

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
04/20/2021	9:51	9:51 AM	210420094759	2340	W Cantina Way	There Is Yard Debris, Dead Palms And Other Trees, There Is Garbage In Front Of The House That Has Not Been Picked Up For Weeks, Which Has Carpet Debris.	Matthew Rogers / Michael Skinner	CODE	10:02 AM	Arrived 10:02 am. There is trash, debris and carpet in driveway. Called local contact Natural Retreats. They later informed me they no longer represent this property. Called VR office and was provided contact for current local. Left both contacts voicemail. Called report Party and advised. Received call from property owners sister who asked for additional time. Told her to have it all cleaned by 1:00 pm and they also have a gardener coming this afternoon.	N/A	
04/21/2021	5:43	5:43 AM	210421054345	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given to Caller	N/A	
04/21/2021	10:03	10:03 AM	210421095955	953	Avenida Palmas	They Are Using An Amplifier & Microphone To Make Speeches & I Did Not Think That Was Allowed. If This Is What They Do @ 10 Am What Is It Going To Be Like @ Night?	Natural Retreats	CODE	10:13 AM	Arrived at 10:13. Property is owner occupied. The noise was coming from the pool guy listening to a podcast on a Bluetooth speaker while cleaning pool. Agency was called and appeared at the property. Decibel levels within allowed range. Pool guy immediately turned off Podcast when asked. No violation or citation. Reporting party did not request a return call.	YES	
04/22/2021	14:16	2:16 PM	210422141248	1485	N Avenida Caballeros	The Music Is Being Played Loudly.	Michael Valeo / Altamira	CODE	2:27 PM	At 02:27 pm I arrived at the property location. Property is being occupied long term. Contacted RP for access, during DB reading, limits were below ambient noise. No violation.	NO	
04/23/2021	9:05	9:05 AM	210423090009	1101	E El Escuerdo	Please Give Me A Call Back. I Need To Speak With Someone Right Away.	Palm Springs Rental Agency/OranjPalim	CODE	9:10 AM	Called back RP at 9:10am. Told the RP that the RV called ahead of time to let us know it was going to be there and leaving on Sunday.Called the LC and this is not a STR but a 28 day or more. Called LC.	NO	
04/23/2021	9:27	9:27 AM	CID: 2096727474	3798	Ponderosa	3798 Ponderosa Way Palm Springs 92264 Is Violating His R And B Agreement. Fine Him .The Guidelines On Page 11 Passage # 5.25.070.B Says He Is Violation .	Don Rocchio / Ron Pfenning	CODE	10:25 AM	Arrived at the property 10:25am. Talked to owner and he stated he had a renter at the property.Said the car was moved per earlier complaint. Called back RP 10:38am.	NO	
04/23/2021	15:15	3:15 PM	210423151136	465	N Monterey Road	The Neighbors Are Playing Loud Music; I Would Like A Before Coming	Poolside Vacation Rentals	CODE	3:24 PM	Arrived at location at 1524 and couldn't hear a violation for music amplified beyond the property line. Contacted RP and he asked that we cancel our response. Contacted LC to advise of the complaint and my findings.	N/A	
04/23/2021	16:15	4:15 PM	210423160932	3500	N Avenida San Gabriel Rd	Dog Will Not Stop Barking	Mariana Sumampouw / Alex Sumampouw	CODE	4:30 PM	Arrived at location at 4:30 PM and observed the property from the street in front. Did not observe any noise violations and could not hear any dogs barking. I contacted the reporting party and he advised that the dogs had stopped and that he no longer needed our assistance. Contacted the local contact and advised of the complaint and my observations. No contact made with the occupants.	N/A	

04/23/2021	17:18	5:18 PM	210423171254	2370	S Alhambra Drive	They Have Kids That Have Been Yelling All Day In The Pool And Been Playing In Loud Music On And Off All Day. If You Call From A Blocked Number I Will Not Get It	Palm Springs Rental Agency/OranjPalm	CODE	5:32 PM	Arrived at property at 5:32 PM. Observed and took decibel readings from the front of the property at the street closest to the side of the reporting party lives on. No violations for music amplified beyond the property line were observed. Could hear people and children in the backyard in the pool, decibel readings were within permitted limits for the time of day. Tried calling reporting party to gain property access and his phone was not accepting calls at this time. Called local contact for the property and advised of the complaint and my observations. No contact made with occupants.	N/A	
04/23/2021	17:57	5:57 PM	210423175438	360	W Pico Rd	I Need To Know If He Is Registered W/ The City For Vacation Rental	Miguel Rodriguez / Mick Jay	CODE	6:05 PM	Contacted RP at 6:05 pm via phone, explained property has an active permit. No violation.	N/A	
04/23/2021	17:59	5:59 PM	210423175614	2370	S Alhambra Drive	They Are Making Terrible Noise In The Backyard Since 8am This Morning. It's Getting Worse. The Guard Came And Stood In The Front And Left. He Needs To Come Into The Yard.	Palm Springs Rental Agency/OranjPalm	CODE	6:00 PM	Contacted RP at 1800 and advised of my findings per his previous complaint. He was satisfied and would contact us if the issue continues.	N/A	
04/23/2021	19:22	7:22 PM	210423191703	2885	Sandia	They Are Playing Loud Music Around The Pool.	N/A	CODE	2:25 PM	Contacted reporting party at 7:25 PM. I explained that this address is an illegal vacation rental and not registered with the city. I advised her that we have an open case against the property. I advised her to call nonemergency dispatch and have the police respond regarding the music.	NO	
04/23/2021	20:00	8:00 PM	210423195649	2009	N San Clemente Rd	There Is A Loud Party Going On. They're Screaming At The Top Of Their Lungs.	N/A	CODE	8:30 PM	Contacted the RP as property is not registered as a VR. He believed the property is an illegal short term rental property. Arrived at property at 2030 and could hear loud screaming from the back yard. Knocked at the door and could not get a response. Could not hear music coming from the property. There was high wind in the area but could still overhear screaming quite frequently. Will be following up with an investigation into an illegal VR.	N/A	
04/23/2021	21:25	9:25 PM	210423212355	2135	Sonora Road	Screaming And Yelling , No Music . Partying.	Charlie Beushausen	CODE	9:34 PM	Arrived at location at 2134 and observed the property from the street in front. No violation for music amplified beyond the property line was observed. I could hear voices coming from the back yard but decibel readings were within permitted limits. Did not make contact with the occupants. Contacted the LC for the property and advised them of the complaint and my observations. No callback number for the RP. No violation, no citation.	N/A	
04/24/2021	12:03	12:03 PM	210424115841	3450	E Circulo San Sorrento Rd	They Are Being Way Way Too Loud This Is Annoying I Was Under The Impression That The People Were Suspended From Vacation Rentals Due To The Disturbances	Nazario Ramirez	CODE	12:36 PM	Arrived at property at 1236 and observed the property from the west property line on Avenida Caballeros. Could hear a violation for music amplified beyond the property line. Made contact with occupants and explained the complaint and my observations. Issued citation for music amplified beyond the property line to the responsible renter. Made contact with RP and advised of outcome. Will follow up with LC for the property.	NO	A6616 - Music
04/24/2021	12:26	12:26 PM	210424122136	3450	E Circulo San Sorrento Rd	I Am Calling To Return The Phone Call I Missed From You. Please Call Me To Let Me Know Where You Are At.	Nazario Ramirez	CODE	1:30 PM	Duplicate to ticket 210424115841. See that ticket for notes.	NO	

04/24/2021	13:57	1:57 PM	210424135453	1010	E Via Altamira	Loud Noise And Music Coming From Across The Street.	Natural Retreats	CODE	2:11 PM	Arrived at property at 1411 and observed a violation for music amplified beyond the property line upon exiting my vehicle. Made contact with the LC for the property to get the occupants to come to the gate as we couldn't get their attention. LC showed up and we made contact with the occupants and issued a citation. Contact made with RP.	NO	A6617 - Music
04/24/2021	14:13	2:13 PM	210424140939	1010	E Via Altamira	For Access To The Property	Natural Retreats	CODE	3:16 PM	Duplicate complaint to ticket 210424135453. See notes there. Contacted RP.	NO	
04/24/2021	15:09	3:09 PM	210424150842	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/24/2021	15:14	3:14 PM	210424151021	777	N Calle Marcus	Alot Of Noise And Music	Sergio De la Cruz	CODE	3:36 PM	Arrived at 1536 hrs. Violation for music was observed. citation was issue to occupants. followed up with reporting party and local property contact.	NO	A6662 - Music
04/24/2021	15:30	3:30 PM	210424152706	862	Oceo Circle South	Loud Music, Loud Crowd Yelling And Screaming For A While And Most Of The Night Last Night. Please Return My Call.	Palm Springs Rental Agency/OranjPalm	CODE	3:45 PM	Police responded to this address on 4/24 at 0100 and the owner was on scene. Contacted the RP and advised that it was owner occupied and that if he has further complaints he would need to contact the non-emergency dispatch line.	YES	
04/24/2021	19:04	7:04 PM	210424190201	1890	S Navajo Drive	It Is Not Needed To Access My Property. There Are Several Cars, Loud Music, And Yelling	Julio Vargas	CODE	7:20 PM	Arrived at 1920 hrs. Home was owner occupied no violation was observed. Followed up with reporting party.	YES	
04/24/2021	19:39	7:39 PM	210424193544	1201	N Calle Marcus	The Vacation Rental Has Been Blaring Loud Music All Night Long And There Are 10 Cars Parked Outside The House. They Are In Violation.	Turnkey Vacation Rentals	CODE	8:10 PM	Arrived at 2010 hrs. Correct address was 1201 S Calle Marcus. Home was owner occupied no violation was observed. Followed up with reporting party.	YES	
04/24/2021	19:46	7:46 PM	210424194206	1201	N Calle Marcus	Music And Loud Occupants And They Are Getting Louder. Its A Bday Party, 10 Cars Outside Their House. I Gave The Wrong Address Before.	Turnkey Vacation Rentals	CODE	8:10 PM	Arrived at 2010 hrs. Correct address was 1201 S Calle Marcus. Home was owner occupied no violation was observed. Followed up with reporting party.	YES	
04/25/2021	13:26	1:26 PM	210425132625	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
04/25/2021	13:36	1:36 PM	210425133035	700	Camino Norte	I Have Complaint About Loud Music. It Is Rented Every Week. I Have Called Many Times Before. The Police Were Called Many Times. Nothing Done. Call Me Back To Discuss	N/A	CODE	2:00 PM	Property is being investigated by Code Compliance.	N/A	