

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
04/12/2021	8:56	8:56 AM	210412084953	3108	E Via Escuela	Have Been Very Loud Since Last Night	Roger Wheatley / Armando Rendon	CODE	9:20 AM	No violation observed. Called reporting party who did not answer or provide property access. Called local contact who will be reaching out to guest. All decibel readings within allowed range.	N/A	
04/12/2021	15:22	3:22 PM	210412151843	557	El Cielo Rd	There Has Been Loud Music For About 1 Hr Now But It Happens Every Single Day.	N/A	CODE	3:45 PM	Duplicate complaint to 210412152418	N/A	
04/12/2021	15:25	3:25 PM	210412152418	557	El Cielo Rd	There Has Been Loud Music For About 1 Hour Not But It Happens Every Single Day.	N/A	CODE	3:44 PM	Contacted RP and she verified the address. Address is not a VR. I advised the RP to contact the non emergency dispatch line to report this location.	N/A	
04/12/2021	23:01	11:01 PM	210412230105	N/A	N/A	Referred Caller to Non Emergency	N/A	N/A	N/A	Referred Caller to Non Emergency	N/A	
04/14/2021	14:14	2:14 PM	210414141141	1041	El Alameda	Needs A Call Back When Possible	N/A	CODE	3:19 PM	Correct address was 1401 E. El Alameda. Arrived at 3:19 pm to property location. From the front and side yard, noise was not observed. No violation.	N/A	
04/14/2021	20:05	8:05 PM	210414200229	240	W El Camino Way	There Is Loud Music, Not Terribly Loud But Coming Into House From Their.	Wesley Koeberlein	CODE	8:19 PM	Arrived at the property at 20:19. Called the reporting party to gain access to their property to conduct my observation and they stated that the music had been turned off and it was no longer necessary for me to respond. Drove around to the front of the reported property and from the street in front of the property, no violation for music amplified beyond the property line was observed. All was quiet. Did not contact the occupants. Followed up with the local contact.		
04/14/2021	21:33	9:33 PM	210414213256	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/14/2021	21:38	9:38 PM	210414213458	679	Palo Verde Ave	The Noise Has Been Going On Since 630pm When I Was Trying To Enjoy My Dinner. Its Got 3 Strikes. Why Is It Still Being Rented??!!	Kristen Olsen	CODE	9:53 PM	Arrived at the property at 21:53. From the reporting party's property, no violation for loud occupants was observed. Voices were heard coming from the backyard area measured below the 45dB limit with a few very brief outbursts above the noise level limit observed. Contacted the occupants and briefly discussed the complaint and my observations. They stated that they were aware of the rules and that they knew that once 10pm came they would bring it inside. No citation issued. Followed up with the reporting party and the local contact.	NO	
04/14/2021	22:43	10:43 PM	210414224314	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/14/2021	22:52	10:52 PM	210414225106	679	Palo Verde Ave	Do Not Call Me, Do Not Come To Listen From My House. I Will Call 911 If This Doesn't Stop. Someone Needs To Go Over There, Knock On Their Door And Bother Them And Not Me. They Already Have 3 Strikes.	Kristen Olsen	CODE	10:59 PM	Had just left the area and was still on the phone with the local contact when this call was received. Noise observed just prior to this call was within the permitted limits. Local contact will be following up with the guests.	NO	
04/15/2021	15:43	3:43 PM	210415154119	N/A	N/A	Caller Referred to Office Hours	N/A	N/A	N/A	Caller Referred to Office Hours	N/A	
04/16/2021	13:46	1:46 PM	210415154119	N/A	N/A	Caller Referred to Office Hours	N/A	N/A	N/A	Caller Referred to Office Hours	N/A	
04/16/2021	15:51	3:51 PM	210416154715	2469	Cahuilla Hills Drive	The Music Is Too Loud.	William Mangum / W Carlson	CODE	4:08 PM	Arrived at location at 1608 and observed the property from the street in front. No violations for music amplified beyond the property lines observed. No contact made with the occupants. No callback number for RP. Contacted LC for the property and explained the complaint and our observations.	N/A	

04/16/2021	16:17	4:17 PM	210416161214	1692	E Via Escuela	Loud Parties Every Week - Loud Music - Foul Sexual Language	Jack Sanamyan / Rafael Jimenez	CODE	4:33 PM	Arrived at property at 1633 and observed the property from the on the Sunrise Rd side of the house. Could hear a violation for music extending beyond the property line. Made contact with the occupants and issued citation. Contacted the RP and explained the observations and citation. Contacted the LC and advised of the complaint, our observations and the issuance of a citation.	NO	A6611 - MUSIC
04/16/2021	16:24	4:24 PM	210416162202	1692	E Via Escuela	The Noise Is So Loud And The Language Is So Offensive	Jack Sanamyan / Rafael Jimenez	CODE	5:23 PM	Duplicate complaint to 210416161214	NO	
04/16/2021	17:12	5:12 PM	210416171059	2475	Cahuilla Hills Drive	I Called Earlier For The Loud Music	Mike Mueller/Nick Bode	CODE	5:38 PM	Arrived at the property at 5:38 PM. I observed the property from the front at the street and did not observe any violations for music extending beyond the property line. One of the occupants came out and I discussed the rules with them to which they understood. No violation, no citation. No callback for the reporting party. Left a message with the local contact with information regarding the complaint and my observations.	NO	
04/16/2021	19:11	7:11 PM	210416185447	2422	Camino Real	The People At This Location Are Very Loud. They Play Loud Music, And There Are About 13 Cars In Front Of The House. I Need Security To Come And Take A Look At What Is Going On.	N/A	CODE	7:14 PM	Called the reporting party back at 19:14 to confirm the details related to the complaint. He stated that he was mainly calling to find out if the property, 2422 S Camino Real, is a vacation rental or not. Advised that it is not a registered rental. Discussed the permitted limits related to the noise ordinance at non vacation rental properties and provided them with the number to the police non-emergency to report noise disturbances.	N/A	
04/16/2021	19:30	7:30 PM	210416192723	3450	E Circulo San Sorrento Rd	The Rental Has Workers Chopping Wood And I Think He's Putting In A Fire Pit At This Time Of Night. This Guy Has No Respect For The Law.	Nazario Ramirez	CODE	8:36 PM	Duplicate to ticket 210416194254, see notes on that call.	NO	
04/16/2021	19:52	7:52 PM	210416194254	3450	E Circulo San Sorrento Rd	A Group Is Having A Party And Burning A Fire Out Back. I Hear Loud Music. Make Them Stop. 2nd Time Calling. This Is A Problem Address. Owner Seems To Act Like He Is Above The Law, Arrogant. Cite Him.	Nazario Ramirez	CODE	7:50 PM	Arrived at property at 1950 and observed the property from a neighboring property. Observed a violation for music amplified beyond the property lines. Contacted the occupants at the location and advised them of the complaint and our observations. Issued citation for music amplified beyond the property line. While there a representative of the owner arrived with the owner on the phone and we explained the complaints and our observations and ultimately the issuance of a citation.	NO	A6612 0 Music
04/16/2021	22:06	10:06 PM	210416220639	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/16/2021	22:06	10:06 PM	210416220306	245	Patel	245 Patel. There Was Loud Music Until 10pm And 11 Cars Were Parked There.	N/A	CODE	10:10 PM	Called the reporting party back at 22:10. Confirmed the reported address as 245 Patel Pl, which is not a registered vacation rental. The reporting party stated that he believes the owner is shady and is renting short-term even though it's not allowed in their HOA. Stated that there was not currently an active nuisance so there was no need to come out tonight, but would like someone to look into the rental activity.	N/A	
04/16/2021	22:17	10:17 PM	210416221524	225	N Sybil Rd	The Tenants Are In The Backyard Being Loud. This Is Not The 1st Time I Have Called On This Particular Rental	Dan Jordan	CODE	10:37 PM	Arrived at 2237 hrs. Upon arrival observed occupants could be heard from the street. Made contact with occupants and informed responsible renter of the complaint received, renter stated they would quiet down. Followed up with local contact.	NO	

04/16/2021	22:59	10:59 PM	210416225116	1000	N Avenida Caballeros	There Is A Party At That House.	Anook Commandeur / David Rios	CODE	11:04 PM	Arrived at the property at 23:04. From the street in front of the property nearest the backyard area, music amplified beyond the property line was observed. Contacted the occupants and found that the property was owner occupied and not rented out. Briefly discussed the complaint and our observation. The owner was apologetic and stated that they would shut the music down and bring everyone inside. No citation issued, warning given for noise. The reporting party did not request follow up.	YES	
04/17/2021	7:09	7:09 AM	210417070729	985	N Via Monte Vista	There Are People Screaming In The Pool Area. I Had To Close All My Doors.	Turnkey Vacation Rentals	CODE	7:26 AM	Arrived at the property at 7:26am. From the front of the property, no noise was heard. Did not make contact with the occupants. Called the LC and found this is a friends and family. No violation found.	N/A	
04/17/2021	8:10	8:10 AM	210417080245	3450	E Circulo San Sorrento Rd	Reporting Violations During Night Time Hrs. Also Keeps Calling Him All Night Even Though Has Blocked From Calling. All Help Is Appreciated.	Nazario Ramirez	CODE	8:36 AM	Called back RP and let him know the process of the VR appeals.	N/A	
04/17/2021	13:09	1:09 PM	210417130659	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
04/17/2021	13:42	1:42 PM	210417133924	899	Tamarisk	There Is Way Too Much Noise And Too Many People Here Parting. We Need To Have This Issue Resolved	N/A	CODE	1:46 PM	Called reporting party at 1:46 PM. She advised she didn't think it was a vacation rental. I advised her to contact the nonemergency dispatch line for the police department. PD dispatched and stated address was 989 Tamarisk which is a VR. Arrived at location as PD was leaving and they stated they already talked to the occupants and advised them to keep the noise down. They contacted the RP as well. I contacted the LC and left a VM and haven't heard back yet. I also called and left a VM for the owner and haven't heard back as of yet.	N/A	
04/17/2021	14:16	2:16 PM	210417141645	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
04/17/2021	14:23	2:23 PM	210417141813	2885	E Sandia Road	I Am Calling To File A Noise Complaint. There Is A Party Going On With Loud Music.	N/A	CODE	2:40 PM	Arrived at location at 1440. Location is operating as an illegal rental. Obtained contract from occupants. Case already open against property.	NO	
04/17/2021	15:20	3:20 PM	210417151622	2975	N Bahada Rd	Neighbor At 2975 N Bahada Is Making Lots Of Noises. I Knocked On Their Door. There Was No Answer. Noise Was So Loud They Could Not Hear.	Turnkey Vacation Rentals	CODE	3:36 PM	Arrived at the property at 1536 and observed the property from the property line to the South. Could hear people talking with outbursts as well as music amplified beyond the property line. Contacted the occupants and advised them of the complaint. Occupants were relatives of the owner of the property and provided identification. Advised to be mindful of their neighbors and they said they would keep it down. Advised RP of the outcome.	NO	
04/17/2021	16:24	4:24 PM	210417162118	720	Camino Norte	They Are Playing Real Loud Music. We Are Having Guests Tonight.	Patricia Purdy	CODE	6:13 PM	Arrived at property at 1645 and observed the property from the property line to the North. Could hear music extending beyond the property line coming from the location. Arrived at the location and spoke with the occupant who turned out to be the owner of the property. I advised them of the complaint and they said they would turn the music down. No violation	YES	
04/17/2021	16:52	4:52 PM	210417164719	1244	N Via Paraiso	Occupants At 1244 N Via Paraiso Are Loud. I Can Tell They Are Drinking. They Have Been Going On For Past 3 Hours.	RELAX Palm Springs	CODE	5:08 PM	Arrived at 1708 hrs. From the street in front of the property no violation for noise was observed. Home was owner occupied. Followed with reporting party and local management company.	YES	

04/17/2021	18:56	6:56 PM	210417185605	N/A	N/A	No Response	N/A	N/A	N/A	No Response	N/A	
04/17/2021	18:04	6:04 PM	210417180130	444	E Valmonte Norte	There Are More People In The House Than There Should Be Like 18 Or 20. I Know There Is A Certain Amount Of People That Should Be There.	David Monaghan / Jim Murphy	CODE	6:18 PM	Arrived at 1818 hrs. Upon arrival there were indications that property was over occupancy. No contact was made with the occupants. Followed up with local property contact.	N/A	
04/17/2021	19:01	7:01 PM	210417185806	723	E Vereda Sur	They Are Having A Party With Loud Music And Drinking Games.	ACME House Company	CODE	7:28 PM	Arrived at 1928 hrs. Upon arrival music could be heard from the street in front of the property. Made contact with occupants; citation was issued. Followed up with reporting party and local management company.	NO	A6660 - Music
04/17/2021	19:44	7:44 PM	210417193954	1910	N Los Alamos Rd	There's A Party Going On At This Property. It's Very Loud.	N/A	CODE	7:52 PM	Reached out to reporting party at 1952 hrs. Informed reporting party that reported property was not a vacation rental and referred to call non emergency police number; reporting party understood.	N/A	
04/17/2021	20:53	8:53 PM	210417205307	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/17/2021	20:09	8:09 PM	210417200617	2209	N San Antonio Rd.	The Music Is So Loud You Won't Be Able To Miss It They Are Also Screaming And Just Making Alot Of Noise	N/A	CODE	8:15 PM	Reached out to reporting party at 8:15 and informed her that property reported was not a vacation rental; provided her number for non emergency police line.	N/A	
04/17/2021	20:11	8:11 PM	210417200842	895	Arquilla Road	There Are 4 Cars At The Address And None Are The Owners. They Are Not Being Loud Please Call.	Alex	CODE	8:28 PM	Arrived 2028 hrs. Upon arrival made contact with occupants. Followed up with the property owner and reporting party. Will follow up with office of special programs regarding findings.	NO	
04/17/2021	21:12	9:12 PM	210417211151	N/A	N/A	Caller Hung up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/17/2021	21:22	9:22 PM	210417211438	133	W San Carlos Rd	On 03/27/2021 I Called Concerning An Active Nuisance And Spoke With Compliance Officer Mitch And Was Told I Would Get A C/B But I Never Received One, Please Leave A C/B # On My Voicemail	Diem Tryon	CODE	9:24 PM	Called the reporting party back at 21:24. There was no active nuisance to report, the reporting party just wanted an update related to my findings for a property that they had previously reported.	N/A	
04/17/2021	22:41	10:41 PM	210417222954	761	E Mesquite	Loud Music I Am Not Sure If This Is The Exact Address, But The Noise Is Coming From Culdesac	N/A	CODE	11:41 PM	Arrived at 2341 hrs. Upon arrival music found to be coming from 761 E Mesquite, not a registered vacation rental. Contacted the occupants, Property owner was advised and stated that they would shut the music off.	YES	
04/17/2021	23:11	11:11 PM	210417230752	777	N Calle Marcus	Loud Talking And Laughing Older Adults, Coming In And Out Of The House, It Has Been Going On A Few Hours, But Now Disrupting My Sleep.	Sergio De la Cruz	CODE	11:14 PM	From the street in front of the property no violation for noise was observed. Followed up local property contact.	N/A	
04/18/2021	10:28	10:28 AM	210418102825	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
04/18/2021	14:50	2:50 PM	210418145037	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Will Call Back	N/A	
04/18/2021	14:36	2:36 PM	210418143450	1183	E San Jacinto Way	8 Or 9 Cars	Vacation Palm Springs	CODE	2:56 PM	Arrived at the property at 1456hrs. From the front of the property, there where 2 cars in the driveway. There were cars parked across the street but couldn't identify which house they went to. Cars did not appear to be with this home. Called LC at 1507hrs. No violation found	N/A	
04/18/2021	14:55	2:55 PM	210418145220	1400	E Buena Vista	The Occupants Are Very Loud. This Has Been Going On For A While.	Palm Springs Rental Agency/Oranj Palm	CODE	3:10 PM	Arrived at property at 1510 and did not observe any noise coming from the property. Could hear noise coming from the property at 1386 Buena Vista which was just across the street. Took decibel readings and found them to be within the permitted limits. No violation for music observed. No contact made with the occupants. Contacted LC and advised of the complaint and our observations.	N/A	

04/18/2021	17:38	5:38 PM	210418173554	2020	E.Joyce Drive	The House Between House #2008 And #2040, Has Been Playing Since Friday And Last Night That Had A Big Event. Needing The Music To Be Cut Off.	Alex Goro/Nathan Dail	CODE	5:23 PM	Contacted RP at 1723. Advised the address he was referring to was actually 2020 Joyce Dr. Address is not a registered VR. Advised RP to contact non-emergency dispatch and have police respond.	N/A	
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