

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
03/10/2021	23:43	11:43 PM	210310234044	2750	E Venetia Rd	The People Are Drunk And Very Loud. This Happens All The Time	Poolside Vacation Rentals	CODE	11:53 PM	Arrived at the property at 23:53. From the street in front of the property nearest the pool area, no violation for loud occupants was observed. Did not contact the occupants, No citation issued. Followed up with the local contact and the reporting party.	N/A	
03/11/2021	20:27	8:27 PM	210311202342	1078	N Rose Ave	2nd Time Calling About This Address. Today Please Make Them Stop Screaming And Yelling At This Home. My Tenant Is Trying To Put Kids Down And Windows Are Closedbut So Much Screaming Next Door Still.	Ryson Management	CODE	8:42 PM	Arrived at 2042 hrs. From the street in front of the property no violation for noise was observed; we did observe occupants talking out in the backyard along with a couple loud outbursts. We made contact with the occupants and informed them of the complaint received and the observations made. Followed up with reporting party and local management company.	NO	
03/12/2021	14:50	2:50 PM	210312144720	2135	Sonora Road	There Are Extremely Loud Occupants Again At The Location. I Report This Constantly	Charlie Beushausen	CODE	2:59 PM	Arrived at the property 2:59pm. From the front of the property people were heard outside. did decibel reading and all were well with the normal limit for that time of day. Called the LC at 3:10pm. No violation found. RP did not wish a call back.	N/A	
03/12/2021	21:22	9:22 PM	210312211810	2300	Bisnaga Ave	You Can Hear The Music. They're Laughing, Shouting And Playing Loud Music.	Kathy Crandall	CODE	9:35 PM	Arrived at the property at 21:35. From the street in front of the property, no violation for loud occupants or music amplified beyond the property line was observed. Source of the noise was found to be coming from 2379 Southridge Dr, which is in the mountains above the Araby neighborhood and is not a registered vacation rental. No citation issued. Followed up with the reporting party.	N/A	
03/12/2021	23:31	11:31 PM	210312232734	2342	N San Gorgonio Road	Loud Party Going On In The Pool - A Bunch Of Women	Vacation Palm Springs	CODE	11:39 PM	Arrived at the property at 23:39. From the street in front of the property, no violation for loud occupants was observed. While observing, 2 brief outbursts of noise were heard coming from the pool area. Contacted the occupants and briefly discussed the complaint and our observations. They were apologetic and stated that they would bring it inside for the rest of the night. No citation issued. Followed up with the local contact to advise of the complaint and our observations. Reporting party did not request follow up.	N/A	
03/13/2021	12:45	12:45 PM	210313124255	2135	Sonora Road	Very Loud	Charlie Beushausen	CODE	1:19 PM	Arrived at the property at 1:19pm. From the front of the property, occupants were heard talking from the rear of the property. Took decibel readings. All were within the allowable limits for that time of day. Did not contact the occupants. Called LC at 1:30pm. RP did not want a callback.	N/A	
03/13/2021	16:26	4:26 PM	210313162037	2110	N Avenida Caballeros	Wishing To Inquire If The Same Rules Applies If The Noise Is Being Hosted By The Home Owner? Does The Same Rules Apply If The Rental Home Is Their? Not Wishing To File Complaint Against Owner.	ACME House Company	CODE	4:30 PM	Spoke with RP over the phone regarding the complaint. He had questions regarding rules when the homeowner is staying at the location vs. when renters are there which I explained to him. Did not end up wanting an actual response to the property and will call back if he'd like us to respond. No contact made with the property, occupants or local contact.	N/A	
03/13/2021	16:56	4:56 PM	210313164607	2364	Yosemite Dr	I Am Calling Because Loud Music And It Is Disturbing	N/A	CODE	5:13 PM	Arrived at the reported address 2364 Yosemite at 17:13. Property is not a registered vacation rental but the reported party stated he believed it was operating as one. Noise measured was within the permitted limits for the time of day and the property was found to be owner occupied and not rented. No citation issued. Followed up with the reporting party to discuss our findings.	YES	

03/13/2021	17:01	5:01 PM	210313165701	2505	S Toledo Ave	The Property Is Not A Rental Property But It Is Operating As One And It Is Listed	N/A	CODE	5:03 PM	Called the reporting party back at 17:03 to discuss the details related to his complaint. He stated that there was not active nuisance, but that he thinks the property is being rented short-term again because he noticed cars he didn't recognize arrive at the property on Friday. We advised that we would investigate to see if the property was operating in violation of their suspension.	N/A	
03/13/2021	17:44	5:44 PM	210313174240	1410	Sabita Way	Music	Palm Luxury Properties	CODE	5:54 PM	Arrived at the property at 17:54. From the street in front of the property, a violation for music amplified beyond the property line was observed. Contacted the occupants and briefly discussed the complaint and the observed violation. Occupants stated that the responsible renter was unavailable, so we further discussed the rules related to music and noise with the occupants. Advised them that we would contact the owner to obtain the information for the responsible person and a citation would be sent to them via mail. Followed up with the property owner to advise of the complaint and the observed violation. RP requested follow up but did not provide a call back number to contact them on.	NO	Citation Pending - Music
03/13/2021	21:37	9:37 PM	210313212931	1140	N Calle Marcus	Live Band	Marc Brooks	CODE	9:39 PM	Called back reporting party at 2139 hrs. to obtain verification on address. Reporting party stated that she was not sure of the correct address but mentioned music had stopped and there was no need to respond.	N/A	
03/13/2021	22:22	10:22 PM	210313222016	1143	Linda Vista Road	The Renters Have Left The Dog Outside And Has Been Barking For Hours - It Is In Distress And He Is Left Alone	Vacation Palm Springs	CODE	10:32 PM	Arrived at 2232 hrs. From the street in front of the property we observed two dogs that were barking going in and out of the house via a sliding door. Contact was made with renters and dogs were quieted down. Followed up with reporting party and local management property.	NO	
03/14/2021	14:22	2:22 PM	210314141653	1111	E Palm Canyon Dr Unit 349	Call Me And Go To Gate One. I Will Let You In. The Guests Are Playing Loud Music In The Jacuzzi With A Speaker On The Jacuzzi And The Had A Glass Bottle On The Pool Deck.	Jesus Penalzoa / Cira Penalzoa	CODE	2:32 PM	Called the RP at 1432 to discuss the complaint. Address is not a registered vacation rental. RP stated the guests were inside the common area of the complex at the jacuzzi with music. I advised her that if they are in the common area that it isn't a violation for vacation rentals and that she would need to contact her HOA. No contact made with occupants and no contact with owner due to not being registered.	N/A	
03/14/2021	14:25	2:25 PM	210314142254	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
03/14/2021	14:30	2:30 PM	210314142648	3149	E Ventura Road	I'm Calling In Regards To A Noise Complaint. Blasting Very Loud Music Throughout The Neighborhood. Can We Please Have Someone Stop This Music?	Vanessa Garcia	CODE	2:55 PM	Arrived at property at 1455 and observed the property from the street in front of the home. Couldn't hear any music or noise due to the high winds that were in the area. Made contact with the occupants and advised them of the regulations regarding music and noise. They were aware of the rules and were packing up to head downtown. No violation observed. Contact made with the RP as well as left a message with the local contact.	NO	