

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
03/16/2021	9:26	9:26 AM	210316092007	303	Laurel Circle	Caller Said If You Drive Up The Music Is Very Loud. Been On Going 2 Days.	N/A	CODE	9:47 AM	This property is not a registered VR. The home was not occupied. There was a landscaper working on the front yard and was playing a radio. After speaking with the landscaper he turned the music off. Notified reporting party that it is not registered as a VR and that the landscaper turned off the music.	N/A	
03/17/2021	18:32	6:32 PM	210317183008	2304	E Bellamy Rd	Please Ring Door Bell At 2304 And Advise Them Of The Rules About Music Allowed.	Robert Aceves III	CODE	6:46 PM	Arrived at the property at 18:46. From the street in front of the property, a violation for music amplified beyond the property line was observed. Contacted the occupants and briefly discussed the complaint and the observed violation with the responsible renter. Citation issued. Followed up with the property owner to advise of the complaint and the observed violation. Followed up with the reporting party to advise of enforcement action taken.	NO	A6579 - Music
03/17/2021	22:47	10:47 PM	210317224635	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	N/A	N/A	
03/18/2021	21:47	9:47 PM	210318214722	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	N/A	N/A	
03/19/2021	16:17	4:17 PM	210319161311	1386	E Largo Circle	5 Cars - Spring Break In My Living Room	John Rhineberger / Sandy Rhineberger	CODE	5:05 PM	Arrived at location at 1636. I observed two cars parked in the driveway. There were a couple of cars in the street that I couldn't attribute to the property. I made contact with the occupants and advised them of the complaint. They said that they understood the rules. No violation, no citation. Made contact with local contact to advise of the complaint and the contact with the occupants.	NO	
03/19/2021	16:22	4:22 PM	210319161724	671	S Bedford Drive	Would Just Like The Noise To Stop, Very Loud	N/A	CODE	4:54 PM	Reporting party returned my missed call at 16:30. They stated that the address they were reporting was *671 Bedford Dr* and not 652 Bedford. Explained that the property reported is not a registered vacation rental and the reporting party stated that they had no reason to believe the property was operating as one. They themselves are renters, long-term, and they thought that the rules were no music period. Educated the rp on the rules related to noise and music at properties that aren't short-term vacation rentals. They stated that the music was not excessively loud, but if it's get louder they will call the police non-emergency line to report it.	N/A	
03/19/2021	17:43	5:43 PM	210319174117	3030	Goldenrod Lane	Complaining Of Loud Music	ACME House Company	CODE	6:00 PM	Arrived at the location at 1800 and drove by the location. I didn't hear any music or noise coming from the property. Went to the RP's house and observed from the property line. He stated that they had turned the music off right before I got there. I didn't observe any noise coming from the property. Called the local contact for the property and advised them of the complaint and my findings. No contact made with the occupants at the location. No violation, no citation.	N/A	
03/19/2021	18:20	6:20 PM	210319181744	398	Sonora Road	Music Is Playing Loud	N/A	CODE	7:10 PM	From the reporting party's property, music amplified beyond the property line was observed. Reported property is not a registered vacation rental and the noise measured was within the permitted noise level limits for the time of day. Reporting Party stated that he believes the property is operating as an unregistered short-term rental. Contacted the occupants at the reported property and found that it was owner occupied and not operating as a short-term rental. No violation, no citation issued. Followed up with the reporting party to advise of my findings.	YES	

03/19/2021	18:37	6:37 PM	210319183343	2254	E Smokewood Avenue	The Group At The Pool And Are Very Loud.	Julie Rupp / Candy or Tom Brust	CODE	6:45 PM	Arrived at location at 1845 and observed the noise from the RP's property line. Could hear people talking and occasional outbursts. Took decibel readings but found them to be within acceptable limits for the time of day. Made contact with the occupants and spoke with Jose regarding the complaint. They stated they would keep the noise down and be respectful of the neighbors. No citation, no violation. Called and left message with the local contact advising them of the contact made.	NO	
03/19/2021	19:40	7:40 PM	210319192907	1000	N Avenida Caballeros	Corner House On E. San Jacinto Way & Avenida Caballero. The Noise Has Gotten Louder And Louder Since 12 Noon.	Anook Commandeur / David Rios	CODE	8:00 PM	Arrived at the property at 20:00. From the street in front of the property nearest the pool area, a violation for music amplified beyond the property line was observed. Contacted the occupants and briefly discussed the complaint and the observed violation. The guests stated that the responsible person was not available to speak with us, so I provided them a good neighbor brochure and briefly discussed the rules at vacation rental properties. Advised that I would request the information for the responsible renter from the property owner and that a citation would be sent via mail. Also advised that further violation would result in additional citations with increased fine amounts. Followed up with the property owner to request the renters information, citation will be issued and sent via mail. Followed up with the reporting party to advise of enforcement action taken.	NO	A6580 - Music
03/19/2021	19:46	7:46 PM	N/A	N/A	N/A	Caller Referred To Office	N/A	N/A	N/A	Caller Referred To Office	N/A	
03/19/2021	20:57	8:57 PM	210319205345	2405	S Brentwood Drive	Loud Music. This Happens Everytime She Rents This House .	Mike Moore / Joe Rodriguez	CODE	9:10 PM	The property owner stated that the guests were long-term and not short-term renters. Property owner provided supporting documentation that showed that the rental term agreement was in fact for a long-term and not a short-term stay. Due to the level of noise measured being within the permitted limits for the time of day, no citation will be issued as the renters are not subject to the more restrictive rules of the vacation rental ordinance.	NO	
03/19/2021	21:40	9:40 PM	210319213955	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
03/19/2021	21:45	9:45 PM	210319214152	223	Jill Circle	Playing Loud Music Tonight	Arrived LLC Andrew Wooster	CODE	9:55 PM	Arrived at the property at 21:55. From the street in front of the property, no violation for music amplified beyond the property line was observed. No citation issued. Followed up with the local contact, reporting party did not request follow up.	N/A	
03/19/2021	21:46	9:46 PM	210319214250	3520	E Sunny Dunes Road	Loud Music/B&b In Neighborhood And It's Being Too Loud/Amplified Music And Screaming And Yelling	Turnkey Vacation Rentals	CODE	10:19 AM	See call details for Ticket #: 210319215829. Reporting party called to cancel his initial call, did not want us to respond.	N/A	
03/19/2021	22:00	10:00 PM	210319215829	3520	E Sunny Dunes Road	2nd Call. The Noise Has Stopped So I Don't Need A Response Anymore. I Might Have Jumped The Gun. Everything Is Fine Now.	Turnkey Vacation Rentals	CODE	10:20 AM	Per RP request, did not respond.	N/A	
03/20/2021	12:02	12:02 PM	210320115608	640	N Phillips Rd	The Rental House Behind Our Home Is Very Loud I Think They Are Training A Dog Or Something. The Dog Was Barking And Barking And They Started To Yell.	ACME House Company	CODE	12:24 PM	Arrived at the location at 1224 and observed the property from the street. Couldn't hear any noise coming from the property. Contacted the RP to gain access to the property and was advised that the noise had stopped prior to my arrival. I observed the property for a few minutes and did end up hearing a dog barking. Made contact with the occupants and advised them of the complaint. They said they would bring the dog in and be more aware of the neighbors. Contacted the local contact for the property and advised them of the complaint and the contact with the occupants. No violation, no citation.	NO	

03/20/2021	15:21	3:21 PM	210320151946	795	Chuckwalla #1	They Have A Lot Of Occupants And There Is A Lot Of Cars All Around.	Sebastian deKleer	CODE	3:39 PM	Arrived at 1539 hrs. From the street in front of the property observed music extending beyond the property line. Made contact with responsible renter; citation was issued for the observed violation. Followed up with local property contact.	NO	A6655 - Music
03/20/2021	16:20	4:20 PM	210320161444	2003	N Sandra	2nd Call Regarding Neighbors Are Playing Really Loud Music All Day Long, There's 8 Cars Outside, About 18 People Inside, There Are More People Continuing To Show Up.	N/A	CODE	6:13 PM	See notes from Ticket #: 210320162003 for disposition.	N/A	
03/20/2021	16:22	4:22 PM	210320161843	198	Agatam	We Are Trying To Rent A Place Here In Tahoe. They Guy We Were Talking To Wanted Us To Send 50% Of The Money & Would Mail Us The Keys. He Said It Is Not A Scam, But I Don't Want To Risk It.	N/A	CODE	4:35 PM	Called RP at 1630 and he had a question regarding a possible fraudulent rental in Tahoe. I advised this was the wrong place to call.	N/A	
03/20/2021	16:26	4:26 PM	210320162003	2003	Sandra	There Is About 18 People At The Property And They Are Being Very Loud, Music Blaring And About 8 Cars Parked On The Street. Making A Lot Of Noise In The Pool 2nd Call.	N/A	CODE	5:01 PM	Arrived at the property at 17:01. Officer Wade had previously called the rp to explain that the property reported is not a registered vacation rental, but the rp stated they believed they were operating as one. From the street in front of the property, no music or noise was observed. Did not contact the occupants. Followed up with the reporting party and discussed our findings and advised that we would further investigate the property operating as a short-term rental.	N/A	
03/20/2021	17:00	5:00 PM	210320165221	598	Glenfall	There Very Loud, Music Screaming, It's A Big Party. This Is An Ongoing Problem. I Keep Calling On Them, But Nothing Seems To Be Happening. At Least Once A Month I Tried Dealing W/ The Owner But Nothi	N/A	CODE	6:31 PM	Upon arrival verified that property is not a vacation rental. Sound level readings were taken and found to be within the allowed level for the time of day; Readings were between 45 and 52 decibels. Followed up with reporting party.	N/A	
03/20/2021	17:11	5:11 PM	210320170511	1148	N Calle Marcus	The Are Some Renters Gearing Up For Another Party. There Were Several Cars Parked There Yesterday Evening. There Are More Than The Legal Limit Of Cars Per Household Parked There Now	Francisco Armas	CODE	5:29 PM	Arrived at the property at 17:29. From the street in front of the property, no violations for loud occupants or vehicles exceeding the permitted limit were observed. Did not contact the occupants. Followed up with the local contact and the reporting party.	N/A	
03/20/2021	17:42	5:42 PM	210320173809	923	Oceo Circle	A Lot Of Commotion And Loud Music Is Going On.	N/A	CODE	6:31 PM	Reported property is not a vacation rental; call for service pending for PD who will handle call.	N/A	
03/20/2021	18:09	6:09 PM	210320180115	598	S Grenfall	Currently Have A Bachelorette Party And There Is Noise And Screaming.	N/A	CODE	6:30 PM	Upon arrival verified that property is not a vacation rental. Sound level readings were taken and found to be within the allowed level for the time of day; Readings were between 45 and 52 decibels. Followed up with reporting party.	N/A	
03/20/2021	20:13	8:13 PM	210320200821	780	N Rose Ave	Screaming Children (Police Were Already Out Not Due To His Complaint) Able To Hear Nearly A Block Away. Motor Coach Van Parked In Front Of House (May Be Too Many People); 2nd Night In A Row.	Vacation Palm Springs	CODE	9:25 PM	Arrived at 2125 hrs. From the street in front of the property no violation for noise was observed, no contact was made with occupants. Followed up with local management company and informed them of the complaint received and observations made.	N/A	
03/20/2021	22:55	10:55 PM	210320225054	2007	E Andreas Road	Stand By The Road Next To The Address, You Can Hear Them Talking And Laughing Very Loudly Outside.	ACME House Company	CODE	11:01 PM	Arrived at 2301 hrs. From the street in front of the property no violation for loud occupants was observed. Heard voices coming from the backyard; made contact with occupants. Property was found to be owner occupied they were informed of the complaint and stated they would be coming indoors for the night.	YES	
03/20/2021	22:58	10:58 PM	210320225509	663	E Chia	Loud Techno Music Coming From This Address.	N/A	CODE	11:19 PM	Arrived at 2319 hrs. From the street in front of the property observed talking and music coming from property; made contact with occupants. Property was found to be owner occupied they were informed of the complaint and stated they would be coming indoors for the night.	YES	
03/20/2021	23:21	11:21 PM	210320232046	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
03/21/2021	0:13	12:13 AM	210321001103	1065	S Calle Marcus	There Is A Loud Party Going On And It Sounds Like It Is Coming From This Direction, Roughly From Calle Marcus Coming In From Tamarisk.	365 Vacation Rentals	CODE	12:17 AM	Called reporting party back at 0017hrs to inquire as to the correct address for complaint submitted. Reporting party stated that he was not sure of the correct address and simply stated it was on Calle Marcus near Tamarisk. Upon arrival to the area no violation for loud music or noise was observed.	N/A	
03/21/2021	15:35	3:35 PM	210321153042	2505	S Toledo Ave	They Don't Have A License To Rent And They Have Actually Been Cited By The City And They Have Many Fines Against Them But Continue To Rent.	Vacation Palm Springs	CODE	3:57 PM	Arrived at 1557 hrs. made contact with occupants and found home was not being used as a rental. followed up with reporting party.	NO	