

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
07/27/2020	10:19	10:19 AM	200727101315	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
07/27/2020	10:41	10:41 AM	200727103904	1595	E Chia Road	There Is A Lot Of Garbage In The Front Of The House And It Smells Bad.	Turnkey Vacation Rentals	CODE	11:50 AM	observed trash in street. Contacted Edie ae and Greg at turnkey. They will be out in the next hour to clean trash.	N/A	
07/27/2020	12:30	12:30 PM	200727122531	2100	E Calle Felicia	Stand In Front Of The House And You Can Hear The Loud Music And Kids Screaming. Please Have Them Turn It Off. This Is Not Allowed.	Jorge Ochoa	CODE	12:54 PM	Music violation observed, citation issued and local contact and prop owner notified. Returned call to reporting party	NO	A6262 - Music
07/28/2020	8:52	8:52 AM	200728084950	N/A	N/A	Caller Hung up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/28/2020	15:55	3:55 PM	200728155413	440	Chino Canyon Road	There Are Alot Of People Staying At This Condo. To The Point, There Is Alot Of Trash Just Sitting Out On The Property. The Address Is 440 West Chino Canyon Road.	N/A	CODE	4:10 PM	Trash containers were out an hour early, made contact with contractors and they placed them inside away from public view. Not a vacation rental.	N/A	
07/28/2020	16:33	4:33 PM	200728163319	N/A	N/A	Caller Referred to Website	N/A	N/A	N/A	Caller Referred To Website	N/A	
07/28/2020	19:46	7:46 PM	200728194618	N/A	N/A	Caller Referred to Website	N/A	N/A	N/A	Caller Referred To Website	N/A	
07/28/2020	20:04	8:04 PM	200728200208	350	W Pico Rd	My Neighbors Keep Yelling Loudly, Please Call.	Daniel Wozniak	CODE	7:33 PM	Upon arriving, I did not observe yelling or screaming. Called the reporting party, phone kept ringing, no answer. Before leaving heard kids talking. Called the LC and left a VM. No violation.	N/A	
07/28/2020	21:18	9:18 PM	200728211800	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
07/29/2020	5:17	5:17 AM	200729051727	N/A	N/A	Caller Hung up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/29/2020	11:41	11:41 AM	200729113751	1999	S Joshua Tree Place	I Am Not Sure If This Is A Vacation Rental Or The Owners. There Is Non Stop Noise In The Evening In The Back Yard. I Would Like Someone To Speak With Them.	Vacation Palm Springs	CODE	11:46 AM	Called the Reporting Party back. Confirmed that they were referencing noise from a previous time and no active noise disturbances. RP advised that over the last couple of days it seems like the renters are making too much noise while they're out in the backyard and pool area, also that they're staying out too late making noise. I advised that I would follow up with the local contact, also discussed what the permitted limits related to the noise ordinance are and the importance of ensuring that potential violations are reported while they're actively taking place so we can enforce appropriately. Followed up with the local contact to advise of the complaint.	N/A	
07/29/2020	18:43	6:43 PM	200729184003	444	Desert Willow Circle	I Want To Sit Out And Enjoy The Evening And They Have Been Playing Music All Day.	Mc Leans Rental	CODE	7:40 PM	Upon arriving, I did not observe any music or noise from the property. Contacted local contact to advise. No violation.	N/A	
07/29/2020	21:34	9:34 PM	20072921:34:32	N/A	N/A	Caller Hung up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/29/2020	21:44	9:44 PM	200729214400	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/30/2020	22:17	10:17 PM	200730221625	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/30/2020	22:40	10:40 PM	200730223952	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/30/2020	22:44	10:44 PM	200730224443	N/A	N/A	Caller Referred to Non-Emergency	N/A	N/A	N/A	Caller Referred to Non-Emergency	N/A	
07/31/2020	0:37	12:37 AM	200731003719	N/A	N/A	Caller Referred to Non-Emergency	N/A	N/A	N/A	Caller Referred to Non-Emergency	N/A	
07/31/2020	1:13	1:13 AM	200731011253	N/A	N/A	Caller Hung up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/31/2020	6:25	6:25 AM	200731062531	N/A	N/A	Caller Referred to Non-Emergency	N/A	N/A	N/A	Caller Referred to Non-Emergency	N/A	

07/31/2020	17:16	5:16 PM	200731171223	291	W Overlook Rd	There Is Loud Music And Trash Overload. This Is Already The Third Group.	Regenia Money	CODE	5:45 PM	From the street in front of the property no violation for music was observed; I did observe full trash containers that on the street in front of the property. I reached out to local contact and informed them of the complaint received and observations made; contact stated they understood and would be reaching out to occupants and removing the trash cans within the next hour.	NO	
07/31/2020	18:06	6:06 PM	200731180607	1263	E Tachevah Drive	I Need The Tarp Removed From The Hedge Please. They Have A Tarp To Cover The Pool I Need The Compliance To Come Through My Back Door So They Can See It Themselves	N/A	CODE	6:13 PM	Not a VR. No number to call back RP. No violation found,	N/A	
07/31/2020	19:00	7:00 PM	200731185552	1265	E Tachevah Drive	Have A Bunch Of Tarts Bungee Corded To My Hedge Have The Officer Come To My Property First To See What Is Going On On My End.	Vacation Palm Springs	CODE	1:02 AM	local contact was informed of the complaint received and stated they would be contacting occupants to fix the reported issue.	NO	
07/31/2020	20:11	8:11 PM	200731200533	2215	E Tachevah Dr	Very Loud Music And Loud Voices And A Bunch Of Kids And Lots Of Screaming.	Turnkey Vacation Rentals	CODE	8:24 PM	From the front of the house no music or noise was observed, Called RP to see if music and noise was still active from property. RP stated no sound was heard at that time. Called LC to have them call occupants and advise them of the complaint. No citation was issued.	NO	
07/31/2020	20:43	8:43 PM	200731203714	1153	N Calle Marcus	It Is Music And Loud People. I Think They Need To Be Fined.	Vacation Palm Springs	CODE	8:56 PM	From the street in front of the property no violation for music or noise was observed. Reached out to reporting party to access their property; however reporting party stated that they could not longer hear the music. No violation was observed; no citation issued.	N/A	
07/31/2020	22:46	10:46 PM	200731224529	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
08/01/2020	1:24	1:24 AM	200801012357	N/A	N/A	Caller Referred to Non-Emergency	N/A	N/A	N/A	Caller Referred to Non-Emergency	N/A	
08/01/2020	11:34	11:34 AM	200801113058	1088	E Tachevah Drive	Loud Music And Party At 1088 Tachevah, I Would Like A Call To Discuss Please	Turnkey Vacation Rentals	CODE	12:03 PM	From the front of the property, music was heard from property line. Made contact with the occupants and was told that it is owner occupied. She showed me her ID and I was able to verify she was the owner, Talked to her about the music and let her know she needs to keep it down per the STR rental rules for owners.	YES	
08/01/2020	16:54	4:54 PM	200801165220	755	California Avenue	Noise Complaint	Vacation Palm Springs	CODE	5:06 PM	From a property line I was able to observe music being played that was extending beyond the property line. I made contact with the occupants and informed them of the complaint received and the observations made. Occupants refused to provide ID for citation. Reached out to local management company voicemail was left. Citation will be mailed out.	NO	A6311 - Music
08/01/2020	17:04	5:04 PM	200801165854	2292	E Bellamy Rd	Need To Clarify Ordinances	Charlene Nelson	CODE	6:39 PM	Called RP/Owner to find out the complaint. Owner wanted to know the noise ordinance. Went over the rules and answered all his questions.	N/A	
08/01/2020	17:36	5:36 PM	200801173220	890	Sunair	Are Making A Lot Of Noise. I Think This Is The Address Where The Noise Is But Am Not Sure. Caller Refused To Verify Then Hung Up.	Maria Orozco	CODE	6:23 PM	I did not observe any violation, there was no noise, reached out to local contact and informed of complaint received and observations made.	N/A	

08/01/2020	17:58	5:58 PM	200801175122	2750	E Venetia Rd	Emergency. This Guy Came Over The Wall And Turned My Music Down, He Threatened To Turn It Down Again And Started Verbally Abused Me, Please Contact The Property Manager Right Now As This Is Dangerous.	Vacation Palm Springs	CODE	6:05 PM	Arrived at property at 1805hrs. From the front of the property kids could be heard from the front of the property. There was no music playing. Neighbor had placed speaker close to fence and turn it on loud to antagonize the occupants. Occupant reached over fence and turned off music. police were called. Advised that if neighbor does it again to call the police. No violation found.	NO	
08/01/2020	19:21	7:21 PM	200801191632	80620	Avenue 40	They Have A Large Party, Mechanical Bull, No Social Distancing And There Are 25 - 30 People This Is A Air B And B	N/A	CODE	11:17 PM	I informed reporting party that this was not located in the City of Palm Springs but rather the City of Indio. Reporting party understood and stated she would reach out to Indio Code Enforcement.	N/A	
08/01/2020	19:55	7:55 PM	200801194948	780	N. Rose Ave	I Can Hear The Music You Probably Can't Hear It From The Street.	Vacation Palm Springs	CODE	8:00 PM	From the street in front of the property no violation for music was observed. Contacted reporting party who stated that music was no longer being played. Reached out to local contact to inform them of the complaint received observations made and actions taken.	N/A	
08/01/2020	20:05	8:05 PM	200801195225	540	W Yorba	540 W Yorba Is Having A Party And I Am Not Sure If They Have Authorization. I Believe It Is An Air B & B	N/A	CODE	1:12 AM	I informed reporting party that home was not a registered vacation rental. Reporting party stated that they were not sure that home was a vacation rental property either and stated that they had also reached out to non emergency Police number and would rather the Police respond to the call. I let reporting party know that I would close out complaint.	N/A	
08/01/2020	20:44	8:44 PM	200801203318	2037	Call Felicia	The People Are Playing Loud Music For The 2nd Night In A Row.	N/A	CODE	1:14 AM	I informed reporting party that home was not a registered vacation rental and suggested he reach out to the non emergency police number. Reporting party stated he had done that last night and would do it again if the noise continued.	N/A	
08/01/2020	20:50	8:50 PM	200801204629	1183	E San Jacinto Way	This Is A Music Complaint. I Yelled To Please Stop The Music And They Laughed At Me. The House Is At The Corner Of San Jacinto & Hermosa. Go To The Back Of Hermosa And You Can View The Violation	Vacation Palm Springs	CODE	9:21 PM	From the street in front of the property no violation for music was observed. Reached out to local contact to inform them of the complaint received observations made and actions taken.	N/A	
08/01/2020	22:04	10:04 PM	200801220130	2750	E Venetia Rd	The People Are Still Being To Loud And They're Still In The Pool	Vacation Palm Springs	CODE	11:42 PM	I went out to the property, did not observe any violation for noise. No contact was made with the occupants, but I did reach out to the local contact to advise of complaint received and my observations.	NO	
08/01/2020	22:27	10:27 PM	200801222525	1366	Calle De Maria	The Guests Are Loud	Vacation Palm Springs	CODE	10:30 PM	From the street in front of the property no violation for noise was observed. Reached out to local contact to inform them of the complaint received observations made and actions taken.	N/A	
08/01/2020	23:03	11:03 PM	200801225746	80620	Avenue 40	Code Violation. 80620 Avenue 40 Street. There Is D J And A Mechanical Bull. Live Horses There. 25-30 People. I Called Indio Police Department Couple Of Hours. Have Not Arrived	N/A	CODE	1:17 AM	Informed answering service that this address is located out of city limits.	N/A	
08/01/2020	23:17	11:17 PM	200801231241	2514	Toledo Avenue	They Have To Many Cars, They Have 5 Cars For A 4 Bedroom House	Vacation Palm Springs	CODE	11:36 PM	From the street in front of the property no violation for vehicles was observed. Reached out to local contact to inform them of the complaint received observations made.	N/A	

08/02/2020	0:23	12:23 AM	200802002025	5389	Cherry Hills	The Neighbors Are Throwing A Party. The Property Is Next To The Golf Course On The Southeast Side.	Maryann Dureau/John Boozan	CODE	12:36 AM	From the street in front of the property I observed occupants talking in the backyard patio. Made contact with the occupants and informed them of the complaint received, and observations made. Occupants stated they would be coming indoors for the night. Reached out to local contact to inform them of the complaint received observations made and actions taken.	NO	
08/02/2020	1:43	1:43 AM	200802014318	N/A	N/A	Caller Referred to Non-Emergency (Loud Occupants)	N/A	N/A	N/A	Caller Referred to Non-Emergency (Loud Occupants)	N/A	
08/02/2020	1:42	1:42 AM	200802014215	N/A	N/A	Caller Referred to Non-Emergency	N/A	N/A	N/A	Caller Referred to Non-Emergency	N/A	
08/02/2020	4:29	4:29 AM	200802042922	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
08/02/2020	7:11	7:11 AM	200802071030	N/A	N/A	Caller Hung up	N/A	N/A	N/A	Caller Will Call Back	N/A	
08/02/2020	10:03	10:03 AM	200802095702	580	E Sierra Way	Regarding A Minimum Turn Around Time Of 24 Hours For Emergency.	Eric Riggs	CODE	10:42 AM	Talked with RP, He staed that there wasn't a 24 hr waiting period between rentals. Called LC and asked for both contracts. He is e-mailing them to me.	NO	
08/02/2020	10:15	10:15 AM	200802101057	1020	S La Verne Way	I Want To Report A Home That Has Too Many Cars, There Are 5 Cars Parked In Front Of The Property, I Don't Think They're Related & There Are Always Parties Going On.	Altamira	CODE	10:31 AM	No cars were in the driveway. Didn't make contact with the occupants, Called back LC.	NO	
08/02/2020	10:48	10:48 AM	200802104530	1525	E Sunny Dunes	Address At 1525 E Sunny Junes Rd Is Having Loud Music And Possible Party As It Is A Rental.	Galen Drever / Rich Kleck	CODE	10:59 AM	From the front of the property music was heard from the street. Was "One kiss by Calvin Harris & Dua Lipa" playing. Made contact with the occupants and went over rules and complaint. Issued a citation. Called back RP and LC.	NO	A6453 - Music
08/02/2020	15:16	3:16 PM	200802151035	2080	N Sunrise Way	There Is Loud Music Being Played And Also Loud Occupants, And Parties. Also @ 2055 Desert Palms Dr, I'm Not Sure Which Unit It Is Coming From Our Both	Kristin Copple/Ted Sill	CODE	3:41 PM	From the street in front of the property no violation for music was observed. Contacted reporting party who stated that music was no longer being played. Reached out to local contact to inform them of the complaint received observations made and actions taken.	N/A	
08/02/2020	15:31	3:31 PM	200802152718	666	S Warm Sands Dr	There Is Loud Music At This House And I Am Not Very Happy	Palm Springs Rental Agency/OranjPalm	CODE	3:42 PM	From the front of the property, no music was heard. Did hear faint noises of people in the pool. Didn't make contact with the occupants. Call LC of the complaint and LM for RP. No violation found.	N/A	
08/02/2020	18:25	6:25 PM	200802181936	2044	Jacques Drive	It's Been 2 Days Straight And People Have Been Drunk And Playing Loud Music And Screaming In The Back I Of The Yard Loud. Please Call Me.	Altamira Vacation Rentals LLC	CODE	6:36 PM	From a property line I was able to observe music being played that was extending beyond the property line. I made contact with the occupants and informed them of the complaint received and the observations made. Occupants provided ID for citation; citation was issued. Reached out to local contact to inform them of the complaint received observations made and actions taken.	NO	A6314 - Music
08/02/2020	18:45	6:45 PM	200802184440	2037	Calle Felicia	Has Been Playing Loud Music For 2 Days Straight Up Until 2a. The Neighbors Have Called The Police But They Continue To Play Loud Music.	N/A	CODE	10:30 PM	From the street in front of the property I heard children playing in the backyard patio. Made contact with the occupants and informed them of the complaint received, and observations made. Occupants stated they would be coming indoors for the night. Reached out to local contact to inform them of the complaint received observations made and actions taken.	N/A	
08/02/2020	21:14	9:14 PM	200802211133	2841	E Vincentia Rd	There Is Loud Musiccoming From A Party In The Backyard, We Also Called Last Night But Nothing Happened (Mentioned They Threw A Beer Bottle Onto His Property)	N/A	CODE	10:23 PM	is not a registered vacation rental. Unable to reach reporting party for clarification.	N/A	