

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
02/22/2021	11:05	11:05 AM	210222110514	N/A	N/A	I'm Calling About Vacation Rental. I Was Applying The The Form Came Back With A Difference. Please Help	N/A	N/A	N/A	Information Given To Caller	N/A	
02/22/2021	13:28	1:28 PM	210222132725	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
02/22/2021	19:21	7:21 PM	210222191923	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
02/22/2021	21:27	9:27 PM	210222212320	N/A	N/A	This Is A Gated Community. There Should Be No Short Term Rentals Per Guidelines. I Am Across From A Unit Where Every Week There Is Someone New. You Never Know Who Your Neighbor Will Be. They Don't Follow The Pool Rules.	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
02/23/2021	14:04	2:04 PM	210223135444	2222	N Indian Canyon Dr Unit H	The Tenants Are Very Loud With Music On The West Pool Side. Park On Indian Canyon And Enter Through Pedestrian Gate #1 And Walk In	N/A	CODE	4:37 PM	Code went out there and no one was making noise. People living was actually there. We called RP and left voicemail.	NO	
02/23/2021	14:44	2:44 PM	210223144108	2001	Camino Parocela #F40	In This Unit There Are 2 Dogs That Have Been Barking For Over And Hour Non Stop And Needs Someone To Go And Address Neighbors Are Complaining	Palm Springs Rental Agency/OranjPalm	CODE	4:36 PM	We called the managing company to inform them.	N/A	
02/23/2021	15:56	3:56 PM	210223155430	1133	E Via Escuela	In This Unit There Are 2 Dogs That Have Been Barking For Over And Hour Non Stop And Needs Someone To Go And Address Neighbors Are Complaining	ACME House Company	CODE	4:41 PM	No noise heard at location called rp left message	N/A	
02/24/2021	17:16	5:16 PM	210224171344	1244	N Via Paraiso	I Am Calling Because They Are Violating The Noise Ordinance. They Have Had There Children Outside Screaming Since 7:30am.	RELAX Palm Springs	CODE	5:39 PM	Arrived at 5:39 pm to property location. Upon arriving, I conducted a decibel reading outside on the street in front of the house. The decibel reading at the highest level was captured at 34.9 DBA. No violation was observed.	N/A	
02/25/2021	10:02	10:02 AM	210225100201	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	N/A	N/A	
02/25/2021	22:20	10:20 PM	210225100407	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
02/26/2021	15:17	3:17 PM	210226151208	484	Desert Willow Circle	They Are Playing Music	Kenya Knight / Taib Lotfi	CODE	3:36 PM	Arrived on property at 1536 and observed and took decibel readings from the street. Observed music audibly extending beyond the property line. Made contact with occupants and explained the complaint any my observations. Citation was issued for music extending beyond the property lines. Followed up with the property owner and left a VM for the RP.	NO	A6602 - Music
02/26/2021	16:23	4:23 PM	210226162026	239	N Burton Way	I Am Calling Re: Loud Noise, Music And Large Crowd All Day Long From The Address Above	Luxsy Palm Springs	CODE	2:38 PM	Arrived at 1438 hrs. From the street in front of the property no violation for music was observed; occupants could be heard in the backyard patio however noise level was within the allowed limit for the time of day. Followed up with local property contact and reporting party.	N/A	
02/26/2021	16:46	4:46 PM	210226164326	2318	E Acacia Rd	They Have Like 5 Cars Parked. It Seems Like They Are Having A Party.	Ryson Management	CODE	5:16 PM	Arrived at location at 1700 and observed two cars in the driveway. Spoke with the responsible party and was advised that only the two cars and one on the street were theirs. No violation, no citation. Made contact with the local contact for the property and advised of our observations.	NO	

02/26/2021	18:14	6:14 PM	210226180951	526	S Calle Palo Fierro	I Am Reporting Loud Noise Music And Screaming.	Allen Brock	CODE	6:36 PM	Arrived at 1836 hrs. From the street in front of the property no violation for noise or music was observed. Followed up with reporting party and local property contact.	N/A	
02/26/2021	19:35	7:35 PM	210226193341	100	N Cerritos #2	They're Being Really Loud At The Pool And I'd Like Someone To Check On Them	Vacasa	CODE	7:49 PM	Arrived at 1949 hrs. From the street in front of the property no violation for noise was observed. Followed up with reporting party and local property contact.	N/A	
02/26/2021	20:10	8:10 PM	210226200728	N/A	S Calle Palo Fierro	I Hear A Party Happening At An Air B N B Now. Very Loud Music, Please Make Them Stop. Thanks.	N/A	CODE	8:20 PM	Arrived at location at 2020. Property was not a short term vacation rental but a hotel. Could hear music as well as people on the property. Did take decibel readings and they were within the allowed limits. Spoke with the occupants and did advise them of the complaint and they said they would turn the music down and try to be quieter. No violation.	N/A	
02/26/2021	20:31	8:31 PM	210226202619	757	Spencer Drive	They Checked In Last Night But Today All Day Yelling, Screaming Pool Party And Cookout. Please Make Them Stop. Do Not Come To My Home But Do Call Me Back. Thank You For Your Help.	N/A	CODE	9:02 PM	Arrived at 2102 hrs. From the street in front of the property no violation for noise or music was observed. Reached out to reporting party and local property contact.	N/A	
02/26/2021	20:58	8:58 PM	210226205043	724	E Spencer	On My Way To Property. I Rent My Property & The Neighbor Is Harassing The Vacationers By Putting Phone Over The Fence & Filming. Yelling Over The Fence At Them Since 10am This Morning.	N/A	CODE	9:21 PM	Per Roberto De Avila, he is on the way to check it out	N/A	
02/26/2021	21:58	9:58 PM	210226214808	598	S Grenfall Road	My Neighbor Is Playing Loud Music And Making Lots Of Noise.	Vacation Palm Springs	CODE	10:16 PM	Arrived at 2216 hrs. Upon arrival no violations for outdoor noise or music above the current allowed levels was observed. No contact was made with the occupants; followed up with reporting party.	N/A	
02/26/2021	22:14	10:14 PM	210226221038	598	S Grenfall Road	My Neighbor Is Playing Loud Music And Making Lots Of Noise.	N/A	CODE	12:49 AM	Arrived at 2216 hrs. Upon arrival no violations for outdoor noise or music above the current allowed levels was observed. No contact was made with the occupants; followed up with reporting party.	N/A	
02/27/2021	10:27	10:27 AM	210227102443	947	N Cibola	Theres A Dog Here Belongs To Them We Cant Get It Back In Fence They Left It Open And They Have Left The Dog Outside Barking All Week.	Palm Luxury Properties	CODE	10:30 AM	Address was given incorrectly, dog was from 947 which was a vacation rental. Secured the dog in the property and contacted the owner who showed up while we were there. Called RP back at 10:30am. LM message of the non-emergency PD number and advised them this is an animal control issue.	N/A	
02/27/2021	14:52	2:52 PM	210227144101	956	E San Lorenzo Road	I Need To Someone To Come Out Here And Check This Out Please	Tom Ritchie / Tom Stearns	CODE	2:56 PM	Called reporting party back at 2:56 PM. Call was not answered voicemail was left along with call back number.	N/A	
02/27/2021	15:13	3:13 PM	210227151020	2311	N Whitewater Club Dr	Extremely Loud Music	Rick Sword / Mike Valles	CODE	3:20 PM	From the front of the property, music was heard beyond property lines. Was able to get decibel readings. They saw me and came outside to ask what was wrong. Advised them of the complaint and went over the rules for vacation rentals and music. They said that they were not advised of the rules but were aware of the good neighbor brochure, but did not read it. Issued a citation for music beyond property lines.	NO	A6496 - Music

02/27/2021	16:25	4:25 PM	210227162335	191	E Morongo Road	There's Been Screaming And Yelling In The Back All Afternoon	Marshall Watson	CODE	4:46 PM	Arrived at 1646 hrs. Upon arrival observed music extending beyond the property line. Made contact with occupants spoke with responsible renter; complaint was explained along with observations made. Citation was issued for music beyond the property line. Followed up with local property contact.	NO	A6653 - Music
02/27/2021	16:33	4:33 PM	210227163051	1821	Navajo Circle	Calling To Report A Lot Of Screaming & Loud Music. This Is Right Across The Street From Me.	Vacation Palm Springs	CODE	4:44 PM	Arrived at property at 1644 and observed and took db readings from the street to the east of the property on Navajo Dr. Could hear noise and music coming from the back of the property. Made contact with the occupants and a citation for music beyond the property lines was issued. Followed up with local contact as well as RP and advised them of our observations and the citation.	NO	A6603 - Music
02/27/2021	18:24	6:24 PM	210227182107	N/A	N/A	The White House Down The Street From Me Has People Screaming Profanities At Each Other. I Can Hear Them From Several Houses Down. Im Calling Because I Feel Like A Wellness Check Might Be In Order.	N/A	CODE	6:54 PM	Arrived at 1854 hrs. Upon arrival no violation for noise was observed. Sound readings were taken and found to be within the allowed levels for time of day.	N/A	
02/27/2021	18:36	6:36 PM	210227183301	898	W Stevens Road	Noise All Day Long, Barking Dogs, Partiers, Etc. Non Stop.	David Smith / Molly Madigan	CODE	7:13 PM	Arrived at property at 1913 and observed the property from the street in front of the home. I observed music coming from inside the house and extending beyond the property line. Made contact with the occupants and explained the complaint and our observations. A citation for music extending beyond the property lines was issued. Made contact with the local contact for the property and advised of the complaint and our observations.	NO	A6604 - Music
02/27/2021	20:47	8:47 PM	210227204444	3459	E San Martin Circle	The Tenants Are Very Loud And Blasting Music. It Has Been Going On All Day And We Are Trying To Sleep.	Vacation Palm Springs	CODE	9:01 PM	Arrived at 2101 hrs. Upon arrival no violation for noise was observed. Made contact with the occupants and informed them of the complaint received and observations made. Followed up with local management company.	NO	
02/27/2021	21:06	9:06 PM	210227210520	3459	E San Martin Circle	Loud Occupants	Vacation Palm Springs	CODE	9:01 PM	Arrived at 2101 hrs. Upon arrival no violation for noise was observed. Made contact with the occupants and informed them of the complaint received and observations made. Followed up with local management company.	NO	
02/27/2021	22:45	10:45 PM	210227224148	766	Spencer Drive	They Are Being Loud And Drinking. They Keep Waking My Wife Up. This Is An On Going Thing. We Cannot Take It Anymore.	Palm Springs Vacation Homes	CODE	10:52 PM	Arrived at 2252 hrs. Upon arrival no violation for noise was observed. Sound readings were taken. I followed up with local property contact as well as with reporting party. No contact was made with the occupants. No violations were observed no citation was issued.	NO	
02/28/2021	19:00	7:00 PM	N/A	N/A	N/A	Referred Caller To Officer Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	