

| DATE | MT | CALL IN TIME | CALL ID #* | PROPERTY ADDRESS NUMBER | PROPERTY ADDRESS STREET NAME | DESCRIPTION OF CALL | RESPONSIBLE MANAGING PARTY | CITY RESPONDING PARTY | TIME OF RESPONSE | ACTION/FINDINGS | OWNER OCCUPIED | CITATION ISSUED |
|------------|----------|--------------|--------------|-------------------------|------------------------------|--|----------------------------|-----------------------|------------------|---|----------------|-----------------|
| 05/31/2021 | 13:29:53 | 13:29:53 | 210531132657 | 1960 | S Divot Lane | Calling Because There's A Family Renting A Vacation Rental That Has Been Playing Extremely Loud Music & Is Allowing The Children To Scream Non Stop. It's Been All Weekend, Please Call. | N/A | CODE | 13:42 | Arrived at location at 1:42 pm. Observed loud noise, but no music. This house is previously registered, but cancelled their permit 10/31/2020. The reporting party stated the ad was on VRBO and AIRBNB, both advertisements are for 30 rentals only. Spoke with occupant, who identified himself as the property owners son and that no one was renting the property. He was very apologetic for the childrens noise and music and stated he would turn the music down right away. Verified ID NO violation and no citation called reporting party back and advised of findings. | YES | |
| 06/01/2021 | 08:49:20 | 08:49:20 | 210601084914 | N/A | N/A | Hang Up Call | N/A | N/A | N/A | Hang Up Call | N/A | |
| 06/01/2021 | 09:37:14 | 09:37:14 | 210601093714 | N/A | N/A | Referred Caller To Website | N/A | N/A | N/A | Referred Caller To Website | N/A | |
| 06/02/2021 | 08:36:13 | 08:36:13 | 210602083502 | N/A | N/A | Very Very Loud Music For Last 30 Minutes. I Am Not Sure Where It Is Coming From But You Can Hear It From My House. | N/A | CODE | 9:44:00 AM | Arrived at reporting party address at 9:44. Followed the music to Raymond Cree Middle School where the are having a drive through graduation ceremony. | N/A | |
| 06/03/2021 | 12:53:09 | 12:53:09 | 210603124945 | N/A | N/A | Referred Caller To Office Hours | N/A | N/A | N/A | Referred Caller To Website | N/A | |
| 06/03/2021 | 19:53:33 | 19:53:33 | 210603195150 | 947 | N Cibola Circle | They Have A Basket Ball Court In The Back This Has Been There For 10 Years. They're Playing Ball And Making Noise And There's Music Sometimes | Palm Luxury Properties | CODE | 8:25:00 PM | Arrived at 1925 hrs. Upon arrival no violation for noise or music was observed from the street in front of the property. Followed up with reporting party and property management company. | N/A | |
| 06/03/2021 | 20:58:28 | 20:58:28 | 210603205729 | 646 | S CAmino Real | Loud Screaming And Music Coming From The Unit. | ACME House Company | CODE | 21:29 | Arrive at 2129 hrs. Upon arrival no violation for noise or music was observed from the street in front of the property. Followed up with property management company. | N/A | |
| 06/03/2021 | 23:53:01 | 23:53:01 | 210603235045 | 646 | S CAmino Real | Loud Occupants | ACME House Company | CODE | 0:02 | Arrived 0002 hrs. Upon arrival from the street in front of the property observed people talking in the backyard patio, there were a couple of outbursts. Made contact and informed occupants of the complaint and observations, occupants stated they would be coming indoors for the night. Followed up with property management company. | NO | |
| 06/04/2021 | 13:09:57 | 13:09:57 | 210604130907 | 513 | Bedford Dr | There Are 8 Cars Parked There. Only 3 Are Allowed. | Vacation Palm Springs | CODE | 13:21 | Arrived at property at 1:21 PM. I observed five cars in the driveway. One of the vehicles turned out to be running and backed out and left after I arrived leaving only for which they are allowed. I made contact with the occupants and advise them of the rules regarding vehicles to which they understood and appreciated the heads up. I left a message with the local contacts for the property regarding the contact and spoke with the reporting party and advised of my findings. | NO | |
| 06/04/2021 | 13:39:15 | 13:39:15 | 210604133730 | 1999 | Sandlewood | Illegal Short Term Rental. The Owner On Numerous Occasions Has Rented Condo For The Weekend. | N/A | CODE | 1:54:00 PM | Arrived at property at 1354 and made contact with the occupants at the property. They stated their boss owns the house and lets his employees use the property frequently. No violation. Called RP back and advised of our findings. | NO | |
| 06/04/2021 | 16:11:24 | 16:11:24 | 210604161003 | 539 | S Vista Oro | There Are Too Many People In The Home. 4 Cars In The Driveway And 2 In The Street. | Palm Springs Rental | CODE | 16:25 | Arrived at 1625 hrs. Upon arrival no violation for excess amount of vehicles was observed. Followed up with reporting party. | N/A | |

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| 06/04/2021 | 16:16:31 | 16:16:31 | 210604161450 | 3450 | E Circulo San Sorrento Rd | There Is Loud Music And Yelling Going On. These People Have Had 7 Citations And The Permit Was Revoked. Please Call Me With An Eta. | Nazario Ramirez | CODE | 4:29:00 PM | Arrived at property at 1629 and observed the property from the street to the west of the home. Could hear music as well as voices in the back yard. Made contact with the occupants and verified by ID that it was owner occupied. Advised of the complaint and the regulations. Called RP and advised of our findings and gave him the phone number for the non-emergency dispatch line to report any further complaints while the owner is there. | YES | |
| 06/04/2021 | 20:03:20 | 20:03:20 | 210604200017 | 491 | W Yorba Rd | : I Believe There Is A Band Or Very Loud Speakers On Their Back Patio. | Chris Robinson / Michelle Hamid | CODE | 12:00:00 AM | Arrived at 2022 hrs. Upon arrival no violation for noise or music was observed from the street in front of the property. Reached out to reporting party; followed up with local property contact. | N/A | |
| 06/04/2021 | 23:35:33 | 23:35:33 | 210604233522 | N/A | N/A | Caller Hung Up | N/A | N/A | N/A | Caller Hung Up | N/A | |
| 06/04/2021 | 23:57:26 | 23:57:26 | 210604235258 | 2841 | E Vincentia | Loud Occupants At The Pool. Please Call Before You Access The Property To Witness The Violation. | N/A | CODE | 12:17:09 AM | Called back reporting party regarding call submitted. Police responded to call for service that had been submitted a few minutes prior to this call and stated there was no noise upon arrival. | N/A | |
| 06/05/2021 | 19:48:49 | 19:48:49 | 210605194640 | 640 | N Phillips Rd | Kids Have Been Screaming In The Pool. Their Parents Are In The House Letting Them Scream. We Had To Go In Our Home To Eat. This Is The Second Time I Have Called About This Location. | ACME House Company | CODE | 8:05:00 PM | Arrived at 2005 hrs. From the street in front of the property observed people out in the pool area. Noise readings were taken and levels were found to be in the allowed levels for time of day. Followed up with local management company and reporting party. No violation | N/A | |
| 06/05/2021 | 19:55:09 | 19:55:09 | 210605195341 | 3520 | E Sunny Dunes Road | Loud Music And Loud Occupants. They Are Screaming. Last Night We Were Up All Night. | Turnkey Vacation Rentals | CODE | 8:01:00 PM | Arrived at location at 2001 and observed the property from the street in front. No violations for noise or music were observed. Followed up with the LC for the property and they said they would contact them. Called the RP back and left a VM with my findings. No citation, no contact made with occupants. | N/A | |
| 06/05/2021 | 22:09:44 | 22:09:44 | 210605220655 | 524 | Calle Santa Rosa | Again I Am Calling Because Of The Loud Noise From This Address. | Walt Hawkins | CODE | 10:21:00 PM | Arrived at 2221 hrs. From the street in front of the property no violation for noise was observed. Followed up with local property contact. | N/A | |
| 06/06/2021 | 12:43:47 | 12:43:47 | 210606124218 | 640 | N Phillips Rd | Kids Playing In The Pool Screaming | ACME House Company | CODE | 12:45:00 PM | Called RP at 12:45 pm to see if I should come to their property. Rp said the pool is close to the Phillips and that I didn't need to access property. Arrived at the property at 12:59 pm. From the front of the property, I heard adults talking. Took decibel readings and all were within the allowable limits for that time of day. No kids were heard. Called back RP at 1:08 pm and left a message. Called back LC at 1:10pm | N/A | |
| 06/06/2021 | 13:46:40 | 13:46:40 | 210606134431 | 1131 | N Rose Ave | Too Many Vehicles At The Residence And Screaming Children. | Natural Retreats | Dustin | 2:03:00 PM | Arrived at the property at 1403 and observed the property from the street in front of the location. No violations for noise or music were observed. There were three cars in the driveway of which they are allowed four. There were a couple cars on the street in the location that I couldn't assume belonged to that property. No contact was made with the occupants. Contacted the RP and advised of my findings. Left message with LC explaining the complaint and my observations. No citation. | N/A | |