

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
07/20/2020	0:08	12:08 AM	200720000733	2795	N Biskra Road	The People Are In The Back Yard Screaming And Hollering, Just Being Loud.	Carlos Lora	CODE	12:19 AM	From the street in front of the property I was able to observe occupants talking loudly at times in backyard patio. I made contact with occupants and informed them of complaint received and observations made; occupants stated they would be quiet down. Reached out to local contact and informed them of the complaint received, observations made and action taken.	NO	
07/20/2020	7:19	7:19 AM	200720071648	1955	E Nicola Road	Loud Music Coming From This Location.	Bruce Daniger	CODE	7:26 AM	Observed music violation from across the street from property. Guest was playing Free Bird by Leonard Skynard at the front yard pool. Issued citation A6260 to guest and notified local contact of violation and he was going over there now to speak with the guests.	NO	A6260 - Music
07/20/2020	8:40	8:40 AM	200720083747	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/20/2020	10:21	10:21 AM	200720101441	770	N Plaza Amigo	I Have To Constantly Call To Make A Violations Concerning The Noise That Comes From This Home Constantly From Morning To Evening. Children Screaming, Loud Noise. Please Send Cops. Long Time Owner.	Grady McGuire / Mel McElree	CODE	9:34 AM	No violation observed. No children or music heard. Called r/p back who said they just went inside. Notified local contact of complaint and findings.	NO	
07/20/2020	19:05	7:05 PM	200720185741	2750	Venetia	People Are Screaming And Yelling	Vacation Palm Springs	CODE	7:39 PM	Upon arriving I was able to hear voices coming from the exterior of the property. Took DB readings, was lower than ambient sound. No violation.	N/A	
07/21/2020	6:44	6:44 AM	200721064342	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/21/2020	7:21	7:21 AM	200721071626	557	S Calle Encilla	: At Least 5 Cars Are Parked For That Rental. In The Driveway On The Street And In Front Of Other Peoples Homes.	Joshua Faggard / Jose Faggard	CODE	7:30 AM	No violation observed and no citation issued. 3 vehicles total belong to guests.	NO	
07/21/2020	7:54	7:54 AM	200721074819	1563	Lorena Way	Trash	Mary Axelrod / Mitch Ogden	CODE	8:05 AM	Did not observe trash violation from front of property. Contacted reporting party who advised the guest at 1563 Lorena Way threw a watermelon over and into property. Went to reporting party address and photographed watermelon in yard. Called local contact who is going over there now.	N/A	
07/21/2020	15:58	3:58 PM	200721155619	3243	N Mica Dr	I Saw Tenants Leaving And The Vehicle Parking Is Not Supposed To Be There.	Arrived LLC Andrew Wooster	CODE	4:02 PM	Not a valid complaint	N/A	
07/21/2020	22:09	10:09 PM	200721220923	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/22/2020	6:33	6:33 AM	200722063303	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/22/2020	7:30	7:30 AM	200722072727	1907	S Mesa Drive	Instead Of 4 Cars There Are 5 Cars	Naelli Lopez	CODE	7:41 AM	Observed two vehicles directly in front of the property, with an additional two vehicles parked in front of neighboring property. No vehicles were observed on the property. No violation as 4 vehicles are allowed at property. Called local contact and advised of complaint. Reporting party did not request a return call.	NO	

07/22/2020	15:54	3:54 PM	200722155107	1907	S Mesa Drive	Theyre In Their Pool. Being Very Loud. Theyre Screaming And Yelling Jumping In And Out Of The Pool. They Have 5 Cars Parked There Were Only Allowed 4.	Naelli Lopez	CODE	4:08 PM	From the reporting parties property line, music amplified beyond property lines was observed. Made contact with the occupants and briefly discussed the complaint received and the observed violation. Issued the guests a good neighbor brochure and discussed the rules related to music, noise, and the limit of vehicles. Citation issued. Followed up with the local contact and the reporting party.	NO	A6132 - Music
07/22/2020	16:08	4:08 PM	200722160613	2957	E Sundance	Tenants Are Loud.	John / Brook Thompson	CODE	4:59 PM	From the property line to the north nearest the backyard area, no noise was observed. Followed up with the local contact, reporting party did not request follow up.	N/A	
07/22/2020	20:13	8:13 PM	200722200829	353	Vereda Norte	There Are At Least 10 People That Aren't Practicing Social Distancing, There Are 4 Cars Out Front, And It Seems Like They Are Having A Loud Party.	N/A	CODE	8:35 PM	Arrived at 8:35 pm to property location. Upon arriving, noise was not observed, a slight thumping was observed but eventually stopped. Not a vacation rental. No violation.	N/A	
07/23/2020	16:39	4:39 PM	200723163906	N/A	N/A	No Response	N/A	N/A	N/A	No Response	N/A	
07/23/2020	16:46	4:46 PM	200723164101	2718	Sunrise Sonata	There Are Different People Coming In And Out Of This Property. They Are Saying Its Being Used As An Air B & B Which Is A Violation.	N/A	CODE	5:16 PM	Made contact with the occupant and he stated that he is friends of the owner and that he was staying there to get furniture deliveries for the owner since the house was just finished. No violation found.	NO	
07/23/2020	17:58	5:58 PM	200723174827	2750	E Venetia Rd	Live Near Property, Screaming Kids, Screaming At Me When I Ask Them Not To. Kids Banging Against Wall. Told That A Decibel Meter Is Used To Decide If Too Loud. Parents Laughing As If Joke.	Vacation Palm Springs	CODE	7:45 PM	arrived at the property and took decibel readings. Occupants were not over the allowed noise levels for the time of day. No violation was observed. No citation was issues.	N/A	
07/23/2020	19:54	7:54 PM	200723195123	2120	N Cardillo Ave	Playing Loud Music	Turnkey Vacation Rentals	CODE	8:25 PM	From the street in front of the property and from the neighboring property line we did not observe any violation for music beyond the property line. Made contact with the occupants and explained the complaint received and the observations made. Reached out to local contact and informed him of the complaint received, observations made and action taken.	NO	
07/23/2020	20:46	8:46 PM	200723204314	1924	Navajo	They Are Having A Loud Pool Party. If You Listen From The Rear Of The House Instead Of The Front Of The House It Is Extremely Loud.	Green Palm Springs Rentals	CODE	9:19 PM	did not observe any violation from the street from the property, reached out to local contact and no violation, citation issued	N/A	
07/23/2020	20:47	8:47 PM	200723204018	1908	Navajo Drive	Three Bedroom House With Four Cars Parked Out Front. It Is Overcrowded.	Moderne Vacations	CODE	9:19 PM	Arrived to property location. Upon arriving I observed two vehicles on the driveway. Home can accommodate three, no violation observed.	N/A	
07/24/2020	3:24	3:24 AM	200724032410	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/24/2020	12:50	12:50 PM	200724124003	3459	San Martin Circle	It Is Above The ordinance For The Number Of People. There Is 4 Cars And A Truck It Is A 4 Bedroom House Last Night Another Neighbor Went To The House To Ask To Turn Down The Music	Vacation Palm Springs	CODE	1:01 PM	From the front of the home, no music was heard and 4 cars at home. Made contact with the occupants. went over the rules. called back LC and RP. No violation found.	NO	
07/24/2020	13:03	1:03 PM	200724130306	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/24/2020	13:16	1:16 PM	200724131114	232	N Monterey Road	This House Has A Noise Issue. Please Call Me Back. It Has Been Called In Before.	Palm Springs Holiday Rentals	CODE	1:20 PM	From the reporting parties property line, music amplified beyond property lines was observed. Made contact with the occupants and briefly discussed the complaint and the observed violation with the responsible renter. Citation issued. Followed up with the local contact and the reporting party.	NO	A6133 - Music

07/24/2020	13:44	1:44 PM	200724133952	2750	E Venetia Rd	Very Annoyed. There Has Been Problems For 4 Days. Noise. Now The Kids Behind My House Are Climbing The Wall	Vacation Palm Springs	CODE	2:02 PM	From the front of the property, no violation was found. No music or people outside. Call RP on my way there and she yelled and hung up on me. Called back LC.	N/A	
07/24/2020	15:08	3:08 PM	200724150641	N/A	N/A	Caller will call back	N/A	N/A	N/A	Caller Will Call Back	N/A	
07/24/2020	15:27	3:27 PM	200724152314	1105	E Cactus Drive	Outdooor Speakers , Callme To Inform Me When Coming	Vacation Palm Springs	CODE	3:41 PM	From the RP property, music was heard. Nuthin but a "g" Thing by Dr. Dre was playing. Went to 1105 Cactus and called the LC to have the occupants come outside to meet us. They have a gate and no access want permitted. The occupant came out and went over the complaint and gave them a good neighbor brochure. issued a citation for music. Called back RP and LC.	NO	A6238 - Music
07/24/2020	16:14	4:14 PM	200724161319	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/24/2020	16:44	4:44 PM	200724164137	1433	E Caleta Way	Loud Music And Is Becoming Troublesome.	N/A	CODE	5:07 PM	Made contact with the occupants. House is not a VR and is owner occupied.	YES	
07/24/2020	17:09	5:09 PM	200724170313	1365	E Tachevah Drive	I Would Like To Know If There Is A Limit Of Occupancy Cause The Neighbors Have Alot Of People Here.	Claudia Lunow / Jeff Zeitlin	CODE	5:35 PM	Called back RP. He had a question if rentals were allowed. We said yes and he is informed us that he didn't know and that there was no violation.	N/A	
07/24/2020	18:24	6:24 PM	200724182421	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/24/2020	20:16	8:16 PM	200724200825	645	S Canon Dr	There Are 6 Cars Parked In The Driveway. It Is Semi Circular Drive Way. Please Look Into This. Caller Did Not Want To Provide The Phone Number.	Randi Sheehy	CODE	8:23 PM	From the street in front of the property we observed a total of 6 cars parked on the property driveway. We made contact with the occupants and informed them of the complaint received and the violation observed. Citation was issued. Reached out to local contact to inform her of the complaint received observations made and actions taken.	NO	A6307 - Too Many Vehicles
07/24/2020	20:23	8:23 PM	200724202039	879	N Via Monte Vista	The Music Is Really Loud. No Call Back Needed If It's Resolved	RelAX Palm Springs	CODE	8:37 PM	From the front of the property, music was heard but coming from a different property. Made contact with the resident just to make just and it wasn't them. Called back RP and drove around trying to find the music. we determined it was coming from the house next door. gave him the non-emergency number to call. No violation found.	NO	
07/24/2020	20:38	8:38 PM	200724203805	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/24/2020	21:17	9:17 PM	200724211111	1345	S Camino Real	They Are Being Really Loud They're In The Pool. I Don't Know The Address Except S Camino Real. I'll Call Back With The Address.	John Meyer / Matt Fry	CODE		Caller Will Call Back		
07/24/2020	22:06	10:06 PM	200724220347	2135	Sonora Road	Excessive Noise. Screaming, Throwing Cans And Yelling	Charlie Beushausen	CODE	10:19 PM	From the street in front of the property I observed occupants talking in the backyard patio. I made contact with the occupants and informed them of the complaint received and observations made; occupants stated they would be coming indoors for the night. Reached out to local contact and informed him of complaint received observations made and actions taken.	NO	
07/24/2020	23:27	11:27 PM	200724232705	N/A	N/A	Call Disconnected	N/A	N/A	N/A	Call Disconnected	N/A	
07/24/2020	23:35	11:35 PM	200724233234	1365	E Tachevah Drive	The People Are Being Very Loud And Yelling.	Claudia Lunow / Jeff Zeitlin	CODE	11:40 PM	From the street in front of the property I observed occupants talking in the backyard patio. I made contact with the occupants and informed them of the complaint received and observations made; occupants stated they would be coming indoors for the night. Reached out to local contact and left voicemail with call back number.	NO	

07/24/2020	23:39	11:39 PM	200724233404	2738	E Plaimor Ave	I'm The Property Manager. The People That Are Renting The Property Are Violating Multiple Rules. The Homeowners Will Not Be Responsible For These Violations. Please Call Me Before Visiting Property.	Joan Goldman	CODE	12:44 AM	Reached out to local contact and answered questions with regards to Code Compliance response to the different types of complaints received for vacation rental properties.	N/A	
07/25/2020	1:03	1:03 AM	200725005924	2030	Joshua Way	Tenants Are Being Very Loud. We Have Our Hearing Aids Out And We Can Still Clearly Hear Them	N/A	PSPD	8:30 PM	Code Compliance reached out to local contact at 8:30 am to advise of complaint.		
07/25/2020	6:55	6:55 AM	200725064918	1871	Marguerite Street	Property Has 4 Cars Parked Here	Brenda Loza	PSPD	12:59 AM	No audible music from streets, only loud talking		
07/25/2020	12:02	12:02 PM	200725115819	1911	Jacques Drive	I Would Like To Have You Send Someone To The House In My Neighborhood W/Loud Music, & Kind Of A Lot Of Cars.	ACME House Company	CODE	12:13 PM	Arrived at the property at 12:13pm. From the front of the property, music was heard from property line. Made contact with the occupants and went over the complaint and the rules for VR's. Called back LC. RP did not want a call back. Citation issued.	NO	A6239 - Music
07/25/2020	13:35	1:35 PM	200725133449	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/25/2020	13:39	1:39 PM	200725133652	2153	Brentwood	Please Let Me Know When You Would Come	Ashley Coy / Paul & Patsy Bouvion	CODE	1:51 PM	From the front of the property, music was heard. Don't stop dancing (Justin Michael & Kemal mix) was playing. Made contact with the occupants and went over the complaint. Gave them a good neighbor brochure. Issued citation. Called back LC and RP.	NO	A6240 - Music
07/25/2020	13:54	1:54 PM	200725135126	1240	Pasatiempo Road	There Is Loud Music And They Are Just Loud	Heather Marquez	CODE	2:25 PM	From the front of the property, music was heard. Gidda Paa Nikkiye VS Low (Premi, FloRida, & T-pain) was playing. Made contact with the occupants and went over the complaint. Gave them a good neighbor brochure. Issued citation. Called back LC and RP.	NO	A6240 - Music
07/25/2020	18:11	6:11 PM	200725181108	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/25/2020	18:17	6:17 PM	200725181406	575	Lujo Circle	There Is A Circular Driveway For The Guard To View The Noise Nuisance	Eduardo Martinez / Maria Orozco	CODE	6:31 PM	From the street in front of the property we observed music playing at the property that was extending beyond the property line. I made contact with the occupants and informed them of the complaint received and the violation observed. Citation was issued. Reached out to local contact to inform him of the complaint received observations made and actions taken.	NO	A6308 - Music
07/25/2020	18:37	6:37 PM	200725183102	2750	E Venetia Rd	Emergency. There Are Children Screaming And Yelling, They Have Been Slapping Something On the Wall, I Called Yesterday And No One Has Addressed It, This Has Been Happening For The Past Three Days.	Vacation Palm Springs	CODE	6:41 PM	Arrived at the property at 6:41pm. From the front of the property, kids were heard swimming in the pool. Had to get close to fence to hear them. No violation found and called back LC and RP.	NO	
07/25/2020	20:03	8:03 PM	200725200050	1386	E Largo Circle	Loud Music	Mitch Ogden	CODE	8:21 PM	From the street in front of the property I observed music being played at the property that was extending beyond the property line. I made contact with the occupants and informed them of the complaint received and the violation observed. Citation was issued. Reached out to local contact to inform him of the complaint received observations made and actions taken.	NO	A6309 - Music
07/25/2020	22:17	10:17 PM	200725221254	250	W Vista Chino	Desert Villa Vacation Rental, People Out Side In The Pool Area After 10:00pm Being Very Loud	N/A	CODE	1:08 AM	Reached out to reporting party to clarify address listed; RP stated location was 250 W Vista Chino informed RP property is not a listed vacation rental.	N/A	

07/25/2020	22:28	10:28 PM	200725222502	1183	E San Jacinto Way	The Occupants Are Being Very Loud And Having Like A Pool Party. It's Been Going On Most Of The Day But I'm Trying To Sleep Now.	Vacation Palm Springs	CODE	11:01 PM	From the street in front of the property I observed occupants talking in the backyard patio. I made contact with the occupants and informed them of the complaint received and observations made; occupants stated they would be coming indoors for the night. Reached out to local contact and informed them of the complaint received, observations made and actions taken.	NO	
07/25/2020	22:28	10:28 PM	200725222741	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/26/2020	0:05	12:05 AM	200725235949	1201	1201 Paseo El Mirador	There Is A Party Going On That Woke Me Up .	Vacation Palm Springs	CODE	12:15 AM	From the street in front of the property I observed occupants talking in the backyard patio. I made contact with the occupants and informed them of the complaint received and observations made; occupants stated they would be coming indoors for the night. Reached out to local contact and left voicemail along with call back number.	NO	
07/26/2020	0:41	12:41 AM	200726003716	400	N Avenida Caballeros #07	There Is Very Loud Noise Coming From Unit # 7, This Is An On Going Issue	Blanca Salinas	PSPD	1:37 AM	PSPD: Party Advised		
07/26/2020	6:50	6:50 AM	200726065028	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	N/A	N/A	
07/26/2020	14:33	2:33 PM	200726143058	350	W Pico Rd	Neighbors Are Being Loud And Music Too Loud.	Daniel Wozniak	CODE	3:08 PM	From the front of the property people were heard in the backyard, but no music. Did not make contact with the occupants. Call LC and LM for RP. No citation given	N/A	
07/26/2020	15:47	3:47 PM	200726154256	2294	N Starr Road	Please Call Five Minutes Before Arrival If Possible. Loud Party Music This Has Been Going On For Most Of The Day.	Claudia Lunow	CODE	4:00 PM	From the street in front of the property we observed loud music that was extending beyond the property line. We made contact with the occupants and informed them of the complaint received and our observations made. Citation was issued for music at the property line. Reached out to local contact and informed her of the complaint received, observations made and actions taken.	NO	A6310 - Music
07/26/2020	23:23	11:23 PM	200726231954	1365	E Tachevah Drive	There's Loud Talking And Laughing Coming From Their Back Yard By The Pool. I Am Trying To Sleep.	Claudia Lunow / Jeff Zeitlin	CODE	11:34 PM	From the street in front of the property I observed occupants talking in the backyard patio. I made contact with the occupants and I informed them of the complaint received and observations made; occupants stated they would be coming indoors for the night. Reached out to local contact however line has been disconnected.	NO	