

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
01/25/2021	09:08:42	9:08 AM	210125085617	1985	Marguerite Street	I Asked For A Quiet Place. You Did Not Disclose Flight Path. Need Help From Counsel To Void Lease.	Javier Islas	CODE	9:18 AM	Returned call to reporting party. No answer left voicemail. Called local contact as well. This is nothing that violates the be ordinance and is between renter and prop owner.	N/A	
01/27/2021	10:53:09	10:53 AM	210127104940	N/A	N/A	I Have Been Calling To Pay The Monthly Taxes For Our Property And No Call Back	N/A	CODE	11:11 AM	This call is not VR related. This call was from a dispensary trying to pay their monthly taxes and was not sure hw to since M.M. is out of office. Provided contact information for Jacob Azur.	N/A	
01/27/2021	14:03:33	2:03 PM	210127140118	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
01/29/2021	22:17:16	10:17 PM	210129221317	2695	Junipero	Noise For Several Hours. Going On Since 6-7pm. Kids Screaming And It Is Past 10pm. I Am Not Sure If Residence Or Vacationers. There Is 6 Cars In Front Of The House. We Are Vacationers.	Palm Luxury Properties	CODE	10:30 PM	Arrived at the property at 22:30. From the street in front of the property, no violation for noise, but vehicles exceeding the permitted limit of 4 were observed parked at the property. Contacted the occupants and found that the property was owner occupied, verified via government issued id, not rented. Briefly discussed the complaint received and our observation with the property owner. No citation issued as there's no vehicle limit for properties not operating as a vacation rental.	YES	
01/29/2021	22:26:53	10:26 PM	210129222238	1132	E Marion	I'm Reporting Loud Music And Occupants.	N/A	CODE	10:52 PM	Arrived at location at 2252. From the street in front of the property, music and noise was observed coming from the back yard area. Made contact with the occupants and briefly discussed the complaint received and observations. Property is not a registered vacation rental, occupant stated that they are friends of the owners and not renters. No citation issued. Occupant stated that they were coming in for the night. Attempted to follow up with the reporting party, no answer, voice message was left.	NO	
01/29/2021	23:20:52	11:20 PM	210129231813	679	Palo Verde Ave	I Like To Report A Loud Party.,	Kristen Olsen	CODE	11:33 PM	Arrived at the property at 23:33. From the street in front of the property, music was observed amplified beyond the property line. Contacted the occupants and briefly discussed the complaint and our observations with the responsible renter. Occupants are long-term, not short-term renters. Because they're long-term renters and the music and noise that was observed was within the permitted limits for the time of night, no citation was issued. Occupants stated that they would bring it in for the night. Followed up with the local contact to advise of the complaint.	NO	
01/29/2021	23:41:20	11:41 PM	210129233526	1365	E Tachevah	They Are In The Back Yard In The Pool - This Is Too Much And It Needs To Be Taken Care Of - I Can Not Rest Or Sleep	Claudia Lunow	CODE	11:50 PM	Arrived at 2350 hrs. From the street in front of the property no violation for noise was observed. No contact was made with occupants. Followed up with local contact.	N/A	
01/30/2021	14:10:31	2:10 PM	210130141008	N/A	N/A	No One Was On The Line	N/A	N/A	N/A	No One Was On The Line	N/A	
01/30/2021	14:14:20	2:14 PM	210130141137	2414	S Caliente Rd	Please Assist Asap There Is A Party At The Pool And They Are Playing There Music Very Loudly, Please Assist	N/A	CODE	2:43 PM	Arrived at the property at 2:43pm. From the front of the property, music was heard. Contacted the occupants and they were the owners of the property. Verified by CDL. Took noise readings and all were well within the allowable limit for that time of day. No violation found.	YES	
01/30/2021	14:29:37	2:29 PM	210130142323	2414	S Caliente Rd	Please Assist Asap There Is A Party At The Pool And They Are Playing There Music Very Loudly, Please Assist	N/A	CODE	2:43 PM	Arrived at the property at 2:43pm. From the front of the property, music was heard. Contacted the occupants and they were the owners of the property. Verified by CDL. Took noise readings and all were well within the allowable limit for that time of day. No violation found.	YES	

01/30/2021	15:28:16	3:28 PM	210130152414	625	S Palo Verde	Noise Complaint.	N/A	CODE	3:39 PM	Property is not a registered vacation rental, and the reporting party did not indicate that it may be operating as one. Advised the reporting party on permitted noise levels during the daytime hours, and referred them to the police non-emergency line for noise disturbances at non vacation rental properties.	N/A	
01/30/2021	21:53:30	9:53 PM	210130215110	2949	Wyman Drive	There Is Loud Music And People Behind Us.	Guillermo Uribe / Luz Gomez	CODE	10:01 PM	Arrived at the property at 22:01. From the street in front of the property, music amplified beyond the property line was observed. Made contact with the occupants and briefly discussed the complaint received and the violation observed with the responsible renter. Citation issued. Followed up with the local contact to advise of the complaint and the observed violation.	NO	A6575 - Music
01/30/2021	22:26:00	10:26 PM	210130222135	2980	E Sonora	The Are Playing Very Loud Music	N/A	CODE	10:35 PM	Arrived at location at 2235. Called RP while en route to location at 22:29 and obtained correct address RP was calling about. Correct address for the property that RP was referencing was 2980 E Sonora Rd. Property is not a registered vacation rental, and the reporting party did not indicate that it may be operating as one. Advised the reporting party on permitted noise levels during the daytime hours, and referred them to the police non-emergency line for noise disturbances at non vacation rental properties. Lights were out at location upon arrival and there were no cars parked in the driveway. No music was observed from the property line. Did not make contact with residents at location. RP did not request a call back.	N/A	