

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
02/01/2021	0:32	12:32 AM	210201003202	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
02/01/2021	13:19	1:19 PM	210201131551	2557	S Broadmoor Drive	Call Back To Pay Renewal And Schedule Inspection.	Sean Maquire / Elena Martinez	CODE	1:25 PM	Information Given To Caller	N/A	
02/01/2021	19:26	7:26 PM	210201192626	N/A	N/A	Referred Caller to Non Emergency Police Number	N/A	N/A	N/A	Referred Caller to Non Emergency Police Number	N/A	
02/02/2021	10:49	10:49 AM	210202104324	1290	E Via Estrella	I Need To Speak To A Compliance Officer As Soon As Possible.	David Pittman / Marc Rouse	CODE	12:01 PM	Called RP and confirmed 1290 East Via Estrella is current Short Term Rental which renewed on January 2021.	N/A	
02/04/2021	16:10	4:10 PM	210204161036	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
02/04/2021	16:20	4:20 PM	210204161357	2514	S Toledo St	I Reported To The Property Manager. They Said They Would Handle But Obviously Have Not. These Are Loud Dogs That Bark Constantly.	Vacation Palm Springs	CODE	4:41 PM	Arrived at location at 1641. No barking dogs heard. Took decibel readings from the street at the front of the property and the noise measured was within allowed levels. Spoke with owner of property and he stated that there are long-term, not short-term, renters at the property currently. He stated he would contact the renters regarding the complaint. Followed up with the reporting party and discussed our findings and provided guidance on how to proceed should the noise disturbance return. No violation, did not contact the occupants.	NO	
02/05/2021	8:07	8:07 AM	210205080610	1985	Marguerite Street	Also At 1987 Marguete. Gardeners Are There Now With Gas Powered Back Pack Blowers.	Javier Islas	CODE	8:30 AM	Arrived at the property at 8:30am. Saw a landscaper with a GLB next to his truck. Advised him that GLB are not allowed and a citation would be issued if we see him using it. No violation found. Called back RP at 8:34am, Gave him the code compliance HL number to call for any non VR calls.	N/A	
02/05/2021	14:46	2:46 PM	210205144159	985	N Via Monte Vista	They Are Being Very Loud. The Music Starts And Stops, Like There Is A D.J. But There Isn't A D.J. Also, We've Had A Lot Of Issues With Drugs In The Area So Tell Your Officer To Use Caution.	Turnkey Vacation Rentals	CODE	3:10 PM	Arrived at location at 1510 and observed from the street at the front of the property. No violation for music heard or noise of any type. Home appeared to be vacant. Followed up with reporting party with observations. No citation issued.	N/A	
02/05/2021	19:19	7:19 PM	210205191506	524	Calle Santa Rosa	Loud Party Loud Music And Screaming At The Top Of Their Lungs. This Has Been Going On For The Last 3 Years.	Walt Hawkins	CODE	7:30 PM	Arrived at location at 1930 and observed from the front of the property at the street. Did observe people inside but did not hear any music or noise. Took decibel readings from the street and found them to be within acceptable levels. No violation, no contact made with residents. No follow up needed from RP. Left message with local contact. No citation issued.	N/A	
02/05/2021	19:55	7:55 PM	210205194811	745	E San Lorenzo	Loud Music, Bass, Car Alarms Multiple Times A Day, Screaming, Yelling Police Have Been Called Do Nothing, Called Office Number Listed They Do Nothing.Call First	N/A	CODE	7:44 PM	Arrived at location at 1944 from a different call that had come into police dispatch. Drove up and down the street a few times as well as parked at 745 E San Lorenzo and didn't observe any noise. Contacted RP and advised of our findings. Not a registered vacation rental. No violation observed, no citation issued.	N/A	

02/05/2021	20:13	8:13 PM	210205201027	777	N Calle Marcus	It Started Last Night And I Did Not Call You. But Tonight The Music Is Even Louder Music And Loud Voices. Please Make Them Turn It Down Or Stop.	Sergio De la Cruz	CODE	8:38 PM	Arrived at location at 2038 and observed from the street at the front of the property. Could very faintly hear music but could not identify it. Took decibel readings from the street and values came back within acceptable limits. Could hear people as well in the back yard. Contacted guests and advised of the complaint and the rules regarding short term rentals. No violation observed. Spoke with local contact regarding the complaint. No citation issued.	N/A	
02/05/2021	21:03	9:03 PM	210205210100	160	W San Carlos Rd	Loud Music (Base) Pounding, Shaking Their Walls	Marvin Melgar / Arnold Galvan	CODE	9:19 PM	Arrived at location at 2119 and observed from the front of the property at the street. Could faintly hear music from the street and someone playing basketball out back. Could not identify the music. Took decibel readings from the street in front of the house and values were within the allowed limits. Contacted the tenants and advised of the complaint. No violation observed, no citation issued. Followed up with local contact and reporting party.	NO	
02/06/2021	13:10	1:10 PM	210206130653	2700	E Mesquite Ave #D17	Owners Dog Barks Constantly All Day; It's A Gated Complex; It's On The Golf Course	Turnkey Vacation Rentals	CODE	1:34 PM	Arrived at the property at 1:34pm. Front the front of the unit no barking was observed. Heard a dog bark when I knocked on the door. Called the LC and advised him of the complaint. No violation found. RP did not wish a callback.	N/A	
02/06/2021	14:31	2:31 PM	210206143137	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
02/06/2021	14:10	2:10 PM	210206140423	821	E Mel	Music	N/A	CODE	2:30 PM	Arrived at the property at 821 E Mel at 2:30pm. From the front of the property, music was heard beyond property lines. Contacted the occupants and they were a relative of the owner. verified by CDL. This is not a VR. No violation found. Callback not needed.	NO	
02/06/2021	14:36	2:36 PM	210206143321	1211	Pasatiempo Road	The Neighbors Are Being Loud And Shouting And It's Starting To Bother Me.	Charlie Inderwische	CODE	3:00 PM	Arrived at property at 1500 and observed the from the street to the front of the property. No violations for music or noise observed. Could hear conversations between people coming from the back of the property. Made contact with the occupants of the home and advised of the complaint. Residence found to not be operating as a short term rental. Made contact with property owner and advised of the complaint. No violation, no citation issued. Tried to call RP back with our findings but could not reach. Left VM with findings.	YES	
02/06/2021	15:15	3:15 PM	210206151251	1088	E Tachevah Drive	The Neighbors Are Playing Loud Music Outside The Area And They Have A Large Dog Barking Non Stop	Turnkey Vacation Rentals	CODE	3:20 PM	Arrived at the RP property at 3:20pm. Called the RP for access to property. No answer. Went to 1088 Tachevah and from the front of the property, no music or dogs were heard barking. Contacted the occupants and advised them of the complaint. They said they would bring the dog inside. RP called me back at 3:33pm. He advised that the music was no longer playing. Told him I advised the occupants about the dog, No violation found. Called the LC at 3:35pm.	NO	

02/06/2021	15:50	3:50 PM	210206154649	640	N Phillips Rd	Yelling All Day, Cannot Leave My Slider Open. I Am Home.	ACME House Company	CODE	4:11 PM	Arrived at property at 1611 and observed from the street to the front of the property. No violations observed regarding music or noise. All was quiet, no noise observed. Contacted local contact and advised of the complaint. No contact made with occupants. No violation, no citation issued.	N/A	
02/07/2021	16:47	4:47 PM	210207164707	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
02/07/2021	16:50	4:50 PM	210207164808	655	S El Cielo Rd	I Am Reporting On Loud Music	Sheila Monroe	CODE	5:45 PM	Upon arrival I was able to observe amplified music that was extending beyond the property line. Made contact with the occupants and informed them of the complaint received and observations made. Followed up with the reporting party. Reached out to local property contact. Citation was issued for music audible at the property line.	NO	A6651 - Music
02/07/2021	20:15	8:15 PM	210207201045	2139	Lawrence St	2139 Lawrence Street Over A Dozen People In The Backyard Is Loud There Is Speakers In The Backyard. You Can Hear For Yourself By The Golf Course The Backyard Is Open Without A Fence Or Gate	Turnkey Vacation Rentals	CODE	9:47 PM	per Roberto, RP was contacted and was let know that the address provided was not a vacation rental. RP was given the phone number to non emergency police dispatch.	N/A	