

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
12/14/2020	8:59	8:59 AM	201214085855	N/A	N/A	I Am Calling Because I Received Information That The Reservation Was Cancelled And Wanted More Information As To Why	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
12/14/2020	9:31	9:31 AM	201214093136	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
12/14/2020	10:01	10:01 AM	201214100101	N/A	N/A	RV	N/A	CODE	11:44 AM	Complaint came through RattleTech. RV is parked on driveway and not a VR violation. Will open code compliance case.	N/A	
12/15/2020	10:58	10:58 AM	201215105812	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
12/15/2020	11:03	11:03 AM	201215110326	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
12/15/2020	12:25	12:25 PM	201215122523	N/A	N/A	Clarification on Restrictions	N/A	N/A	N/A	Information Given To Caller	N/A	
12/15/2020	15:03	3:03 PM	201215150327	N/A	N/A	Caller Wanted To Know If She And Her Husband Could Have Separate Accounts	N/A	N/A	N/A	Information Given To Caller	N/A	
12/16/2020	11:17	11:17 AM	201216111657	N/A	N/A	Wanted To Know If He Was Adhering To Covid Guidelines Correctly.	N/A	N/A	N/A	Information Given To Caller	N/A	
12/16/2020	12:58	12:58 PM	201216125823	N/A	N/A	I Have A Airbnb Scheduled Dec 27th - Jan 2nd. My Host Is Refusing To Refund Me My Money. There's A Stay At Home Order That Was Put In Placed Dec For Three Weeks	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
12/16/2020	17:54	5:54 PM	201216175324	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
12/17/2020	10:42	10:42 AM	201217104249	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
12/17/2020	11:30	11:30 AM	201217113013	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
12/18/2020	16:53	4:53 PM	201218165327	N/A	N/A	Caller Referred To Website	N/A	N/A	N/A	Caller Referred To Website	N/A	
12/19/2020	7:41	7:41 AM	201219074051	N/A	N/A	Would Like To Know About Deals	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
12/19/2020	8:10	8:10 AM	201219081039	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
12/19/2020	8:18	8:18 AM	201219081346	2151	E Desert Palm	There Are Tenants At The Location With Out Of State Licence Plate That Are Not Suppose To Be There	Oasis Rentals	CODE	9:09 AM	Called agency. Advised them of the complaint. They have out of state occupants that are staying for 18 days, Ask them to send me a contract summary. No violation found. Called back RP.	NO	
12/19/2020	14:57	2:57 PM	201219145719	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
12/19/2020	19:41	7:41 PM	201219193812	538	S Indian Trail	Not Sure On Exact Address Said It Was On Indian Trail South Of Ramon - Loud Music - Afraid Of Retaliation Does Not Want To Give Info	Kevin Neri	CODE	8:40 PM	See notes from - Ticket #: 201219193555 - for disposition.	N/A	
12/19/2020	19:46	7:46 PM	201219193555	538	S Indian Trail	Tenants Said Verbally Loud Occupants W/ Loud Music @property I Think It's 590 S. Indian Trail, but Not Sure.	Kevin Neri	CODE	7:59 PM	Arrived at the property at 19:59. From the street in front of the property, no violations for music amplified beyond the property line or noise exceeding the permitted limit were observed. Did not contact the occupants, no citation issued. Followed up with the reporting party to advise of our observations. Followed up with the local contact to advise of the complaint received.	N/A	
12/19/2020	22:21	10:21 PM	201219221614	993	Patencio Road	Caller Wanted To Remain Anonymous And Said The Disturbance Is 993 Patencio Road On Monte Vista	Zen Home	CODE	10:35 PM	Arrived at 2235 hrs. Form the street in front of the property we observed people talking loudly. Contact was made with occupants and we found that home was owner occupied. No citation was issued.	YES	
12/20/2020	10:15	10:15 AM	201220101523	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	

12/20/2020	10:23	10:23 AM	201220102053	2080	McManus	I Am Calling To File A Noise Complaint	Mazzotti / Ruben	CODE	1:13 PM	Called RP. The house is 2080 McManus. Called the owner and he sent me the 1 monthly lease contract. No violation found. The complaint wasn't for noise. RP wanted to make sure they were following the emergency orders.	NO	
12/20/2020	11:29	11:29 AM	201220112418	1039	Azure Court	I Am Calling To Complain About Improper Trash Disposal And Trespassing. The Website Does Not Work.	RELAX Palm Springs	CODE	1:23 PM	Called RP and he stated that the occupants of 1039 Azure put their trash in his trash bin. Told RP that I would call LC and let him know. Call RP and it's owner occupied. He said he would call. Np violation found.	YES	
12/20/2020	12:22	12:22 PM	201220122011	645	S Canon Dr	Loud Music Kareoke Happening Right Now. Also, All Night Last Night But I Can't Take It Anymore. Please Make Them Stop.	Randi Sheehy	CODE	12:30 PM	Arrived at the property at 1230hrs. From the front of the property, music was heard. Contacted the occupants and the home is owner-occupied. Confirmed by CDL. RP did not want call back.	YES	
12/20/2020	14:36	2:36 PM	201220143614	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
12/20/2020	16:05	4:05 PM	201220160341	645	S Canon Dr	Cannot See From My Property But Can Definitely Hear It -- They Are Really Loud And Doing Kareoke	Randi Sheehy	CODE	5:43 PM	Reached out to reporting party and advised to contact non ER police regarding any noise complaints about the occupants."	YES	