

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
04/05/2021	16:45	4:45 PM	210405164146	1777	S Mesa Drive	Screaming And Excessive Noise The Past Several Days -	Vacasa	CODE	17:56	Arrived at reporting party's property at 5:56 PM. Spoke with reporting party and took 3 decibel readings from her property (48.4, 47.5, 50.7). Reading were within allowable range. Went to location of noise and was not able to hear from street. Called local contact and found out it was the wrong number on the phone list. Called Vacasa local office and spoke with Britt. He is going to reach out to guest now. Contract summary on file for stay 04/04 to 04/07.	NO	
04/05/2021	19:05	7:05 PM	210405190454	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
04/07/2021	12:28	12:28 PM	210407122845	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/07/2021	14:29	2:29 PM	210407142421	242	E Morongo Road	Occupants Are Screaming Very Loudly. Understands Its Summer, But They Need A Warning. Can Hear It From All Areas Of The Home. Would Like A Call Back	Scott St James	CODE	15:20	Arrived at the property 3:20pm. From the front of the property, no noise was heard. Called RP to get access to his property and he informed me that he got the wrong address and that the noise was handled. Se ticket# 210407151013	N/A	
04/07/2021	15:13	3:13 PM	210407151013	242	E Morongo Road	Im Calling Back To Tell You Im Cancelling My Earlier Call.	Scott St James	CODE	15:20	Called RP to get access to his property and he informed me that he got the wrong address and that the noise was handled. Se ticket# 210407151013	N/A	
04/07/2021	19:17	7:17 PM	210407191351	1189	E Tamarisk Rd	I Want The Noise To Stop. There Is Constant Noise And Partying All Day. This Is Day 5 And I Need This To Stop. My Parents Are Sick.	N/A	CODE	19:40	Arrived at the property at 19:21. From the street in front of the property, no violation for loud occupants was observed. No noise at all heard coming from the reported address, property appeared to be vacant. Followed up with the reporting party to confirm the details related to the complaint and the address. No answer, voicemail was left. Did not contact the occupants, no citation. Followed up with the local contact. The RP called back at 19:40 and stated that the property he had reported is *1189 Tamarisk Rd* and not 1188 Tamarisk Rd. I advised that 1189 Tamarisk Rd is not a registered vacation rental property, RP stated that he was unfamiliar with the property owners and did not have reason to believe it was operating as an unregistered rental. I advised him on the police non-emergency line for noise related disturbance.	N/A	
04/08/2021	10:54	10:54 AM	210408105418	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/08/2021	14:36	2:36 PM	210408143639	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
04/09/2021	8:09	8:09 AM	210409080942	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
04/09/2021	9:56	9:56 AM	210409095545	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/09/2021	10:19	10:19 AM	210409101931	N/A	N/A	Caller Referred To Website	N/A	N/A	N/A	Caller Referred To Website	N/A	
04/09/2021	11:42	11:42 AM	210409114244	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
04/09/2021	14:45	2:45 PM	210409144552	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/09/2021	17:08	5:08 PM	210409170548	1338	E Via Estrella	Has 4 Cars At The Vacation Rental, And Loud Noises From Air Hockey Game In The Back.	Vacasa	CODE	17:52	Arrived at location at 1752 and observed one car in the driveway and a couple cars on the street. Didn't observe any noise violations coming from the property. No violations, no citation. Did not make contact with occupants and followed up with local contact for the property.	N/A	

04/09/2021	23:18	11:18 PM	210409231612	2151	E Desert Palm	Kids In Pool Being Very Loud	Oasis Rentals	CODE	23:40	Arrived at 2340 hrs. From the street in front of the property no violation for noise was observed. No contact was made with the occupants. Followed up with local management company.	N/A	
04/10/2021	7:29	7:29 AM	210410072733	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
04/10/2021	8:54	8:54 AM	210410085350	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
04/10/2021	21:01	9:01 PM	210410205438	526	Camino Real	I'm Reporting Loud Music	N/A	CODE	21:40	Arrived at location and found no violation for noise or music. Contacted the RP and the correct address for the complaint was 526 S Camino Real (El Cid). This is not a STVR. Arrived at the correct location and found the noise to be only slightly above the ambient noise level. Advised the RP that the location is not a vacation rental and for any further issues he should contact the non-emergency dispatch line.	N/A	
04/10/2021	22:59	10:59 PM	210410225835	910	N Calle Loro	Very Loud Music	Jeremias Vazquez	CODE	23:19	From the streets in front and to the southside of the property no violation for music was observed. Followed up with local property contact.	N/A	
04/11/2021	12:01	12:01 PM	210411115936	2885	Sandia Rd	I Would Like To Make A Noise Complaint. And Have Someone Call When Available.	N/A	CODE	12:15	Arrived at the property at 12:15pm. From the front of the property, music was heard. Contacted the occupants and went over the rules. Gave them a good neighbor brochure. The occupant e-mailed me the contract. Issuing a citation for an illegal rental.	NO	Pending Unregistered Vacation Rental Cite
04/11/2021	14:39	2:39 PM	210411143656	3149	E Ventura Road	Being Incredibly Loud I Let It Go Yesterday But Now Its Continuing And It Is Too Much.	Vanessa Garcia	CODE	14:56	Arrived at 1456 and observed the property from the street in the front. Did not observe any violations for noise or music. Could hear a couple verbal outbursts from the backyard but nothing outside of the permitted decibel limits. Did not make contact with the occupants. Left message for LC for the property. RP did not request a call back.	N/A	
04/11/2021	19:11	7:11 PM	210411190606	3071	N Farrell Drive	Night After Night Massive Parties. Music Is Very Very Loud	Angelica Block	CODE	19:25	Arrived at 1925 hrs. Upon arrival from the street in front of the property observed music extending beyond the property line. Made contact with the occupants; citation was issued for the observed violation. Followed up with reporting party and local property contact.	NO	A6659 - Music
04/11/2021	20:38	8:38 PM	210411203829	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Callre Hung Up	N/A	
04/11/2021	22:29	10:29 PM	210411222743	2180	E Belding Drive	They Are Blasting Music And Tons Of Cars In The Drive Way - It Is After 10 Pm And They Are Getting Louder	ACME House Company	CODE	22:40	Upon arrival no music was observed from the street in front of the property; However, occupants could be heard talking and laughing loudly in the backyard patio of the property. Contact was made with the occupants who were informed of the complaint received and observations made. They were explained that allowed noise levels for the time of the day and they stated they would be coming indoors for the night. Followed up with reporting party and local management company.	N/A	