

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
05/05/2021	12:30	12:30 PM	210505122935	689	S El Cielo Rd	Please Have Them Turn The Music Down. It Is Disturbing Me. (Caller Declined Their Info, Wanted To Be Anonymous)	Luis Gonzalez / Juan Franco	CODE	12:43:00 PM	Arrived at 12:43 to property location. Contractor working on A/C had a radio playing, DB limits were below allowed limits for time of day. No violation.	N/A	
05/05/2021	12:50	12:50 PM	210505124918	689	S El Cielo Rd	Please Ask Them To Turn The Music Down, It Is Disturbing Me	Luis Gonzalez / Juan Franco	CODE	12:43:00 PM	See previous call 210505122935 for resolution	N/A	
05/05/2021	20:29	8:29 PM	210505202811	3450	E Circulo San Sorrento Rd	Neighbor Installed Bright Disco Lights In His Back Yard, Glaring Into My House. They Have Been On For 3 Days Night & Day, Smoke Coming From The Lights. He Did This After His Citation To Close Rental.	Nazario Ramirez	CODE	8:32:00 PM	Called the reporting party back at 20:32. No answer, left a voice message. Complaint details given are not a violation of the vacation rental ordinance, numerous past complaints from this reporting party related to lighting issues have been unfounded.	N/A	
05/06/2021	18:10	6:10 PM	210506180742	1441	S Manzanita Ave	They Are Outside Yelling And Screaming And Its Very Loud. We Are Inside With Windows Closed And Air On And Its Still Loud. Guard Needs To Come Thru Guard Gate, Guard Will Call Me First.	Jacklin Ajemian/Raffi Kassarjian	CODE	7:37:40 PM	Arrived at the property. Took noise reading and made contact with the occupants. Followed up with reporting party and local property contact."	NO	
05/06/2021	19:33	7:33 PM	210506193121	915	N Cerritos Drive	There Are 15 Cars Parked At The Property.	ACME House Company	CODE	7:50:00 PM	Arrived at the property at 19:50. From the street in front of the property, a violation for vehicles exceeding the permitted limit was observed. Contacted the occupants and briefly discussed the complaint received and the observed violation with the responsible renter. The renter promptly had the excess vehicles removed from the property. Citation issued. Followed up with the local contact, the reporting party did not request follow up.	YES	A6586 - Too Many Vehicles
05/06/2021	20:26	8:26 PM	210506202458	3480	N Avenida San Gabriel Rd	People Are Being Loud At The Pool, Screaming And Yelling.	Meri Sumampouw / Patricia Halim	CODE	8:39:00 PM	Arrived at the property at 20:39. From the street in front of the property, no violation for loud occupants was observed. No noise was heard coming from the reported address. Did not contact the occupants, no citation issued. Followed up with the local contact to advise of the complaint. Followed up with the reporting party to discuss my findings.	N/A	
05/06/2021	22:10	10:10 PM	210506221038	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
05/06/2021	22:25	10:25 PM	210506222338	1992	S Navajo Drive	Being Very Loud, Multiple Voices And Music. I Am Going To Bed Right Now.	Amanda Hoffman / Vacasa	CODE	10:35:00 PM	Arrived at the property at 22:35. From the street in front of the property nearest the backyard area, no violation for loud occupants or music amplified beyond the property line was observed. No citation issued. Followed up with the local contact. The reporting party did not request up. The reporting party did not request follow up	N/A	
05/07/2021	12:06	12:06 PM	210507120535	2344	E Francis Drive	There Is Music Going On. It Sounds Like A Party And There Are About 7 Card Parked Out In The Parking Lot.	McLean / Portia Richmond	CODE	12:26:00 PM	Arrived at property at 12:26 PM and observed at the property from the neighboring property to the west. Observed a violation for music amplified beyond the property lines. Made contact with occupants and issued a citation for music amplified be on the property lines. Followed up with the reporting party and the local contact.	NO	A6622 - Music
05/07/2021	17:28	5:28 PM	210507172726	1566	Lorena Way	7 Cars Are Parked In Front Of The House, Blocking The Sidewalks. Major Noise Going On, Screaming In Front.	Judy Eastman	CODE	5:30:00 PM	Arrived at property at 1730 and observed three cars in the driveway. No noise violations were observed coming from the property. Made contact with the occupants and advised of the rules for vacation rentals and they stated they understood. No violation, no citation. Made contact with the LC and advised of the complaint and our observations. No callback info for the RP.	NO	
05/07/2021	19:23	7:23 PM	210507192121	N/A	N/A	Referred Caller To Office	N/A	N/A	N/A	Referred Caller To Office	N/A	
05/07/2021	20:02	8:02 PM	210507195843	1148	N Calle Marcus	5 Vehicles Are Parked In There But Only Allowed 4 Vehicles	Francisco Armas	CODE	8:15:00 PM	Arrived at property at 2015 and there were 4 cars parked in the driveway. Contacted the RP and he stated the car on the street is theirs and he wants them talked to. Tried to make contact and was unable. Called the owner and advised him of the complaint and our observations. No violation. No contact made with occupants.	N/A	
05/07/2021	22:44	10:44 PM	210507224438	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	

05/07/2021	22:04	10:04 PM	210507220324	3520	E Sunny Dunes Road	Loud Music. People Screaming At The Top Of Their Lungs.	Turnkey Vacation Rentals	CODE	10:25:00 PM	Arrived at the property at 22:25. From the street in front of the property, no violations for music amplified beyond the property line or loud occupants were observed. The reported noise was not observed. No citation issued. Followed up with the local contact. The reporting party did not request follow up.	N/A	
05/07/2021	22:21	10:21 PM	210507221930	10	Warm Sands Place	Loud Talking And Screaming. You Have To Call To Have Access To Witness Property, But Noise Can Be Heard Outside From The Street.	Carol & John Curry	CODE	10:35:00 PM	Called the reporting party back at 22:35 to request property access to make my observation. The RP stated that the loud noise had stopped shortly after they called it in and there was no need to respond any further. They stated that they would call back if it started back up, but they think that the occupants went in for the night.	N/A	
05/07/2021	22:59	10:59 PM	210507225844	2085	S Pebble Beach Dr	Loud Music, Yelling And Screaming. Partying.	Edith Murrietta / Gerald Katen	COE	11:18:00 PM	Arrived at the property at 23:18. From the street in front of the property, no violations for loud occupants or music amplified beyond the property line were observed. No citation issued. Followed up with the local contact. The reporting party did not request follow up.	N/A	
05/07/2021	23:05	11:05 PM	210507230348	677	EI Placer Rd	I Have To Work Early In The Morning - This Has To Stop.	N/A	CODE	11:11:00 PM	Called the reporting party back at 23:11 and confirmed the reported address as 677 EI Placer. Property is not a registered vacation rental, the reporting party was referred to the police non-emergency line.	N/A	
05/07/2021	23:37	11:37 PM	210507233559	2695	Junipero	Loud Screaming Children In The Pool Area.	Palm Luxury Properties	CODE	11:49:00 PM	Arrived at the property at 23:49. From the street in front of the property, no violation for loud occupants was observed. Children were observed laughing and playing in the sideyard entertainment area, so I contacted the guests. They were apologetic and stated that they would bring it in for the night. No citation issued. Followed up with the local contact. The reporting party did not request follow up.	NO	
05/08/2021	0:28	12:28 AM	210508002715	2881	E Vincentia	It's An Unauthorized Vacation Rental, I Believe They Were Issued A Fine But Nothing Has Stopped. They Are Playing Loud Music, Being Very Loud. They Are Screaming At The Pool.	N/A	CODE	7:00	Message received after Code shift. Message delivered to office for investigation into unregistered property.	N/A	
05/08/2021	11:30	11:30 AM	210508112817	1479	E Francis Drive	The Vacation Rental Has Been Playing Loud Music Since Last Night. Called The Police Last Night, They Could Not Locate It So They Left. Same Noise Today Though.	N/A	CODE	11:48:00 AM	Arrived at the property at 1148hrs. from the RP's property, we were able to identify "Cake" by Aficko. Contacted the occupants and went over the rules. Since this is not a registered VR, no citation was issued, Did ask the occupant for the contract of the rental and they e-mailed it to me. Will be issuing a fine for an illegal rental.	NO	AB0324 - Unregistered Vacation Rental
05/08/2021	12:31	12:31 PM	210508122903	1222	Tamarisk Road	The Tenants Have Very Loud Music And Screaming Going On	June Johnson / Kyle Wolverton	CODE	12:45:00 PM	Arrived at location at 1245 and observed the property from the North side of the property on the street. Could hear a violation for music amplified beyond the property line. Made contact with the residents and issued a citation for music amplified beyond the property line. Contacted the RP and advised of our findings. Left messages on both numbers for the LC and haven't heard back yet.	NO	A6623 - Music
05/08/2021	13:12	1:12 PM	210508131141	N/A	N/A	Will Call Back	N/A	N/A	N/A	Will Call Back	N/A	
05/08/2021	14:23	2:23 PM	210508142153	1162	E San Jacinto Way	They Are Throwing A Large Party And There Is Live Outdoor Music	Palm Springs Holiday Rentals	CODE	2:47:00 PM	Arrived at 1447 and observed the property from the RP's to the west of the property. Could hear music amplified beyond the property line. There were multiple calls that were attributable to the property. Made contact with the LC and he met with us at the property. Made contact with the occupants and found they were over capacity as well. Issued citation for music, cars and occupancy. Followed up with the RP.	NO	A6498 - Multiple
05/08/2021	16:31	4:31 PM	210508162935	1088	E Tachevah Drive	They Have Been Extra Loud Since Being Reported On Today. Music Outside. It Seems The Volume Is Lower At The Moment. You Can Contact Turn Key. I Have Done It Twice.	Turnkey Vacation Rentals	CODE	4:45:00 PM	Arrived at property at 1645 and observed from the street in front of the property. Took decibel readings and due to the wind I couldn't hear any violations for noise or amplified music. Had dispatch run one of the vehicles in the driveway and it came back to the owner of the property. No contact made with occupants. Followed up with reporting party.	YES	

05/08/2021	18:41	6:41 PM	210508183929	3450	E Circulo San Sorrento Rd	These Tenants Are Very Loud. The Music Is Booming. This Has Been An On Going Issue For 6 Months Now.	Nazario Ramirez	CODE	8:13:56 PM	Arrived at 1859 hrs. From the street on the westside of the property music we observed music beyond the property line. Made contact with occupants, citation was issued for the observed violation. Followed up with reporting party and property owner.	NO	A6665 - Music
05/08/2021	21:43	9:43 PM	210508213919	1515	S Camino Real	Or 1561 S Camino Real. Very Very Loud Music Coming From One Of These Locations.	Vacation Palm Springs	Roberto De Avila	10:00:00 PM	Arrived at 2200 hrs. Upon arrival observed no noise or music coming from either of the vacation rental properties listed. Noise and music were coming from hotel adjacent to the reported properties. Followed up with reporting party.	N/A	
05/09/2021	7:32	7:32 AM	N/A	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	