

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
06/14/2021	16:23	16:23	210614162217	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	Referred Caller to Office Hours	N/A	
06/14/2021	17:30	17:30	210614173009	N/A	N/A	Caller Referred to Non Emergency Line	N/A	N/A	N/A	Caller Referred to Non Emergency Line	N/A	
06/14/2021	17:35	17:35	210614173427	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given to Caller	N/A	
06/16/2021	7:50	7:50	210616074900	852	San Lorenzo	They Are Holding A Photo Shoot. There Are A Lot Of Cars Parked Along The Road Causing Traffic.	Travis Ginett	Code	8:01 AM	Arrived at reporting party's address at 8:01 am and stopped to talk to him as he was outside. I then went to 852 San Lorenzo and observed 5 vehicles in the street and 2 in the driveway. I knocked on the gate and a female answered and I was able to see 9 females and 2 males in the yard taking pictures. I asked for the responsible renter and she advised he was not there, she got him on the phone and he showed up 5 minutes later. At that time citation A6269 was issued for exceeding limits (both occupancy and cars).	NO	A6269 - Occupancy / Vehicles
06/16/2021	8:55	8:55	210616085517	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/16/2021	17:26	17:26	210616172634	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/16/2021	17:44	17:44	210616174224	3010	N Puerta del Sol	Loud Music For The Last 30 Min. I Can Hear This Inside And Throughout The Neighborhood.	TRAVLR Vacation Homes / Kamila Malecka	Code	5:58 PM	Arrived at the property at 17:58. From the street in front of the property, no violation for music amplified beyond the property line was observed. Voices were heard, not music, but the noise measured was within the permitted limits for the time of day. No citation issued. Followed up with the local contact to advise of the complaint. Followed up with the reporting party to discuss my findings.	N/A	
06/16/2021	21:00	21:00	210616205819	642	Desert Way	Playing Music Loudly And Making A Lot Of Noise Disturbing My Renters. I Will Leave Front Gate Of Property Unlocked So Guard Can Witness The Violation.	N/A	Code	9:02 PM	Called the reporting party back at 21:02. The RP confirmed the property they were reporting was 642 Desert Way, which they know is not a vacation rental property but was playing loud music at the time of the call. The RP stated that the music had since stopped and there was no need to respond. RP was referred to the police non-emergency line should there be any further noise related disturbances at properties that aren't operating as short-term rentals.	N/A	
06/18/2021	10:00	10:00	210618095754	1178	La Verne	There Are Too Many Cars. Supposed To Bee One Car Per Bedroom. There Are Consistently 6 Cars There.	N/A	Code	10:20 AM	Arrived at 10:20 am to property location. Owner occupied, no violation.	YES	
06/18/2021	11:14	11:14	210618111348	1117	E Alameda	6 Cars Parked In The Area For This Property.	ACME House Company	Code	11:25 AM	Arrived at 11:25 am to property location. Observed one (1) vehicle on the driveway and four (4) on the street. Contacted occupants, stated they are residing at the location for five (5) weeks and only own two (2) vehicles. No violation, no citation.	NO	
06/18/2021	16:05	16:05	21061821160547	N/A	N/A	Referred Caller to Website	N/A	N/A	N/A	Referred Caller to Website	NO	
06/18/2021	19:49	19:49	210618194712	819	Arroyo Vista	Very Loud Amplified Music	Turnkey Vacation Rentals	Code	8:00 PM	Arrived at the property at 20:00. From the reporting party's property, no violation for music amplified beyond the property line was observed. The reporting party stated that the music had turned off shortly after they called in to report it. Did not contact the occupants, No citation issued. Followed up with the local contact to advise of the complaint. Followed up with the reporting party to discuss our findings.	N/A	
06/19/2021	10:31	10:31	210619102649	1178	La Verne	2nd Call. There Was 5-6 Cars Parked At This Address Yesterday & Today There Is 10.	N/A	Code	10:50 AM	Contacted RP at 1050 and advised her that the home is owner occupied and not being rented out. No violation.	YES	

06/19/2021	11:23	11:23	210619112112	3500	N Avenida San Gabriel	We Reported An Issue Last Week. This Has Been Reoccurring Issue For 1.5 Years. They Are Very Loud And The Neighborhood Is Suffering. We Are Going To Meet W/ City Council.	Turnkey Vacation Rentals	Code	11:45 AM	Arrived at RP's property at 1145 and he stated that they had quieted down and there was no need to come onto his property to listen. Went around to the front of the house and made observations and could hear kids in the area playing in their backyards. Contacted the LC for the home and advised of the complaint. She stated her tenants had left at 1100 and had new ones coming in at 1600. No violation, no citation.	N/A	
06/19/2021	11:57	11:57	210619115525	513	Bedford Dr	I Am Reporting Loud Music, I Would Like This Addressed Now.	Vacation Palm Springs	Code	12:07 PM	Arrived at property at 1207 and observed the property from the front of the home as well as to the north. Could hear people in the backyard but no violations for music were observed. Contacted the occupants and advised them of the rules which they understood. Contacted the RP and let him know of my findings as well as the LC. No violation, no citation	NO	
06/19/2021	13:56	13:56	210619135345	2505	S Toledo	I Was Told To Call If The Person Appears To Be Renting Out Without Proper Authority	N/A	Code	3:40 PM	Went to the property and tried to contact the occupants by knocking and ringing the doorbell. No one would come to the door. Will try again over the weekend.	N/A	
06/19/2021	17:43	17:43	210619174048	3445	Paseo Barbara	The Neighbors Are Playing Loud Bass Music And I Can Not Take It Anymore	Javier Islas / Silvia Diaz	Code	5:54 PM	Arrived at the property at 17:54. From the reporting party's property, no violation for music amplified beyond the property line was observed. All was quiet, no noise at all heard from the reported address. Did not contact the occupants, no citation issued. Followed up with the local contact to advise of the complaint. Discussed our findings with the reporting party.	N/A	
06/19/2021	22:52	22:52	210619225049	2298	E Amarillo Way	2nd Call. The Rental Property Has Bright Lights In The Trees That Are Shining Into My Bedroom Window.	Turnkey Vacation Rentals	Code	12:46 AM	Followed up with reporting party regarding issue submitted.	N/A	
06/19/2021	23:06	23:06	210619230527	2885	E Sandia Rd	Complaint: Loud Music.	N/A	N/A	N/A	Call was cancelled	N/A	
06/19/2021	23:13	23:13	210619231250	2885	E Sandia Rd	Complaint: Reaching Back For Complaint I Just Made, No Need To Go, They Turned Off The Music. Thanks.	N/A	N/A	N/A	Call was cancelled	N/A	
06/20/2021	12:38	12:38	210620123526	947	N Cibola Circle	They Are Playing Loud Music All Night Long. I Have Called So Many Times. I Want To Know What's Going On. No Action Is Being Taken To Stop This. What Is The Procedure?	Palm Luxury Properties	Code	12:51 PM	Arrived at Rp's property at 1251 and observed from property I observed a violation for music amplified beyond the property line. Made contact with the occupants and advised them of the complaint and my observations. Issued a citation. RP was made aware upon site visit that they would be issued a citation. Followed up with LC.	No	A6638 - Music
06/20/2021	13:20	13:20	210620131832	947	N Cibola Circle	This Is The Second Call. I Am Very Upset, Complaining About Loud Music.	Palm Luxury Properties	Code	1:38 PM	Duplicate. See notes on ticket 210620123526	No	
06/20/2021	18:06	18:06	210620180342	2825	E Verona Rd	This One Is Frequently Having Problems. The Music Is So Loud It Is Thumping My Walls And I Have Guests. Can The Owner Do Something For Future?	Jorge Araga / Ana Gomez	Code	6:27 PM	Arrived at 1827 hrs. From the street in front of the property observed music that was extending beyond the property line. Made contact with occupants and informed them of the complaint received and observations made. Followed up with local property contact and property owner. Citation was issued for the observed violation.	No	A6673 - Music