

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
03/29/2021	8:19	8:19 AM	210329081949	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
03/29/2021	9:10	9:10 AM	210329091019	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
03/29/2021	13:47	1:47 PM	210329134231	2250	S Palm Canyon Dr #40	Every Weekend, There Are Very Loud People With Partying And Banging Noises, Not Wearing Masks And Too Many In Jacuzzi And So On.	George Gonzalez	CODE	14:11	Arrived at property at 1411 and located the unit the RP was complaining about. It is an upstairs unit and I was unable to hear any noise coming from the unit. Took decibel readings and found them to be within the permitted limits. I located the Jacuzzi as well that is in the public/shared space for the condos and there was no one there except for one person sitting at a table. No contact made with the occupants. Called the RP and explained my findings. Contacted the LC and advised them of the complaint and my findings.	N/A	
03/29/2021	16:24	4:24 PM	210329162044	899	Avenida Palmas	Loud Music Noise, I Have Called On The Home Before.	Bob Egan / Matt Wamsley	CODE	16:36	Arrived at property at 1636 and observed the property from the street in front of the property. No violation for music amplified beyond the property line was observed. Contacted the RP for property access and he stated the music and noise had stopped and our assistance was no longer needed. Followed up with LC. No violation.	N/A	
03/29/2021	16:44	4:44 PM	210329164341	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
03/29/2021	20:09	8:09 PM	210329200232	3450	E Circulo San Sorrento Rd	Excessive Exterior Lights Place In Bad Locations Are Going Off All Night Long; Loud Parties	Nazario Ramirez	N/A	N/A	Caller Referred To Office	N/A	
03/30/2021	9:41	9:41 AM	210330093726	1220	S San Mateo Dr	We Were Walking Our Dog And See The Trash Is Overflowing And Their Is Trash On The Street, The Wind Is Blowing The Trash Everywhere.	Regenia Money	CODE	9:50	Arrived at location at 9:50 AM Observed trash violation in street in front of property. Trash cans placed in street for removal by trash company, someone went through trash. Confirmed that it is trash day. Called local contact who was around the corner. She came by and cleaned up trash. Violation corrected, no citation issued.	N/A	
03/30/2021	12:38	12:38 PM	210330123058	584	N Calle Rolph	The Construction Workers Are Working Until 730p And Making A Lot Of Noise And The House At 584 North Rolf Has Been Up Late Making A Lot Of Noise As Well.	Property Access Permitted	CODE	N/A	Call sent to Code Compliance	N/A	
03/31/2021	10:29	10:29 AM	210331102248	289	S. Via Las Palmas	Very Loud Intermitting Voices Screams Coming From This House Around The Pool Area	Mark Anton / Scott Histed	CODE	10:49	No Violation Found	N/A	
03/31/2021	12:39	12:39 PM	210331123931	N/A	N/A	Caller Hung Up	N/A	CODE	N/A	Caller Hung Up	N/A	
03/31/2021	13:03	1:03 PM	210331125859	165	S Avenida Elenora	I Need A Call Back Re: Loud Neighbors At The Above Address, Music Too Loud	Lindsay Jones / Richard Guelich	CODE	13:21	No Violation Found	N/A	
03/31/2021	17:22	5:22 PM	210331171952	2267	N San Antonio Rd.	Screaming Kids And Top Volume Music	Miguel Camacho / Diane Green	CODE	17:48	Arrived at the property at 17:48. From the street in front of the property, no violations for loud occupants or music amplified beyond the property line was observed. Voices were heard, no music, but the noise measured was within the permitted limit for the time of day. Did not contact the occupants, no citation issued. Followed up with the local contact. Reporting Party did not request follow up.	N/A	
04/01/2021	15:34	3:34 PM	210401153412	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
04/01/2021	16:20	4:20 PM	210401161704	252	NE Cerritos Dr	The Neighbours Have A Very Loud Garden Party Going On And It Is Getting Out Of Hand.	Anton Labuschagne / Katrina Lankford	CODE	16:39	Arrived at 1639 hrs. From the street in front of the location no violation for noise or music was observed. No contact was made with occupants followed up with local property contact.	N/A	

04/01/2021	22:39	10:39 PM	210401223647	876	El Placer Rd	They Are Making A Lot Of Noise. I Want Something To Be Done.	N/A	CODE	23:21	Attempted to call the RP back to discuss the details related to the complaint. No information given related to the RP's address and the address provided is not a registered vacation rental. Will wait to hear back from the RP.	N/A	
04/01/2021	22:41	10:41 PM	210401224048	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/01/2021	22:45	10:45 PM	210401224301	252	NE Cerritos Dr	I Have Reported This Loud Noise Complaint Earlier And The Noise Carried On Until Tonight. I Need Someone To Stop Them. I Have To Sleep.	Anton Labuschagne / Katrina Lankford	CODE	22:50	Arrived at the property at 22:50. From the street in front of the property, no violation for loud occupants was observed. Noise observed was coming from inside the house and measured within the permitted limits for the time of night. Did not contact the occupants, no citation issued. Followed up with the local contact. Reporting party did not request follow up.	N/A	
04/02/2021	12:10	12:10 PM	210402121027	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
04/02/2021	12:16	12:16 PM	210402121238	679	Palo Verde Ave	There Is Loud Music Coming From This Address. It Is Very Loud.	Kristen Olsen	CODE	12:34	Arrived at property at 1234PM and observed the property from the street in front of the home. Could hear people in the back yard but not music. Contacted the RP and was given property access to observe for violations. From the RP's property I could hear music coming from the property and extending beyond the property line. Contacted the occupants and advised them of the complaint and our observations. Citation issued. Contacted LC for the property and advised of the complaint and our observations.	NO	A6608 - Music
04/02/2021	13:21	1:21 PM	210402131654	2660	N Farrell	The 3 Bedroom House Next Door Is Listed As An Air B N B. I've Reported The House Being Loud Along W/ 5 Cars Outside To The City. The City Said That The House Is Not Being Recorded As A Vacation Rental	N/A	CODE	13:53	Arrived at property at 1353. Property is not registered as a vacation rental. Made contact with the occupants and they advised it was an AirB&B and gave us all the information regarding the rental. Opening a case to investigate.	NO	AB0316 - Unregistered Rental
04/02/2021	14:21	2:21 PM	210402141837	5301	E Waverly Drive # 220	The Apartment Is Really Loud, Stomping, Loud Music. You Can Hear Them Laughing And Running.	Joan Seamans	CODE	14:57	Arrived at property at 1457 and contacted the RP at his property. Did not observe any violations regarding the property. Advised the RP of our limited response due to the noise he's experiencing. I advised him of his options going forward regarding enforcement. No contact made with occupants as they left when I was meeting with the RP. Will follow up with the LC.	N/A	
04/02/2021	16:26	4:26 PM	210402162317	5301	E Waverly Drive # 220	Dustin, The Airbnb Is Playing Loud Music. This Is My 2nd Complaint.	Joan Seamans	CODE	16:40	Arrived at location at 1640 PM. I contacted the RP in his unit and did not observe any violations. I contacted the occupants in the unit above and explained the complaint to them. They stated that they weren't playing music and the rules were explained to them. I advised them of the ordinances and they understood. Left VM with the LC for the property.	NO	
04/02/2021	18:17	6:17 PM	210402181253	252	NE Cerritos Dr	I've Called Twice. Neighbors Renters Are Extremely Loud In The Garden. Seems To Be A Party. This Is The 2nd Day. Last Night I Called Around 10 P.M.	Anton Labuschagne / Katrina Lankford	CODE	18:23	Arrived at the property at 18:23. From the street in front of the property, no violation for loud occupants was observed. Did not contact the occupants, no citation issued. Followed up with the reporting party to discuss the details related to their complaint as well as the findings for each of the three calls for service we've made in response to their complaints. Educated them on what is permitted and what is not permitted related to noise, excluding music. Followed up with the local contact.	NO	

04/02/2021	19:02	7:02 PM	210402185545	557	N Orchid Tree Lane	I Need To Make A Complaint. For The Past 5 Days These Kids Have Been Screaming And Playing In The Pool Non Stop. Please Make Them Stop. I Can Hear Them Inside My Entire Home.	Vacation Palm Springs	CODE	19:14	Arrived at the property at 19:14. From the street in front of the property, no violation for loud occupants was observed. Some noise was heard coming from the backyard, but the noise measured was within the permitted limits and averaged 42dB. Did not contact the occupants, no citation issued. Followed up with the reporting party and the local contact.	N/A	
04/02/2021	22:07	10:07 PM	210402220737	N/A	N/A	Caller Hung Up	N/A	CODE	N/A	Caller Hung Up	N/A	
04/02/2021	22:13	10:13 PM	210402221129	1230	S Calle De Maria	Excessive Noise In The Backyard	Palm Springs Rental Agency/OranjPalm	CODE	22:23	Arrived at the property at 22:23. From the reporting party's property, no violation for loud occupants was observed. Voices and two very brief outbursts of laughter were observed coming from the backyard area so we contacted the occupants. Briefly discussed the complaint and our observations with the responsible renter. They were apologetic and stated that they would bring it in for the night. No citation issued. Followed up with the local contact, reporting party did not request follow up.	NO	
04/02/2021	22:20	10:20 PM	210402221912	1230	S Calle De Maria	Very Loud Outdoor Occupants	Palm Springs Rental Agency/OranjPalm	CODE	22:23	See notes from the previous call, Ticket #: 210402221129	NO	
04/02/2021	23:20	11:20 PM	210402232014	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Calller Hung Up	N/A	
04/02/2021	23:03	11:03 PM	210402230048	766	Spencer Drive	Please Tell Them To Be Quiet - If You Call The Number Given You Can Access The Side I Will Let You In	Palm Springs Vacation Homes	CODE	23:18	Arrived at the property at 23:18. From the reporting party's property, no violation for loud occupants was observed. All was quiet, the reporting party acknowledged that the occupants must have just gone inside. Did not contact the occupants, no citation. Followed up with the local contact.	N/A	
04/03/2021	12:08	12:08 PM	210403120411	N/A	N. Las Palmas	Very Loud Voices And Screams Coming From The Pool Area.	N/A	CODE	12:35	Arrived in the area at 12:35 PM and could not locate address. Patrolled the neighborhood for noise to see if it was coming from a valid vacation rental address. Could not locate any noise in the vicinity. RP did not leave information to call back to clarify address.	N/A	
04/03/2021	18:36	6:36 PM	210403182614	3450	E Circulo San Sorrento Rd	I Called Before, Constant Noise Children In Pool. I Like To Have Someone Come Up To Hear It. They Should Be Fined. I Cant Enjoy My Lifestyle. I May Have To Meet W/ My Attorney About It.	Nazario Ramirez	CODE	19:01	Arrived at 1901 hrs. From the street in front of the property no violation for noise was observed. Followed up with reporting party and property owner.	N/A	
04/03/2021	19:39	7:39 PM	210403193939	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
04/03/2021	19:32	7:32 PM	210403192300	679	Palo Verde Ave	Yesterday I Called To Report A Violation At 679 South Palo Verde And I Did Not Receive A Call Back. I Want To Know If They Actually Got A Violation. I Am Not Gonna Live Like This.	Kristen Olsen	CODE	19:40	Contacted RP at 1940 and advised of our findings the day before when a citation was issued. We had contacted him to observe the violation from his property and advised him that we would be handling the violation therefore didn't contact him after contacting the occupants and issuing the citation. He was satisfied with the outcome and appreciated the call.	N/A	
04/03/2021	19:32	7:32 PM	210403192855	679	Palo Verde Ave	I Am Reporting Threatening Verbal Abuse. And Then There Was More Noise That Woke Me Up From A Nap. I Heard Noise All The Way Into My Own House	Kristen Olsen	CODE	19:40	Spoke with the RP at 1940 and advised him that if he is feeling threatened he needs to contact the non-emergency dispatch line at 760-327-1441 and have police respond. He advised he would do that. I also asked the RP if there is a current nuisance happening right now and he advised that there was not and that he did not need us to respond tonight.	N/A	

04/03/2021	19:50	7:50 PM	210403194324	2050	E McManus	Loud Music Being Played Outside All Day	N/A	CODE	20:18	Arrived at 2018 hrs. From the street in front of the property observed music coming from the home. Made contact and found home was owner occupied and is not a vacation rental.	YES	
04/04/2021	8:58	8:58 AM	210404085106	470	Avenida Olancho	The People In The Vacation Home Have Dogs That Have Been Barking And Whining All Night. They Were Out At 6:00am By The Pool Barking As Well.	N/A	CODE	9:23	Called back RP and left a message. Gave them the non-emergency number, since this is not a VR.	N/A	
04/04/2021	15:23	3:23 PM	210404152309	N/A	N/A	Caller Referred To Office	N/A	N/A	N/A	Caller Referred To Office	N/A	
04/04/2021	16:23	4:23 PM	210404162248	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/04/2021	16:29	4:29 PM	210404162441	3450	E Circulo San Sorrento Rd	I Need The Police To Come Out	Nazario Ramirez	CODE	16:59	Arrived at property at 1659 and observed from the RP's property behind the location. Could hear a violation for music extending beyond the property line. Contacted the occupants and a citation was issued. Made contact with the RP initially and advised a citation would be issued. Contacted the property owner and advised of the complaint and our observation.	NO	A6609 - Music
04/04/2021	17:11	5:11 PM	210404170724	N/A	N/A	Caller Referred To Office	N/A	N/A	N/A	Caller Referred To Office	N/A	
04/04/2021	18:41	6:41 PM	210404184134	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/04/2021	23:23	11:23 PM	210404231812	3450	E Circulo San Sorrento Rd	Bright Lights Are On All Night And Shining In Every Window Of My House. They Turn Them On Before It Is Even Dark. I Need A Call So I Can Open The Gate.	Nazario Ramirez	CODE	23:53	Arrived at 2353 hrs. Made observations from reporting party property. Followed up by calling property owner.	N/A	