

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
09/21/2020	13:33	1:33 PM	200921133345	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
09/22/2020	11:32	11:32 AM	200922113144	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
09/23/2020	8:57	8:57 AM	200923085649	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
09/23/2020	9:00	9:00 AM	200923090020	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
09/23/2020	21:27	9:27 PM	200923212419	2146	N Blando Rd	They Are Having A Loud Party. 2146 N Blando Road	N/A	CODE	9:45 PM	From the street in front of the property, music amplified beyond the property line was observed. Made contact with the occupants who identified themselves as renters, not friends or family of the property owner, who had booked the property via the website AirBnB. Briefly discussed the complaint and my observation. They advised that they would turn the music off. Property is not a registered vacation rental, so no citation was issued. Requested a copy of the booking summary from responsible renter, so I would be able to follow up with the property owner.	NO	
09/24/2020	9:55	9:55 AM	200924095549	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
09/24/2020	9:48	9:48 AM	200924094343	N/A	N/A	I Am Concerned. I Want To Verify The Policy Because The Air Bb We Are Supposed To Be Staying At Still Has Someone At Tit And We Are Arriving Today But The Website Says It Will Be Vacant For 24 Hours	N/A	CODE	11:21 AM	RP was told that there was someone checking out of the property at noon and it would be ready for her to check in at 4:00 pm I asked RP who they spoke to and she said a woman at the property. I called the local contact he said that no one is checking out today, that the cleaners are there now and there is someone checking in later today.	N/A	
09/24/2020	12:12	12:12 PM	200924121201	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
09/24/2020	14:59	2:59 PM	200924145848	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
09/25/2020	7:08	7:08 AM	200925070533	1890	S Caliente Road	I Want To Report That There Are 5 Cars In The Driveway.	Acme	CODE	7:29 AM	From the front of the property, 5 cars were parked in the driveway in a 4bd home. COntacted the occupants and went over the complaint and rules. Gave them a good neighbor brochure. A citation was issued, Called LC and RP.	NO	A6482 - Too Many Vehicles
09/25/2020	17:45	5:45 PM	200925174133	2140	E Amado	Please Make The Screaming Stop.I Hear Many Loud Men In The Pool Talking And Being So Loud.	Mike Ponessa/Jon DeFreitas	CODE	6:00 PM	Arrived to the RP's property which we were able to observe the occupants talking with an occasional outburst. Measured the sound at times it would go pass the allowed db levels but still allowed due to the permitted corrections. Made contact to explain complaint. No violation.	NO	
09/25/2020	18:59	6:59 PM	200925185458	895	Arquilla	There Is 5 Vehicles Parked Infront Of The House And Two Are Parked Infront Of Another House I Was Wondering If Thats A Violation	Alex	CODE	7:02 PM	RP stated that vehicles are parked on the street, I explained the VR ordinance along with the CVC. No violation was occurring at time of call.	N/A	
09/25/2020	20:33	8:33 PM	200925203247	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
09/25/2020	20:38	8:38 PM	200925203409	2392	N San Clemente Road	The Music Is To Loud	Michael Clark / Rems Turner	CODE	8:50 PM	From the street in front of the property no violation for music was observed. Made contact with the occupants and informed them of the complaint received and observations made. Followed up with local contact.	NO	
09/25/2020	21:08	9:08 PM	200925210415	1143	N May Drive	They Are Having A Pool Party And This Is Not My First Call. I Would Like A Call Back As Soon As Possible To Have This Resolved Please.	PSP Property Care	CODE	9:27 PM	From the street in front of the property no violation for noise was observed. Made contact with the occupants and informed them of the complaint received and observations made.	NO	

09/25/2020	21:49	9:49 PM	200925214529	5301	E Waverly Drive # 220	The Tenants Are Having A Party With Loud Music And Stomping And Yelling.	Joan Seamans	CODE	10:01 PM	Upon arrival no violation for noise or music was observed. Responsible renter was outside of the unit. Occupants were informed of the complaint and advised on rules regarding music and noise at vacation rentals. Followed up with reporting party and local contact.	NO	
09/25/2020	22:17	10:17 PM	200925221514	3243	N Mountain Shadow Drive	Occupants Out By Pool/Patio Being Loud	Denise Berry / Dawn Horine	CODE	10:36 PM	Upon arrival no violation for noise was observed. No contact was made with the occupants. Followed up with reporting party and local contact.	N/A	
09/25/2020	23:42	11:42 PM	200925233923	2007	E Paseo Gracia	Playing Loud Music, Rowdy, And There Are 5 Cars Out There	Turnkey Vacation Rentals	CODE	11:47 PM	From the street in front of the property observed occupants talking in the backyard patio, made contact with occupants and explained complaint received and observations made. Occupants stated they would be coming indoors for the night.	NO	
09/26/2020	0:12	12:12 AM	200926001005	622	N Monterey Road	They Are Playing Music, They Are Screaming And Swearing.	Eduardo Martinez	CODE	12:20 AM	From the street in front of the property observed loud music being played as well as loud occupants. Citation was issued for the observed violation of music extending beyond the property line. Followed up with local property contact.	NO	A6336 - Music
09/26/2020	13:37	1:37 PM	200926133325	1033	S Calle de Maria	5 Cars Parked, Loud Music. This Has Been Going On For Close To 2 Years. We Are All Sick Of It.	Vacation Palm Springs	CODE	1:55 PM	From the side of the property, I heard music beyond property lines. "Fala Baixinho (Shiii;Live) by Grupo Revelacao playing. Contacted the occupant and went over the complaint and rules. Issued a citation Called back LC	NO	A6483 - Music
09/26/2020	15:08	3:08 PM	200926150554	2135	Jacques Drive	The Music Is Too Loud Outside	Vacation Palm Springs	CODE	3:24 PM	From the street in front of the property, no violation for amplified music was observed. Some voices were heard in the backyard area, but there was no music playing. No citation issued. Followed up with reporting party and the local contact	N/A	
09/26/2020	17:26	5:26 PM	200926172400	1828	S Aquanetta Drive	Very Loud Music	Donna Kuwalski/Zachary Schorr	CODE	5:50 PM	From the street in front of the property, no violation for music amplified beyond the property line was observed. No citation issued. Followed up with the local contact, reporting party did not request follow up.	N/A	
09/26/2020	18:08	6:08 PM	200926180349	2755	Bahada Dr	I Need To Know If This Is A Vacation Rental. There Is Yelling And Screaming And Throwing Things Over The Fence All Day.	N/A	CODE	6:34 PM	Arrived at 6:34 pm. Arrived at property, DB levels were above the permitted limit and music was observed at time of inspection. Contacted the occupants which stated they directly rented the property from the owner and there was monies exchanged. Educated on VR ordinance. Will follow up with property.	NO	
09/26/2020	21:18	9:18 PM	200926211622	1595	E Chia Road	Pls Call Is You Want To Access The Back Yard	Turnkey Vacation Rentals	CODE	9:37 PM	From the street in front of the property no violation for music was observed; however occupants could be heard talking loudly at times in backyard patio area. Made contact and informed them of the complaint received and observations made. Occupants were advised on music rules for vacation rental properties as well as current allowable noise levels for time of day; They stated they understood. Followed up with local management company.	NO	

09/26/2020	21:20	9:20 PM	200926211803	5301	E Waverly Drive # 220	Unit 220 Playing Loud Music And Yelling	Joan Seamans	CODE	9:38 PM	From the reporting party's property, no violation for amplified music or loud occupants was observed. No citation issued. Followed up with the local contact and the reporting party.	N/A	
09/26/2020	22:10	10:10 PM	200926220742	1701	Joyce Drive	Music	Bob Campbell / John Westcott	CODE	10:21 PM	From the street in front of the property no violation for music was observed; However occupants could be heard talking out in backyard patio area. Made contact and informed them of the complaint received and observations made. Occupants were advised on current allowable noise levels; They stated they understood and would be coming indoors for the night. Followed up with local contact.	NO	
09/27/2020	0:26	12:26 AM	200927002423	3243	N Mica Dr	Loud Conversation - Caller Did Not Want To Provide Name Or Own Address	Arrived LLC Andrew Wooster	CODE	12:36 AM	From the street in front of the property occupants could be heard talking out in backyard patio area. Made contact and informed them of the complaint received and observations made. Occupants were advised on current allowable noise levels; They stated they understood and would be coming indoors for the night. Followed up with local contact.	NO	
09/27/2020	13:13	1:13 PM	200927131000	2393	San Clemente	They Have Been Partying Since Last Night They Got Kind Of Crazy @ 10 Am And It's Been Going On Since The Music Has Gotten Louder As Well	Turnkey Vacation Rentals	CODE	1:25 PM	From the side of the property, music was heard beyond property lines. Contacted the occupants and went over the complaint and rules. Gave them a good neighbor brochure. Issued a citation. Called LC	NO	A6484 - Music
09/27/2020	17:41	5:41 PM	200927173622	444	Desert Willow Circle	. A Group Of People Are Making Playing The Music Very Loud. They Are Also Very Rowdy.	McLeans Rental	CODE	5:57 PM	From the reporting parties property, music was observed coming from the reported vacation rental and extending beyond the property line. Citation was issued for the observed music violation. Followed up with local property contact.	NO	A6337 - Music