

| DATE | MT | CALL IN TIME | CALL ID #* | PROPERTY ADDRESS NUMBER | PROPERTY ADDRESS STREET NAME | DESCRIPTION OF CALL | RESPONSIBLE MANAGING PARTY | CITY RESPONDING PARTY | TIME OF RESPONSE | ACTION/FINDINGS | OWNER OCCUPIED | CITATION ISSUED |
|------------|-------|--------------|--------------|-------------------------|------------------------------|--|-----------------------------|-----------------------|------------------|---|----------------|-----------------|
| 01/04/2021 | 15:16 | 3:16 PM | 210104151200 | 1148 | N Rose Ave | Im Calling To Report The Loud Music. They Are At 1148 N Rose Ave Im Not The Only One Complaining. | N/A | CODE | 3:29 PM | Made contact with RP and advised him that property is not a VR and provided non-emergency phone number for PD. | N/A | |
| 01/04/2021 | 15:28 | 3:28 PM | 210104152356 | 1148 | N Rose Ave | A Lot Of Loud Music Coming From The Residence. Address Is Not Known | N/A | CODE | 3:35 PM | Made contact with RP advising the property of concern is 1148 N Rose Ave. RP states when he made contact with VR Hotline, he advised 1164 N Rose Ave is not occupied and the noise is coming from residence two or three down from 1164 N Rose Ave. Thanked RP for info and advised him prior RP will call PD non-emergency number. | N/A | |
| 01/05/2021 | 13:55 | 1:55 PM | 210105134943 | 2267 | N Janis Drive | Reserve A Vacation Home Client Was Told To Stay At Home For Covid Order From Gov Never Got To Stay At Vac Home Owner Did Not Give Client Money Back Questions And Concerns Asap | Rick Schwartz / Gary Gustat | CODE | 3:44 PM | Contacted RP at 2:25pm, explained the issue is a civil matter. I will follow up with property owner to assure they are following current orders. | N/A | |
| 01/05/2021 | 14:46 | 2:46 PM | 210105144602 | 949 | Vista Dunes | There Is An Unpermitted Short Term Rental At 949 Vista Dunes At Mountain Gate, Last Weekend Renters Came. Booking.Com Shows The Property Available For Short Term Rental. What Can We Do About This? | N/A | N/A | N/A | Referred Caller to Office Hours | N/A | |
| 01/06/2021 | 15:57 | 3:57 PM | 210106155624 | N/A | N/A | Caller Will Call Back | N/A | N/A | N/A | Caller Will Call Back | N/A | |
| 01/06/2021 | 19:08 | 7:08 PM | 210106190404 | 2942 | Sundance Circle W | Unit Is Occupied By What Looks Like New Renters, Is The Covid Restriction Being Enforced, License Plate Is California Temp Plate White Mazda | Turnkey Vacation Rentals | CODE | 7:11 PM | Called the Reporting Party back at 19:11 to confirm the address and discuss the details related to complaint. RP stated that there was no active nuisance, and had just noticed what appeared to be new occupants at 2942 Sundance Cir W. Also had questions related to the current restrictions for short-term rentals. The reported property had a submitted contract summary indicating that the current occupants are long-term, not short-term. Followed up with the local contact who verified that the current guests have a long-term rental booking. No violation. Discussed my findings with the reporting party and provided information to additional questions he had related to the current emergency orders. | NO | |
| 01/07/2021 | 10:12 | 10:12 AM | 210107101159 | N/A | N/A | Dialed Wrong Number - Covid Concerns | N/A | N/A | N/A | Information Given To Caller | N/A | |
| 01/07/2021 | 12:48 | 12:48 PM | 210107124825 | N/A | N/A | Covid Restriction | N/A | N/A | N/A | Referred Caller to Office Hours | N/A | |
| 01/07/2021 | 17:10 | 5:10 PM | 210107171012 | N/A | N/A | Caller Will Call Back During Officer Hours | N/A | N/A | N/A | Caller Will Call Back | N/A | |
| 01/07/2021 | 20:20 | 8:20 PM | 210107201934 | N/A | N/A | Caller Was Calling About Vacation Rentals In Palms Springs About Them Renting Out And Wanting To Complain | N/A | N/A | N/A | Referred Caller to Office Hours | N/A | |
| 01/07/2021 | 20:23 | 8:23 PM | 210107202058 | 2957 | E Sundance | They're Playing Loud Music, Having A Party And Smoking Dope | Michael Tellez | CODE | 8:42 PM | Arrived at the property at 20:42. From the street in front of the property, music amplified beyond the property line was observed. Made contact with the occupants and briefly discussed the complaint and the observed violation with the responsible renter. Citation issued. Followed up with the local contact to advise of the complaint and the observed violation. Followed up with the reporting party to advise of our findings and enforcement action taken. | NO | A6573 - Music |
| 01/07/2021 | 20:37 | 8:37 PM | 210107203446 | 2957 | E Sundance | Wanted To Report Smoking Dope, And Loud Music. | Michael Tellez | CODE | 9:27 PM | See notes from previous call - Ticket #: 210107202058 | NO | |
| 01/08/2021 | 10:49 | 10:49 AM | 210108104903 | N/A | N/A | Caller Hung Up | N/A | N/A | N/A | Caller Hung Up | N/A | |

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| 01/08/2021 | 22:28 | 10:28 PM | 210108222359 | 351 | W Santa Catalina Rd | They Are Playing Music With Alot Of Bass And Being Very Loud. There Are About 15 People In The House | Jose Cruz | CODE | 10:54 PM | Arrived at 2254 hrs. From the street in front of the property we observed occupants being loud as well as violation for the number of vehicles allowed at the property. Made contact with occupant and informed them of the complaint received and observations made. Reached out local property contact. Citation was issued for vehicles exceeding the limit. | NO | A6650 - Too Many Vehicles |
| 01/08/2021 | 22:43 | 10:43 PM | 210108223845 | 1541 | Raquet Club Rd | You Can Hear Them From The Street. Unsure Why They Are Here In The Midst Of A Pandemic. | Jason Arca-Mays / James Arca-Mays | CODE | 11:13 PM | Arrived at 2313 hrs. From the street in front of the property no violation for noise was observed, no contact was made with occupants. | N/A | |
| 01/08/2021 | 22:51 | 10:51 PM | 210108224952 | 1541 | Raquet Club Rd | You Can Hear Them From The Street. Unsure Why They Are Here In The Midst Of A Pandemic. | Jason Arca-Mays / James Arca-Mays | CODE | 11:13 PM | Arrived at 2313 hrs. From the street in front of the property no violation for noise was observed, no contact was made with occupants. | N/A | |
| 01/09/2021 | 7:12 | 7:12 AM | 210109071228 | N/A | N/A | On Call Check In | N/A | N/A | N/A | On Call Check In | N/A | |
| 01/09/2021 | 11:24 | 11:24 AM | 210109111803 | 1111 | E Palm Canyon Dr | Please Call Me And I Can Let Guard In. In Regards To Units 101, 107, 123, 217, 203, 205, 383. All Of These Renters Are In Violation Of Short Term Rental Regulations. | N/A | CODE | 12:51 PM | Called LC of unit 383. He says he has someone coming in today to the unit. He says he will submit a contract summary after they arrive and unit 203 has a contract summary stating that they are here for essential purposes. Units 123 is a month long rental and unit 107 is a 29 night stay per LC. Unit 101 is a 29 night stay per VPS. Unit 217 has recently sold. Unit 205 is not a listed STR will investigate and look for a listing. | N/A | |
| 01/09/2021 | 13:15 | 1:15 PM | 210109131215 | 2949 | Wyman Drive | They Are Loud, Drunk, And Being A Nuisance And We Need Them To Be Taken Care Of Please They Are Renters Not The Actual Home Owners. | Guillermo Uribe / Luz Gomez | CODE | 1:41 PM | Arrived at the property at 1341hrs. From the front of the property, no loud occupants were observed. Took decibel readings and all were well within the allowed limits for that time of day. RP did not wish a callback and Called LC at 1:46pm. | N/A | |
| 01/09/2021 | 13:30 | 1:30 PM | 210109132402 | 1597 | E Racquet Club Rd | Theres A Bunch Of Kids Screaming And Yelling. Theres Is A Covid Lockdown With Restrictions. I'm Sure They're Not Essential People That Needs The Rental. Just Have Someone Take A Look. | Claudia Lunow / Brandy Black | CODE | 1:54 PM | Arrived at the property at 1354hrs. From the front of the property, no noise was heard. From the RP's, people and kids were heard in the pool. Took Decibel readings and all were within the allowable levels for that time of day. Contacted the occupant and she verified that she was the owner per CDL. Went over the complaint. No violation was found. | YES | |
| 01/09/2021 | 13:41 | 1:41 PM | 210109133851 | 2129 | George Drive | They Are Having A Pool Party A Good Size Of People | Claire Hoffinger / Shelly Abernathy | CODE | 2:40 PM | Arrived at the property at 2:20pm. From the front of the property, people were heard talking from the rear of the property. Took decibel readings, and all were within the allowable limits for the time of day. Did not make contact with the occupants, RP did not want a call back. Called LC at 2:30pm and she advised me that the property is owner-occupied. No citation was issued. | YES | |
| 01/09/2021 | 14:12 | 2:12 PM | 210109141233 | N/A | N/A | Caller Will Call Back | N/A | N/A | N/A | Caller Will Call Back | N/A | |
| 01/09/2021 | 18:52 | 6:52 PM | 210109185258 | N/A | N/A | Referred Caller To Website | N/A | N/A | N/A | Referred Caller to Website | N/A | |
| 01/09/2021 | 22:47 | 10:47 PM | 210109224412 | 1414 | S Sagebrush Road | The Dog Is Continually Barking And The Guests Are Talking Loudly | David Monaghan / Jim Murphy | CODE | 10:56 PM | Arrived at 2256 hrs. From the street in front of the property no violation for noise was observed. Reached out to local contact to inform him of the complaint received and observations made. Followed up with reporting party. | NO | |

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| 01/09/2021 | 23:15 | 11:15 PM | 210109231325 | 2475 | N Avenida Caballeros | They Are Playing Loud Music | Liliana Lipretti / Adam Santiago | CODE | 10:39 PM | Arrived at 2339 hrs. Upon arrival we observed music that was not coming from the reported address but rather from 2475 N Avenida Caballeros. Made contact with the occupants at Avenida Caballeros and informed them of the complaint received and observations made; citation was issued for the observed violation. Voicemail was left for property owner. | NO | A6349 - Music |
| 01/10/2021 | 19:20 | 7:20 PM | 210110191448 | 1120 | E Alejo Road | On The Corner Alejo Road Not For Sure Of The Address. Loud Music. | Natural Retreats | CODE | 7:57 PM | Arrived at 1957 hrs. Upon arrival no violation for noise or music was observed, reached out to reporting party and informed him of my observations. | NO | |