

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
08/24/2020	7:10	7:10 AM	200824070914	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
08/24/2020	21:35	9:35 PM	200824070942	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
08/25/2020	9:44	9:44 AM	200825094333	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	Caller Referred To Office Hours	N/A	
08/26/2020	12:24	12:24 PM	200826122350	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
08/26/2020	18:38	6:38 PM	200826183314	299	E Ocotillo Ave	They Are Playing Very Loud Music. This Is The Third Instance This Month, They Just Checked In Today. The Rule Is No Amplified Music Outdoors.	McLean	CODE	6:51 PM	From the reporting party's property, some sound was observed but we were unable to identify location of the music. Made contact with the occupants and briefly discussed the complaint and our observation. No citation issued. Followed up with the local contact and the reporting party.	N/A	
08/26/2020	23:02	11:02 PM	200826230016	1602	Olga Way	They're Having A Party And Being Really Loud In The Back Yard.	Vacasa/Todd Kosel	CODE	11:16 PM	From the street in front of the property, some voices were observed coming from the pool area but they did not measure above the ambient noise level. Made contact with the occupants and briefly discussed the complaint and my observation. Responsible renter stated they would come inside for the night. No citation issued. Followed up with the local contact, reporting party did not request follow up.	NO	
08/27/2020	13:50	1:50 PM	200827134838	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	Caller Referred To Office Hours	N/A	
08/27/2020	18:47	6:47 PM	200827184403	2080	E McManus Drive	There Is A Loud Party Going On.	Miluska Mazzotti / Ruben Mazzotti	CODE	6:59 PM	From the reporting party's property, music amplified beyond the property line was observed. Made contact with the occupants and briefly discussed the complaint and the observed violation with the responsible renter. She acknowledged that they were aware of the rules, but thought the music was low enough to not be heard by the neighbors. Citation issued. Followed up with the local contact and the reporting party.	NO	MUSIC - A6147
08/28/2020	17:32	5:32 PM	200828172906	1932	S Navajo Drive	A 3 Bedroom Property With Five Cars In The Driveway. The Law Is You Can Only Have One Car Per Bedroom. The Law Is Precise.	ACME House Company	CODE	5:40 PM	Upon arriving, five vehicles were observed. Made contact with occupant which stated they are residing at property for 30 days. Contacted property manager which also confirmed 30 day stay. No violation.	NO	
08/28/2020	18:36	6:36 PM	200828183055	165	W Santa Clara Way	Who Is My Personal Information Privy To? There Is A Dog That Has Been Left Outside For Hours In 113 Degree Temps. The Dog Is Barking And There Is A Party Goin On At This Residence.	Vacation Palm Springs	CODE	6:50 PM	From the street in front of the property, we were able to observe the barking dog coming from the pool area. The occupants were also out with the dog, it was not unattended. Made contact with the responsible renter to advise of the complaint and our observation. They were apologetic and advised that they would bring the dog inside. No citation. Followed up with the local contact and the reporting party.	NO	
08/28/2020	18:38	6:38 PM	200828183600	3110	E Verona Road	There Are Loud Parties Every Weekend	Lars Michno / Sarshar Sacket	CODE	6:50 PM	From the street in front of the property no violation for noise was observed. There was several vehicles parked on the street in front of the property. Made contact with the occupants and found that the total amount of vehicles that occupants claimed belonged to them was within the permitted limit for the property. No violations were observed. Reached out to local contact to inform them of the complaint received, observations made and action taken.	NO	

08/28/2020	19:55	7:55 PM	200828195339	1932	S Navajo Drive	Calling To Report That They Have 5 Vehicles At The Property And They Are Only Allowed To Have 3.	ACME House Company	CODE	7:57 PM	Visited property earlier in the day regarding the same complaint being mentioned. Long term tenants no violation. Refer to Call # 200828172906.	NO	
08/28/2020	22:08	10:08 PM	200828220221	504	E Laurel Circle	I'm Reporting Loud occupants That Are Having A Party Out In The Pool. There Are Three Cars In The Driveway. They Are Way Over There Occupancy.	Vacation Palm Springs	CODE	10:15 PM	From the street in front of the property, violation for vehicles and occupants exceeding the permitted limit was observed. Made contact with the occupants and discussed the complaint and the observed violation with the responsible renter. Citation issued. Followed up with the local contact and the reporting party.	NO	A6148 - Too Many Vehicles
08/28/2020	22:10	10:10 PM	200828220739	2135	Sonora Road	This Happens Every Weekend.	Charlie Beushausen	CODE	10:18 PM	From the street in front of the property I observed occupants could be heard talking out in the backyard patio. Made contact with the occupant and explained the complaint received and observations made. Occupants stated they would be coming indoors for the night. Reached out to local contact and informed them of the complaint received, observations made and actions taken.	NO	
08/28/2020	23:01	11:01 PM	200828225747	1073	E Buena Vista	There Is Music And Loud Talking. Not Sure Of The Exact Address But It's Some Where On Buena Vista.	n Douglas / Chris R	CODE	11:15 PM	From the street in front of the property we observed music coming from the property that was extending beyond the property line. We made contact with the occupants and informed them of the complaint received and observations made. Occupants provided ID and citation was issued for the violation observed. Reached out to local contact and informed them of the complaint received, observations made and actions taken.	NO	A6326 - Music
08/28/2020	23:45	11:45 PM	200828234359	1011	Marshall Way	I've Been Trying To Go To Sleep But They Are Really Talking Loud & Laughing	Alex Andrianov/Tim Brinkman	CODE	12:13 AM	From the street in front of the property I observed occupants could be heard talking out in the backyard patio. Made contact with the occupants and explained the complaint received and observations made. Occupants stated they understood and would make sure they were quiet. Reached out to local contact and informed them of the complaint received, observations made and actions taken.	NO	
08/29/2020	0:38	12:38 AM	200829003835	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
08/29/2020	10:20	10:20 AM	200829101826	1186	E Racquet Club Rd	I Am Calling Again Re Loud Music, Please Call Me Back	Bret Allison / Paula Good	CODE	10:33 AM	Arrived at property at 10:33am. From the side street I could hear music playing. I was able to hear "Come Closer by WizKid Feat. Drake" from the street. Made contact with the occupants and went over the complaint. Gave them a good neighbor brochure. Issued a citation for music. Called back LC & RP	NO	A6473 - Music
08/29/2020	11:27	11:27 AM	200829112324	3242	N Mica Dr	Theres Over 6 People In The Vacation Rental 3 - 4 Cars On The St . Its A Bunch Of Guys . I Call Them Party Animals They All Came Yesterday	Jorge Torres Jr/ Mike Lenard	CODE	11:48 AM	From the front of the property there were no cars in the driveway, but a lot of cars parked on the street. This neighborhood has many cars parked all over. Unable to determine what cars belong to what house since the houses are so close together. No violation found. Call back RP and LC.	N/A	
08/29/2020	14:17	2:17 PM	200829141327	699	Camino Norte	Very Loud Music And Loud Occupants.	Relax Palm Springs	CODE	2:25 PM	From the neighboring rear property, music was heard. Made contact with the occupants and went over the complaint. They knew that there was no music allowed, but thought it was low enough. Issued citation. Calle RP and LC.	NO	A6475 - Music

08/29/2020	15:11	3:11 PM	200829150938	1078	N Rose Ave	There Is Amplified Music Coming From The Property	Sharon Karpin / Eduardo Martinez	CODE	3:26 PM	Arrived at property at 3:26pm. From the front of the property, music was heard beyond property lines. I was able to hear "Surf Swag by Lil Wayne" Made contact with the occupants and went over the complaint and the rules. Asked for ID and they said they didn't have ID for the citation. Reached out to local contact and he had the owner contact me. He got the license and Will be mailing out the citation.	NO	A6476 - Music
08/29/2020	15:24	3:24 PM	200829152435	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
08/29/2020	15:30	3:30 PM	200829152642	947	N Cibola Circle	I Can Hear Their Music	Palm Luxury Properties	CODE	3:38 PM	From the street in front of the property, music amplified beyond the property line was observed. Made contact with the occupants and the property was found to be owner occupied, not rented. Advised of the complaint and our observation. Occupants were apologetic and stated that they would turn the music down. Reporting party did not request follow up.	YES	
08/29/2020	16:40	4:40 PM	200829163749	1828	S Aquanetta Drive	Loud Music Since This Morning, There Are Many Cars At The Address, The Address Is 1826 S Aquanetta Dr	Kuwalski/Zachary	CODE	4:53 PM	Arrived at the property at 16:53. From the street in front of the property, no violation for music or cars exceeding the permitted limit was observed. Made contact with the occupants and briefly discussed the complaint and our observation. No citation issued. Followed up with the local contact, reporting party did not request follow up.	NO	
08/29/2020	16:47	4:47 PM	200829164625	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	Referred Caller to Office Hours	N/A	
08/29/2020	16:53	4:53 PM	200829165338	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
08/29/2020	17:03	5:03 PM	200829165545	1133	N Paseo Dero	Noise Complaint At 1133 North Paseo Dero	N/A	CODE	5:09 PM	Called the reporting party back at 17:05. Reported address is 1133 N Paseo Dero, which is not a registered vacation rental property. Referred the reporting party to the police non-emergency line for noise complaints at non vacation rental properties.	N/A	
08/29/2020	17:17	5:17 PM	200829171406	1088	E Tachevah Drive	I Would Like To Know If They Are Renters Because The Music Is Loud	Turnkey Vacation Rentals	CODE	5:21 PM	From the reporting party's property, no violation for amplified music was observed. No citation issued. Followed up with the local contact and the reporting party.	N/A	
08/29/2020	18:37	6:37 PM	200829183314	471	E Avenia Hokona	Calling To Put A Noise Complaint. The Music From The Address Aforementioned Is Producing Loud Music.	Pete Jones/Pat O'Donnell	CODE	7:15 PM	Arrived at 1809 hrs. From the street in front of the property I observed music that was extending beyond the property line. Made contact with the occupants and informed them of the complaint received and the observations made. Responsible renter provided ID and citation was issued. Reached out to local contact and informed them of the complaint received, observations made and actions taken.	NO	A6328 - Music
08/29/2020	19:25	7:25 PM	200829192225	666	S Warm Sands Dr	I Want To Speak With Someone To Verify If They Are Out Of Compliance. They Are Loud And There Are Like 7 Cars Parked Outside Home.	Palm Springs Rental Agency/OranjPalm	CODE	8:16 PM	Arrived at the property at 19:37. From the street in front of the property, Some voices and noise was heard coming from the backyard pool area but it was measured within the permitted limits for the time of day. Made contact with the occupants and briefly discussed the complaint and our observation with the responsible renter. The responsible renter also stated that they only had four vehicles at the property and are unaware of who the other cars on the block belonged to. No citation issued. Followed up with the local contact and the reporting party.	NO	

08/29/2020	22:23	10:23 PM	200829221832	2135	Sonora Road	I'm The Vacation Rental Owner And This Is Not A Complaint. The Renters Won't Listen To Me And Won't Go Inside. I Have Questions And I'm Concerned About A Violation. Please Call.	Charlie Beushausen	CODE	11:30 PM	Reached out to owner and informed her of the procedure we have in place for responding to vacation rental noise complaints. Owner stated that she just wanted to ensure that her occupants followed the rules since she did not want any of the neighboring properties to complain.	N/A	
08/29/2020	23:34	11:34 PM	200829233124	1011	Marshall Way	It Is 1130pm And They Are Being Loud. Talking And Laughing.	Alex Andrianov/Tim Brinkman	CODE	11:43 PM	From the street in front of the property we observed that occupants could be heard talking in the backyard patio area. We made contact with the occupants and informed them of the complaint received and our observations. Occupants stated they were indoors now and would keep the noise level low. No violation was observed, no citation was issued. Reached out to local contact to inform them of the complaint received, observations made and action taken.	NO	