8:45 PM | 200627203813 | 574 | N Chiquita Circle | I Called Because Their Music Was Loud. They Turned The Music Off And Are Now Shouting At Me Calling Me Racist. They Stopped Now. I Want To Place A Complaint To The Management Company. | Vacation Palm Springs | CODE | 8:15 PM | From a property line we were able to observe amplified music extending beyond the property line. Contact was made with the occupants and they were informed of the violation observed; Reached out to local contact and was able to obtain ID; citation was issued and will be mailed out. Reached out to reporting party and informed of outcome. | NO | MUSIC - A6043 |
| 06/27/2020 | 23:31 | 11:31 PM | 200627232433 | 2210 | San Gorgonio Rd | Rented This To A Person Who Was Only Supposed To Have 4 People There, But As I Am Looking Through The Security Camera There Is A Bunch Of People Showing Up, Tried Calling The Rented But No Response Can We Also Get A Phone Number Of The Person That Is There As Well For Me Please. I Think She Sub Rented That House. | Angela Battle | CODE | 12:14 AM | From the street in front of the property no violation for music or cars could be observed. Per owner made contact with the occupants who stated that there was only 8 people at the home, they mentioned responsible renter was asleep. No violation was observed no citation was issued. Reached out to owner to inform her of findings. | NO | |
| 06/28/2020 | 0:08 | 12:08 AM | 200628000428 | 3480 | N Avenida San Gabriel Rd | Renters Are Loud. They've Been Keeping Up All Night With | Meri Sumampouw / Patricia Halim | CODE | 12:37 AM | From the street in front of the property we did not observe any violation for music. We made contact with the occupants and informed them of the complaint received. Occupants stated they had been in the pool not to long ago but had come indoors for the night. No violation was observed: no citation was issued. | NO | |
| 06/28/2020 | 0:41 | 12:41 AM | 200628003537 | 3480 | N Avenida San Gabriel Rd | 2nd Call. They've Been Keeping Up All The Loud Yelling And Noise We Can't Get To Sleep | Meri Sumampouw / Patricia Halim | CODE | 12:37 AM | From the street in front of the property we did not observe any violation for music. We made contact with the occupants and informed them of the complaint received. Occupants stated they had been in the pool not to long ago but had come indoors for the night. No violation was observed: no citation was issued. | NO | |
| 06/28/2020 | 13:27 | 1:27 PM | 200628132417 | 272 | N Via Las Palmas | Loud Screams Coming From The Pool Area | Altamira | CODE | 1:30 PM | I was not able to witness any violation for loud occupants from the direction of the property. I was able to make contact with the renters and explained the situation in regards to the complaint as well as explain the rules for noise and music. The renters stated they would remain in compliance. Nothing further to report. | NO | |
| 06/28/2020 | 16:21 | 4:21 PM | 200628161857 | 2650 | N McCarn Road | The People In That Address Is Playing Very Loud Music. | Robert Egan | CODE | 4:38 PM | Upon arrival we were unable to witness the violation. We made contact with the reporting party and asked if the music was still heard from their property, RP stated they could not. We then made contact with renters and explained the ordinance in regards to music and noise.. | NO | |
| 06/28/2020 | 17:13 | 5:13 PM | 200628170906 | 2311 | N Whitewater Club Dr | Loud Music All Hours And Pretty Constant For The Last 2 Weeks | Rick Sword / Anuy Smith | CODE | 5:25 PM | From the street in front of the property no music was audible beyond property line. Reached out to reporting party for property access; call was not answered. Made contact with occupants and explained complaint received; No violation observed, no citation was issued. Reached out to local contact to inform him of complaint received, observations made and action taken. | NO | |
| 06/28/2020 | 17:35 | 5:35 PM | 200628173149 | 482 | E Lindsey Dr | I'd Like To Report A Party House There Is Loud Music And Noise | Paul Rubin / Mark Diffy | CODE | 5:45 PM | From the street in front of the property I observed music that was extending beyond property lines. I made contact with the occupants and explained the violation observed citation was issued. Reached out to local contact; call was not answered voicemail was left along with call back number. | NO | MUSIC - A6363 |

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| 06/28/2020 | 18:06 | 6:06 PM | 200628175906 | 520 | N Camino Real | There Is Loud Music And Partying Please Call Me Back Asap. This Is Why We Are Seeing The Covid Outbreak. This Is A Public Health Emergency. | N/A | CODE | 6:56 PM | Arrived at 6:56 PM. From the street in front of the property we did not observe any music. Made contact with the occupants and found home is not being used as a vacation rental. Occupants stated they have a month to month contract. No violation was observed, no citation was issued. | NO | |
| 06/28/2020 | 21:07 | 9:07 PM | 200628210242 | 2510 | N Cardillo | This Is The 3rd Night That They've Had Fireworks/Firecrackers. I'd Like To File A Formal Report. Please Go There And Tell Them To Stop Doing It. I'm Calling The Police Next | N/A | CODE | 9:10 PM | This is not a code compliance issue. I was able to contact the police dispatch and explained the complaint and they will be sending and officer to this location for the fire works. | N/A | |
| 06/28/2020 | 22:01 | 10:01 PM | 200628215650 | 250 | E Morongo Road | Don't Know Exact Address But It Is Between 226 And 250 And The Unit Is An Even Number, They Have A Fire Pit Raging, A Message Can Be Left On My Voicemail I Want To Know How It Was Handled | Oasis Rentals | CODE | 10:27 PM | Arrived at 10:27 PM. From the street in front of the property no noise was observed. Outdoor unattended fire pit was observed; reached out to PSPD dispatch to inquire about contacting Fire Dpt for clarification on whether this was allowed. Dispatch sent Police Officer. Contact was made and occupants were advised to turn unattended fire off; occupants complied. No violation was observed; no citation was issued. | NO | |
| 06/28/2020 | 22:19 | 10:19 PM | 2.00628E+11 | 1414 | S Sagebrush Road | There Is A Party Going Out There And It Is Making A Lot Of Noise | David Monaghan / Jim Murphy | CODE | 10:53 PM | From the street in front of the property I was able to hear occupants talking in the backyard patio of the home. Made contact with the occupants and explained what the current allowable noise levels were for the time of day. Reached out to local contact to inform him of the complaint received, observations made and actions taken. Called back reporting party and informed him of my findings and the action taken. | NO | |
| 06/28/2020 | 22:46 | 10:46 PM | 200628224310 | 1414 | S Sagebrush Road | Complaint: 2nd Call. They Are Being Loud, Yelling And Screaming. They Have Been Partying All Afternoon. Please Call Me. | David Monaghan / Jim Murphy | CODE | 10:53 AM | See Call ID 200628221742 | NO | |
| 06/28/2020 | 23:11 | 11:11 PM | 200628230959 | 2135 | Sonora Road | There Is People Being Really Loud Out By The Pool, I Think They Had Too Much To Drink. | Charlie Beushausen | CODE | 11:19 PM | From the street in front of the property I observed occupants being loud at times. Made contact with the occupants and explained the complaint received and also what the current allowable noise levels were for the time of day. Reached out to local contact to inform him of the complaint received; left voicemail and call back number. | NO | |