

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
08/16/2021	00:06:14	00:06:14	210816000555	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
08/17/2021	11:06:21	11:06:21	210817110145	Unlisted	Unlisted	I Offered 50% Of \$2k Charge To Have Trees Cut That Are A Fire Hazard. She Said She'd Hire A Licensed Professional, But Failed To Do So.Its An Immediate Fire Hazzard	N/A	CODE	11:11 AM	Not a vacation rental complaint.	N/A	
08/18/2021	11:33:36	11:33:36	210818113242	Unlisted	Unlisted	I Need To Talk To Annie Rodriguez. Please Call Me	N/A	CODE	11:38 AM	Left voicemail with RP if she dialed the wrong number.	N/A	
08/20/2021	08:32:42	08:32:42	210820083207	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
08/20/2021	08:40:24	08:40:24	210820083911	691	S Bedford Drive	I Noticed It's Still Being Advertised On V R B O. It's Not A Rental Property Any Longer. Please Call.	Green Palm Springs	CODE	10:03 AM	Called the RP who is the owner of the property. She advised me that the old property manager hasn't taken down the listing from VRBO and doesn't want to be held liable for any issues that may arise.	N/A	
08/20/2021	08:50:02	08:50:02	210820084759	2229	San Gorgonio Rd	There's 5 Cadillac Suv Limos And 1 Cadillac Town Car That Belongs To A Commercial Limo Service Parked At This House Coming And Going All Week And Driving Kind Of Fast. Would Like I Looked Into.	Kevin Crawford	CODE	9:16 AM	Arrived at the property at 9:16am. From the front of the property, 5 cars were parked in the driveway. Made contact with the responsible renter and advised them of the complaint and went over the rules. Issued a citation for too many cars. Called the LC at 9:34am. Citation issued RP did not wish a callback.	NO	A6170 - Too Many Vehicles
08/20/2021	15:08:40	15:08:40	210820150818	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
08/20/2021	15:24:15	15:24:15	210820152257	543	Tercero	Very Loud Music Coming From A House On That Street. This Will Be A Big Problem If It Continues Into Tonight.	N/A	CODE	3:35 PM	Arrived on Tercero at 1535 and located the house that the music was coming from as 543 Tercero. Observed a violation for music amplified beyond the property line. Made contact with the occupants and advised them of the complaint and our observations. Issued a citation for Music Amplified Beyond the Property Line. Observations made from the RP's property and he was advised they would be getting a citation. Contacted LC for the property and advised them of the complaint, our observations and the issuance of a citation.	NO	A6852 - Music
08/20/2021	16:11:36	16:11:36	210820160858	284	E Ocotillo Ave	Playing Rap Music Loudly, And Only Turned It Down For A Moment When Asked.	Shane Wilson	CODE	4:34 PM	Upon arrival at 16:34 From the reporting parties property a violation for music beyond the property lines was observed . Contacted responsible renter at the front door briefly discussed the complaint received and the observed violation. A citation was issued. Followed up with the reporting party and the local contact.	NO	A6756 - Music
08/20/2021	22:27:59	22:27:59	210820222651	1011	Marshall Way	They Are Being Loud, There Are Children Screaming.	David Sedeno/Tim Brinkman	CODE	10:47 PM	Arrived at 22:47 Received a complaint for loud noise and screaming occupants. No violation observed. Will follow up with local contact.	N/A	
08/20/2021	22:51:40	22:51:40	210820224920	2293	Joyce Dr	Loud Screaming And Yelling In The Back Yard.	Vacation Palm Springs	CODE	11:05 PM	Arrived at 23:05 Upon arrival observation of loud noise and multiple vehicles exceeding the permitted limit. Went over rules with responsible renter in regards to noise and multiple vehicles. Citation issued for vehicles exceeding the permitted limit.	NO	A6758 - Music

08/20/2021	23:20:44	23:20:44	210820231932	1517	S Sagebrush Road	There Is An Ongoing Party. There Are 6 Cars In The Driveway And 2 On The Road. The Music Is So Loud.	Claudia Lunow	CODE	11:50 PM	Arrived at 23:50 upon arrival Complaint received for loud noise and to many vehicles via the vacation hotline. Violation for vehicles exceeding the permitted limit was observed. Renters were not at the property, followed up with the local contact to advise of the violation and assist with getting hold of the guest. Guest were advised that they will be receiving a citation in the mail and to remove the access vehicles from the property.	NO	A6759 - Too Many Vehicles
08/21/2021	07:52:48	07:52:48	210821074742	Unlisted	Unlisted	Doing Construction Right Now. I Am Home And Can Let The Security On The Premises.	N/A	CODE	8:09 AM	Arrived at the property at 8:09AM, This is not a VR. Went out to the property and advised the property owner of the hours of construction. No violation found	NO	
08/21/2021	13:43:30	13:43:30	210821133916	N/A	N/A	Referred Caller To Office	N/A	N/A	N/A	Referred Caller To Office	N/A	
08/21/2021	14:15:21	14:15:21	210821141405	947	N Cibola Circle	There Are More Than 5 Cars Parked In The Driveway	Palm Luxury Properties	CODE	2:27 PM	Arrived at property at 1427 and observed 3 vehicles in the driveway and a few in the street. Could faintly hear music coming from the property as well. Contacted the RP and gained property access to observe a violation for Music Amplified Beyond the Property Line. Contacted occupants and explained the complaint and my observations. Citation issued. Followed up with RP and LC.	NO	A6854 - Music
08/21/2021	14:26:47	14:26:47	210821142624	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
08/21/2021	17:41:42	17:41:42	210821174022	2000	E Racquet Club Road	This Address Is Playing Loud Music.	Susan Eden / Daniel Whittier	CODE	5:54 PM	Arrived at property at 1754 and no violation for music was observed coming from the property. No callback needed for the reporting party. Followed up with the local contact for the property. No violation, no citation.	N/A	
08/21/2021	18:13:46	18:13:46	210821181030	1566	Lorena Way	People Being Noisy, Playing Loud Music. I Have Asked Them Several Times To Lower It. They Just Turned It Down.	Judy Eastman	CODE	6:24 PM	Arrived at 1824 hrs. Upon arrival no violation was observed from the street in front of the property. Followed up with reporting party and local property contact.	N/A	
08/21/2021	19:17:46	19:17:46	210821191643	1250	E Caleta Way	I Am Calling To Report The Very High Music And Noise. They Are Having A Party And I Need To Relax.	Mac Meehan	CODE	7:35 PM	Arrived at 19:35 violation for amplified music was observed from the reporting party's address. Followed up with the local contact and advised of observed complaint Citation issued	NO	Citation Pending
08/21/2021	19:55:31	19:55:31	210821195403	1250	E Caleta Way	Loud Music.	Mac Meehan	CODE	8:58 PM	2nd complaint, Officers were already onsite when received. See notes below from Ticket #: 210821191643 for disposition.	NO	
08/21/2021	20:08:31	20:08:31	210821200814	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
08/21/2021	23:59:50	23:59:50	210821235933	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
08/22/2021	00:02:20	00:02:20	210822000037	1898	E Belding Drive	Active Pool Party Going On.	Maria Henrique	CODE	12:15 AM	Arrived at 00:15 upon arrival no violations for loud noise were observed. Followed up with the local contact to advise of the complaint received.	N/A	
08/22/2021	14:00:46	14:00:46	210822135931	547	N Sunrise Way	Loud Pool Party Going On. This Is Every Weekend.	Jennifer Eschrich	CODE	2:13 PM	Contacted reporting party en route to location and she stated the music had shut off and the people had gone quiet. When I arrived at the location at 1413 I found 6 cars parked in the driveway. I attempted to make contact with the occupants and no one answered the door. I contacted the owner of the property after not being able to reach the local contact and he will be sending me their ID for a citation to be issued through the mail.	NO	A6855 - Too Many Vehicles

08/22/2021	15:20:23	15:20:23	210822151842	2505	Toledo	Well Known To Compliance Dept (Unregistered). Folks Are Here. A Bunch Of People There This Weekend. May Not Need To Visit. Alot Of People Appears To Be A Rental. Officer Can Call Me If Need.	N/A	CODE	4:28 PM	Arrived at location and made contact with the occupants. They stated that they were good friends of the owner and not renting the property.	NO	
08/22/2021	15:22:15	15:22:15	210822152159	N/A	N/A	Caller Referred To Office	N/A	N/A	N/A	Caller Referred To Office	N/A	
08/22/2021	16:59:25	16:59:25	210822165734	2000	E Racquet Club Road	Calling Because Next Door There Is A Lot Of Loud Music And I Called Last Night And Never Received A Call Back.	Susan Eden / Daniel Whittier	CODE	5:01 PM	Contacted the RP at 1701 and she advised that the music had stopped and there was no need for us to come out. She stated that she would call again if the music starts up again. Contacted the LC for the property and advised her of the complaint and she said she would contact the occupants.	NO	
08/22/2021	23:05:17	23:05:17	210822230406	2000	E Racquet Club Road	Loud Occupants And Music. I Have Already Submitted Two Other Complaints.	Susan Eden / Daniel Whittier	CODE	11:19 PM	Arrived at 2319 hrs. Upon arrival from the street in front of the property observed music amplified beyond property lines. Contacted the occupants explained complaint received and observations made. Citation was issued for the observed violation. Followed up with reporting party and local property contact.	NO	A6687 - Music