

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
07/13/2020	13:28	1:28 PM	200713132343	522	N Farrell	522 N Farrell Is Having A Party & Their Guests Are Parking In Front Of My House.	N/A	CODE	1:57 PM	Upon arriving I observed an SUV parked on the street, vehicle was not in violation of parking laws. No violation.	N/A	
07/13/2020	21:23	9:23 PM	200713212324	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/14/2020	13:40	1:40 PM	200714132929			They Are Loud, Not Wearing Their Masks, Not Following The Rules, 10 In A Unit. They Only Come On The Weekends.		CODE	1:41 PM	Called the Reporting Party. RP confirmed that there was not a current active nuisance and was referencing issues noticed the past couple of weekends. Provided RP with information related to rules at registered rentals, as well as the importance of calling in while the violations are actively happening. Reporting Party could not identify a specific unit number to reference for follow up, and the basis for complaint related mostly to the shared pool area.	N/A	
07/14/2020	18:24	6:24 PM	200714182102	1421	Olga Way	They Are Playing Very Loud Music Again. You Can Come To My House To Hear The Loud Music. I Don't Think You Can Hear It Very Well From In Front Of Their House.	Arrived LLC	PSPD	7:22 PM	Per PSPD Officer Notes: Officer arrived at the property at 19:22. From the street in front of the property, no noise or music was observed. Made contact with the occupants and advised of the complaint. No citation issued. Code followed up with the local contact to advise of the complaint and the reporting party to advise of the findings	NO	
07/14/2020	19:27	7:27 PM	200714192319	2738	N Cardillo Ave	Complaint: I'm Diagonal From A Vacation Rental. There Is A D.J., A Big Party, And A Bunch Of Kids.	Anthony Hernandez	PSPD	7:44 PM	Per PSPD Officer Notes: Officer arrived at the property at 19:44. From the street in front of the property, no amplified music was observed but there were people talking loudly in the backyard. Made contact with the occupants to advise of the complaint. Responsible renter stated that they keep the noise down. No citation issued. Code followed up with the local contact to advise of the complaint and the reporting party to advise of the findings	NO	
07/14/2020	20:12	8:12 PM	200714200458	1566	Lorena Way	Loud People Outside	Marc Brooks / Judy Eastman	PSPD	8:42 PM	Per PSPD Officer Notes: Officer arrived at the property at 20:42. From the street in front of the property, No noise or loud occupants was observed. No citation issued. Code followed up with the local contact to advise of the complaint and the reporting party to advise of the findings	NO	
07/14/2020	22:26	10:26 PM	200714222628	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/15/2020	21:47	9:47 PM	200715214655	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/15/2020	21:49	9:49 PM	2.00715E+11	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/16/2020	17:47	5:47 PM	200716174650	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
07/16/2020	18:02	6:02 PM	200716175954	1566	Lorena Way	Loud Occupants	Marc Brooks / Judy Eastman	CODE	6:30 PM	From the street in front of the property no violation for music or noise was observed. Made contact with the occupants and informed them of the complaint received and observations made. Reached out to local contact to inform them of complaint received, observations made and actions.	NO	
07/16/2020	22:22	10:22 PM	200716221656	1123	Lorenzo	Currently Having A Party, Possible Illegal Rental At 1123 San Lorenzo	N/A	CODE	8:47 PM	From the street in front of the property no violation for music or noise was observed. Attempted to make contact with the occupants however I was unable to make contact with anyone.	N/A	
07/17/2020	14:39	2:39 PM	200717143833	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	

07/17/2020	17:31	5:31 PM	200717172726	1008	Apache	Lot Of Drunk Screaming Going On In Pool. 1008 Apache Road.	Palm Springs Rental Agency	CODE	8:20 PM	Arrived at property. Observed violation for music extending property line. Contact was made and citation issued. Followed up with reporting party about actions taken"	NO	Music - A6049
07/17/2020	17:42	5:42 PM	200717173618	1008	Apache	They Have Access From The Street To See The Violators The Address Is 1008 E Apache Rd, 92264	Palm Springs Rental Agency	CODE	8:21 PM	See Call 200717172726	NO	
07/17/2020	18:16	6:16 PM	200717181323	1985	Marguerite Street	Very Loud Voices And Music	Javier Islas	CODE	6:13 PM	This call was sent through dispatch first. Heard music from front of property. Made contact with the occupants. went over the rules and gave him a good neighbor brochure. Issued a citation. Called back RP & LC.	NO	Music - A6233
07/17/2020	18:22	6:22 PM	2.00717E+11	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
07/17/2020	18:17	6:17 PM	200717181216	1153	N Calle Marcus	There Is Clearly An Occupancy Violation. There Are 4 Cars An People Are Showing Up With Suitcases.	Vacation Palm Springs	CODE	6:54 PM	From the street in front of the property I did not observe any issues that indicated over occupancy. There was three cars on the driveway and home is allowed to have three cars per the amount of bedrooms in the home. Reached out to local contact and informed him of the complaint received and observations made. Spoke with reporting party about the complaint and observations made.	NO	
07/17/2020	19:18	7:18 PM	200717191311	1117	E Alameda	Loud Occupants	ACME House Company	CODE	7:37 PM	From the street in front of the property no violation for loud occupants was observed. Made contact with the occupants and informed them of the complaint received and observations made, occupants stated they were aware of the noise ordinance and were simply out in the pool but mentioned they would be mindful of the neighboring properties. Reached out to local contact and informed them of the complaint received, observations made and action taken. Spoke with reporting party and informed him of the observation made and action taken.	NO	
07/17/2020	19:22	7:22 PM	200717191901	646	S Bedford Drive	There's A Loud Party, With People Yelling And Loud Music As Well.	Vacation Palm Springs	CODE	7:32 PM	Arrived at the RP property at 1932hrs. from the property, music was heard. Arrived at the property 1942hrs. contacted occupants. went over the rules and issued a citation. Called back RP and LC.	NO	Music - A6234
07/17/2020	19:29	7:29 PM	200717192639	1008	E Apache Road	I Reported A Party And The Officer Left An Hour Ago But I Never Received A Call. I Would Like A Call.	Palm Springs Rental Agency/OranjPalm	CODE	1:44 AM	Followed up with reporting party about observations and actions taken.	NO	
07/17/2020	22:40	10:40 PM	200717223623	3480	N Avenida San Gabriel Rd	They Are Screaming And This Has Been Going On For 1 Solid Year.	Meri Sumampouw / Patricia Halim	CODE	10:54 PM	From the street in front of the property we did not observe any violation for loud occupants. Reached out to local contact to inform them of the complaint received and observations made. Reached out to reporting party to inform them of findings.	NO	
07/17/2020	23:04	11:04 PM	200717230159	2955	N Bahada Rd	They Are Having A Pool Party In The Yard And They Have Loud Music And Are Yelling A Lot.	Palm Springs Rental Agency/OranjPalm	CODE	11:36 PM	From the street in front of the property no violation for music was observed however I was able to hear occupants at times being loud in backyard patio. I made contact with the occupants and informed them of the complaint received, observations made. No citation was issued. Reached out to local contact and informed him of the complaint received, observations made and action taken.	NO	

07/17/2020	23:37	11:37 PM	200717233447	947	N Cibola Circle	They Are Outside Playing Basketball, In The Pool, Yelling And Screaming.	Palm Luxury Properties	CODE	11:59 PM	From the street in front of the property I was able to hear occupants talking in the backyard patio. I made contact with the occupants and informed them of the complaint received, observations made. No citation was issued. Reached out to local contact and informed him of the complaint received, observations made and action taken.	NO	
07/17/2020	23:39	11:39 PM	200717233919	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/18/2020	0:06	12:06 AM	200718000158	2392	N San Clemente Road	Loud Music. My Neighbor Will Be Calling As Well. We Can't Sleep. I Hope This Is Taken Care Of. Do I Call You Or The Police? I'd Like A Call Back. Shouldn't They Be Social Distancing?	Michael Clark / Rems Turner	CODE	1:25 AM	From the street in front of the property no violation for music or loud occupants was observed.	NO	
07/18/2020	6:23	6:23 AM	2.00718E+11	N/A	N/A	Caller Referred to Officer Hours	N/A	N/A	N/A	Caller Referred To Office Hours	N/A	
07/18/2020	7:46	7:46 AM	200718074411	1005	E La Jolla Road	There Are 6 Vehicles In The Driveway. It Looks Like A Party House.	Palm Springs Rental Agency/OranjPalm	CODE	8:21 AM	Saw 6 cars in the driveway. Made contact with the occupant and went over the rules. Citation issue. Called LC Rp did not want to be contacted,	NO	A6235 - Too Many Vehicles
07/18/2020	8:02	8:02 AM	200718080057	1005	E La Jolla Road	Need Officer To Check Out Parking Issues, 1005 East La Jolla Road 4 Bedroom House With 6 Cars On Property. 2nd Issue 909 Anza, 3 Bedroom House With 5 Cars.	Palm Springs Rental Agency/OranjPalm	CODE	9:35 AM	909 Anza - Arrived at the property at 8:56 AM. Saw 4 cars and its listed as a 4 bd. No citation given. Called LC.	NO	
07/18/2020	14:21	2:21 PM	200718141437	2475	Cahuilla Hills Drive	Crowded Party, No Masks, Multiple Cars And Music Dj. Address Is Possibly 2475 Cahuilla Hills Drive, Palm Springs, Very First Vacation Home On Street. Shut Them Down.	Mike Mueller/Nick Bode	CODE	2:24 PM	No music was heard and 3 cars at home. Talked to occupants and went over the rules. No violation found. Called LC and RP did not want a call back.	NO	
07/18/2020	14:58	2:58 PM	200718145513	296	N Orchid Tree Lane	Loud Music Loud Cursing Going On Now Last Night Partying Til Midnight Have Parents Coming Tonight 1st Time I Have Complained And Lived Here A Year	Vacation Palm Springs	CODE	3:18 PM	. From the front of the property, no music was heard. Made contact with the occupants and went over the complaint. Gave them a good neighbor brochure. Call LC and RP didn't want a call back. No Citation issued.	NO	
07/18/2020	15:15	3:15 PM	200718151250	1076	E Deepwell Road	There Is A Very Loud Party And I Would Like This To Be Taken Care Of.	Desert Luxury Estates	CODE	3:24 PM	From the front of the property, loud music was heard. Went over the complaints and went over the rules. Issued a citation. Tried to call back RP wrong number. Called back LC	NO	A6237 - Music
07/18/2020	15:23	3:23 PM	200718151944	1076	E Deepwell Road	Loud Occupants And Loud Music. Location Corner Of Deep Well Road & Pinto Road	Desert Luxury Estates	CODE	3:50 PM	See Call 200718151250	NO	
07/18/2020	16:05	4:05 PM	200718160145	1008	E Apache Road	They Are Drunk And Screaming Across The Street.	Palm Springs Rental Agency/OranjPalm	CODE	4:32 PM	From the street in front of the property I did not observe any violation for loud occupants. Reached out to local contact to inform them of the complaint received and observations made. Reached out to reporting party to inform them of findings.	NO	
07/18/2020	16:07	4:07 PM	200718160338	557	Calle Palo Fierro	Please Call Me	Mike Paonessa / Jon DeFreitas	CODE	4:26 PM	From the front of the property music was heard. Made contact with the occupants and went over the complaint. Gave him a good neighbor brochure and went over the rules. Issued a citation, Call LC an RP.	NO	A6151 - Music
07/18/2020	17:39	5:39 PM	200718173620	N/A	N/A	Callback Needed	N/A	CODE	5:43 PM	Reached out to reporting party and provided non emergency police number; informed him this was an issue that Police would look into.	NO	
07/18/2020	18:11	6:11 PM	200718180921	2370	S Alhambra Drive	Loud Music & Kids Screaming	Palm Springs Rental Agency/OranjPalm	CODE	6:22 PM	From the RP property no music was heard. I did hear kids in the pool. Made contact with the occupants and went over the complaint. No violation found. Called LC and talked with RP.	NO	

07/18/2020	18:32	6:32 PM	200718182850	3881	E Camino San Miguel	Playing Loud Music	Noelle Creiglow	CODE	6:45 PM	From the street in front of the property I was able to observe music that was extending beyond the property line. I made contact with the occupants and informed them of the complaint received and observations made; citation was issued. Reached out to local contact and informed them of the complaint received, observations made and action taken.	NO	A6302 - Music
07/18/2020	19:17	7:17 PM	200718191510	1003	E Twin Palms Drive	There Are People Partying And Making Loud Sounds And Loud Music.	Palm Springs Rental Agency/OranjPalm	CODE	7:39 PM	From the street in front of the property no violation for music or noise was observed. Reached out to local contact to inform her of the complaint received and observations made.	NO	
07/18/2020	20:05	8:05 PM	200718200328	1414	S Sagebrush Road	Music	David Monaghan / Jim Murphy	CODE	8:25 PM	From the property lines located on the street in front of the property as well as the street that runs along the west side of the property no violation for any noise or music was observed. Reached out to local contact and informed them of the complaint received and observations made.	NO	
07/18/2020	20:29	8:29 PM	200718202615	2392	N San Clemente Road	The Rental Property Is Playing Loud Music And They Play It Till The Early Morning Hours. Please Call.	Michael Clark / Rems Turner	CODE	8:42 PM	Upon arrival music could be heard extending beyond property lines on the street that runs along the west side of the property. Contact was made with occupants who refused to provide ID. Reached out to local contact to inform them of the complaint received and observations made. Local contact provided information for responsible renter citation will be mailed out from office. Followed up with reporting party to inform them of findings and action taken.	NO	A6303 - Music
07/18/2020	20:35	8:35 PM	200718203407	2392	N San Clemente Road	They Are Making A Lo Of Music Noise And Screaming	Michael Clark / Rems Turner	CODE	8:42 PM	See Call 200718202615	NO	
07/18/2020	22:57	10:57 PM	200718225322	689	S El Cielo Rd	Loud Party Music And Yelling In Their Back Yard And They're Way To Loud	Luis Gonzalez / Juan Franco	CODE	11:08 PM	From the street in front of the property there was no violation for music observed. I was able to hear occupants talking loudly at times in the backyard patio area. Made contact with the occupants and informed them of the complaint received and observations made. Occupants stated they did not have any outdoor music but stated they understood and would be coming in for the night to avoid bothering the neighbors with noise. I reached out to the local contact and informed them of the complaint received, observations made and actions taken. Reporting party was contacted and informed of findings and action taken.	NO	
07/19/2020	19:28	7:28 PM	200719192609	1577	S Riverside Drive	They Have Had Music Outside For 2 Days.	Scott Lang	CODE	7:42 PM	Upon arrival music could be heard extending beyond property lines. Contact was made with occupants and citation was issued. Reached out to local contact to inform them of the complaint received, observations made and actions taken. Followed up with reporting party to inform them of findings and action taken.	NO	A6304 - Music

07/19/2020	21:59	9:59 PM	200719215730	5389	Cherry Hills	Complaint: The Music Is Very Loud And Its Been Going On All Day.	Maryann Dureau/John Boozan	CODE	10:13 PM	from the street in front of the property I was able to observe music that was extending beyond the property line. I made contact with the occupants and informed them of the complaint received and the observations made; it was explained to them that due to the fact that they had music that extended beyond the property line a citation would be issued to them. The responsible renter refused to provide ID. Reached out to local contact who provided the necessary information to issue the citation. Reached out to reporting party to inform him of the observations made and the action taken.	NO	A6305 - Music
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