

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
02/11/2021	20:06:10	8:06 PM	210211200209	956	S Paseo Caroleta	Have Been Outside Since 8am Everyday Since They Have Been Here Talking Very Loud And Then Thre Loud Music Today Started Around 4pm	Nilesh Kumar / Alex Mohler	CODE	8:32:00 PM	Arrived at 20:32 hrs. Upon arrival we were able to observe music that was extending beyond the property line. We made contact with the occupants and informed them of the complaint received and observations made; citation was issued for the observed violation. Followed up with reporting party and local property contact.	NO	A6652 - Music
02/11/2021	22:01:16	10:01 PM	210211215815	1366	Calle De Maria	: Excessive Noise Outside The Residence.	Vacation Palm Springs	CODE	10:16:00 PM	Arrived at the property at 22:16. From the street in front of the property, no violation for loud occupants was observed. Intermittent voices were heard, but they were of a low volume and the sound measured did not spike above the permitted noise level limit, averaging 37.2dB. Did not contact the occupants, no citation issued. Followed up with the local contact to advise of the complaint.	N/A	
02/12/2021	15:42:51	3:42 PM	210212153903	1005	E La Jolla Road	Excessively Loud Music.	Palm Springs Rental Agency/OranjPalm	CODE	4:03:00 PM	Arrived at the property at 16:03. From the reporting party's property, a violation for music amplified beyond the property line was observed. Contacted the occupants and briefly discussed the complaint and the observed violation with the responsible renter. Citation issued. Followed up with the local contact to advise of the complaint and the observed violation. Followed up with the reporting party to advise of enforcement action taken.	NO	A6576 - Music
02/12/2021	19:20:02	7:20 PM	210212191420	444	E Valmonte Norte	Their Vehicle Is Parked In Driveway Hanging Out Into The Street	David Monaghan / Jim Murphy	CODE	7:41:00 PM	Arrived at 1941 hrs. Upon arrival observed vehicle partially on the street; there was also a traffic cone that had been placed on the street behind the vehicle. Made contact with occupants; vehicle was moved farther into the driveway and off the street. Followed up with reporting party and local property contact.	NO	
02/13/2021	12:09:25	12:09 PM	210213120909	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
02/13/2021	18:29:25	6:29 PM	210213182353	1808	E Francis Dr	Playing Loud Music.	Laura Flores / Bernice Zamora	CODE	6:52:00 PM	Arrived at the property at 18:52. From the reporting party's property, a violation for music amplified beyond the property line was observed. Made contact with the occupants and briefly discussed the complaint and the observed violation with the responsible renter. They stated that they were told the rules but thought it would be ok to listen to music since it was before 10pm. Issued the guests a good neighbor brochure and discussed the specifics related to music and noise at vacation rental properties. Citation issued. Followed up with the property owner to advise of the complaint and the observed violation. Followed up with the reporting party to advise of enforcement action taken.	NO	A6577 - Music
02/13/2021	23:48:14	11:48 PM	210213234803	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
02/13/2021	23:55:11	11:55 PM	210213235225	1127	E Mesquite Ave	Being Loud.	Michael Sims	CODE	12:11:00 AM	Arrived at 0011 hrs. From the street in front of the property no violation for noise was observed. No contact was made with the occupants. Followed up with local property contact.	NO	
02/14/2021	12:29:25	12:29 PM	210214122855	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	

02/14/2021	12:18:22	12:18 PM	210214121514	3149	E Ventura Road	The People Had A Party Since 7am	Vanessa Garcia	CODE	12:39:00 PM	Arrived at the property at 12:39. From the street at the front of the property a violation for music amplified beyond the property line was observed. Made contact with the occupants and briefly discussed the complaint and the observed violation. They stated that they were told the rules about music but weren't aware it was 24 hours a day. Gave the guests a good neighbor brochure and advised the specifics regarding music and noise at vacation rental properties. Citation issued. Left message for the LC at 1309. Contacted the property owner and advised of the complaint and observed violation. Reporting party did not request a call back.	NO	A6601 - Music
02/14/2021	13:06:34	1:06 PM	210214130536	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
02/14/2021	16:51:53	4:51 PM	210214164613	471	E Avenia Hokona	They Are Being Very Loud.	Pete Jones/Pat O'Donnell	CODE	5:42:00 PM	From: Kristi, Arrived at the property at 5:42pm. From the front of the property, no noise was heard. Pool was out front and there was no one outside. Tried calling RP and mailbox was full. Someone came out and I advised them of the complaint. They said they brought it in for the evening. Called LC at 5:47 and tried calling back RP at 5:58	NO	
02/14/2021	17:23:37	5:23 PM	210214172037	797	E Spencer Drive	Noise Complaint 797 East Spencer Is Playing Music Loudly - Bass Is Very Loud - Caller Knocked On His Door But He Could Not Hear Him And Did Not Answer	Vacation Palm Springs	CODE	5:46:00 PM	Upon arrival no violation for music was observed. Followed up with reporting party and local management company.	N/A	
02/14/2021	18:23:11	6:23 PM	210214182002	797	Spencer Drive	The Bass Is Very Loud. I Knocked On His Door But They Could Not Hear Me And Did Not Answer.	Vacation Palm Springs	CODE	5:46:00 PM	Upon arrival no violation for music was observed. Followed up with reporting party and local management company.	N/A	