

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
10/27/2020	8:54	8:54 AM	201027085107	650	S Beverly Drive	I Am Calling To Report Loud Screaming And Yelling From Childern And Adults In The Pool	365 Vacation Rentals	CODE	9:21 AM	There was no noise and property appeared to be empty. contacted Nick, property manager, and advised him of complaint but I advised him there is no noise and property appeared empty. Nick stated the property does not have guest presently.	N/A	
10/28/2020	13:24	1:24 PM	201028132048	841	E Sunny Dunes Rd	Playing Loud Music And They Aren't Suppose To Have It.	Vacation Palm Springs	CODE	1:59 PM	Arrived at property 1:38 PM with Officer Bowman. I could not hear any amplified music or individual voices from the property line. Took decibel reading but could only register ambient sound. Made contact with property manager, Rick, and advised him of the complaint. Rick verified their booking and stated the owner is currently using the property. Stated property has been at the property since the 23rd and will be leaving tonight.	YES	
10/28/2020	15:37	3:37 PM	201028153459	699	Camino Norte	Lots Of Loud Noises, Yelling And Outdoor Music Playing. Children Are In The Pool And Creating A Lot Of Noise.	Relax Palm Springs	CODE	3:50 PM	Please See Call Notes for ID 201028154155	N/A	
10/28/2020	15:43	3:43 PM	201028154155	699	Camino Norte	Cancel Previous Complaint Call	Relax Palm Springs	CODE	3:50 PM	Contacted RP to confirm he wanted to cancel his complaint at 3:50 PM. RP confirmed as the tenants went inside the property after he called the Hotline.	N/A	
10/28/2020	16:48	4:48 PM	201028164417	1220	S San Mateo Dr	The Address Is Either 1200 Or 1220 San Mateo, There Has Been A Child Outside Crying All Day, The Parents Are Out There Also. Happened Yesterday Too.	Regenia Money	CODE	5:02 PM	From the reporting party's property, no violation for loud occupants was observed. Did not observe the reported child crying/screaming, and the reporting party acknowledged that it seemed like the child stopped right after they had called in. Voices and splashing in the pool was observed but the noise measured was within the permitted limits for the time of day. No citation issued. Followed up with the local contact and the reporting party.	N/A	
10/28/2020	19:16	7:16 PM	201028191352	1676	E Via Estrella	You Can Stand In Front Of Their House & Hear The Noise. Kids Are Screaming A Lot But Parents Arent Doing Anything About It	Trisha Wilson / Julie Megorden	CODE	7:33 PM	From the street in front of the property, no violation for loud occupants was observed. No noise at all was observed coming from the reported address. No citation issued. Followed up with the local contact, Trisha. Reporting party did not request follow up	N/A	
10/29/2020	9:55	9:55 AM	201029095303	2733	N Cardillo Ave	I Would Like Someone To Speak To Them About Their Dog That Constantly Barks	Irini	CODE	10:41 AM	There was no dog barking, no voices from tenants, or vehicle parked near property. Only noise detected were birds chirping. Contacted the property manager, Irini, and advised her complaint and that there was no violation.	N/A	
10/29/2020	15:52	3:52 PM	201029154913	699	Camino Norte	Children In The Swimming Pool Shouting.	Relax Palm Springs	CODE	N/A	Call Was Cancelled. See Call ID 201029155902	N/A	
10/29/2020	16:01	4:01 PM	201029155902	699	Camino Norte	I Called Regarding This A Little Bit Ago; They All Went Inside And I Canceling It Now.	Relax Palm Springs	CODE	N/A	Call Was Cancelled.	N/A	
10/29/2020	16:32	4:32 PM	201029162929	1186	E Racquet Club Rd	Children Have Been Loud All Day	Bret Allison / Paula Good	CODE	5:58 PM	From the street in front of the property, no violation for loud occupants was observed. No noise at all was observed coming from the reported property. No citation issued. Followed up with the local contact and the reporting party.	N/A	

10/29/2020	22:25	10:25 PM	201029222330	225	N Sybil Rd	Can You Please Just Ask Them To Go Inside They Are Supposed To Be In By 10 Anyway This Is Loud And Can You Please Take Care Of This	Dan Jordan	CODE	10:32 PM	From the street in front of the property, no violation for loud occupants was observed. No noise at all was heard coming from the reported property. Attempted to call the RP, back to verify the address but was unable to reach him. No citation issued. Followed up with the local contact to advise of the complaint received.	N/A	
10/30/2020	17:04	5:04 PM	201030170234	2392	N San Clemente Road	Loud Noise Complaint - Need To Sleep	Michael Clark / Rems Turner	CODE	5:17 PM	From the street in front of the property nearest the backyard pool area, a violation for music amplified beyond the property line was observed. Made contact with the occupants and briefly discussed the complaint and the observed violation with the responsible renter. Citation issued. Followed up with the local contact to advise of the complaint and the observed violation. Followed up with the reporting party to advise of enforcement action taken.	NO	A6566 - Music
10/30/2020	23:06	11:06 PM	201030230430	3243	N Mica Dr	Occupants Are Loud	Arrived LLC Andrew Wooster	CODE	11:40 AM	From the street in front of the property no violation for noise was observed. No contact was made with occupants. Reached out to reporting party and informed them of the observations made. Followed up with local management company and informed them of the complaint received and observations made.	N/A	
10/31/2020	11:21	11:21 AM	201031111838	2795	N Biskra Road	Loud Music Goes Off And On	Carlos Lora	CODE	11:40 AM	From the front of the property, music was heard from property lines."Make you Body by Marshall Jefferson". Took decibel readings. Contacted the occupants and went over the rules and complaint. Issued a citation for music. Called back RP and LC.	NO	A6490 - Music
10/31/2020	12:03	12:03 PM	201031115545	3135	Goldenrod Lane	I Am Not So Concerned About Mid Day Noise I Understand, It Is Just 06:45 A M And10:00 P M At Night. Please Call Me About This	Vacation Palm Springs	CODE	12:25 PM	Called back RP. Told her that I will call the LC and let them know about the noise at 6:45am. Told RP to call us next time when it is happening. Called LC,	N/A	
10/31/2020	13:01	1:01 PM	201031130126	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
10/31/2020	15:25	3:25 PM	201031151644	1260	E San Jacinto	The Renters @ The Vacation Address @ 1260 E San Jacinto Way Are Being Too Loud.	Michael Christiansen	CODE	3:35 PM	From the street in front of the property no violation for noise was observed. No contact was made with occupants. Reached out to local property contact.	N/A	
10/31/2020	22:44	10:44 PM	201031224413	1566	Lorena Way	Having Party With A Lot Of People Coming And Going. They're Breaking The Covid Occupancy Rules.	Marc Brooks / Judy Eastman	CODE	1:36 AM	The home is owner occupied. No violation for noise or music observed.	YES	
11/01/2020	12:41	12:41 PM	201101123720	2211	E Calle Papagayo	The Short Term Rental Has Music Playing Extremely Loud.	Esther Munoz / Robert Carlson	CODE	12:52 PM	From the front of the property, music was heard. Did decibel reading, Contact the occupants, and went over the complaint and the rules. Gave them a good neighbor brochure. Issued a citation for music. Called back RP and LC.	NO	A6249 - Musisc
11/01/2020	13:26	1:26 PM	201101132415	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
11/01/2020	17:42	5:42 PM	201101173805	350	W Pico Rd	I Believe Someone Is Having A Party On My Street Around 350 W Pico. There Is A Bunch Of Cars Parked Out On The Street.	Daniel Wozniak	CODE	6:16 PM	Arrived at 1816 hrs. Upon arrival found property was not being used as a vacation rental but rather was owner occupied; verified via government issued ID. No violation for parking was observed. Reached out to reporting party and informed them of the actions taken and the outcome.	YES	