

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
03/01/2021	8:48	8:48 AM	210301084859	N/A	N/A	Referred Caller to Website	N/A	N/A	N/A	Referred Caller to Website	N/A	
03/01/2021	9:31	9:31 AM	210301091547	3451	Circulo San Sorrento	There Needs To Be An Investigation Re: Newly Built Structure On Property In The Backyard. Address: 3450 Circulo San Sorrento In Vintage Palms. Please My Info Confidential.	N/A	CODE	N/A	Was not a vacation rental. Went to location and Building and Safety was pulling away from the property. Spoke with them and they stated the correct property was 3451 and that they did have a permit for the construction. Building and safety would follow up with the RP.	N/A	
03/02/2021	10:44	10:44 AM	210302103647	3548	Foothill Ave	Please Call Back A.S.Ap.	N/A	CODE	11:04	3548 Foothill Avenue is not a short term vacation rental. Left RP voicemail advising to call non-emergency PD for noise disturbance.	N/A	
03/02/2021	10:49	10:49 AM	210302104835	3548	Foothill Ave	Noise Complaint (Retyped With Correct Address)	N/A	CODE	11:04	3548 Foothill Avenue is not a short term vacation rental. Left RP voicemail advising to call non-emergency PD for noise disturbance.	N/A	
03/04/2021	13:28	1:28 PM	210304132414	153	W Santa Catalina Rd	Palm Spring 92262 Loud Music. Please Call Me When You Get Here.	Tom Neville	CODE	1:41:00 PM	Arrived at the property at 2:41pm. From the front of the property and the side lot no music was heard due to the cars on Indian Trl. Took decibel levels. No violation found Called back RP at 2:09pm and LC at 2:10pm.	N/A	
03/04/2021	13:41	1:41 PM	210304133830	3030	Goldenrod Lane	It Is Not High Density But For My Understanding There Are Not Suppose To Play Anything Outside.	ACME House Company	CODE	2:29:00 PM	Arrived at the property at 2:29pm. From the front of the property no music or noise was heard. Call came in at 2:17pm saying music has stopped..No violation found. Talked with owner Jeff White who came out front. called back LC at 2:35pm.	N/A	
03/04/2021	14:17	2:17 PM	210304141627	N/A	N/A	I Need To Cancel The Noise Complaint. They Have Turned The Music Off.	N/A	N/A	N/A	Information Given To Caller	N/A	
03/05/2021	15:12	3:12 PM	210305151237	N/A	N/A	Informaiton Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
03/05/2021	22:19	10:19 PM	210305221226	1381	E Gem Circle	Is This A Vacation Rental And Can Someone Go Over To Solve Noise	N/A	CODE	10:21:00 PM	Called the Reporting Party back at 22:21. They stated that they actually just got off the phone with the call center to cancel the call, as noted in Ticket #:210305221837. RP stated that they manage a registered rental near the reported address, 1381 E Gem Circle, and that their renters had texted them that there's been ongoing loud music and noise all night. Advised that 1381 Gem Cir is not a registered vacation rental, and noted that 15 mins prior there was a call placed from another neighbor to the police non-emergency line regarding the noise. A pspd patrol officer responded and advised the occupants on the noise. RP stated that their renters subsequently messaged them to say that the music had stopped.	N/A	
03/05/2021	22:22	10:22 PM	210305221837	1381	E Gem Circle	Need To Cancel The Last Complaint I Made. The Active Nuisance Has Stopped. Nobody Needs To Come Out Anymore.	N/A	N/A	N/A	Information Given To Caller	N/A	
03/06/2021	8:53	8:53 AM	210306084108	545	Camino Real	Big Noise Starts At 6:45 Am. It Has Been Going On For Two Days.	N/A	CODE	9:06	Arrived at 545 Camino Real at 9:06 am. They had tree trimmers. This is not a VR. Called back RP at 9:08am and gave them the code hotline number in case they start tree trimming before the hours permitted.	N/A	
03/06/2021	15:36	3:36 PM	210306153309	153	W Santa Catalina Rd	Reporting Loud Music Vacation Rental House Music Coming From Back Yard They Will Play It For A Little While Then Turn Back On	Tom Neville	CODE	3:59:00 PM	Arrived at the property at 15:59. no violation for music amplified beyond the property line was observed. Did not contact the occupants, no citation issued. followed up with the local contact to advise of the complaint. Followed up with the reporting party to discuss our findings.	N/A	
03/06/2021	15:49	3:49 PM	210306154627	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	

03/06/2021	15:49	3:49 PM	210306154610	1164	N Rose Ave	Can You Please Remind Them That They Are In A Residential Neighborhood And To Keep The Noise Down.	Joan Goldman	CODE	4:07:00 PM	Arrived at the property at 4:07pm from the front of the property I could hear occupants in the rear of the property. Took decibel reading and they were within the allowable limits for that time of day. Did not contact the occupants. Called the LC at 4:17pm. RP did not need a callback. No violation	N/A	
03/06/2021	15:52	3:52 PM	210306155032	1078	N Rose Ave	There Is A Lot Of Noise Coming From The Property, Sounds Like A Lot Of Young People	Ryson Management	CODE	4:14:00 PM	Arrived at the property at 16:14. From the street in front of the property, no violation for loud occupants was observed. No noise at all was heard coming from the reported address. While observing, the occupants saw us out front and came out to speak with us. We discussed the complaint received and our observations, briefly went over the rules to which they acknowledged they were aware and were being mindful of the noise. No citation issued. Followed up with the local contact. Reporting party did not request follow up.	NO	
03/06/2021	16:06	4:06 PM	210306160611	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
03/06/2021	16:33	4:33 PM	210306163040	262	W Vista Chino	I Need Someone To Tell The Tennants To Lower It Down (Caller Did Not Know Address Of Violatin)))	N/A	CODE	4:45:00 PM	Arrived at the property at 16:45. The noise was observed coming from *262 W Vista Chino* not 266 W Vista Chino. From the street in front of the property, music and loud noise was observed. Contacted the occupants and the property was found to be owner occupied and not operating as a short-term rental. Briefly discussed the complaint and our observation with the property owner, they were apologetic and stated that they would keep the music and noise down for the rest of the night. No violation, no citation issued. Followed up with the reporting party to advise of our findings.	YES	
03/06/2021	17:50	5:50 PM	210306175029	N/A	N/A	Informaiton Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
03/06/2021	17:55	5:55 PM	210306175215	1164	N Rose Ave	There Is A Ton Of Cars Here & A Lot Of Noise. I Can Hear Them Screaming From A Block Away. It Is Two Houses, The Other Is 1077 N Rose Ave.	Joan Goldman	CODE	6:13:00 PM	Arrived at the reported property, 1164 N Rose, at 18:13. From the street in front of the property, a violation for music amplified beyond the property line was observed. Contacted the occupants and discussed the complaint and the observed violation with the responsible renter. Citation issued. Followed up with the local contact to advise of the complaint and the observed violation. Reporting party did not request follow up. *No violations observed, did not contact the occupants at the additional reported property, 1077 N Rose.*	NO	A6578 - Music
03/06/2021	17:59	5:59 PM	210306175609	1295	N Monte Vista	The Music Is Getting Louder And Band Of People Applauding. They're Probably Not Going To Stop. Please Have Someone Take A Look. You'll Hear It Anywhere.	N/A	CODE	18:05	Reported property is not a listed vacation rental property. Reporting party did not leave any contact information for further clarification.	N/A	
03/07/2021	9:55	9:55 AM	210307095310	909	E Sunair Road	I Have Called Before About Them Looking Over The Wall Invading Our Pravity, We Have Children Here	ACME House Company	CODE	9:56:00 AM	Called back RP at 9:56am to let him know that this is a PD issue. Gave him the non-emergency number. Called the LC at 10:00. No violation found.	N/A	
03/07/2021	10:52	10:52 AM	210307105132	N/A	N/A	Informaiton Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
03/07/2021	10:57	10:57 AM	210307105338	2311	N Duane	I Would Like To Send Report A Party In Progress At 2311 North Duane Rd. More Than 6 People In The House And At Least 10 Or More In The Driveway	N/A	CODE	11:03:00 AM	Spoke with RP at 1103 and advised that the location is not currently registered as a vacation rental. He didn't have any reason to believe it was acting as one currently but was aware it was in the past. I advised to contact PD on the non-emergency dispatch line regarding noise complaints which he said he would.	N/A	
03/07/2021	20:04	8:04 PM	N/A	N/A	N/A	Informaiton Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	

03/07/2021	20:07	8:07 PM	210307200434	2913	Via Vacquero	They Are Playing Music Really Loud.	N/A	CODE	8:32:00 PM	Arrived at 2032 hrs. From the street in front of the property no violation for music beyond the property line was observed. No contact was made with the occupants followed up with local management company.	N/A	
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