

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
08/02/2021	11:16	11:16 AM	210802111611	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
08/03/2021	15:05	3:05 PM	210803150327	153	W Santa Catalina Rd	Loud Music, Loud People Coming From The Residence Listed. This Is My Second Call Please Do Something	Tom Neville/Devin Pitcher	CODE	4:06 PM	I did not hear any music playing drove around twice. I only heard voices when I approached door. I advised occupants about noise violation no music allowed at all outside a nd they needed to keep their voices down when outside. No citation issued. Informed CJ and Andrew if another officer came out they would be cited and the owner contacted.	NO	
08/03/2021	15:33	3:33 PM	210803153228	153	W Santa Catalina Rd	I Am Complaining About The Music, A Ton Of Loud People At The Residence.	Tom Neville/Devin Pitcher	CODE	4:06 PM	I did not hear any music playing drove around twice. I only heard voices when I approached door. I advised occupants about noise violation no music allowed at all outside a nd they needed to keep their voices down when outside. No citation issued. Informed CJ and Andrew if another officer came out they would be cited and the owner contacted.	NO	
08/04/2021	13:19	1:19 PM	210804131806	1600	E Sunny Dunes	The Dog At The House Is Barking Incessantly & Has Been For A Few Days Now. I Would Just Like Someone To Go Over And Ask Them To Quiet The Dog	Palm Springs Rental Agency/OranjPalm	CODE	1:29 PM	Arrived at 1:29 pm to property location. Within the five minutes of standing outside of the property I was able to observe barking on two separate occasions. Barking sounded to be coming from a small breed dog. Contacted the property management to advise of complaint. No citation.	N/A	
08/04/2021	16:25	4:25 PM	210804162319	153	W Santa Catalina Rd	It Could Also Be 152 Santa Catalina. This Is A Repeat Call. I Need A Guard To Come To My Property. Very Loud Music And People.	Tom Neville/Devin Pitcher	CODE	4:43 PM	Arrived at the property at 1643. From the street in front of the property, a violation for occupants and vehicles exceeding the permitted limit was observed. Contacted the occupants at the front door and briefly discussed the complaint received and observed violation. Citation issued. Followed up with the local contact to advise of the complaint and the observed violation. Followed up with reporting party and advised of the enforcement action taken.	NO	A6703 - Too Many Vehicles/Occupancy
08/04/2021	22:15	10:15 PM	210804221431	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
08/06/2021	21:54	9:54 PM	210806214752	947	N Cibola Circle	Being Very Loud. Have Their 3rd Citation.	Palm Luxury Properties	CODE	12:53 AM	Call cancelled by reporting party.	N/A	
08/06/2021	22:17	10:17 PM	210806221644	947	N Cibola Circle	Please Cancel Previous Call. Noise Stopped Right After I Called With Complaint. Will Call Back If It Starts Up Again.	Palm Luxury Properties	CODE	12:53 AM	Call cancelled by reporting party.	N/A	
08/07/2021	8:48	8:48 AM	210807084629	1101	E El Escuerdo	They Have Been Screaming Kids And People Around The Pool For An Hour Now.	Palm Springs Rental Agency/OranjPalm	CODE	8:56 AM	Arrived at property at 0856 and observed the rental from the RP's property. Could hear occupants swimming in the pool and talking. Decibel readings were within the permitted limits. No contact made with the occupants. Followed up with the LC for the property and they were going to reach out to the occupants. RP was advised on scene of outcome.	N/A	
08/07/2021	14:31	2:31 PM	210807143057	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	

08/07/2021	14:45	2:45 PM	210807144435	829	Arroyo Vista Drive	Loud Music & Over Parking At The Location Right Next To Us	Eddie Bakira	CODE	3:01 PM	Arrived at property at 1501 and observed the property from the street in front of the home. A violation for Music Amplified Beyond the Property Line was clearly observed coming from the property. Contacted the occupants and briefly discussed the complaint and my observations. Responsible renter was not there at the time. Citation will be mailed to them. Contacted local contact for the property and advised them of the complaint, my observations and the issuance of a citation. Reporting party did no request a call back.	NO	A6851 - Music
08/07/2021	15:17	3:17 PM	210807151611	829	Arroyo Vista Drive	There Is A Party With Loud Music.	Eddie Bakira	CODE	3:01 PM	Arrived at property at 1501 and observed the property from the street in front of the home. A violation for Music Amplified Beyond the Property Line was clearly observed coming from the property. Contacted the occupants and briefly discussed the complaint and my observations. Responsible renter was not there at the time. Citation will be mailed to them. Contacted local contact for the property and advised them of the complaint, my observations and the issuance of a citation. Reporting party did no request a call back.	NO	
08/07/2021	16:29	4:29 PM	210807162744	1985	Marguerite Street	Calling To Report Loud Music In Their Back Yard. Would Like Them To Be Advised To Turn It Down.	Javier Islas / Yolanda Ceballo	CODE	5:01 PM	Arrived at the property at 1701 From the street in front of the property, no violation was observed. Contacted the reporting party to request property access, they advised that they could no longer hear the music. Did not contact the occupants, no citation issued. Followed up with the local contact to advise of the complaint.	N/A	
08/07/2021	16:37	4:37 PM	210807163620	2056	Zachary Ct	4 Additional Cars Parked Unauthorized.	Fonda Harapan / Alex Sumampouw	CODE	4:55 PM	Arrived at property at 1655 and the property had one car in the driveway and a couple on the street in front of the home. The home is a three bedroom and allowed three cars. No violation. Contacted the LC for the property and advised them of the complaint. Didn't make contact with the occupants. Followed up with the RP and advised of my findings. No violation, no citation.	N/A	
08/07/2021	17:00	5:00 PM	210807165546	2660	N Farrell Drive	I Am Reporting Loud Occupants At This Address.	N/A	CODE	5:25 PM	Arrived at the property at 1725. From the the reporting party's property no violation for music or loud occupants was observed. No citation issued. Followed up with reporting party	N/A	
08/07/2021	17:20	5:20 PM	210807171650	2646	N Farrell Drive	Neighbor Has Vacation Rental There's A Huge Party With Loud Music, Alot Of Cars And Yelling	N/A	CODE	5:25 PM	***See notes from the previous call Ticket #: 210807165546***	N/A	
08/07/2021	18:24	6:24 PM	210807181802	1140	N Calle Marcus	There Are At Least 7 Cars Outside This Four Bedroom House And It Looks Like There Are Alot Of People Staying There.	Marc Brooks	CODE	6:42 PM	Arrived at the property at 18:42. From the street in front of the property, no violation for vehicles exceeding the permitted limit was observed. There were four vehicles parked in the driveway and three vehicles parked along the street in near the property, the responsible renter stated that they only had the four vehicles parked in the driveway and were not aware of who the vehicles parked along the street belonged to. No citation issued. Followed up with the local contact to advise of the complaint received. Followed up with the reporting party to discuss our findings.	NO	
08/07/2021	21:07	9:07 PM	210807210714	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	

08/07/2021	21:29	9:29 PM	210807212443	1883	E Alejo	Loud Party Complaint. The Rental Next Door Is Having A Big Party, Roughly 20 Cars. There Is Loud Music Outdoors.	Palm Springs Rental Agency/OranjPalm	CODE	9:44 PM	Arrived at the property at the property at 21:44. From the street in front of the property, music and 7 vehicles were observed at the property. Contacted the occupants and found that the property was owner occupied, not rented. Briefly discussed the complaint received and our observations with the property owner. They advised that they would turn the music down and wrap things up by 22:00. The property owner was ultimately cited at 22:35 for violation of PSMC 11.74 - Noise Ordinance for failing to comply after additional attempts were made to gain compliance.	YES	
08/08/2021	22:59	10:59 PM	210808225834	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
08/08/2021	23:20	11:20 PM	210808231933	1593	Via Roberto Miguel	They Are Being Loud And It Is 11pm.	Turnkey Vacation Rentals	CODE	11:35 PM	Arrived at 2335 hrs. Upon arrival from the street in front of the property no violation for loud occupants was observed. Followed up with local management agency.	N/A	