

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
07/19/2021	10:00 AM	10:00 AM	210719095721	2841	Vincentia Rd	Right Now There Is Excessive Dog Barking. Please Call	N/A	CODE	11:27:22 AM	Contacted RP to verify the address. She stated this location has been cited already for an illegal VR. Arrived at location and could hear dog barking inside after I rang the door bell. No one was home or came to the door. Will follow up later to see if they are home.	N/A	
07/19/2021	6:17 PM	6:17 PM	210719181723	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/20/2021	2:12 PM	2:12 PM	210720140959	10	Warm Sands Place	Loud Music. Called Several Times But No One Has Come Out.	Carol & John Curry	CODE	15:13	Property is owner occupied. Advised RP. Advised LC	YES	
07/20/2021	3:10 PM	3:10 PM	210720150914	10	Warm Sands Place	I Have Been Calling Since Yesterday. The Music Is Extremely Loud And Nobody Has Come Out To Address The Situation.	Carol & John Curry	CODE	15:13	Property is owner occupied. Advised RP. Advised LC	YES	
07/22/2021	6:36 PM	6:36 PM	210722183506	1541	Racquet Club Rd	Loud Music Playing In The Back Yard. I Will Out For The Guard. Not Willing To Give Out My Information.	Jason Arca-Mays / James Arca-Mays	CODE	6:50:00 PM	Arrived at 1850hrs. From the reporting party property line observation for music amplified beyond property line was observed. Contact was made with occupants, citation will be mailed out. Followed up with local contact.	NO	A6681 - Music
07/22/2021	10:08 PM	10:08 PM	210722220700	2393	W Nicola Rd	Loud Music.	Turnkey Vacation Rentals	CODE	10:23:00 PM	Arrived at the property at 22:23. From the street in front of the property nearest the backyard area, a violation for music amplified beyond the property line was observed. Contacted the occupants and briefly discussed the complaint received and the observed violation. Citation issued. Followed up with the local contact to advise of the complaint and observed violation. The reporting party did not request follow up.	NO	A6597 - Music
07/23/2021	7:56 AM	7:56 AM	210723075520	1125	E Louise Drive	There Are Too Many Cars. They Have 4 Here.	Marco Galvez / Ilsa Hernandez	CODE	8:13:00 PM	Arrived at the property at 8:13am. From the front of the property, 4 cars were seen at the property, 2 in the driveway and 2 directly out front. Contacted the responsible renter and asked which cars were theirs. She identified the 2 cars in the front of the property. I gave them a good neighbor brochure and went over the rules for cars. Issued a citation for too many cars. Called the LC at 8:27am and the RP at 8:29am.	NO	A6167 - Too Many Vehicles
07/23/2021	12:03 PM	12:03 PM	210723120254	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/23/2021	1:23 PM	1:23 PM	210723132207	2267	N San Antonio Rd.	They Were Loud Last Night And They Already Have Music Loud And They Are Getting Louder And Louder	Miguel Camacho / Diane Green	CODE	1:35:00 PM	Arrived at property at 1335 and observed the property from the RP's property line. Observed a violation for music amplified beyond the property line. Made contact with the occupants and advised of the complaint and our observations. Citation issued. No follow-up needed from RP and advised local contact of the interaction.	NO	A6648 - Music
07/23/2021	4:17 PM	4:17 PM	210723161540	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
07/23/2021	6:46 PM	6:46 PM	210723184514	3480	N Avenida San Gabriel Rd	Reporting Loud Music & Screaming, It's The Same House That's Been A Nuisance.	Meri Sumampouw / Patricia Halim	CODE	7:00:00 PM	Arrived at the property at 19:00. From the reporting party's property, no violations for music or loud occupants were observed. No citation issued. Followed up with the local contact to advise of the complaint received. Followed up with the reporting party.	N/A	
07/23/2021	6:55 PM	6:55 PM	210723185540	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/23/2021	6:57 PM	6:57 PM	210723185549	1399	Tamarisk Rd	They Are Paying Loud Rap Music Outside, They're Making A Lot Of Noise. I Was Told They Cannot Play Music Outside	Analy Guerrero	CODE	7:05:00 PM	Arrived at property at 1905 and observed the property from the RP property. A violation for Music Amplified Beyond the Property Line was observed. I made contact with the occupants and explained the complaint and my observations. Contacted the RP and advised of my observations and the issuance of a citation. Attempted to contact the LC but was unable to reach them or leave a message.	NO	A6649 - Music

07/24/2021	12:31 AM	12:31 AM	210724003056	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/24/2021	10:52 AM	10:52 AM	Referred Caller To Website	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	Referred Caller to Office Hours	N/A	
07/24/2021	11:18 AM	11:18 AM	210724111657	671	S Grenfall Road	There Is A Bee Hive In The Hedge, I Need To Know When It Will Be Removed	Natural Retreats	CODE	11:51:05 AM	Spoke with RP and confirmed the issue is a bee's nest on the VR property. Contacted management company and gave them RP's phone number to deal with the hive and have it removed.	N/A	
07/24/2021	11:35 AM	11:35 AM	210724113502	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/24/2021	2:51 PM	2:51 PM	210724145055	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/24/2021	3:13 PM	3:13 PM	210724151312	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/24/2021	3:15 PM	3:15 PM	210724151047	2320	E Powell Rd	Loud Music And Screaming	Turnkey Vacation Rentals	CODE	3:32:00 PM	Arrived at the property at 15:32. From the street in front of the property, no violations for music or loud occupants were observed. Voices were heard, not music, but the noise measured was within the permitted limits for the time of day. No citation issued. Followed up with the local contact to advise of the complaint. The reporting party did not request follow up.	N/A	
07/24/2021	4:36 PM	4:36 PM	210724163602	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/24/2021	4:38 PM	4:38 PM	210724163627	2505	South Toledo Avenue	I Am Calling In Regards That I Am Reporting An Issue. There Is A Not License Vacation Property Renting It Out As Such. Code Compliance Dept Told Me To Report. So I Am.	N/A	CODE	N/A	Property is in under investigation	N/A	
07/24/2021	5:01 PM	5:01 PM	210724165759	51935	Avenida Mendoza	Neighbor Is Renting Her House W/B & B. I Old Her That They Are Staying Up Late, Loud Music & Smoking Marijuana. I Have Small Children. Saw Her Listing In The Website & It's Booked For Next 2 Months	N/A	CODE	5:09:42 PM	Reached out to reporting party and informed her that call came to the City of Palm Springs vacation rental hotline. Phone number for La Quinta vacation rental hotline was provided to reporting party.	N/A	
07/24/2021	5:24 PM	5:24 PM	210724172240	1188	E Tamarisk Rd	Loud Music.	Eluxus Estates	CODE	5:32:00 PM	Arrived at the property at 17:32. From the street in front of the property, a violation for music amplified beyond the property line was observed. Contacted the occupants at the front door and briefly discussed the complaint received and the observed violation with the responsible renter. Citation issued. Followed up with the local contact to advise of the complaint and the observed violation. Followed up with the reporting party to advise of the enforcement action taken.	NO	A6599 - Music
07/24/2021	6:32 PM	6:32 PM	210724182916	877	Riverside Drive	Someone Is Playing Their Music Way Too Loud	Jeffrey Pierce / Maribel Gomez	CODE	6:48:00 PM	Arrived at 1848. Upon arrival music was observed from street in front of the property. Contacted occupants explained complaint received and observations made. Citation was issued for observed violation. Followed up with local property contact.	NO	A6700 - Music
07/25/2021	8:46 AM	8:46 AM	210725084556	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/25/2021	9:21 AM	9:21 AM	210725091911	877	Riverside Drive	My Renters Received A Complaint Last Night And I Would Like To Speak To The Officer In Charge. I Need To Know My Rights On Getting Them Out Early. Am I Being Charged A Fine As Well?	Jeffrey Pierce / Maribel Gomez	CODE	9:25:00 PM	Spoke with RP at 0925 and provided information that he was looking for.	N/A	
07/25/2021	10:50 AM	10:50 AM	210725104951	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/25/2021	3:47 PM	3:47 PM	210725154536	2055	E Desert Palms	Loud Music Playing.	N/A	CODE	4:01:00 PM	Arrived at property 1601 and no music was playing. Made contact with the occupants and obtained a contract from them. Will be pursuing an illegal rental case.	NO	AB0344 - Unregistered Property
07/25/2021	5:10 PM	5:10 PM	210725170933	1057	Tachevah Drive	They Are Having A Very Loud Party. Many Cars And They Are Screaming. I Am Parked Across The Street.	Jonathon or Mark	POLICE	5:17:39 PM	Notes in the call from the responding PSPD officer: Neg music heard. Approximatley 6 vehicles at location, unknown how many people. Occupants were advised and they would move cars in the meantime. Unkown what thare contract allows in reference to guests or vehicles. Forward to CODE	NO	

07/25/2021	5:18 PM	5:18 PM	210725171602	2055	E Desert Palms	I Have Tenants And I Saw The Compliance Officer Asking For The Registration Permit Via Camera. It's A New Rental. I Am Concerned About Disturbing The Neighbors. Please Call. I Have Questions.	N/A	CODE	5:24:56 PM	Will contact RP tomorrow after talking to Office of Special Programs.	N/A	
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