

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
06/09/2021	16:42	4:42 PM	210609164134	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
06/09/2021	17:07	5:07 PM	210609170404	1011	Sagebrush Rd	I Am Calling Because They Play Loud Music In The Day And At 2am. I Work From Home And Its Rude And I've Made A Lot Of Complaints. Noise Outside Is Not Allowed At Anytime.	Luxsy Palm Springs	CODE	5:51 PM	Arrived at the property at 17:51. From the reporting party's property, no violation for music amplified beyond the property line was observed. Music was heard coming from the backyard area, but after contacting the occupants it was found that the property was owner occupied, not rented, and the noise measured within the permitted limits for the time of day. No citation issued. Followed up with the reporting party to discuss our findings.	YES	
06/09/2021	17:31	5:31 PM	210609172918	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
06/09/2021	20:10	8:10 PM	210609200856	1979	N Berne Drive	They Are Playing Loud Music, You Can Hear It From The Street.	Shannon Metcalf / Teddy Lewis	CODE	8:27 PM	Arrived at the property at 20:27. From the street in front of the property, no violation for music amplified beyond the property line was observed. The music was found to be coming from the Margaritaville Hotel and not the reported address. No citation issued. The reporting party did not request follow up.	N/A	
06/10/2021	11:50	11:50 AM	210610115041	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/10/2021	12:09	12:09 PM	210610120355	760	Camino Norte	I've Called Multiple Times Regarding This Address. They Are Playing Music Outside. I Need Someone To Take Care Of This. Call Me Back Asap.	N/A	CODE	12:43 PM	Called RP and advised her that property is not a VR and she should call the PD non-emergency phone number. RP states she has been working with female Code Officer and that a ticket was issued last week, ( possible Kristi). I advised her I will follow-up with female officer and have her call with update.	N/A	
06/10/2021	20:03	8:03 PM	210610200152	3520	E Sunny Dunes Road	I Am Calling To Report The House Has Loud Music And Can Hear It Through The Walls.	Turnkey Vacation Rentals	CODE	8:12 PM	Arrived at the property at 20:12. From the street in front of the property, no violation for music amplified beyond the property line was observed. No citation issued. Followed up with the property owner and the reporting party.	N/A	
06/10/2021	22:56	10:56 PM	210610225358	1162	San Jacinto Way	People Are Screaming And In The Pool.	Palm Springs Holiday Rentals	CODE	11:08 PM	Arrived at the property at 23:08. From the street in front of the property, no violation for loud occupants was observed. Voices were heard coming from the backyard, but the noise did not exceed the permitted limit for the time of night. No citation issued. Followed up with the local contact. The reporting party did not request follow up.	N/A	
06/11/2021	16:10	4:10 PM	210611160751	2660	N Farrell	Not Sure If The Location Has Been Registered. However, There Are People At The Location Right Now. They Have Very Loud Music Playing. I Will Be In A Meeting From 4-5pm.	N/A	CODE	4:27 PM	Arrived at the property at 1627hrs. From the front of the property, music was heard. Contacted the occupant about the music and went over the rules. Since the is not a registered VR, no citation was issued. Asked the occupant if they could send me the itinerary for the rental and they did. Called RP at 4:35pm to let him know.	N/A	
06/11/2021	17:26	5:26 PM	210611172623									
06/11/2021	19:16	7:16 PM	210611191413	1101	E El Escuerdo	Loud Music In The House	Oranj Palm	CODE	7:35 PM	Arrived at the property at 19:35. From the reporting party's property, no violation for music amplified beyond the property line was observed. No noise at all was heard. Followed up with the local contact to advise of the complaint. Followed up with the reporting party to discuss my findings.	N/A	

06/11/2021	19:46	7:46 PM	210611194405	1455	E Sunny Dunes	Loud Occupants And Loud Music	Carol & John Curry	CODE	7:55 PM	Arrived at the property at 19:55. From the reporting party's property, no violations for music or loud occupants were observed. Voices were heard, not music, but the noise observed was within the permitted limit for the time of day. No citation issued. Followed up with the local contact and the reporting party.	N/A	
06/11/2021	21:28	9:28 PM	210611212451	725	Dogwood Circle	: I Am Calling To Report A Lot Of Noise And Music. Outdoor Partying, Amplified Music, D J And Lights.	N/A	CODE	9:57 PM	Called the reporting party back at 21:45. Discussed the details related to their complaint and found that the property he was reporting is 725 Dogwood Cir W. The property is not a registered vacation rental and was not operating as one. The reporting party was educated on permitted noise level limits and referred to the police non-emergency line if they believe the noise is in excess of that.	N/A	
06/12/2021	12:32	12:32 PM	210612123102	1183	E San Jacinto Way	We Have Called About This House Before And I Need Someone To Check Up On It.	Vacation Palm Springs	CODE	12:39 PM	Arrived at property at 1239 and observed the property from the street in front. Observed a violation for music amplified beyond the property line. Contacted occupants and issued a citation. Contacted the LC for the property and advised of the complaint, my observations and the citation issued. Contacted RP and advised of the contact and the citation.	NO	A6635 - Music
06/12/2021	14:02	2:02 PM	210612140112	1131	N Rose Ave	There Are 7 Cars At The Property For A 4-Bedroom House.	Natural Retreats	CODE	2:11 PM	Arrived at location at 1411 and observed 2 cars in the driveway and around 5 in the vicinity on the street. I made contact with the occupant and he advised me that four of the cars belonged to the renters at the location. No violation. Contacted the LC for the property as well as the RP and advised of the complaint and my findings.	NO	
06/12/2021	15:33	3:33 PM	210612153230	1101	E El Escuerdo	Loud Music.	Palm Springs Rental Agency/OranjPalm	CODE	3:47 PM	Arrived at the RP's property at 1547 and observed the VR from property line adjacent to the VR. Observed a violation for music amplified beyond the property line. Contacted the occupants and issued a citation. Contacted LC for the property and advised of the complaint, my observations and the issuance of a citation. The RP stated he didn't need contact after we contacted the occupants.	NO	A6636 - Music
06/12/2021	18:01	6:01 PM	210612175902	1985	N Hidalgo Way	This Is A Vacation Rental & The Renters Are Playing Music Outside. You Can't Hear It From The Front, But Can From The Back. It's My Understanding That Music Is A Violation.	Carla Barajas / Michelle Arnold	CODE	6:09 PM	Arrived at the property at 18:09. From the reporting party's property, no violation for music amplified beyond the property line was observed. Voices were heard coming from the backyard, not music, but the noise measured was within the permitted limits for the time of day. Did not contact the occupants, no citation issued. Followed up with the local contact to advise of the complaint. Followed up with the reporting party to discuss my findings.	N/A	
06/12/2021	18:10	6:10 PM	210612180833	1985	N Hidalgo Way	I Just Went Back Out & You Can No Longer Hear The Music. They Are Still Talking Loudly, But It's Tolerable. So I Don't Think Anyone Needs To Come. I Don't Hear The Music Anymore	Carla Barajas / Michelle Arnold	CODE	6:29 PM	Was already at the reported address when this came thru, see notes from the previous call Ticket #: 210612175902 for disposition.	N/A	
06/12/2021	22:09	10:09 PM	210612220732	3627	Ambassador	They Are Playing Very Loud Music. This Has Been Going On All Night. They Have A Speaker Outside.	N/A	CODE	10:26 PM	Arrived at the property at 22:26. From the street in front of the property, no noise was heard coming from the reported address. Did not contact the occupants, no citation issued. Will be following up and investigating the reports of the unregistered short-term rental activity. Followed up with the reporting party to discuss my findings.	N/A	

		12:00 AM					Mitch		12:13 AM	Arrived at the property at 22:26. From the street in front of the property, no noise was heard coming from the reported address. Did not contact the occupants, no citation issued. Will be following up and investigating the reports of the unregistered short-term rental activity. Followed up with the reporting party to discuss my findings.		
06/12/2021	22:55	10:55 PM	210612225432	1676	E Via Estrella	Excessive Noise And Outside Music Disturbance.	Brett Misell	CODE	11:14 PM	Arrived at the property at 23:14. From the reporting party's property, a violation for music amplified beyond the property line was observed. Contacted the occupants and briefly discussed the complaint and the observed violation with the responsible renter. Citation issued. Followed up with the local contact to advise of the complaint and the observed violation. Followed up with the reporting party to discuss my findings.	NO	A6590 - Music
06/13/2021	13:38	1:38 PM	210613133655	1517	S Sagebrush Road	I'm Having An Issue W/Someone Having A Vacation Rental Near Our Property. There Are Only Supposed To Be 5 Cars (Know Has 5-Bedroom) But There Are 6 Cars	Claudia Lunow	CODE	1:50 PM	Arrived at property at 1350 and saw three cars in the driveway and 2 on the street. The home is a 5 bedroom so allowed 5 cars. One of the occupants was outside so I spoke with her and she was aware of the rules. Two of the cars belonged to two masseuses they had hired to come over. No violation, no citation. No callback requested for the RP. Contacted the LC and explained the complaint and my observations.	NO	
06/13/2021	16:12	4:12 PM	210613160952	241	Camino Norte	There Is Loud Music Coming From This Property.	Vacation Palm Springs / Steve Baxley	Telephone: N/A	4:30 PM	Arrived at location at 1630. Observed music coming from the property. Had dispatch run a plate that was on the property and it came back to the owner on title for the property. Let dispatch know to transfer the call over to PD. Contacted Rp and explained my findings and told him to call non-emergency dispatch if he has further problems with this property.	YES	