

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
04/26/2021	15:18	3:18 PM	210426151600	1101	E El Escuerdo	The House is Being Very Loud Again. There Are Screaming Adults And Kids.	Palm Springs Rental Agency/OranjPalm	CODE	3:45 PM	Called the RP and left VM regarding coming out, did not receive a call back. Arrived at RP's property at 1545. I knocked on the door and no one came to the door. I drove over to the rental house and arrived at 1550. There were no cars in the driveway and no one appeared to be home. Took decibel readings. Contacted LC for the property and they advised that they would text the occupants with a gentle reminder for noise. No contact made with the occupants.	N/A	
04/26/2021	22:30	10:30 PM	210426223025	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given to Caller	N/A	
04/26/2021	23:19	11:19 PM	210426231843	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given to Caller	N/A	
04/27/2021	7:04	7:04 AM	210427070112	1120	E Louise	Four Cars At The House And There Is Only Supposed 3. Parking Nuisance Violation.	Letty Ramirez / Marie Navarro	CODE	7:46 AM	The correct violation address is 1120 E Louise. Arrived at location at 7:15 AM. There was a Toyota Rav 4 on the street in front of 1100 E Louise, a Jeep in front of 1120 E Louise and two vehicles in the driveway of 1120 E Louise. Upon speaking to the guest, he admitted he was the driver of the Rav 4 in front of 1100 E Louise and that the Jeep in front of 1120 E Louise belonged to someone in the house. Citation issued to guest. Notified reporting party ay 7:32 AM and Letty the local contact at 7:39 AM who said she was going to call the owner right away.	NO	A6267 - Vehicles over the limit
04/27/2021	10:25	10:25 AM	210427102336	2340	W Cantina Way	There Is A Bunch Of Debris At This House That Is A Fire Hazard. Plants Were Trimmed But Trimmings Were Not Removed. This Is My 2nd Complaint About This.	Natural Retreats	CODE	10:40 AM	Arrived at 10:40. There is no trash at the property the trash was removed last week. Now the RP calling regarding dead vegetation. Property owner sent someone to cut down some of the dead vegetation, but left it at the property. Called the local who said she had someone cut some of it down and is working to find a gardener that will do the rest. She is going to update me later. Called the RP and advised of status and that the owner is working on repairing the landscape.	N/A	
04/28/2021	19:13	7:13 PM	210428190923	909	Sunair	They Are Playing Guitar, Screaming And Yelling	ACME House Company	CODE	7:29 PM	Arrived at the property at 19:29. From the street in front of the property, no violations for music amplified beyond the property line or loud occupants were observed. No noise at all heard coming from the reported address. Did not contact the occupants, no citation issued. Followed up with the local contact. The reporting party did not request follow up.	N/A	
04/28/2021	21:23	9:23 PM	210428212017	898	Stevens	Loud Music And Screaming.	David Smith / Molly Madigan	CODE	9:49 PM	Arrived at the property at 21:49. From the street in front of the property, no violations for amplified music or loud occupants were observed. All was quiet at the reported address, did not contact the occupants. Followed up with the local contact to advise of the complaint, they stated that the property is currently owner occupied and not rented. The reporting party did not request follow up.	YES	
04/29/2021	19:10	7:10 PM	210429190456	231	Lyn Circle	Loud Music	Natural Retreats	CODE	7:53 PM	Arrived at 1953 hrs. Upon arrival music was observed, contact was made with occupant and home was found to be owner occupied. No violation.	YES	
04/30/2021	14:07	2:07 PM	210430140622	750	Camino Norte	I Have Been Very Patient But Last Night They Played Music Until 2:30am, This Has Been For Consecutive Days. I Need A Callback About This.	Vacation Palm Springs	CODE	2:23 PM	Arrived at property at 1423 and didn't observe any violations for music or noise heard coming from the property. Followed up with the RP and advised of my findings and how to report anything further throughout the weekend and in the future. Contacted the LC for the property and advised of the complaint and my observations. No contact made with the occupants.	N/A	
04/30/2021	16:09	4:09 PM	210430160738	2910	N Starr Road	Every Friday Every Week Gardners Use Loud Gas Blowers. It Is So Loud And Same Crew. Believes Company Name Is Rosas.	Christopher Hesse / Eva Whitney	CODE	4:27 PM	Arrived at location at 1627 and located a gardener but no one using a GLB. Could see an electric leaf blower accessible in the back of the trailer. Did not make contact. Not VR related.	N/A	

04/30/2021	17:02	5:02 PM	210430170059	307	Via Lola	They Are Playing Very Loud Music. I Can Hear It So Loud As If Its Playing At My House.	N/A	CODE	5:20 PM	Arrived at location at 1720. I contacted the RP because the address was not correct. She corrected the address to 370 Via Lola. The property is not a registered vacation rental but she believed it was being rented out. Music was observed and I did take decibel readings. I attempted to make contact with the occupants but a gate prevented me from getting to the front door. I will be investigating the property as an illegal VR. I advised the RP of my inability to make contact with the occupants and to contact non-emergency dispatch for further noise complaints. I also advised her I'd be investigating it as an illegal VR.	N/A	
04/30/2021	22:34	10:34 PM	210430223402	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
05/01/2021	13:31	1:31 PM	210501132933	377	E Francis Drive	Very Loud Music & Yelling	Vacation Palm Springs	CODE	1:44 PM	Arrived at property at 1344 and observed the property from the street in front. A violation for music amplified beyond the property line was observed. Made contact with the occupants and advised them of the complaint and my observations. Issued a citation to the responsible renter. Contacted reporting party as well as the local contact and advised of my observations and the issuance of citation.	NO	A6618 - Music
05/01/2021	13:59	1:59 PM	210501135741	3450	E Circulo San Sorrento Rd	I Am Calling To Report A Music And Noise Complaint It Is Extremely Loud And Has Been All Night. I Do Not Want Them To Know It Was Me,	Nazario Ramirez	CODE	2:06 PM	Arrived at the property at 1406 and observed the property from the sidewalk behind the property to the North. A violation for music amplified beyond the property line was observed. Made contact with the occupants and advised them of the complaint and my observations. Issued a citation to the occupants. Followed up with the RP and explained my observations and the issuance of a citation. Will follow up with property owner.	NO	A6619 - Music
05/01/2021	15:01	3:01 PM	210501145615	10	Warm Sands Place	Group Of Adults Occupying The Home, They're Screaming Very Loudly Whilst Watching Sports Games & They Are Diving Into The River Doing Cannon Balls. This Went On Until 11 Pm Last Night.	Carol & John Curry	CODE	3:03 PM	Called RP at 3:03pm. RP advised me that the noise has stopped and there was no need to come out. Called LC at 3:08 pm. Advised them of the complaint and they said they would give the occupants a call.	N/A	
05/01/2021	17:18	5:18 PM	210501171604	1190	E Buena Vista	Loud Music, We Did Ask Them To Turn It Down With No Luck	N/A	CODE	5:23 PM	Contacted RP at 1723 and verified the address. She confirmed the address and the location is not a vacation rental. Advised RP to contact non-emergency police dispatch.	N/A	
05/01/2021	19:21	7:21 PM	210501191902	513	Bedford Dr	There Is Audible Music And Loud Voices Can Be Heard From Inside The House.	Vacation Palm Springs	CODE	7:30 PM	Arrived at location at 1930 and observed the property from the RP's property. A violation for music amplified beyond the property line was observed. Made contact with the residents and advised them of the complaint and my observations. Issued a citation for music amplified beyond the property line. Followed up with the RP when I made contact with him and took observations. Contacted LC and advised of the complaint, my observations and the citation.	NO	A6621 - Music
05/01/2021	21:22	9:22 PM	210501212002	2780	E Plaimor	Sounds Like Party For High School Homecoming, I Can Hear It, They Have Speakers In Backyard, Someone With Microphone Making Announcements, Possibly At 2788 E Plaimor Ave	N/A	CODE	9:53 PM	Arrived at 2153 hrs. Music was coming from 2780 Plaimor Ave. not a vacation rental. Spoke with homeowner regarding complaint, they stated music would be turned down.	YES	
05/01/2021	21:32	9:32 PM	210501213019	N/A	Via Escuela / Avenida Caballero	Vacation Rentals, Pounding Music, Very Loud	N/A	CODE	12:32 AM	Unable to locate violation reported.	N/A	
05/01/2021	21:49	9:49 PM	210501214639	247	Neutra	Loud Music Next Door	N/A	CODE	10:50 PM	Reached out to reporting party at 2250 hrs to inform them that the reported property was not a vacation rental home and directed them to call the non emergency police number.	N/A	
05/01/2021	22:21	10:21 PM	210501221916	915	Via Escuela	Brand New Vacation Rental House. Music Is Too Loud. Windows Are Open.	N/A	CODE	11:17 PM	Arrived at 2317 hrs. From the street in front of the property no violation for music was observed. No contact was made with occupants. property not listed as a vacation rental.	N/A	
05/01/2021	22:38	10:38 PM	210501223613	259	N Farrell	There Is Bass Thumping, Loud Music And Talking Loudly. I'm Not Able To Get Sleep.	N/A	CODE	11:02 PM	Arrived at 2302 hrs. Upon arrival observed what appeared to be karaoke in the backyard patio area. Made contact with occupants and found home was owner occupied. Home is not a vacation rental.	YES	
05/01/2021	23:21	11:21 PM	210501231908	1365	E Tachevah Drive	Loud People Around The Pool	Claudia Lunow	CODE	11:28 PM	Arrived at 2328 hrs. Upon arrival from the street in front of the property no violation for loud occupants was observed. No contact was made with occupants; Followed up with local property contact.	N/A	

05/02/2021	17:14	5:14 PM	210502170944	915	Via Escuela	Non-Active Nuisance. I Called Last Night Regarding Nuisance I Would Like Someone To Call Me Back With The Results Of The Complaint.	N/A	CODE	5:27 PM	Triplicate to 210502170915	N/A	
05/02/2021	17:15	5:15 PM	210502170936	915	E Via Escuela	Non-Active Nuisance. I Called Last Night Regarding Nuisance I Would Like Someone To Call Me Back With The Results Of The Complaint.	N/A	CODE	5:27 PM	Duplicate to 210502170915	N/A	
05/02/2021	17:15	5:15 PM	210502170915	915	Via Escuela	Non-Active Nuisance. I Called Last Night Regarding Nuisance I Would Like Someone To Call Me Back With The Results Of The Complaint.	N/A	CODE	5:26 PM	Called RP and he didn't have a specific complaint and didn't want to discuss the call from last night. He's upset with vacation rentals in general and doesn't feel as though we are doing our jobs. I advised him of the non-emergency dispatch number for situations where he doesn't know where the noise is coming from and can't provide an address.	N/A	
05/02/2021	18:31	6:31 PM	210502182927	242	E Morongo Road	There Are Drunk People Screaming From This Property.	Scott St James	CODE	6:41 PM	Arrived at property at 6:41 PM. I contacted the reporting party to find out if he wanted me to come onto his property to observe or observe from the front of the home. He advised that I should monitor from the front of the property. I observed the property from the street in front of the property and took decibel readings. I could hear people in the backyard but no violation for music amplified be on the property lines was observed. I contacted the reporting party again and advised him of my findings and he asked that I just let them know about the complaint and have them keep it down. I tried to contact the occupants but they we're at the back of the property and couldn't hear me knocking. I contacted the local contact for the property and he advised he would contact them immediately to keep the noise level down. No violation, no citation, no contact made with the occupants.	N/A	
05/02/2021	20:15	8:15 PM	210502201256	258	N Saturmino	They Are Playing Loud MusicCan You Send Someone To Have Them Lower The Music?	N/A	CODE	8:18 PM	Contacted the RP at 2018 and he advised he has no reason to believe the location is operating as a vacation rental and is not registered as one. I advised him to contact the non-emergency dispatch number and have police respond if he would like.	N/A	
05/02/2021	21:42	9:42 PM	210502214131	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given to Caller	N/A	