

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
01/11/2021	13:24	1:24 PM	210111132247	N/A	N/A	Problem With Construction Company Letting Stucco Powder Wash Down The Street. There Is No Address Listed On Property Not Sure Who Owns But Knows Its No Longer A Rental	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
01/11/2021	16:44	4:44 PM	210111164354	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
01/11/2021	16:47	4:47 PM	210111164558	1525	S Calle De Maria	* Wanted To Remain Anonymous. * Trash Day Is Not Till Friday And Shouldn't Be Out Until Then.	Palm Springs Rental Agency/OranjPalm	CODE	4:52 PM	Called property manager and advised to have trash placed away from public view within one hour to avoid violation.	N/A	
01/12/2021	12:06	12:06 PM	210112120622	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
01/12/2021	12:19	12:19 PM	210112120932	2984	Sundance Cir W	Reporting Covid Violation. Until Is Being Rented Along With 2957 Sundance Circle. Will Would Like To Be Called Back With An Update.	N/A	CODE	12:50 PM	Contacted RP via phone at 12:50 pm. Both properties are rented according to the state/county guidelines for travel. No violation no citation.	NO	
01/12/2021	15:33	3:33 PM	210112153108	1052	S Driftwood	1052 South Driftwood Drive Palm Sprins 92264, Caller Says This Location Is Renting The Driveway And Has A Big Trailer Home	N/A	CODE	8:07 AM	Officer Wade will be opening a code compliance case and sending out a notice.	N/A	
01/13/2021	8:12	8:12 AM	210113081210	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
01/14/2021	10:12	10:12 AM	210114101023	2390	E Santa Ynez Way	I Am Reporting A Violation, This Rental Is Not Following Lock Down Guidelines	Charlie Beushausen	CODE	10:17 AM	The property has submitted a contract summary for the stay and have indicated that it is in state travel that falls within the regional order for allowed stays.	NO	
01/14/2021	15:29	3:29 PM	210114152622	1525	S Calle De Maria	Please Assist, Call Asap, The Owners Are Renting Out The House And Violating The State Lock Down Law For Covid	Palm Springs Rental Agency/OranjPalm	CODE	4:33 PM	Reached out to local management company and found that property is currently being used for a long term rental from January 5th through February 15th.	NO	
01/14/2021	19:11	7:11 PM	210114191057	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
01/14/2021	19:29	7:29 PM	210114192530	278	Patel	The Property Keeps Blasting Their Music And It Is Getting Bad	N/A	CODE	12:57 AM	Reached out to reporting party and informed them that they property for which the complaint was submitted for is not a vacation rental, non emergency police phone number was provided.	N/A	
01/15/2021	8:28	8:28 AM	210115082622	N/A	N/A	Neighbor Believes That I Can't Rent Out My House Which Is Not True, I Want To Make Sure Of Code Compliance, I Have People From Out Of State; I Have Paperwork That I Want To Submit ; Please Call Me	N/A	CODE	9:51 AM	spoke w/ RP. this was a non active complaint. Went over rules w/ RP.	N/A	
01/15/2021	9:28	9:28 AM	210115092455	N/A	N/A	Returning A Missed Call. Advised To Call Main Office Directly.	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
01/15/2021	11:28	11:28 AM	210115112812	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
01/15/2021	13:41	1:41 PM	210115134108	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
01/15/2021	13:45	1:45 PM	210115134201	1701	Joyce Drive	There's A Loud Party Going On At The Property. I Can Hear The Music. I'm Guessing It's A Bachelorette Party.	Bob Campbell / John Westcott	CODE	2:19 PM	Arrived at 2:19 pm. Owner occupied. Verified by CA DL. No violation.	YES	

01/15/2021	15:41	3:41 PM	210115154013	2135	Sonora Road	There Is Loud Music	Charlie Beushausen	CODE	3:54 PM	Arrived at the property at 15:44. From the street in front of the property, no violation for music amplified beyond the property line was observed. While no music was heard, voices were heard coming from the backyard area but the noise measured was well within the permitted limit for the time of day and averaged 42dB. Did not contact the occupants. Followed up with the local contact to advise of the complaint.	N/A	
01/15/2021	16:05	4:05 PM	210115160517	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
01/15/2021	16:29	4:29 PM	210115162546	2135	Sonora Road	Loud Occupants	Charlie Beushausen	CODE	4:49 PM	Called the Reporting Party back via the number listed on the Caller ID. Spoke with the property owner to discuss the details related to complaint. Advised RP of our findings and tried to educate RP on the details related to the noise ordinance. RP was uncooperative and stated that "I don't care what you say, any noise I can hear is a problem. If I can hear it, you're going to do something about it." Tried to educate the reporting party on how we measure noise and ask for him to allow us access to their property to be able to get the most accurate readings related to what he may be hearing, but RP continued to be uncooperative and hung up.	N/A	
01/16/2021	11:28	11:28 AM	210116112803	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
01/16/2021	11:37	11:37 AM	210116113249	2135	Sonora Road	There Is Loud Screaming Noise And Children, It's So Loud That I Can Hear From My Double Pane Windows. I Need This To Stop.	Charlie Beushausen	CODE	11:50 AM	Arrived at the property at 11:50am. From the front of the property, kids were heard in the back of the property. Took decibel readings and all were within the limits for that time of day. Called LC at 11:59am. No violation found.	N/A	
01/16/2021	13:31	1:31 PM	210116132723	677	Regal	The Guests Have Complained About The "Rave Going On" There Are Lots Of Voices And Loud Music	N/A	CODE	3:23 PM	Call was for 677 Regal, not 695 Highland dr. 677 is not a VR. No noise or music upon arrival. No violation found.	N/A	
01/16/2021	14:15	2:15 PM	210116141508	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller hung Up	N/A	
01/16/2021	14:20	2:20 PM	210116141744	3500	N Avenida San Gabriel Rd	There Is An Active Pool Party With A Bunch Of Kids. Theres A Restriction For Essential Workers Only For Rental. They're Having A Pool Party And Being Loud As Well. Please Take A Look.	Mariana Sumampouw / Alex Sumampouw	CODE	2:23 PM	Arrived at the property at 2:23pm. From the front of the property, amplified music was heard from the property line. someone came outside and saw us and went back inside and turned off the music. Also, there were 8 cars in front of the property. 5 in the driveway. Issued a citation for music and cars. Called back LC at 2:35pm. RP did not wish a callback.	NO	A6495 - Music / Too Many Vehciles

01/16/2021	14:26	2:26 PM	210116141807	949	Vista Dunes	Booking.Com Lists This Address As A Short Term Rental. There Is Now A Party With Young People. Grace The City Councilor Wants Code Enforcement Involved This Is A Covid Violation.	N/A	CODE	3:09 PM	Arrived at the property at 15:09. From the reporting party's property, music was observed amplified beyond the property line. The reported property is not a registered vacation rental, so we continued to observe and take noise readings as there were observed outbursts of noise above the permitted limit. Contacted the occupants who stated that they were friends of the owner, not renters, and attested that they met the permitted exceptions related to the emergency orders. The occupants were being evasive with providing information but after further discussion stated that they may or may not have rented the property from the booking site VRBO.com. Issued the guests a good neighbor brochure and briefly discussed the rules related to vacation rental properties. The guests stated that they would comply. Also requested information related to their booking to assist us with following up with the owner, but the guests denied to provide. Followed up with the reporting party to discuss our findings. No citation issued. Warning given for noise. Called the Reporting Party back at 14:37 to discuss the details related to his complaint. He was calling to report 949 Vista Dunes, which has been found to be operating as an unregistered rental in the past. He stated that the occupants were playing loud music and there was a lot of people there making noise.	N/A
01/16/2021	14:47	2:47 PM	210116144131	N/A	N/A	Rental At 6-8 People Came Over To Come To Back Yard Drone Was In Yard. He Took Pictures Of Backyard And Was In Our Yard When We Left. Leave Voicemail In Case I Do Not Answer.	Unlisted	CODE	3:15 PM	Tried calling RP back to get the address. LM at 3:15pm	N/A
01/16/2021	16:16	4:16 PM	210116161233	N/A	N/A	Information Given To Caller	N/A	CODE	4:31 PM	Called RP back and he stated that central comm called him back regarding ticket #: 210116132723 to get the right address. since he couldn't remember the address, he had to call back and give the correct address for the earlier call. I had told central comm that they had gotten the call address wrong and they were investigating the call and sent this call request. NO VIOLATION. just a call back.	N/A
01/16/2021	18:43	6:43 PM	210116184238	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A
01/16/2021	20:17	8:17 PM	210116201408	2267	N San Antonio Rd.	They Are Being Very Loud And Have Music Playing Loud. We Would Like The Bright Light Turned Off If Possible	Miguel Camacho / Diane Green	CODE	8:27 PM	Arrived at the property at 20:27. From the street in front of the property, no violation for music amplified beyond the property line was observed. All was quiet, no noise at all was heard. Did not contact the occupants, no citation issued. Followed up with the local contact to advise of the complaint for music and discuss the complaint related to the bright light.	N/A
01/16/2021	20:42	8:42 PM	210116204150	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A
01/16/2021	20:46	8:46 PM	210116204236	2124	N Avenida Caballeros	Being Very Loud Kids Are Screaming. We Have Tried Talking To Them And They Said They Can Be As Loud As They Can Since They Are Renting. (Kids Can Be Heard In The Background Being Loud)	Michael Clark	CODE	9:14 PM	Arrived at 2114 hrs. From the street in front of the property no violation for noise was observed. Spoke with occupants about the complaint and our observations. Reached out to local property contact voicemail was left. Followed up with reporting party.	NO

01/16/2021	21:29	9:29 PM	210116212532	2685	Junipero	Calling To Make Noise Complaint Of The Bass And They Were Belted Out Singing While Drunk.	N/A	CODE	9:39 PM	Arrived at 2139 hrs. From the street in front of the property no violation was observed. We observed that they music and noise was coming from the property next door which is not a vacation rental and was owner occupied.	YES	
01/17/2021	0:17	12:17 AM	210117001335	1895	N Whitewater Club Dr	Loud Partying. There's A Lot Of People. No Music	Turnkey Vacation Rentals	CODE	12:28 AM	Arrived at 0028hrs. From the street in front of the property no violation for noise or music was observed. Being that we could hear people talking outside we made contact and found the home was owner occupied. We informed owner of the complaint received and our observations; owner stated they would be coming indoors for the night.	YES	
01/17/2021	10:28	10:28 AM	210117102511	955	E Paseo El Mirador	Please Make The Loud Music Stop. It Has Been On And Off Since Friday Night. Loud Adult Men Having A Party All Weekend. Please Go Check It Out.	Jessee Reynoso / Stacy Bradley	CODE	10:45 AM	Arrived at the property at 1045hrs. From the front of the property, no music was heard. did hear people laughing outback. Took decibel readings and all were within the allowable levels for that time of day. Contacted the occuants and went over the complaint. Called the LC at 1055hrs. RP did not want a callback.No violation found	N/A	
01/17/2021	14:22	2:22 PM	210117142147	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
01/17/2021	15:16	3:16 PM	210117151623	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
01/17/2021	15:22	3:22 PM	210117151802	557	Calle Palo Fierro	Short Term Neighbors Are Even Louder Today Than Yesterday. You Do Not Need To Come On My Property. You Can Hear Them From The Street.	Mike Paonessa / Jon DeFreitas	CODE	4:01 PM	Upon arrival music and people talking out in the pool area was observed. Property is currently being rented out long term. Noise readings were taken and levels were between allowable levels for the time of day. No violation was observed, no contact was made with the occupants. Followed up with reporting party.	NO	