

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
12/28/2020	9:29	9:29 AM	201228092844	N/A	N/A	I Am Calling To Ask If It Is Possible For The Property Next To Us To Be Rented Out As Well Or Is That Something That Would Go Against The Guidelines Set In Place	N/A	N/A	N/A	Information Given To Caller	N/A	
12/28/2020	10:40	10:40 AM	201228104024	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
12/28/2020	10:46	10:46 AM	201228104604	N/A	N/A	Just Wanted To Know Who Was On Call To Forward An Email To Them	N/A	N/A	N/A	Information Given To Caller	N/A	
12/28/2020	10:48	10:48 AM	201228104420	2966	Vera Cruz	2966 Vera Cruz Is The Actual Address.	N/A	CODE	11:52 AM	Called RP at 10:52 AM and left message. Went to property at 11:52 am. No music was heard and house looked vacant. Did not try and make contact. Not a VR. No violation found.	N/A	
12/29/2020	10:49	10:49 AM	201229104913	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
12/29/2020	10:50	10:50 AM	201229105015	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
12/29/2020	10:55	10:55 AM	201229105504	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
12/30/2020	17:18	5:18 PM	201230171243	945	Vista Dunes	I'm Report That Volitation A Month Ago. I Was Told By City Of Palm Spring By Phone That Informed The Owner Of The Property. That Is Happen Again That A Group Of Women Are Make Alot Of Noise.	N/A	CODE	5:20 PM	Called the reporting party back at 17:20. Reported address is *949 Vista Dunes*, not 945 Nueva Vista. RP stated that there were people in the backyard and they shouldn't be there because it's a violation of the Covid19 restrictions. After speaking with the reporting party, it was found that there were no active nuisances, and the property is not a registered vacation rental. The RP was more concerned about people from outside of the community coming in and bringing the virus, and requested I go knock on the door and tell whoever is there to leave. Educated the RP on the enforcement actions we take and advised him that I would investigate the property operating as an unregistered short-term rental.	N/A	
12/30/2020	19:30	7:30 PM	201230191956	275	Camino Buena Vista	Loud Noise And Activity That Is Disruptive. And Could Be Violating Covid Restrictions Concerning Gatherings.	N/A	CODE	7:49 PM	Reported Address is *275 Camino Buena Vista* Not 275 Camino Norte. **See notes from Ticket #: 201230193248 for disposition**	N/A	
12/30/2020	19:41	7:41 PM	201230193248	275	Camino Buena Vista	Music	N/A	CODE	7:49 PM	From the reporting party's property, music amplified beyond the property line and loud outbursts were observed. 275 Camino Buena Vista is not a registered vacation rental property, but the reporting party stated that he has noticed activity that seems to suggest they may be short-term renting. Made contact with the occupants and the property was found to be occupied by the owner's daughter, as verified by government id, and not rented. Briefly discussed the complaint received and my observations, the occupants were apologetic and stated that they would keep the noise down. Discussed the noise ordinance and the permitted limits, the occupants stated that they would ensure compliance. No violation, no citation issued. Followed up with the reporting party to advise of my findings.	N/A	
01/01/2021	11:57	11:57 AM	210101115659	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	

01/01/2021	12:04	12:04 PM	210101120007	1992	S Navajo Pl	The Loud Outside Music Is At 1992 South Navajo Place	N/A	CODE	12:51 PM	Went out to property at 12:51pm. A friend is staying at a co-worker's home. Called back RP and he stated that after calling he realized that this was not a VR and that he called the wrong number and that he would call the NON-emergency number if the noise continued. No violation found.	N/A	
01/01/2021	12:09	12:09 PM	210101120933	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
01/01/2021	13:45	1:45 PM	210101134206	3060	Goldenrod Lane	The Music Is Very Loud. I Dont Like It. My Wife Doesnt Like It.	N/A	CODE	2:11 PM	No music was heard. Call RP and he stated the the music was coming from 3060 Goldenrod, not 3135. Contacted dispatch and they advised that they would send out an officer. 3060 Is not a VR	N/A	
01/01/2021	15:35	3:35 PM	210101153204	272	N Via Las Palmas	The Location Is Active. It Should E Closed Due To Covid. There Are Loud Voices Coming From The Pool Area.	Altamira	CODE	3:49 PM	Arrived at the property at 15:49. From the street in front of the property, no violation for loud occupants was observed. Voices were heard, but they were of a normal volume and the sound measured did not exceed the permitted limits for the time of day. Did not make contact with the occupants. Followed up with the local contact to discuss the complaint. He advised that the property is currently owner occupied, and not rented.	YES	
01/01/2021	17:05	5:05 PM	210101170518	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
01/01/2021	17:19	5:19 PM	210101171421	1692	E Via Escuela	The Music Is Too Loud.	Albino Pepe / Ruben	CODE	5:33 PM	Arrived at the property at 17:33. From the street in front of the property nearest the backyard area, a violation for music amplified beyond the property line was observed. Made contact with the occupants and briefly discussed the complaint received and the observed violation. The occupants stated that the person who made the rental booking was not available to come speak to me, so I issued the guests a good neighbor brochure and discussed the rules related to vacation rental properties. I advised them that I would reach out to the property owner and request the information on file for the responsible renter and a citation would be sent via mail to them. Followed up with the property owner to advise of the complaint and the observed violation, as well as request the information on file for the responsible renter. Citation will be issued via mail. Reporting party did not request follow up.	NO	Music - A6572
01/01/2021	20:25	8:25 PM	210101202134	2275	N Vista Drive	Two Dogs Barking Non Stop At 998 W. Via Livorno. Please Call Me Back With An Update. Please Make Them Stop.	ACME House Company	CODE	8:43 PM	Arrived at the property at 20:43. From the street in front of the property, no violation for loud barking dogs were observed. All was quiet, no dog barks were heard while at the property. Did not contact the occupants. Followed up with the local contact to advise of the complaint. Followed up with the reporting party to advise of my findings.	N/A	
01/02/2021	10:01	10:01 AM	210108100136	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	Referred Caller to Office Hours	N/A	

01/02/2021	14:19	2:19 PM	210102141748	1131	N Rose Ave	There Is A Lot Of Noise Like A Party .	Natural Retreats	CODE	2:31 PM	Arrived at the property at 2:31 pm. From the front of the property, people were heard talking in the back yard. Took decibel levels and all were within the allowable for that time of day. Contacted the Occupants and it was owner-occupied, verified by CDL. Advised him of the complaint and said he would keep it down.	YES	
01/02/2021	14:57	2:57 PM	210102145310	1131	N Rose Ave	This Is A Party I Want To Report This Issue And Get It Turn Off.	Natural Retreats	CODE	3:02 PM	See ticket 210102141748	YES	
01/02/2021	15:10	3:10 PM	210102150617	632	S Camino Real	636 634 Or 632 South Camino Real There Is A Party. It Is A Tri Plex .	N/A	CODE	3:21 PM	Called RP 3:10 pm. Advised her that this is not a STR. She stated that it might be an illegal rental. Arrived at the property at 3:21 pm, Heard people in the back of the home. Contacted the owner of the home and he stated that they just bought the house and that they live in the home as a permanent resident. Called back RP to let her know.	YES	
01/02/2021	17:01	5:01 PM	210102165903	1115	Pasatiempo Rd	There Are Several People Playing Loud Music For Several Hours Now	Craig Williams	CODE	5:10 PM	Arrived at the property at 17:10. From the reporting party's property, no violation for music amplified beyond the property line was observed. No music was playing, the reporting party acknowledged that the music had stopped as soon as he called in to report it. Did not make contact with the occupants. Followed up with the local contact to advise of the complaint received.	N/A	
01/03/2021	7:30	7:30 AM	210103072207	1755	N Viminal	Complaint: 1755 North Viminal Is Breaking Ordinance. They Are Doing Construction Work Today And Running A Jack Hammer. I Would Like Code Enforcement Called Per My Conversation With Jovanni Jimenez.	N/A	CODE	7:47 AM	Arrived at the property at 7:47 am. Advised of the rules of construction on a Sunday. Not a STR. Called RP and she advised that she called the wrong number. Gave her the code hotline number. No violation found.	N/A	
01/03/2021	15:14	3:14 PM	210103151130	444	Desert Willow Circle	They're Just Playing Loud Music At The House Behind Us.	Mc Leans Rental	CODE	3:27 PM	Arrived at the property at 3:27 pm. From the front of the property, no noise or music was heard. Called RP at 3:29 to make sure we have the right address. He said that they turned off the music about 10 min ago. Didn't make contact with the occupants. Np violation found. Called LC	NO	
01/03/2021	19:46	7:46 PM	210103194637	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
01/03/2021	22:41	10:41 PM	210103223853	527	N Plaza Amigo	Complaint: 527 North Plaza Amigo. They Are Playing Loud Music, You Can Hear The Bass From Our House And The Street. It Normally Goes On For A Few Hours And It Just Started.	N/A	CODE	11:43 PM	Reached out to reporting party and informed them that the listed address was not a vacation rental property; reporting party was advised to call the non emergency police number if nuisance continued.	N/A	