

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
06/29/2020	07:19:11	7:19 AM	200629071507	291	W Overlook Rd	I Would Like To Get A Follow Up On My Previous Complaint. Please Hold Of On Sending An Officer Out Because They Are Currently Sleeping. Please Call First.	Regenia Money	CODE	7:30 AM	Returned call to reporting party and advised that CODE responded last night and did not observe noise, but did observe unattended fire pit and told occupants to turn it off.	N/A	
06/29/2020	09:25:30	9:25 AM	200629092228	460	N Sunset Way	There Over 14 People In The Home, Very Load At Least 8 Children Came Out Of The Location This Morning, Been Going On A Week Now	Palm Springs Rental Agency/OranjPalm	CODE	9:31 AM	Guest were packing up vehicle to vacate. There were two vehicles in the street. Spoke with renter who said they had 8 adults and 4 cars and also a couple toddler. There were not 14 people there. Some had already departed and there were 3 adults and 2 children when I was present.	NO	
06/29/2020	09:27:18	9:27 AM	200629092111	2120	N Cardillo Ave	They Are Shooting Fireworks In The Air Nightly Since Friday Around 7pm And Then Again At 8pm. I Called The Police Dept. I Am Interested To See The Outcome.	Turnkey Vacation Rentals	CODE	10:12 AM	Left message for reporting party informing him that this was referred to PD for. Response and he could follow up with them as I do not have access.	N/A	
06/29/2020	14:54:19	2:54 PM	2.00629E+11	N/A	N/A	Referred To Office Hours	N/A	N/A	N/A	Referred To Office Hours	N/A	
06/29/2020	15:24:13	3:24 PM	200629152114	443	W Merito Pl	Loud Music	N/A	CODE	3:45 PM	Upon arriving music was not observed beyond property lines. Made contact with the RP which gave us access, could intermittently hear music which was below the allowed limits for the time of day. No violation.	N/A	
06/29/2020	16:37:08	4:37 PM	200629162935	909	E Anza	There Was Nothing Cleaned When I Got Here And I Would Think That It Would Be.	Vacation Palm Springs	CODE	4:39 PM	RP was concerned because she just arrived in to the property for her rental term and the house does not appear that the cleaners have come through. Spoke with Vacation PS who advised that the previous guests had departed on 6/28/20 at 10a and that the 24hr requirement was met, however there was a coordination error with the cleaning crew that resulted in the property not being fully turned over prior to the current guests arrival. He advised that he had been in contact with the current guests to resolve the situation.	NO	
06/29/2020	19:54:47	7:54 PM	2.00629E+11	N/A	N/A	Referred To Office Hours	N/A	N/A	N/A	Referred To Office Hours	N/A	
06/30/2020	16:25:17	4:25 PM	200630161847	246	E Morongo Road	I Have Already Complained About Them But Can You Tell Me When They Will Leave? I May Leave And Come Back After They Are Gone. It's Getting Worse. Please Call First	N/A	CODE	4:35 PM	. Arrived at the property at 16:35. From the reporting parties property line, no violation for loud occupants was observed. Briefly discussed what is and isn't permitted related to noise levels with the reporting party. Followed up with the local contact to advise of the complaint received.	N/A	
06/30/2020	17:37:36	5:37 PM	200630173720	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
06/30/2020	17:42:26	5:42 PM	200630174038	1525	S Calle De Maria	Trash Day Is Not Until Friday And The Rental House Has Trash Piled High Outside.	Palm Springs Rental Agency/OranjPalm	CODE	6:20 PM	Observed trash containers in public view, contacted management company. Will be at property to move containers to the rear of home, will follow up.	N/A	
06/30/2020	18:20:52	6:20 PM	200630182037	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
06/30/2020	19:48:04	7:48 PM	200630194601	1224	E Deepwell Road	Loud Music Coming And You Can Hear It From The Property Line	Claudia Lunow	CODE	8:40 PM	Arrived at 8:40 pm to property location. Music was not observed.	N/A	

06/30/2020	20:33:35	8:33 PM	200630203128	992	E La Jolla Road	House Has 3 Bedrooms But 4 Cars Parked There.	Premier Residential Services/After hours	CODE	9:03 PM	Per PD: Event #2006P-7166. "Spoke with renter who advised that she spoke with the management company and they advised they could have 4 vehicles in the driveway. She stated that one of the vehicles was local and they were leaving shortly. I advised them of the violation and that Code enforcement would be following up." I arrived at the property at 0758 on 7/1/20 for follow up. From the street in front of the property, 4 vehicles were observed parked in the driveway. Followed up with the local contact to advise of the complaint and response from the previous night as well as my observation this morning. Citation will be sent via mail to the responsible renter.	NO	A6129 - Too Many Vehicles
07/01/2020	10:47:07	10:47 AM	200701104646	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
07/01/2020	11:26:02	11:26 AM	200701112553	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
07/01/2020	14:03:26	2:03 PM	200701140115	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
07/01/2020	14:56:42	2:56 PM	200701145315	443	W Merito Pl	I'm Calling Re An Excessive Noise That Happened Last Night And Starting Again, Re Address 443 Or 445 Merito Place	N/A	CODE	3:05 PM	Could not hear any music from the location and could not make contact with occupants as the property is gated and they did not answer bell. Went to reporting party address, who informed me they had just called the hotline back as the noise stopped. Thus property is not registered.	N/A	
07/01/2020	15:06:18	3:06 PM	200701150353	505	N Camino Real	Witnessed Someone Checking Out This Morning And Then Someone New Checking In Right Now. This Violates The Covid-19 Rules Of Disinfection Between Guests.	Sergio Abergo / Robert Mersema	CODE	3:20 PM	Code Compliance arrived and made contact with the owner and their local contact, whom were at the property	YES	
07/01/2020	15:07:10	3:07 PM	200701150543	N/A	N/A	Referred To Office Hours	N/A	N/A	N/A	Referred To Office Hours	N/A	
07/01/2020	15:46:12	3:46 PM	200701154340	495	Burton Way	They Have Been Noisy All Day And Now They Are Playing Music Outside.	Oasis Rentals	CODE	4:05 PM	did not observe a violation, made contact with occupants to explain complaint. Contacted local management, no violation, no citation.	NO	
07/01/2020	17:21:06	5:21 PM	200701171730	495	Burton Way	I Called 1.5 Hours Ago To Report A Noise Complaint And I Have Not Heard Back. I Would Like To Know The Status Of The Previous Call.	Oasis Rentals	CODE	5:39 PM	Contacted RP to inform them of outcome at property.	N/A	
07/01/2020	20:49:58	8:49 PM	200701204559	545	N Avenida Caballeros	Occupants Are Playing Music Outside And Several People Playing A Pool Game And Yelling	Tim Schneider	CODE	9:28 PM	Per PD: Event # 2007P-0213 - Officer arrived at the property at 21:37, no music was observed at the property line. Made contact with the occupants to advised of the complaint received.	NO	
07/02/2020	08:32:52	8:32 AM	2.00702E+11	N/A	N/A	Referred To Office Hours	N/A	N/A	N/A	Referred To Office Hours	N/A	
07/02/2020	20:43:08	8:43 PM	200702203951	1861	S Navajo Drive	The House Is Playing Loud Music And There Is Too Many Cars. You Can Not Hear Or See Anything From My Property.	Altamira Vacation Rentals LLC	CODE	9:06 PM	Did not observe music at time of arrival, over limit of vehicles were observed. Six vehicles were observed to be parked on the driveway of the home. Made contact with Occupant and issued Citation for 5.25.070 (c)	NO	A5875 - Too Many Vehicles
07/02/2020	22:21:58	10:21 PM	200702221907	1220	San Mateo	I Would Like To Report A Nuisance. They Are Yelling And Screaming. They Are Playing Some Kind Of Game. You Can Text Me	Regenia Money	CODE	10:46 PM	From the street in front of the property we observed noise coming from the back patio of the home. As we made our way onto the property we were able to observe people talking outside. We made contact with the occupants and explained complaint received and observations made. Occupants stated they had lost track of time and would be coming in for the night. Reached out to local contact to inform her of the complaint received, observations made and action taken.	NO	

07/03/2020	10:57:14	10:57 AM	200703105429	2144	E Rogers Rd	Cleaners Are Violating The Rules Of When Cleaning.	Daniela Saenz	CODE	11:15 AM	Called RP and no answer. Called LC and she said she would call the owners. Owners called me and said they would leave. Arrived at property at 11:15am. No one was at property. No violation found. Called back RP and left message.	N/A	
07/03/2020	13:15:46	1:15 PM	200703131534	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/03/2020	13:11:41	1:11 PM	200703130915	1577	S Riverside Drive	People Playing Music Outside Very Loud,	Scott Lang	CODE	1:28 PM	I was able to witness the violation in progress. At this point I made contact with the renters. I explained the rules to the renters in regards to noise and music. The renters understood and accepted the citation and stated that they would gain compliance so that they will not have any further issues. Nothing further to report.	NO	A6364 - Music
07/03/2020	14:23:01	2:23 PM	200703141633	2413	Hildy	Playing Loud Music. There Are Five Cars There. I Am Concerned It Will Get Louder At Night. They Were Considerate Last Night. Call Me To Assist.	Vacation Palm Springs	CODE	2:38 PM	Arrived at the property at 2:38pm. From the front of the property no music was heard. I did hear kids playing in pool. Was in compliance with 5 cars. Made contact with the occupant. I went over the good neighbor brochure with her. Called back RP and LC. No violation found.	NO	
07/03/2020	15:37:05	3:37 PM	200703153039	N/A	N/A	There Is A Guy Using A Gas Blower And Making A Lot Of Noise. He Is Also Parked The Wrong Way On The Street. I Don't Know The Address.	N/A	CODE	4:00 PM	Code Compliance patrolled area and did not witness event.	N/A	
07/03/2020	16:06:46	4:06 PM	200703160305	505	N Camino Real	House Was Rented Out Without Waiting The 24hr Waiting Period To Clean The Home For Covid. People Checked Out At Noon Today, New People Checked In Now (4pm)	Sergio Abergo / Robert Mersema	CODE	4:33 PM	The current submission is for a check-in today with a checkout on the 5th of July.	NO	
07/03/2020	18:01:08	6:01 PM	200703175654	2280	S Camino Real	I Am Calling To Report A Loud Music Complaint.	ACME House Company	CODE	6:19 PM	from the street in front of the property no music was observed. Made contact with reporting party who gave property access. no music could be heard at the property line. Made contact with the occupants and informed them of the complaint received and our observations made. Reached out to local management company and informed them of complaint received, observation made and action taken.	NO	
07/03/2020	21:09:35	9:09 PM	200703210809	993	Patencio Road	Very Loud; Caller Refused All Other Info	Zen Home	CODE	9:30 PM	From the street behind the property we were able to observe music that was extending beyond the property line. Made contact with the occupants and explained violation observed; occupants provided ID and citation was issued. Reached out to local contact to inform them of the complaint received.	NO	A6045 - Music
07/03/2020	21:22:22	9:22 PM	200703211704	482	W Sepulveda Rd	I'm Calling To Advise Have People Setting Off Fire Works Right Now. If Could Advised That This Is Not Allowed. If Could Make Contact People. I Concern About A Fire Do I Contact The Police?	Luis Barba / Israel Munoz	CODE	9:25 PM	Complaint was forwarded to the police dispatch.	NO	
07/03/2020	21:56:18	9:56 PM	200703215401	993	Patencio Road	I Am Taking Care Of My 94 Year Old Father And They Are Playing Their Music Loudly	Zen Home	CODE	4:16 PM	See Call 200703210809	NO	
07/03/2020	22:19:01	10:19 PM	200703221616	1377	Largo Circle	They Are Shooting Off Fireworks And They Are Having Loud Music.	Mitch Ogden / Mary Axlerod	CODE	10:21 PM	From the street in front of the property no violation for music was observed. Made contact with occupants and informed them of the complaint received. Occupants stated they were not playing any music. No violations were observed no citation was issued.	NO	

07/03/2020	22:26:37	10:26 PM	200703222330	2390	N Los Alamos Road	The House Right In Front Of My House Has People Coming And Leaving All Day. They Just Had Two Cars Dropped Right In Front Of My House. They Are Wearing Mask.	CleanChris	CODE	10:41 PM	From the street in front of the property no violation for music or over occupancy was observed. Made contact with the occupants and informed them of the complaint received. Reached out to local contact to inform them of the complaint received, observations made and actions taken. Reached out to reporting party and informed her of our findings.	NO	
07/03/2020	23:03:18	11:03 PM	200703230058	3243	N Mica Dr	Playing Loud Music And Noisy Sounds Like A Large Group Of People	Arrived, LLC	CODE	11:21 PM	From the street in front of the property no violation for music or noise was observed. Attempted to make contact with the occupants but home seemed to be unoccupied. No violations was observed; no citation was issued.	NO	
07/03/2020	23:08:01	11:08 PM	200703230435	2390	N Los Alamos Road	2nd Call, Security Came Out And Talked To The People But They Haven't Moved The Cars And The Security Didn't Call Me Back.	CleanChris	CODE	10:41 PM	See Call 200703222330	NO	
07/03/2020	23:19:31	11:19 PM	200703231650	2190	E Amado Rd.	People Are Talking Really Loud.	Relax Palm Springs	CODE	11:43 PM	From the street in front of the property I observed occupants in the back yard patio talking. Made contact with the occupants and explained complaint received and observations made. Occupants apologized and stated they would be coming indoors for the night. No citation was issued.	NO	
07/03/2020	23:28:59	11:28 PM	200703232653	505	N Camino Real	Complaint On Parking, There Are 7 Cars On The Property (Only Allowed 1 Per Bedroom)	Sergio Abergo / Robert Mersema	CODE	11:48 PM	Arrived at 11:48 PM. From the street in front of the property I was able to observe that the number of vehicles on the property exceeded the allowed limit. Made contact with the occupants and explained complaint received, observation made, ordinance violated and the fact that a citation would have to be issued. Occupants understood complaint and ordinance but refused to provide ID for citation to be issued. Reached out to local contact and explained complaint, observation and the fact that occupants refused to provide ID for citation; Citation will be mailed out to responsible renter.	NO	A6047 - Too Many Vehicles
07/04/2020	00:00:33	12:00 AM	200703235848	3243	N Mica Dr	Complaint: 2nd Call. They Are Still Being Loud And Now They Are Setting Off Fireworks And They Woke Up Our Baby. I Called About An Hour Ago.	Arrived, LLC	CODE	12:19 AM	From the street in front of the property no violation for music or noise was observed. Made contact with the occupants and informed them of the complaint received and the observations made. Occupants stated they were going to bed and had not been outdoors making noise. I informed occupants about the ordinances for noise and the allowable levels at various times of the day as well as the music ordinance for vacation rentals; occupants stated they understood. Reached out to reporting party and informed them of my findings. No violation observed; no citation was issued.	NO	
07/04/2020	08:02:05	8:02 AM	200704075619	2250	S. Alhambra	Sign: Inappropriate & Disrespectful.	Tim Householder / Micah Householder	CODE	8:17 PM	Saw a sign and took it down. Could not get inside the gate to make contact with occupant. Called RP and LC. Mo citation found.	N/A	
07/04/2020	10:30:35	10:30 AM	200704102754	1922	Sandra Road	They Have Been Playing Music Loudly Last Night 7/3 And Today 7/4.	Jimenez Garcia / Hrach Marukyan	CODE	10:30 AM	From the front of the property I heard music. Made contact with occupants and they stated that the owner said no music between 10am-10pm. No posting of no music per the occupants. Called back LC citation issued.	NO	A6226 - Music

07/04/2020	10:37:10	10:37 AM	200704103118	432	W Hermosa Place	There Was Rap Music Until 1am This Morning. Also There's A Movie Screen. There Were Atleast 7 Cars Of People. I Do Need To Step Out. Please Call	Ric Gomez / Sanford Cohen	CODE	10:57 AM	I was able to witness a violation. I made contact with the renters and explained the situation in regards to the complaint made. I also explained that due to witnessing the violation of too many vehicles I was going to need to issue a citation to the responsible renter. The renters understood and ask if there were any other issues that needed to be explained so that they do not fall out of ordinance once more. I explained the ordinances at vacation rentals within the city of Palm Springs. Citation issued. Nothing further to report.	NO	A6336 - Too Many Vehicles
07/04/2020	11:03:23	11:03 AM	200704110103	420	N Villa Ct 104	The Neighbor At 420 North Villa Court #104 Has 4 People Staying In A 1 Bedroom And Its Only Supposed To Be 2 People Per Bedroom Also They Are Being Very Loud	N/A	CODE	11:03 AM	Made contact with the occupant. They are friends of the daughter. Talked to Mitch Anderson owner and he stated his daughters friends are there.	N/A	
07/04/2020	11:04:58	11:04 AM	200704110047	1951	S Araby	1951 S Araby, Their Permit Was Revoked. They Are Having A Pool Party.	N/A	CODE	12:11 PM	Owner occupied. I was able to properly identify the property is being occupied by the owner.	YES	
07/04/2020	11:14:20	11:14 AM	200704111134	1441	S Driftwood	Address Is 1441 S Driftwood Dr In Palm Springs. They Put Their Garbage Cans Out And Our Pickup Is Next Friday. Please Call Me Back To Update Me	N/A	CODE	12:42 PM	Called owner of the property and asked them to put trash up. They said PS disposal was supposed to pick it up. Not a VR.	N/A	
07/04/2020	11:25:09	11:25 AM	200704112014	470	N Villa Ct 101	3 Adults & 3 Children Exceeds The Limit, Weekend Rentals Are Not Allowed, We Are Not Allowed To Have Bbq's. They Have One Right Under The Walkway With A Very High Flame.	N/A	CODE	11:25 AM	Made contact with the resident. They are renting. He sent me his contract. Unregistered property violation. Citation will be issued to owner.	NO	AB0291 - Unregistered
07/04/2020	13:27:41	1:27 PM	200704132501	1525	S Calle De Maria	Loud Music & Possibly Over Occupancy	Palm Springs Rental Agency/OranjPalm	CODE	1:39 PM	Arrived to the property and was not able to observe any violations in progress. Made contact with the renters and explained the ordinances at vacation rentals within the city of Palm Springs. Renters stated they would remain in compliance.	NO	
07/04/2020	13:27:52	1:27 PM	200704132210	1224	E Deepwell Road	Loud Music	Claudia Lunow	CODE	2:00 PM	Arrived to the property was not able to observe any violations in progress. Made contact with the renters and explained the ordinances at vacation rentals within the city of Palm Springs. Made contact with the RP, RP stated the music was turned off prior to myself arriving. Renters stated they would remain in compliance.	NO	
07/04/2020	14:02:56	2:02 PM	200704135943	1421	Olga Way	Reporting Loud Music,	Arrived LLC	CODE	2:20 PM	Arrived at propertywas unable to witness any violation from the front of the house I then attempted to make contact with the RP to gain access to the property and was not able to contact the RP. I made contact with the renters and explained the situation in regards to music. The renters stated they were not playing music and also stated that they would remain in compliance. Nothing further to report.	NO	
07/04/2020	16:26:00	4:26 PM	200704162232	1557	Buena Vista	1557 Buena Vista They Have Outdoor Speakers Blaring Music And Screaming Kids. I Don't Want To Listen To It. It May Be The Owners There But I Don't Know.	N/A	CODE	4:30 PM	Not listed as a vacation rental, was directed to call the reporting party and explain to them to refer that call to the Police Department non-emergency line.	N/A	
07/04/2020	17:09:06	5:09 PM	200704170851	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/04/2020	17:14:25	5:14 PM	200704170816	623	N Farrell	623 North Farrel Way/She Calls Constantly On My Guests. She's Called My Property Manager 3 Times Today Alone. It's Creating Problems For Me & My Guests Who Aren't Being Loud	N/A	CODE	5:35 PM	Spoke to owner in regards to complaints being received for his property.	N/A	
07/04/2020	19:36:46	7:36 PM	2.00704E+11	N/A	N/A	Referred To Office Hours	N/A	N/A	N/A	Referred To Office Hours	N/A	
07/04/2020	20:55:22	8:55 PM	200704205249	1010	E Via Altamira	Setting Off Sparklers, Nothing In The Air Yet. Not An Issue.	N/A	CODE	8:56 PM	Call referred to police dispatch.	N/A	

07/04/2020	21:09:55	9:09 PM	200704210659	3243	N Mica Dr	Someone Came Out Twice Last Night And The Noise Is Back Again Tonight	Arrived, LLC	CODE	9:46 PM	From the street in front of the property no violation for loud occupants was observed. Contact was made with the occupants and complaint received was explained; occupants stated they were outside having a barbecue and would be coming in shortly. No violation was observed; no citation was issued. Reached out to reporting party and informed him of our findings and action taken.	NO	
07/04/2020	21:26:43	9:26 PM	200704212220	100	N Cerritos #9	We Have A Rental Making A Lot Of Noise With The Fire Works	Tracy Palm / Anthony Monzon	CODE	10:39 PM	Call was forwarded to Police Dispatch.	N/A	
07/04/2020	21:54:07	9:54 PM	200704215108	165	S Avenida Elenora	I Am Calling To Report Disturbance Large Fireworks. It Went On For About 5 Minutes Or So	Louisa Davis / richard guelich	CODE	10:38 PM	Reached out to reporting party who stated that fireworks were no longer being used. I informed her that Code Compliance/Vacation rentals was not handling fireworks calls and that if they did start up again she could call the Police via the non emergency police number; reporting party understood.	N/A	
07/05/2020	01:21:41	1:21 AM	200705012124	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/05/2020	02:33:46	2:33 AM	200705023321	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/05/2020	15:03:23	3:03 PM	200705150008	646	S Bedford Drive	Loud Music	Vacation Palm Springs	CODE	3:09 PM	we were not able to witness music being heard beyond property lines. We attempted to contact the reporting party and no contact number was left for the reporting party. Nothing further to report.	NO	
07/05/2020	16:18:49	4:18 PM	200705161826	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/05/2020	16:26:14	4:26 PM	200705162250	2190	E Amado Rd.	Vacation Rental Is Playing Loud Music.	Relax Palm Springs	CODE	4:36 PM	music was heard, Wild Wild West by Dire Straights was playing. made contact with the occupants an advised them of the complaint. Issued a citation for music. Called back RP and LC. Citation issued.	NO	A6227 - Music
07/05/2020	19:48:34	7:48 PM	200705194742	1525	S Calle De Maria	There Is Music . Constant Issue. No Name Or Number Given.	Palm Springs Rental Agency/OranjPalm	CODE	8:00 PM	From the street in front of the property no music was observed; however people could be heard talking loud at times in the backyard patio. Made contact with the occupants and informed of the complaint received and the observations made.Reached out to local contact to inform them of the complaint received, observations made and action taken.	NO	
07/05/2020	19:58:09	7:58 PM	200705195629	1065	S Calle Marcus	They Are Playing Loud Music.	365 Vacation Rentals	CODE	8:10 PM	there was no signs of anyone at the property. Nothing further to report.	NO	
07/05/2020	22:33:27	10:33 PM	200705222400	1563	Lorena Way	House On Shannon Culdesac. 20people In A House (Against Covid) Unruly, Screaming Making Noise. Throwing Trash In Neighbors Yard.	Mary Axelrod / Mitch Ogden	CODE	6:00 PM	From the street in front of the property no music was observed; however people could be heard talking loud at times in the backyard patio. Made contact with the occupants and informed them of complaint received and the observations made. I explained to occupants what the current allowable noise levels for time of day were at which point occupants stated they would coming in for the night. Reached out to local contact to inform them of the complaint received, observations made and action taken.	NO	