

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
06/21/2021	19:24	7:24 PM	210621191502	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
06/21/2021	20:28	8:28 PM	210621202612	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
06/21/2021	21:20	9:20 PM	210621212033	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
06/22/2021	9:14	9:14 AM	210622091232	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
06/22/2021	10:23	10:23 AM	210622102239	720	Dogwood Cir W	Calling About Large Vehicles That Are Not Allowed On That Street.	Christopher Williams	Code	11:20 AM	Called RP at 10:28 AM advising him that having recreational vehicles and trailers are not Vacation Rental violations but it is a Code Compliance violation as they cannot be parked in a residential zone. I offered to open a code case but i do have to provide the owner a 15 day Courtesy Notice to comply by. RP requested a follow-up after speaking with property manager. Left voicemail with property manager at 10:43 AM Opened code compliance case, CE210257, to notify property owner of PSMC violation, 11.96.020.	N/A	
06/22/2021	11:45	11:45 AM	210622114427	3627	Ambassador	This Property Is Unlisted. Please Call Me Asap.	N/A	Code	1:22 PM	Called RP and advised him a citation was issued last Friday	N/A	
06/23/2021	8:33	8:33 AM	210623083156	3627	Ambassador	There Are 20 Bags Of Garbage Sitting On Top Of Their Garbage Can At The Side Of The Garage. The Ravens Are Having A Feast Right Now. I Can Provide Pictures. These Are Renters.	N/A	Code	8:44 AM	Arrived at location at 8:44 am. Upon arrival, PSDS was at the property removing the trash. Today is trash day and they removed all the cans and bags. The real issue is that this owner is operating an unregistered vacation rental. citation for unregistered was already issued by Mitch on 06/18/2021. I was able to speak with some of the neighbors at the property who were upset that he is renting and continues to rent.	N/A	
06/23/2021	11:21	11:21 AM	210623111950	2140	N Sunrise Way	I Need To File A Report Of Trash Being Thrown Into My Yard. No Need To Come Today Because I Need To Leave. I Just Want To File The Complaint	Oscar Flink/Daniel DelMonte	Code	N/A	Complaint Received By Code	N/A	
06/23/2021	22:17	10:17 PM	210623221344	N/A	N/A	Caller hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/23/2021	22:31	10:31 PM	210623222942	1410	Sabita Way	Loud Music And Making A Lot Of Noise, If You Do Need Access Or To Come In, Please Call Me First.	Vanessa Placencia	Code	10:48 PM	Arrived at the property at 22:48. While en-route I called the reporting party to request property access, but they stated that they were in bed and denied my request. From the street in front of the property, no violations for music or noise were observed. There was no noise observed coming from the reported address. Did not contact the occupants, no citation issued. Followed up with the property owner to advise of the complaint received. The reporting party did not request follow up.	N/A	
06/24/2021	12:34	12:34 PM	210624123414	N/A	N/A	Caller hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/24/2021	12:51	12:51 PM	210624124927	2340	W Cantina Way	Dead Bushes In Front Of The House And Garbage On The Property. Concern About Fire Safety. 2nd Call.	Mathew Rogers / Michael Skinner	Code	1:05 PM	Arrived at 1:05pm. CCO Smith currently has a code case for the issues mentioned above. Trash containers were not observed during inspection.	N/A	
06/25/2021	17:56	5:56 PM	210625175605	N/A	N/A	Caller Referred To Office Hours	N/A	N/A	N/A	Caller Hung Up	N/A	
06/25/2021	22:12	10:12 PM	210625221139	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	

06/25/2021	22:27	10:27 PM	210625222508	757	E Racquet Club Road	A Text Back Is Fine. Both Properties Are Having Parties With Loud Music.	Claudia Lunow	Code	10:40 PM	Arrived at the property at 22:40. From the street in front of the property, no violations for music amplified beyond the property line or loud occupants were observed. The reported noise was not heard. Did not contact the occupants, no citation issued. Followed up with the local contact to advise of the complaint. They stated that the property is currently owner occupied and not rented.	N/A	
06/25/2021	22:27	10:27 PM	210625222348	766	Spencer Drive	A Text Back Is Fine. Both Properties Are Having Parties With Loud Music.	Palm Springs Vacation Homes	Code	10:40 PM	Arrived at the property at 22:40. From the street in front of the property, no violations for loud occupants or music amplified beyond the property line was observed. All was quiet, nothing heard coming from the reported address. Did not contact the occupants, no citation issued. Followed up with the listed local contact who stated that the property was recently sold and they no longer manage it. They provided information for the new owner who reached out to me to discuss the complaint. The property is owner occupied and not currently operating as a short-term rental.	N/A	
06/26/2021	9:30	9:30 AM	210626093018	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
06/26/2021	11:19	11:19 AM	210626111809	2390	N Los Alamos Road	3 Of 4 Of The Neighbors Cars In Front Of My House, And None In Front Of Theirs. I Have My Own Guests Coming Over. Is This A Violation And I Need To Have Them Moved.	Chris Ponce / Mend BNB	Code	11:30 AM	Arrived at the property at 1130am. Observed 1 car in the driveway and 3 cars that were parked at the neighboring property. Not sure which house the cars belonged to, but the limit did not exceed the allowable limit.	N/A	
06/26/2021	12:02	12:02 PM	210626120109	1356	S San Mateo Dr	Loud Music Being Played By The Pool.	Bill Peterson	Code	12:13 PM	Arrived at property at 1213 and observed from a neighboring property. Observations for music amplified beyond the property line were observed. Contacted occupants and issued citation. Followed up with LC for the property. RP was told what would happen when I left the property and didn't need a call back.	NO	A6639 - Music
06/26/2021	12:33	12:33 PM	210626123208	2444	E Wayne	Rental In Neighborhood Is Playing Very Loud Music, I Can Hear The Base	Patrick Markwith / John Hanson	Code	12:40 PM	Arrived at property at 1240 and observed from the street in front. A violation for music amplified beyond the property line was observed. Contacted the occupants and issued citation. Followed up with property owner. RP didn't request a call back.	NO	A6640 - Music
06/26/2021	19:43	7:43 PM	210626194239	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
06/26/2021	22:51	10:51 PM	210626225039	642	Desert Way	Loud Music Is Being Played After Hours.	N/A	Code	11:26 PM	Property is not a registered vacation rental nor is it operating as one. PSPD was already at the reported address, 642 Desert Way, on a separate call for loud music that was received via the police non-emergency line when this complaint was received.	N/A	
06/27/2021	8:08	8:08 AM	210627080703	3048	N Bahada Road	I Think They Have More Than 8 People In The Home.	Albert Khachikyan	Code	8:20 AM	Arrived at the property at 8:20am. From the front of the property, there were 2 cars parked in front of the property and 3 in the driveway. Contacted the occupant and asked which cars were theirs. They only pointed out the one that was in the street. Contacted the LC and advised him of the complaint. RP did not wish a callback, No violation found.	NO	
06/27/2021	9:13	9:13 AM	210627091121	880	E San Lorenzo	The Generator Is Running Loud. They Are Also Doing Yard Work With A Cherry Picker.	Arrived LLC Andrew Wooster	Code	9:32 AM	Arrived at the property at 9:32am. Saw tree trimmers trimming trees. Advised them of the rules of landscaping on the weekends at a VR. They stopped. Rp did not wish a callback. Called LC at 9:40am.	N/A	
06/27/2021	14:18	2:18 PM	210627141441	1356	S San Mateo Dr	I Am Following Up On A Report I Did Yesterday. I Do Not Need Anyone Out Today, But Need To Speak To You About The Retaliation That Happened After They Were Cited.	Bill Peterson	Code	3:16 PM	Called RP and discussed issue with him. Apparently the renters flipped him off and he was upset by that and wanted to know his options. I advised he could contact non-emergency dispatch in the future if he has problems like this.	N/A	

06/27/2021	21:31	9:31 PM	210627212845	524	S Vista Oro	Occupants Are Blaring Their Music.	N/A	Code	9:50 PM	Arrived at 2150 hrs. From the street in front of the property no violation for any type of noise or music was observed. no contact was made with occupants. RP did not request call back. Property is not a vacation rental.	N/A	
------------	-------	---------	--------------	-----	-------------	------------------------------------	-----	------	---------	--	-----	--